

Capital One Financial Corporation | 2007 Annual Report



**Capital One**  
2007 annual report



Newly rebranded  
Capital One Bank branch  
at the corner of 59th  
and 3rd in New York.  
This Manhattan branch  
combines cutting-  
edge design with  
convenient location.

## CHAIRMAN'S LETTER

2007 was a tough year across the financial services industry, and Capital One® was not immune from these difficulties. Total shareholder return was disappointing, at minus 38 percent, in the midst of the worst year for financial stocks since 1990.

Despite industry headwinds, the fundamentals of our national lending and local banking businesses remained solid. Our businesses, particularly U.S. Card and our bank, generated solid returns and significant capital. We continued to drive revenue growth and revenue margin expansion. We attacked costs and are on track to save \$700 million by the end of 2009.

We recruited an all-star management team to the bank, and we are making strong progress on our integration of North Fork Bank as we prepare to convert to the Capital One brand in 2008. We largely cleared the decks of our exposure to the vagaries of the secondary mortgage market. We tightened underwriting in our national consumer lending businesses, especially in the markets hardest hit by home price depreciation. And we remained focused on the disciplined deployment of our shareholders' capital, completing \$3 billion of share repurchases in 2007, well ahead of our original mid-2008 target date.

While the exogenous environment has taken its toll, we have been well-served by the choices we have made over the years to fortify our company in anticipation of difficult times. We made the decision to transform our company with our entry into banking, significantly reducing our reliance on the capital markets. Nearly half of our assets are now deposit funded. Our bank has provided us with stability, shielding us from the market disruption that has left many non-depository specialty lenders starved for funding. In addition, our long-standing focus on building a strong balance sheet has put us on solid footing.

While our bank acquisitions have insulated us from the volatility of the capital markets, we inherited GreenPoint Mortgage as part of the North Fork deal. In the face of the unprecedented disruption in the secondary mortgage markets, we acted

prudently to mitigate our mortgage exposure by shutting down GreenPoint's wholesale mortgage origination business in the third quarter of 2007, resulting in an after-tax charge of \$1 billion for the year, the majority of which was a non-cash write-down to goodwill. This write-down, along with one-time charges relating to the North Fork integration and our cost reduction initiative, substantially impacted our 2007 GAAP earnings per share of \$3.97, down 48 percent from 2006. Our earnings from continuing operations were \$6.52 per share for the year, down 14 percent from last year's record levels.

As we head into 2008, Capital One remains well-positioned to weather market turbulence and to compete and win in each of our businesses. We have arrived at our strategic destination. Our transformation into a broadly diversified financial services company is complete. We have an outstanding team of results-driven executives leading all of our businesses. The pieces are in place to thrive in a competitive marketplace and deliver shareholder value.

## We Are Well-Positioned To Create Enduring Shareholder Value

**“We are driving shareholder value through the disciplined management of our balance sheet.”**

From the beginning, we have worked to generate shareholder value by building a strong, diversified company that is structurally advantaged in the marketplace, fortified against downside risks, and made up of exceptionally talented people with a culture that empowers them to succeed. As a result, we delivered an average annual return on equity of 22 percent and EPS growth of 21 percent since becoming a public company in 1994.

As we have been saying for years, the banking industry is bifurcating along product dimensions. Half of banking is erupting into national scale businesses, while half of banking remains fiercely local despite banks' best efforts to nationalize them. Nearly every institution is taking either the national or local path, but not both. Most banks are becoming unbalanced as a result of their choices. National specialty lenders lack funding resilience without access to local deposits. Local banks, whose shelves have been stripped of many national lending products, are becoming increasingly concentrated in commercial real estate. At Capital One, we are reconstructing a balanced and diversified bank balance sheet by bringing together the best of national lending and local banking.

As we execute on our strategy, we are well-positioned to generate significant shareholder value. Our two largest businesses—credit cards and local banking—are each exceptional in their own right, and they are even more exceptional together. These are two of the most enduringly profitable businesses in all of banking, and together

they represent a greater proportion of our company, delivering approximately 90 percent of our earnings, than they do at any other large bank. While these businesses may grow modestly given their scale and the consolidation in their respective markets, they will continue to generate considerable shareholder value through a mix of moderate growth and exceptional capital generation.

The remainder of Capital One is made up of our portfolio of diversified businesses, which are classic information-based businesses in various stages of national consolidation. These businesses are well-positioned to deliver strong growth over time as they ride the consolidation wave, subject to appropriate prudence in the current economic cycle. We are building scale positions in these businesses and, when the consolidation stops, they should be positioned to continue to generate above hurdle returns and excess capital.

We have sufficient scale at the right level in each of our national and local businesses today to compete effectively with the biggest players in financial services. With our current scale, we have both upside opportunities for organic growth and the ability to reap the operating efficiencies that are a byproduct of a scale business. We not only have the relevant scale to compete against the top handful of national banks, we have a considerable scale advantage on the other thousands of banks in the United States.

Our scale position enables us to drive down costs and create operating leverage. In 2007, we launched a comprehensive cost management initiative designed to take \$700 million out of our 2009 running rate of operating costs. As a result of this effort, we expect our absolute level of 2008 operating expenses to be at least \$200 million lower than in 2007. And we continue to target an efficiency ratio in the mid-40s in 2008.

Driving efficiency is not a one-time initiative. Disciplined cost management is an ongoing part of how we create shareholder value. We will continue to focus on excellence in costs and process re-engineering to further improve speed to market, innovation, and operating leverage in the years to come.

## **We Are Deploying Capital To Deliver Shareholder Returns**

We are driving shareholder value through the disciplined management of our balance sheet. Capital One's diversification on both sides of the balance sheet, and the resulting change in our risk profile, decreases our capital requirements significantly and creates substantial capital efficiency benefits. A combination of our high returns on tangible equity, capital efficiency, and slower growth is driving significant capital generation.

This combination also enabled us to generate excess capital in a range of about 80–90 percent of net income after tax over the past several years, reaching approximately \$2 billion in 2007.

We expect this excess capital generation to continue and plan to deploy our excess capital to achieve the highest returns. As stewards of our shareholders' capital, we begin with reinvesting capital to support organic growth opportunities that can achieve above hurdle rate returns on a risk-adjusted basis, even in the face of potential credit degradation. We apply this standard to all of our businesses and regularly evaluate our businesses to ensure that they either are delivering above hurdle returns or have line of sight to doing so. Our steadfast commitment to only invest shareholder capital in assets that offer compelling risk-adjusted returns was evident during 2007 in our choices to shut down our wholesale mortgage origination business and to exit less resilient segments of our UK and auto finance businesses.

In addition, we are committed to returning capital to shareholders in the form of dividends. In January 2008, our board of directors declared a quarterly dividend of \$0.375 per share, a level that we can comfortably sustain even in the face of economic uncertainties. Share repurchases also have been an important contributor to delivering shareholder value. In 2007, we repurchased shares representing about 10 percent of our company's outstanding common stock as of the end of the year. Going forward, we expect that share repurchases will continue to be an important means of deploying our excess capital, subject to holding capital as an appropriate buffer during challenging economic cycles.

The underlying longer-term business trajectory of Capital One is solid, fueled by moderate revenue growth in our credit card and banking businesses, stronger growth in our other national lending businesses, and improved operating efficiency. The resulting earnings growth over the cycle, combined with the return of capital to our shareholders, should drive above-average total returns. As important as our trajectory is, however, equally important is the fact that we have created a robust and stable business as we have transformed our company.

## **Two Decades Of Conservatism Have Made Capital One Resilient**

Building a business that has all of the ingredients to win is of little importance unless it is sustainable, even during periods of economic uncertainty. From the inception of the company, we have been focused on building a company that is robust and



**“From the inception of the company, we have been focused on building a company that is robust and resilient during both good times and bad.”**

resilient during both good times and bad. Downside risk protection in the event of a potential credit downturn is always a high calling for a lending business. This fact became abundantly clear during 2007 as lenders fell by the wayside because of risk management challenges. Our choices about business mix, credit risk management, and capital and liquidity are all part of our comprehensive resiliency strategy.

Capital One has a deep heritage of “preemptive conservatism.” Our approach is premised on our belief that the choices a company makes during the good times will determine how it fares during the tough times. Therefore, we do not seek short-term gains that expose us to long-term risks.

While an economic downturn would impact our income statement, we have been rigorously focused for years on building our company to weather a potential downturn and to thrive as we emerge on the other side. We have always operated on the assumption that the future will be worse than the past and that a recession starts tomorrow. For two decades, we have hardwired economic worsening assumptions into the underwriting process for every consumer loan we make.

The core tenets of our resiliency approach were evident in our actions in 2007. We tightened underwriting in each of our consumer lending businesses, especially in those geographical areas experiencing the sharpest declines in home values. We updated our credit models to reflect the rapidly evolving competitive and economic environment. And we pulled back on lower resiliency business segments across the company, such as the prime revolver segment in U.S. Card and the GreenPoint mortgage originations business, to mitigate our exposure to riskier asset classes.

The pursuit of balance sheet resiliency is another foundational tenet of our company. Our balance sheet strength was on display during the market dislocation in 2007. Our improved credit ratings, ability to deploy deposit funding across our balance sheet, and flexibility in tapping the capital markets helped us weather the unprecedented capital markets storm, and will continue to do so.

Like our underwriting approach, we hardwire “preemptive conservatism” into our funding plan. We operate on the assumption that we will need to endure sustained periods of market dislocation for each of our financing programs. We have retained our heritage of fortified funding, stockpiling potentially volatile funding sources, like our supply of BBB and A rated credit card securitizations, which allows us to rely exclusively on AAA rated issuance during times of market stress.

We also have the flexibility to tap into our deep liquidity (over \$29 billion as of December 31, 2007), which we believe is highly accessible even during challenging times. Our liquidity portfolio contains virtually no subprime and has no CDO or SIV exposure. In fact, our liquidity portfolio increased in value by about \$300 million during the second half of 2007. We also retain a relatively matched book of assets and liabilities, and continue to have a low tolerance for taking interest rate risk.

Of course, while we are conservative and prudent, Capital One is still subject to cyclical forces. That is why resiliency always has been an imperative for us. Our resiliency will continue to pay off in the event of persistent economic pressures in 2008. We regularly subject our businesses to recession scenarios. Even assuming significant economic worsening, our company would remain well-capitalized, maintain ample liquidity, and be able to pay dividends despite lower levels of profitability.

## Consumer Lending Delivered Profitable Growth

Our portfolio of consumer lending businesses collectively continued to deliver prudent growth and strong profitability.

### U.S. Card

Our U.S. Card business had a strong year in 2007, led by solid revenue and profit growth, great execution on infrastructure initiatives, and a continued commitment to delivering great value and convenience to our customers. However, even if U.S. Card did not grow revenues by a penny, the value creation of the business would still be extraordinary due to its tremendous capital generation. U.S. Card generated \$2 billion of capital in 2007.

The credit card industry is consolidated, with the top six players having about 80 percent of the market. Along with consolidation, the growth rate of the industry has naturally slowed. Despite an intensely competitive environment, our U.S. Card business continued to deliver exceptional results. While most of our credit card competitors saw profits shrink in 2007, our U.S. Card business delivered net income of \$2.1 billion in 2007, up 16 percent from the prior year. Top line revenue also improved to \$8.9 billion, up 11 percent over 2006. Returns on allocated capital in 2007 continued to be healthy, in excess of 50 percent for the year. The earnings power of our credit card business was particularly impressive given the infrastructure investments we made during the year.

In addition, we improved the resiliency of the business by making selected pricing changes, such as repricing certain assets where the matched funding had expired after many years following the conversion to our new credit card operating system. These

**“Despite an intensely competitive environment, our U.S. Card business continued to deliver exceptional results.”**

changes, and the revenues they generate, will serve us well as credit continues to normalize and in the event of ongoing consumer credit pressures.

U.S. Card continued to drive efficiency gains, and its run-rate efficiency ratio is now around 35 percent. We also maintained our long-standing focus on generating strong risk-adjusted returns. In 2007, our U.S. Card business delivered after-tax returns on managed loans of 4.2 percent, significantly above industry norms, with a managed charge-off rate of 4.31 percent.

Innovation remained alive and well in our U.S. Card business as we strove to be “first in wallet” with all of our customers. During 2007, we continued to focus on generating upmarket, transactor business. We believe this business provides the most enduring growth opportunities and customer loyalty in all of credit cards. We introduced new and compelling rewards offers throughout the year that we expect to drive future growth.

We continued to empower consumers by providing exceptional value, clarity, and convenience. For example, in late 2007, we launched Capital One CardLab, a revolutionary and interactive way to shop for a credit card that enables consumers to customize their cards conveniently online. Capital One CardLab puts choice and control in the hands of our customers. They can choose the rewards and product features most important to them, and even download their photos onto the front of their cards. An independent survey of credit card offers from all major issuers named the Capital One CardLab the top new credit card introduction in 2007 based on its appeal and popularity.

In 2007, we also completed the multi-year transformation of our U.S. Card infrastructure. Our new operating platform is driving innovation and efficiency, resulting in a 50 percent average reduction in time to market. We expect to realize further benefits as we fully utilize the capabilities of the platform.

Credit card practices have come under intense scrutiny this year. In this environment, the choices we have made over many years are paying off. For example, we provide industry-leading disclosures to our customers and have been an industry advocate for the improvement of credit card disclosures. Many other issuers have been criticized for practices such as “universal default” (where issuers increase interest rates because of customer behavior on other loans or changes to credit bureau scores) and double-cycle billing. In contrast, Capital One never used universal default or double-cycle billing in

the first place. We made these choices well before the industry was under a spotlight. And we believe that they are driving long-term customer loyalty and profitability.

## **Auto Finance**

This was a particularly challenging year for the auto finance industry and for Capital One Auto Finance (COAF). COAF's net loss for the year was \$34 million, down 114 percent from 2006, with credit deterioration driving the bulk of the profitability decrease. Origination volumes were up 5 percent year-over-year, adjusted for the addition of the North Fork auto portfolio. Over the years, we have built a competitive, scale business in auto finance, becoming the second largest non-captive auto lender in the United States. However, COAF's results this year were unsatisfactory.

We have taken decisive action to address the challenges in our auto finance business. We introduced second and third generation credit models in our prime auto business that have much tighter credit criteria. We pulled back from selected segments of the auto finance market, scaling back originations to reflect the uncertainties in the credit environment and focusing only on the most profitable and resilient segments. We took advantage of market opportunities later in 2007 to make loans with significantly higher credit scores and leveraged our pricing power to improve margins. We continued to aggressively reduce costs and increase operating leverage. We slowed or stopped growth in areas most impacted by home price depreciation. And we cut higher risk dealerships that have worse overall credit performance on a portfolio basis.

The year's brightest spot for COAF was the introduction of our new dealer relationship model. We have integrated the various programs from our legacy auto acquisitions and now are presenting one integrated face to the dealer. Early returns are promising. Our dealer satisfaction, as measured by J.D. Power, went up 32 percent in a short amount of time. Our deeper dealer relationships typically generate more loans from each dealer with better credit quality.

## **Global Financial Services**

Global Financial Services, or GFS, is our portfolio of emerging national scale growth businesses, including small business, home loans, installment lending, healthcare finance, and our UK and Canadian businesses. GFS delivered a solid year, despite credit pressures in the United States and the UK, with net income of \$299 million in 2007, up 9 percent from 2006, and managed loan growth of \$2 billion, or 9 percent. GFS continued to provide meaningful diversification and growth to the company, while delivering solid returns on allocated capital of 17 percent.

Our national small business franchise is one of the leading providers of small business credit cards, lines of credit, and Small Business Administration loans in the United States. Small business continued to perform well in 2007, with outstandings growth of \$760 million, solid credit performance, and credit card purchase volumes up 7 percent over 2006. Our installment lending business, which includes our directly marketed installment loans and our point-of-sale healthcare finance business, delivered profitable growth in 2007. Capital One Home Loans, our direct-to-consumer home loans business, continued to provide a brand-defining customer experience, even as it shifted its business model to originate and sell mostly conforming first mortgages. COHL also became the mortgage origination platform for our bank branches, building scale and volume in footprint which helps resiliency and improves operating leverage.

The credit environment in the UK has stabilized, and our UK credit card business is starting to rebound. Canada arguably emerged as the Most Valuable Player in the GFS portfolio this year, effectively competing against the entrenched, incumbent banks in the Canadian market with great rates and compelling rewards offers.

GFS delivered strong profits, growth, and risk-adjusted returns on capital in 2007. With investments in marketing, people, and infrastructure, our GFS businesses are poised to carry strong momentum into 2008 and beyond.

## **We Are Becoming “One Bank”**

2007 was a big year for the bank. Our transformative banking acquisitions have diversified our company, insulated us from capital markets volatility, and reduced funding costs. Our bank provides us with much more than risk mitigation. It has enormous potential to create value. We now are the fourteenth largest bank in the United States, with 742 branches and 1,288 ATM locations across our banking footprint. Banking is the second largest income producer for the company, generating \$574 million in net income in 2007 and returns on allocated capital of 22 percent. And we have scale positions in some of the most attractive and resilient banking markets in the United States.

During 2007, we assembled a new senior management team to build a winning retail and commercial bank in all of our markets in New York, New Jersey, Connecticut, Louisiana, and Texas. The team is led by Lynn Pike as president of our banking division. Lynn brings a wealth of banking experience to our company from her years at Bank of America (and Wells Fargo and Fleet Boston before that) and a great eye for talent. Since

joining Capital One, Lynn has recruited an all-star management team from major banks, including Mike Slocum (Wachovia) to run our commercial business and Mike Azevedo (Wells Fargo) to run our bank operations.

In order to realize the bank's value, our management team has been extraordinarily focused on delivering a sure-footed integration and driving tangible near-term growth opportunities. The integration of our banks is complex. We are bringing two banks (Hibernia and North Fork) together with Capital One's legacy operations. When the integration is complete, we will become "one bank" with a consistent and compelling customer experience across our footprint in all of our channels.

I am pleased to report that the integration is on track. We have completed the Hibernia integration and have converted to the Capital One brand in Texas and Louisiana. We have integrated our human resources, finance, and treasury functions across the enterprise. Our national credit card and auto businesses now provide the product and distribution infrastructure for the entire bank. We are making the tough decisions and sound investments to make sure we meet our stringent integration objectives. Following the integration, we can tap into growth opportunities in commercial, small business, and retail. And we can leverage Capital One's powerful brand, massive customer reach, competitive consumer lending products, and strong analytical capabilities to complement our bank's already strong customer loyalty.

Despite the demands of the integration, and the challenging banking environment, our banking division continued to deliver solid performance. Deposits, as we anticipated, were roughly flat at \$73 billion. Our loan portfolio remained strong, well-diversified, and low risk, with net charge-offs of 20 basis points.

In addition, we are pursuing growth opportunities and driving innovation in the bank. We are already seeing significant traffic flow into our branches from our national customer base in Texas and Louisiana. After the North Fork Bank conversion, we intend to pursue similar consumer and small business opportunities in the New York and New Jersey markets. We are making it easier than ever to become a customer of our bank. In 2007, we introduced SmartSwitch<sup>®</sup>, which enables our customers to reliably and easily move their entire banking relationship from another bank to Capital One, including the seamless transfer of electronic bill pay information. We also have one of the best customer experiences in commercial banking, achieving some of the highest scores in the industry for client loyalty. We are committed to the commercial business and it continues to be a strong performer.

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We have a lot of work to do in 2008, and our priorities are clear. We must execute a flawless integration, accentuate top line growth, and build out our infrastructure in targeted ways to enable that growth and deliver a great customer experience. Our bank, located in some of the best local markets in the United States, provides a tremendous opportunity to continue to build deeper relationships with our commercial and retail customers.

## We Are Living Our Brand

The Capital One brand stands for many things—innovation, great value, and convenience just to name a few. Increasingly, a handful of big banks are breaking away from the pack by establishing a national brand. Capital One is one of them. Our brand has never been more relevant as we seek to bring customers into our branches and expand our inbound marketing channels, like the internet, in our national lending businesses.

We continue to have one of the most recognized brands in financial services, with 99 percent total brand awareness. And our brand is extensible. We have demonstrated that our powerful brand can reach new transaction and small business customers, new channels like the internet, and new products like deposits and home loans.

We continued to have some of the most visible and memorable television ads in the industry, such as our Visigoths campaign and our small business commercials which ask proprietors whether their banks “think small about small business.” We launched Capital One CardLab in late 2007 with an integrated marketing campaign that included innovative television ads featuring a mad scientist and a futuristic space warlord who become obsessed with building their own Capital One credit cards. Our brand launch in Louisiana and Texas was successful, as the Visigoths promised to “bring banking out of the dark ages.” And we are gearing up for a strong brand launch in the greater New York region when we convert North Fork to the Capital One brand in 2008.

However, our brand is not defined by our television commercials. It is defined by the quality of our products and our customer experience. At Capital One, our brand is premised on empowering our customers with informed choice, great value, and excellent service. We are building on our heritage of bringing our customers great value without the hassle by investing in our customer experience to drive ongoing customer loyalty. We also are investing in world-class customer infrastructure, such as an

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integrated view of customer relationships and enhanced online servicing capabilities. These investments will enable us to provide all of our national and local customers with better products at lower cost.

We have a franchise of over 50 million customer accounts and 36 million unique customers. We interact with our customers around 300 million times a year, not counting the billion times they use our cards. I am grateful for our customers' loyalty, and our job is to sustain and build on it to make Capital One the best choice for all their banking needs.

## Our Great People Are Achieving Great Things

Perhaps the most important franchise at Capital One is our people franchise. For twenty years, we have run our company with the belief that our primary job is not to sell credit cards or installment loans. Those are simply products that go through our factory. Our number one job is to search the world for great people and to create an environment where they can be great. That is our people franchise.

We have created a powerful brand in the talent marketplace. In 2007, we ranked number 84 on *Fortune's* "Best Places to Work" list; number 12 on *Fortune's* "20 Great Employers for New Grads"; and number 22 on *BusinessWeek's* "Best Places to Launch a Career." In September 2007, *Fortune* published its extensively researched rankings of the "Best Companies for Leaders." That list was filled with such long-standing corporate luminaries as General Electric and Procter & Gamble. On that list are the companies I studied in business school 27 years ago. But there was a company near the top of the list that did not even exist 27 years ago. That company is Capital One, ranking number 2 in North America and number 5 globally.

Of course, we do not judge the quality of our people franchise at Capital One by awards, but in this instance the public recognition confirms something that we have known for a long time at our company. We have a very special culture that attracts and empowers great people.

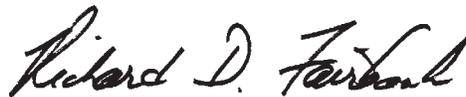
We are fortunate to have exceptional leadership from our board of directors and our executive team. Our board is fully engaged on every aspect of our business. They ask tough questions and are focused on driving shareholder value. We have a strong management team, bolstered by a wealth of new executive talent recruited into the company this year. I expect our management team to continue to drive great results.

**"Our number one job is to search the world for great people and to create an environment where they can be great."**

**“As I reflect on the twenty year journey of Capital One, the thing that stands out the most is the incredible passion and talent of our people.”**

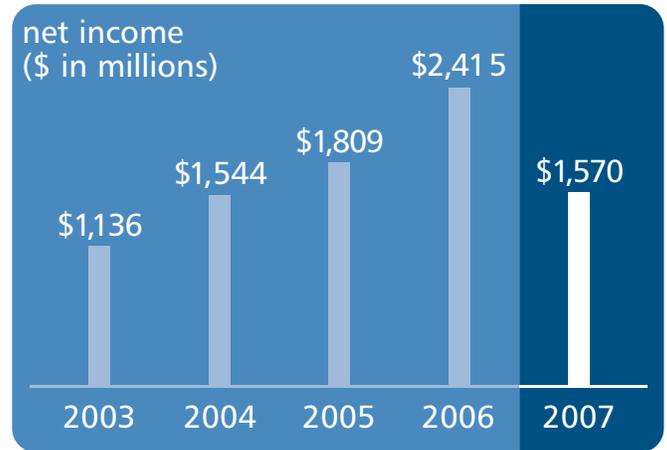
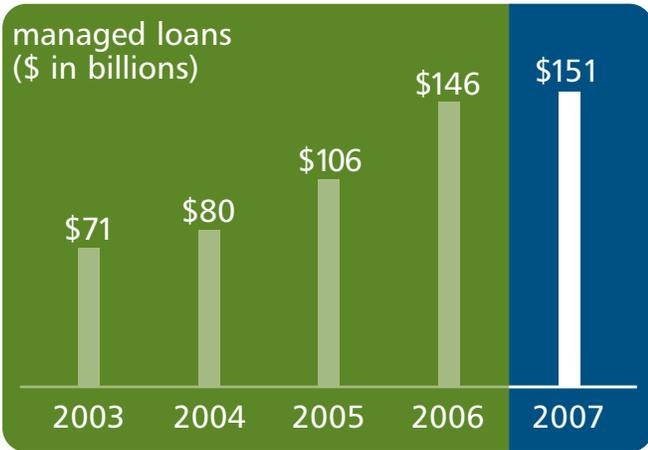
I want to thank our Capital One associates for their outstanding work during 2007. We welcomed over nine thousand North Fork associates to our company at the end of 2006. They are already making a big difference and rallying around our culture. Our people faced a number of challenges in 2007 and they uniformly rose to the occasion. As we look to 2008, we have a lot of work to do. We must remain sharply focused on disciplined management of capital, costs, and credit risk to succeed in a difficult environment and create shareholder value. As they have proven time and time again, our great people can accomplish anything. I am confident that they will deliver on these important goals.

As I reflect on the twenty year journey of Capital One, the thing that stands out the most is the incredible passion and talent of our people. Our success over the past two decades is a direct result of their relentless and unwavering commitment to always achieve excellence and do the right thing. The hallmark of our people is their collective sense of humility. In the best of times, our people celebrate the successes of their colleagues and encourage them to reach even greater heights. The tough times only cause our people to dig deeper and pull together even harder. I am privileged to work alongside each of them. Together, we remain committed to building an enduringly great company.



Richard D. Fairbank  
Chairman and Chief Executive Officer

## FINANCIAL SUMMARY

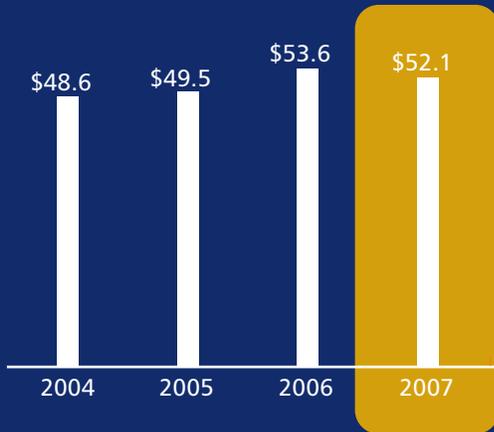


Managed loans are comprised of reported loans and off-balance-sheet securitized loans.

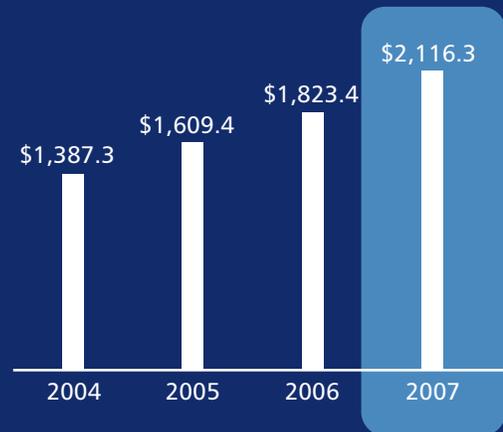
## SEGMENT RESULTS

### u.s. card

managed loans (\$ in billions)

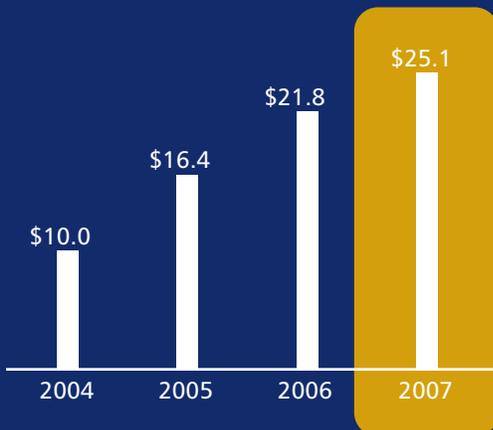


net income (\$ in millions)

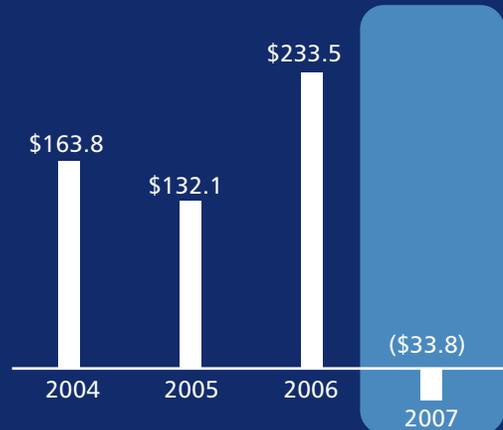


### auto finance

managed loans (\$ in billions)



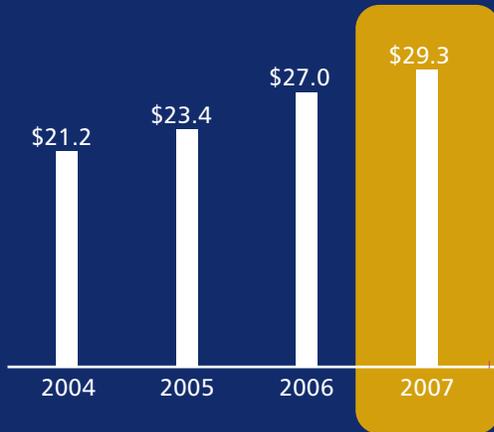
net income (\$ in millions)



# SEGMENT RESULTS

## global financial services

managed loans (\$ in billions)



net income (\$ in millions)



## banking

deposits (\$ in billions)



net income (\$ in millions)





(Dollars in millions, except per share data)

|   | 2007         | 2006 <sup>(3)</sup> |
|---|--------------|---------------------|
| <b>Income Statement Data:</b>                           |              |                     |
| Net interest income                                     | \$ 6,529.8   | \$ 5,091.5          |
| Non-interest income                                     | 8,054.2      | 7,001.0             |
| Total revenue   | 14,584.0     | 12,092.5            |
| Provision for loan losses                               | 2,636.5      | 1,476.4             |
| Marketing expenses                                      | 1,347.8      | 1,444.3             |
| Restructuring expenses                                  | 138.2        | —                   |
| Operating expenses                                      | 6,592.0      | 5,499.4             |
| Income from continuing operations before taxes          | 3,869.5      | 3,672.4             |
| Tax rate  | 33.0%        | 33.9%               |
| Income from continuing operations, net of tax           | 2,591.7      | 2,426.4             |
| Loss from discontinued operations, net of tax           | (1,021.4)    | (11.9)              |
| Net income  | \$ 1,570.3   | \$ 2,414.5          |
| Dividend payout ratio                                   | 2.68%        | 1.34%               |
| <b>Per Common Share:</b>                                |              |                     |
| Basic EPS:  |              |                     |
| Income from continuing operations                       | \$ 6.64      | \$ 7.84             |
| Loss from discontinued operations                       | (2.62)       | (0.04)              |
| Net income  | 4.02         | 7.80                |
| Diluted EPS:  |              |                     |
| Income from continuing operations                       | 6.55         | 7.65                |
| Loss from discontinued operations                       | (2.58)       | (0.03)              |
| Net income  | 3.97         | 7.62                |
| Dividends   | \$ 0.11      | \$ 0.11             |
| <b>Reported Balance Sheet Statistics<sup>(1)</sup>:</b> |              |                     |
| Loans held for investment                               | \$ 101,805.0 | \$ 96,512.1         |
| Total assets  | 150,499.1    | 144,360.8           |
| Interest-bearing deposits                               | 71,943.9     | 74,122.8            |
| Total deposits  | 82,990.5     | 85,770.9            |
| Average loans held for investment                       | 93,541.8     | 63,577.3            |
| Average earning assets                                  | 121,420.4    | 84,086.7            |
| Average total assets                                    | 144,999.1    | 95,254.7            |
| Average total deposits                                  | 85,427.2     | 50,673.4            |
| Average stockholders' equity <sup>(2)</sup>             | \$ 25,203.1  | \$ 16,203.4         |
| Return on average assets (ROA)                          | 1.79%        | 2.55%               |
| Return on average equity (ROE) <sup>(2)</sup>           | 10.28        | 14.97               |
| <b>Reported Asset Quality Statistics<sup>(1)</sup>:</b> |              |                     |
| Allowance for loan losses                               | \$ 2,963.0   | \$ 2,180.0          |
| Allowance as a % of reported loans held for investment  | 2.91%        | 2.26%               |
| Net charge-offs   | \$ 1,960.5   | \$ 1,407.5          |
| Net charge-off rate                                     | 2.10%        | 2.21%               |
| <b>Reported Performance Statistics<sup>(1)</sup>:</b>   |              |                     |
| Revenue growth  | 20.60%       | 20.46%              |
| Net interest margin                                     | 5.38         | 6.06                |
| Revenue margin  | 12.01        | 14.38               |
| Risk-adjusted margin                                    | 10.40        | 12.71               |
| <b>Managed Balance Sheet Statistics<sup>(1)</sup>:</b>  |              |                     |
| Loans held for investment                               | \$ 151,362.4 | \$ 146,151.3        |
| Total assets  | 199,205.8    | 194,019.0           |
| Average loans held for investment                       | 144,727.0    | 111,328.6           |
| Average total assets                                    | 195,409.2    | 142,426.5           |
| Tangible common equity to tangible assets ratio         | 5.83%        | 6.38%               |
| <b>Managed Performance Metrics<sup>(1)</sup>:</b>       |              |                     |
| Net interest margin                                     | 6.46%        | 6.88%               |
| Revenue margin  | 9.85         | 10.66               |
| Risk-adjusted margin                                    | 7.40         | 8.23                |
| Net charge-off rate                                     | 2.88         | 2.84                |
| Delinquency rate  | 3.87         | 3.02                |
| Efficiency ratio  | 47.3%        | 50.17%              |
| Year-end total loan accounts                            | 48.5         | 50.0                |
| Full-time equivalent employees (in thousands)           | 27.0         | 31.1                |

(1) Based on continuing operations.

(2) Average equity and return on equity are based on the Company's total stockholders' equity.

(3) The Company acquired North Fork Bancorporation on December 1, 2006.

## DIRECTORS AND EXECUTIVE OFFICERS

### Capital One Financial Corporation Board of Directors

**Richard D. Fairbank**

Chairman of the Board,  
Chief Executive Officer and President  
Capital One Financial Corporation

**E. R. Campbell<sup>C, F</sup>**

Former Chairman  
Hibernia Corporation

**W. Ronald Dietz<sup>A, F</sup>**

President  
W.M. Putnam Company

**Patrick W. Gross<sup>A, C, F</sup>**

Chairman  
The Lovell Group

**Ann Fritz Hackett<sup>A, C, G</sup>**

President  
Horizon Consulting Group

**Lewis Hay III<sup>C, F, G</sup>**

Chairman, CEO and President  
FPL Group, Inc.

**Pierre E. Leroy<sup>A, C, G</sup>**

Former President  
Worldwide Construction & Forestry Division  
and Worldwide Parts Division  
Deere & Company

**Mayo Shattuck III<sup>C, F</sup>**

Chairman, CEO and President  
Constellation Energy Group

**Stanley I. Westreich<sup>C, F</sup>**

Former President  
Westfield Realty, Inc.

### Capital One Financial Corporation Executive Officers

**Richard D. Fairbank**

Chairman of the Board,  
Chief Executive Officer and President

**Robert M. Alexander**

Chief Information Officer and  
Head of Enterprise Customer Management

**Jory A. Berson**

President, Financial Services

**John G. Finneran, Jr.**

General Counsel and Corporate Secretary

**Gary L. Perlin**

Chief Financial Officer,  
Principal Accounting Officer

**Lynn A. Pike**

President, Banking

**Peter A. Schnall**

Chief Risk Officer

**Ryan M. Schneider**

President, U.S. Card

**Matthew W. Schuyler**

Chief Human Resources Officer

<sup>A</sup> Audit and Risk Committee

<sup>C</sup> Compensation Committee

<sup>F</sup> Finance and Trust Oversight Committee

<sup>G</sup> Governance and Nominating Committee

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549**

**FORM 10-K**

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934.

For the fiscal year ended December 31, 2007.

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 (NO FEE REQUIRED).

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File No. 1-13300

**CAPITAL ONE FINANCIAL CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware  
(State or Other Jurisdiction  
of Incorporation or Organization)

1680 Capital One Drive  
McLean, Virginia  
(Address of Principal Executive Offices)

54-1719854  
(I.R.S. Employer  
Identification No.)

22102  
(Zip Code)

Registrant's telephone number, including area code: (703) 720-1000

Securities registered pursuant to section 12(b) of the act:

| Title of Each Class           | Name of Each Exchange<br>on Which Registered |
|-------------------------------|--|
| Common Stock, \$.01 Par Value | New York Stock Exchange                      |

Securities Registered Pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15 (d) of the Act. Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of the registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer. (as defined in Rule 12b-2 of the Exchange Act).

Large accelerated filer  Accelerated filer  Non-accelerated filer

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act.) Yes  No

The aggregate market value of the voting stock held by non-affiliates of the registrant as of the close of business on June 30, 2007.

**Common Stock, \$.01 Par Value: \$30,338,145,221\***

\* In determining this figure, the registrant assumed that the executive officers of the registrant and the registrant's directors are affiliates of the registrant. Such assumption shall not be deemed to be conclusive for any other purpose. The number of shares outstanding of the registrant's common stock as of the close of business on January 31, 2008.

**Common Stock, \$.01 Par Value: 372,984,407 shares**

**DOCUMENTS INCORPORATED BY REFERENCE**

1. Portions of the Proxy Statement for the annual meeting of stockholders to be held on April 24, 2008 are incorporated by reference into Part III.

**CAPITAL ONE FINANCIAL CORPORATION**  
**2007 ANNUAL REPORT ON FORM 10-K**  
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## PART I

### Item 1. *Business.*

#### Overview

Capital One Financial Corporation (the “Corporation”) is one of the largest banks in the United States, incorporated in Delaware on July 21, 1994, whose banking and non-banking subsidiaries market a variety of financial products and services. The Corporation’s principal subsidiaries include Capital One Bank (“COB”) which currently offers credit and debit card products, other lending products, and deposit products; and Capital One, National Association (“CONA”) which offers a broad spectrum of banking products and financial services to consumers, small businesses and commercial clients. Another subsidiary of the Corporation, Superior Savings of New England, N.A. (“Superior”) focuses on telephonic and media-based generation of deposits. The Corporation and its subsidiaries are collectively referred to as the “Company.” Unless indicated otherwise, the terms “Corporation”, “we”, “us”, and “our” refer to the Corporation and its consolidated subsidiaries.

As of January 1, 2008, Capital One Auto Finance Inc. (“COAF”) moved from a principal subsidiary of the Corporation to become a direct operating subsidiary of CONA. COAF offers automobile and other motor vehicle financing products.

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage (“GreenPoint”), an operating subsidiary of CONA. Additional information can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 2—Discontinued Operations.”

As of December 31, 2007, we had \$83.0 billion in deposits and \$151.4 billion in managed loans outstanding. We are among the largest issuers of Visa<sup>®</sup> (“Visa”) and MasterCard<sup>®</sup> (“MasterCard”) credit cards in the United States based on managed credit card loans outstanding, and we are the 10<sup>th</sup> largest depository institution in the United States.

We offer our products throughout the United States. We also offer our products outside of the United States principally through Capital One Bank (Europe) plc, an indirect subsidiary of COB organized and located in the United Kingdom (the “U.K. Bank”), and through a branch of COB in Canada. Our U.K. Bank has authority, among other things, to accept deposits and provide credit card and installment loans.

Our common stock is listed on the New York Stock Exchange under the symbol COF. Our principal executive office is located at 1680 Capital One Drive, McLean, Virginia 22102 (telephone number (703) 720-1000). The Corporation maintains a website at [www.capitalone.com](http://www.capitalone.com). Documents available on our website include (i) Codes of Business Conduct and Ethics for the Corporation; (ii) the Corporation’s Corporate Governance Principles; and (iii) charters for the Audit and Risk, Compensation, Finance and Trust Oversight, and Governance and Nominating Committees of the Board of Directors. These documents are also available in print to any shareholder who requests a copy. In addition, we make available free of charge through our website our annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K and amendments to those reports as soon as reasonably practicable after electronic filing or furnishing of such material to the SEC.

#### Business Description

Capital One is one of the largest banks in the United States. We are a diversified banking corporation focused primarily on consumer and commercial lending and deposit origination. Our principal business segments are Local Banking and National Lending. Local Banking includes consumer, small business and commercial deposits and lending conducted within its branch network. The National Lending segment consists of three sub-segments: the U.S. Card sub-segment which consists of domestic consumer credit and debit card activities; the Auto Finance sub-segment which includes automobile and other motor vehicle financing activities; the Global Financial Services sub-segment consisting of international lending activities, small business lending, installment loans, home loans, healthcare financing and other diversified activities. For further discussion of our segments, see Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Reportable Segment Summary” and Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 4.”

*Local Banking Segment.* The Local Banking segment represents the results of the legacy North Fork and Hibernia business lines except for the Hibernia and North Fork indirect auto businesses, which are included in the Auto Finance sub-segment results, and the investment portfolio results which are included in the Other category. In addition, the Banking segment includes the results of the Company’s branchless deposit business. The Banking segment offers traditional banking products through an extensive branch network in Connecticut, Louisiana, New Jersey, New York, and Texas. Products include commercial and consumer loans, commercial and consumer deposit account services, commercial credit cards, treasury management services, trust services and other banking related products, such as insurance, brokerage services, merchant services, and investment banking. In addition, the Banking segment offers money market (liquid accounts) and certificate of deposit accounts (time deposits) through internet channels.

*U.S. Card Sub-segment.* We offer a wide variety of credit card products throughout the United States, which we customize to appeal to different consumer preferences and needs. Our product offerings are supported by extensive brand advertising. We routinely test new

products to develop products that appeal to different and changing consumer preferences. Our customized products include products offered to a wide range of consumer credit risk profiles, as well as products aimed at special consumer interests. Our pricing strategies are risk-based; lower risk customers may likely be offered products with more favorable pricing and we expect these products to yield lower delinquencies and credit losses. On products offered to higher risk customers, however, we are likely to experience higher delinquencies and losses, and we price these products accordingly.

*Auto Finance Sub-segment.* We purchase retail installment contracts, secured by new and used automobiles or other motor vehicles, through dealer networks throughout the United States. Additionally, we utilize direct marketing, including the internet, to offer automobile financing directly to consumers. Our direct marketed products include financing for the purchase of new and used vehicles, as well as refinancing of existing motor vehicle loans. As of December 31, 2007, we are the third largest non-captive provider of auto financing in the United States.

*Global Financial Services Sub-segment.* The Global Financial Services segment consists of international (U.K. and Canada) lending, small business lending, installment loans, home loans, healthcare finance and other consumer financial service activities, extending Capital One's national scale lending franchise and providing geographic diversification. In our international businesses, we utilize methodologies and approaches similar to those we use in the United States.

### **Geographic Diversity**

Loan portfolio concentration within a specific geographic region may be regarded differently based upon the current and expected credit characteristics and performance of the portfolio. Our loan portfolio is geographically diverse, although we do have commercial lending concentrations in the New York metropolitan area and Louisiana. See Item 8 "Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 26" of this form.

### **Enterprise Risk Management**

Risk is an inherent part of our business and activities. We have an Enterprise Risk Management (ERM) program designed to ensure appropriate and comprehensive oversight and management of risk. The ERM program has three components. First, the Board of Directors and senior management committees oversee risk and risk management practices. Second, the centralized department headed by the Chief Risk Officer establishes risk management methodologies, processes and standards. Third, the individual business areas throughout the Company are responsible for managing risk in their businesses and performing ongoing identification, assessment and response to risks. Our ERM framework includes eight categories of risk: credit, liquidity, market, operational, legal, strategic, reputation, and compliance.

### **Board and Senior Management Oversight**

A combination of the Board and senior management committees is used to oversee the management of risk. The Audit and Risk Committee of the Board of Directors oversees our accounting, financial reporting, internal controls and risk assessment and management processes. The Audit and Risk Committee also reviews periodic reporting on significant risks and mitigation activities and compliance with corporate risk policies. The Board Finance and Trust Oversight Committee oversees our management of liquidity, capital and financial risks.

The Executive Committee, a committee of senior management chaired by the Chief Executive Officer, provides guidance to senior executives regarding strategic risk and provides an integrated view of risk through reports by our other senior management committees:

- *Risk Management Committee*—is chaired by the Chief Risk Officer and provides a forum for senior executives to have a regular, integrated discussion of risk management. The Risk Management Committee focuses on Compliance, Operational, Reputational, Legal and Strategic risks.
- *Credit Policy Committee*—ensures the appropriateness of our credit policies and procedures, counsels the Chief Risk Officer and the Chief Credit Officers regarding fulfillment of their duties, and provides a forum for the discussion of credit matters.
- *Asset and Liability Management Committee*—provides advice and counsel to the Chief Financial Officer and other executives on the acquisition and deployment of funds, the liquidity position of the Company and our subsidiaries capital management, off-balance sheet activities, activities related to the management of interest rate risk, and investment activities.

### **Integrity, Ethical Values and Risk Management Culture**

We maintain our risk management culture through various mechanisms designed to bring the consideration of risk into daily decision making. We have a corporate Code of Business Conduct and Ethics, available on the Corporate Governance page of our website at [www.capitalone.com/about](http://www.capitalone.com/about), under which each associate is obligated to behave with integrity in dealing with customers and business

partners and to comply with applicable laws and regulations. We also have a compliance training program and an associate performance management process that emphasize achieving business results while ensuring integrity, legal compliance and sound business management. Our risk management culture is also encouraged through frequent direction and communications from the Board of Directors, senior leadership, corporate and departmental risk management policies, risk management and compliance training programs and on-going risk assessment activities in the business.

### ***Organizational Structure for Risk Identification, Monitoring and Reporting***

Our organizational structure supports consideration of risk in decision making. We monitor our key risks, mitigation plans and our risk management capability through a system of on-going measurement and reporting to business area management, the Chief Risk Officer, senior management committees and the Board and its committees. The corporate Risk Management department designs and facilitates the implementation of methodologies to (i) identify and assess risk; (ii) analyze and aggregate risk; (iii) facilitate and support mitigation reporting; (iv) and evaluate and enhance the risk management culture. Each business area uses these methodologies to identify key risk exposures which are assessed according to potential likelihood and impact, as well as, the quality of the related controls. If appropriate, risk response plans are developed and progress is monitored against the response plans. For significant risks reported to the senior management committees and the Board, specific executives are designated as accountable for the management and monitoring process. Across the Company, individual business areas utilize Business Risk Offices staffed by business associates to oversee implementation of methodologies and tools for risk identification, assessment and reporting. Our Corporate Audit Services department also assesses risk and the related quality of internal controls and risk management through its audit activities. Corporate Audit Services reports on the scope and results of its work to the Audit and Risk Committee of the Board of Directors.

### ***Credit Risk Management***

Successful management of credit risk, the risk that borrowers may default on their financial obligations to us, is critical to our success. There are four primary sources of credit risk: (1) changing economic conditions, which affect customers' ability to pay and the value of any collateral; (2) changing competitive environment, which affects customer debt loads, borrowing patterns and loan terms; (3) our underwriting strategies and standards, which determine to whom we offer credit and on what terms; and (4) the quality of our internal controls, which establish a process to test that underwriting conforms to our standards and identifies credit quality issues so we can act upon them in a timely manner. We are focused on managing each of these sources of credit risk.

The overall management of credit risk is the responsibility of the Chief Risk Officer who is supported by a Commercial Chief Credit Officer and a Consumer Chief Credit Officer. The goal of the Chief Credit Officers is to provide strong central oversight of credit policy and credit programs in the consumer and commercial lending businesses while maintaining the ability of operating units to respond flexibly to changing market and competitive conditions. The Chief Credit Officers are assisted by the Credit Policy Committee, a committee of senior management that oversees and approves corporate credit policy and credit performance. The Credit Policy Committee also has sub-committees which provide credit oversight at the divisional level. The Chief Credit Officers or their staff review and approve all large scale new credit decisions or programs. Smaller credit decisions are made by credit officers approved by the credit committee(s). These organizational structures are designed so that each of our business units applies standardized practices in measuring and managing credit risk, and that all relevant factors, such as credit outlook, profitability, and the competitive, economic, and regulatory environments, are considered in making credit decisions.

The Board of Directors has established policies that govern credit administration and limit the level and composition of risk in the total lending portfolio. The Credit Risk Management group monitors the overall composition and quality of our credit portfolio.

Our credit risk profile is managed to maintain resilience to factors outside of our control, strong risk-adjusted returns, and diversification.

Our guiding principles, strong central governance, and Board-directed credit risk tolerances are designed to keep senior executives well-informed of credit trends so they can make appropriate credit and business decisions. We preserve day-to-day market responsiveness and flexibility by empowering our business line managers to develop credit strategies and programs aligned with our credit risk policies and objective of long-term business profitability. The credit program development process considers the evolving needs of the target market, the competitive environment, and the economic outlook.

Most of our consumer credit strategies rely heavily on the use of sophisticated proprietary scoring models. These models consider many variables, including credit scores developed by nationally recognized scoring firms. The models are validated, monitored and maintained in accordance with detailed policies and procedures to help ensure their continued validity. Our Chief Scoring Officer, a member of the Chief Risk Officer's staff, oversees the development, implementation and maintenance of key statistical models.

### ***Liquidity Risk Management***

Liquidity risk refers to exposures generated from the use and availability of various funding sources to meet our current and future operating needs. The management of liquidity risk is overseen by the Chief Financial Officer with advice and guidance from the Asset

and Liability Management Committee and its sub-committee on funding chaired by the Treasurer. We manage and mitigate our liquidity risk through the use of a variety of funding sources to establish a maturity pattern that provides a prudent mixture of short-term and long-term funds. See Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Liquidity Risk Management” for additional information.

### ***Market Risk Management***

Market risk refers to exposures generated from changes in interest rates and foreign currency exchange rates. The management of market risk is overseen by the Chief Financial Officer with the advice and guidance from the Asset and Liability Management Committee. We currently manage and mitigate our interest rate sensitivity through several techniques, which include, but are not limited to, managing the maturity and repricing characteristics of assets and liabilities and by entering into interest rate derivatives. We currently manage and mitigate our exposure to foreign currency risk by entering into forward foreign currency exchange contracts and cross currency swaps. The hedging of foreign currency exchange rates is limited to certain intercompany obligations related to international operations. See Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Market Risk Management” for additional information.

### ***Operational Risk Management***

Operational risk is the risk of direct or indirect loss resulting from inadequate or failed processes, systems, people, or exposure to external events. The management of operational risk is overseen by the Chief Risk Officer with the advice and guidance of the Risk Management Committee.

Operational risk is a normal part of business for any financial services firm. It may manifest itself in many ways, including business interruptions, errors related to processing and systems, or fraud by employees or persons outside of the Company. The risk of loss includes the potential for legal actions arising as a result of an operational deficiency or as a result of noncompliance with applicable laws or regulatory standards. We could also suffer financial loss, face regulatory action, not be able to service customers and suffer damage to our reputation.

The Risk Management Committee reviews our operational risk profile, which includes assessment of the operational controls, significant operational risks and mitigation plans and loss event experience across the enterprise. Operational risk information is also reported to the Audit and Risk Committee of the Board of Directors. Corporate Audit Services also assesses operational risk and the related quality of internal controls and quality of risk management through our audit activities.

The company holds operational risk capital, intended to ensure capital adequacy to withstand extreme events, and to create incentives for business areas to improve their control environments. Operational risk capital is determined through a statistical modeling process that leverages internal loss history, self assessment results, external loss data, and structured scenarios.

### ***Legal Risk Management***

Legal risk represents the risk of loss related to (i) new and changed laws and regulations, (ii) interpretations of law, (iii) our legal entity structure and (iv) the drafting of contracts. The management of legal risk, domestically and internationally, is overseen by our General Counsel. We operate in a heavily regulated industry, have an evolving corporate structure and rely significantly on certain contractual relationships, all of which contribute to the level of risk we face. We also face risk of loss from litigation, which is primarily managed by our legal department.

### ***Strategic Risk Management***

Strategic risk is the risk that Capital One fails to achieve short and long term business objectives as a direct result of a failure to develop the products, capabilities and competitive position necessary to attract and profitably serve consumers, be competitive and withstand market volatility, the result being a failure to deliver returns expected by stakeholders. The Executive Committee, described above, is the principal management forum for discussion of strategic risk. We assess strategic risk in our annual planning process, which includes both a top-down process set by senior management and a bottom-up process led by the business lines. Consideration of strategic risk is also a vital component of due diligence when evaluating acquisitions or new products, ventures or markets, or possible divestitures or exiting of businesses.

### ***Reputation Risk Management***

Reputation risk represents the risk to: (i) market value; (ii) recruitment and retention of associates; and (iii) maintenance of a loyal customer base due to negative perceptions of our internal and external stakeholders regarding our business strategies and activities. The management of reputation risk is overseen by the General Counsel and Corporate Secretary with advice and guidance from Corporate Affairs. We use qualitative criteria to assess reputation risk. Various measures, both internal and external, are considered to gauge changes to our reputation and overall reputation risk and include brand market research, customer studies, internal operational loss event data and external measures.

## ***Compliance Risk Management***

Compliance risk is the risk of non-conformance to laws, rulings, regulations and applicable supervisory guidance. Generally, compliance risk occurs when there are errors or omissions in the company's operating processes. Our business area executives are responsible for allocating sufficient resources to ensure the development and maintenance of compliant operating processes. The Chief Compliance Officer is responsible for ensuring that systems, processes, and personnel are in place to provide reasonable assurance we are in substantive compliance on a day to day basis. This includes measuring compliance risk and working with business areas to prevent or mitigate possible compliance issues, errors, or violations. Compliance results and trends are discussed in a variety of management forums such as the Risk Management Committee and its Compliance sub-committee.

## **Technology / Systems**

We leverage information technology to achieve our business objectives and to develop and deliver products and services that satisfy our customers' needs. A key part of our strategic focus is the development of efficient, flexible computer and operational systems to support complex marketing and account management strategies and the development of new and diversified products. Our commitment to managing risk and ensuring effective controls is built into all of our strategies. We believe that the continued development and integration of these systems is an important part of our efforts to reduce costs, improve quality and provide faster, more flexible technology services. Consequently, we continuously review capabilities and develop or obtain systems, processes and competencies to meet our unique business requirements.

As part of our continuous efforts to review and improve our technologies, we may either develop such capabilities internally or rely on third party outsourcers who have the ability to deliver technology that is of higher quality, lower cost, or both. Over time, we have increasingly relied on third party outsourcers to help us deliver systems and operational infrastructure. Consistent with this approach, in August 2005 Capital One and Total System Services Inc. ("TSYS") finalized a five year definitive agreement for TSYS to provide processing services for Capital One's North American portfolio of consumer and small business credit card accounts. The subsequent transition of the North American portfolio to the TSYS platform was completed in 2007. Work is now underway to migrate our United Kingdom credit card portfolio to the European version of the TSYS processing platform during the first quarter of 2008. We believe that, over time, our transfer to this new technology platform will allow us to achieve cost savings, increase speed to market, expand product and service flexibility, and enhance our ability to innovate while reducing operational risk.

Planning is complete for North Fork Bank's integration into Capital One's existing technology infrastructure, and we expect to complete the conversion of the majority of North Fork's systems in 2008.

## **Funding and Liquidity**

A discussion of our funding programs and liquidity has been included in Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations—Funding."

## **Competition**

As a marketer of credit card, consumer and commercial financial products and services, we face intense competition in all aspects of our business from numerous bank and non-bank providers of financial services. In addition, our industry has experienced substantial consolidation and may continue to do so; such consolidated and/or larger competitors may have a more diversified product and customer base, operational efficiencies and more versatile technology platforms than we do.

We compete with international, national, regional and local issuers of Visa<sup>®</sup> and MasterCard<sup>®</sup> credit cards, as well as with American Express<sup>®</sup>, Discover Card<sup>®</sup> and, to a certain extent, debit cards. In general, customers are attracted to credit card issuers largely on the basis of price, credit limit and other product features, and customer loyalty is often limited.

We compete with national and state banks for deposits, commercial loans and trust accounts and with savings and loan associations and credit unions for loans and deposits. We also compete with other financial services providers for loans, deposits, investments, insurance and other services and products. In addition, we compete against non-depository institutions that are able to offer products and services that were typically banking products and services. Finally, we compete against other lending institutions in our healthcare financing business.

In motor vehicle finance, we face competition from banks and non-bank lenders who provide financing for dealer-originated loans. We also face competition from a small, but growing number of online automobile finance providers.

We believe that we are able to compete effectively in both our current and new markets. There can be no assurance, however, that our ability to market products and services successfully or to obtain adequate returns on our products and services will not be impacted by the nature of the competition that now exists or may later develop. For a discussion of the risks related to our competitive environment, please refer to "Risk Factors—We Face Intense Competition in All of Our Markets."

## **Intellectual Property**

As part of our overall and ongoing strategy to protect and enhance our intellectual property, we rely on a variety of protections, including copyrights, trademarks, trade secrets, patents and certain restrictions on disclosure and competition. We also undertake other measures to control access to and distribution of our other proprietary information. Despite these precautions, it may be possible for a third party to copy or otherwise obtain and use certain intellectual property or proprietary information without authorization. Our precautions may not prevent misappropriation or infringement of our intellectual property or proprietary information. In addition, our competitors also file patent applications for innovations that are used in our industry. The ability of our competitors to obtain such patents may adversely affect our ability to compete. Conversely, our ability to obtain such patents may increase our competitive advantage. There can be no assurance that we will be successful in such efforts, or that the ability of our competitors to obtain such patents may not adversely impact our financial results.

## **Employees**

As of December 31, 2007, we employed approximately 27,000 employees whom we refer to as “associates.” A central part of our philosophy is to attract and maintain a highly capable staff. We view current associate relations to be satisfactory. None of our associates is covered under a collective bargaining agreement.

## **Supervision and Regulation**

### ***General***

The Corporation is a bank holding company (“BHC”) under Section 3 of the Bank Holding Company Act of 1956, as amended (the “BHC Act”) (12 U.S.C. § 1842). The Corporation is subject to the requirements of the BHC Act, including its capital adequacy standards and limitations on the Corporation’s nonbanking activities, and to supervision, examination and regulation by the Federal Reserve Board (the “Federal Reserve”). Permissible activities for a BHC include those activities that are so closely related to banking as to be a proper incident thereto such as consumer lending and other activities that have been approved by the Federal Reserve by regulation or order. Certain servicing activities are also permissible for a BHC if conducted for or on behalf of the BHC or any of its affiliates. Impermissible activities for BHCs include activities that are related to commerce such as retail sales of nonfinancial products. Under Federal Reserve policy, the Corporation is expected to act as a source of financial and managerial strength to any banks that it controls, including COB, CONA, and Superior (the “Banks”), and to commit resources to support them.

On May 27, 2005, the Corporation became a “financial holding company” under the Gramm-Leach-Bliley Act amendments to the BHC Act (the “GLBA”). The GLBA removed many of the restrictions on the activities of BHCs that become financial holding companies. A financial holding company, and the non-bank companies under its control, are permitted to engage in activities considered financial in nature (including, for example, insurance underwriting, agency sales and brokerage, securities underwriting, dealing and brokerage and merchant banking activities); incidental to financial activities; or complementary to financial activities if the Federal Reserve determines that they pose no risk to the safety or soundness of depository institutions or the financial system in general.

The Corporation’s election to become a financial holding company under the GLBA certifies that the depository institutions the Corporation controls meet certain criteria, including capital, management and Community Reinvestment Act requirements. If the Corporation were to fail to continue to meet the criteria for financial holding company status, it could, depending on which requirements it failed to meet, face restrictions on new financial activities or acquisitions and/or be required to discontinue existing activities that are not generally permissible for bank holding companies.

COB is a banking corporation chartered under Virginia law and a member of the Federal Reserve System, the deposits of which are insured by the Deposit Insurance Fund of the Federal Deposit Insurance Corporation (the “FDIC”) up to applicable limits. In addition to regulatory requirements imposed as a result of COB’s international operations (discussed below), COB is subject to comprehensive regulation and periodic examination by the Bureau of Financial Institutions of the Virginia State Corporation Commission (the “Bureau of Financial Institutions”), the Federal Reserve, the Federal Reserve Bank of Richmond (“FRB-R”) and the FDIC. The Corporation plans to convert COB to a national association in the first quarter of 2008. The new name of COB will be Capital One Bank (USA), National Association. As a national association, COB will be regulated primarily by the OCC and its deposits will continue to be insured by the Deposit Insurance Fund of the FDIC up to applicable limits. For further discussion regarding OCC regulation, Item 1 “FFIEC Account Management Guidance.”

CONA is a national association, the deposits of which are insured by the Deposit Insurance Fund of the FDIC up to applicable limits. On January 1, 2008, COAF, which engages in automobile financing activities, became a wholly owned subsidiary of CONA. In connection with the COAF reorganization, which included the transfer of approximately \$10 billion in assets, certain COAF subsidiaries, holding approximately \$14 billion in assets, remain subsidiaries of COFC.

Superior is a national association, the deposits of which are insured by the Deposit Insurance Fund of the FDIC up to applicable limits. Subject to receipt of all required approvals, the Corporation plans to merge Superior with and into CONA in the first quarter of 2008.

The Corporation is also registered as a financial institution holding company under Virginia law and as such is subject to periodic examination by Virginia's Bureau of Financial Institutions. The Corporation also faces regulation in the international jurisdictions in which it conducts business (see below under International Regulation).

In addition to the CONA and Superior merger, the Corporation plans additional consolidations to streamline its operations.

### ***Dividends and Transfers of Funds***

Dividends to the Corporation from its direct and indirect subsidiaries represent a major source of funds for the Corporation to pay dividends on its stock, make payments on corporate debt securities and meet its other obligations. There are various federal and state law limitations on the extent to which the Banks can finance or otherwise supply funds to the Corporation through dividends, loans or otherwise. These limitations include minimum regulatory capital requirements, federal and state banking law requirements concerning the payment of dividends out of net profits or surplus, Sections 23A and 23B of the Federal Reserve Act and Regulation W governing transactions between an insured depository institution and its affiliates, and general federal and state regulatory oversight to prevent unsafe or unsound practices. In general, federal and applicable state banking laws prohibit, without first obtaining regulatory approval, insured depository institutions, such as the Banks, from making dividend distributions if such distributions are not paid out of available earnings or would cause the institution to fail to meet applicable capital adequacy standards. In addition, under Virginia law, the Bureau of Financial Institutions may limit the payment of dividends by COB if the Bureau of Financial Institutions determines that such a limitation would be in the public interest and necessary for COB's safety and soundness.

### ***Capital Adequacy***

The Banks are subject to capital adequacy guidelines adopted by federal banking regulators. For a further discussion of the capital adequacy guidelines, see Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations—Capital Adequacy" and Item 8 "Financial Statements and Supplementary Data—Note 20—Regulatory Matters". The Banks were well capitalized under these guidelines as of December 31, 2007.

### ***Basel Committee***

In late 2007, the federal banking regulators published their final regulations to implement the international accord on revised risk-based capital rules known as "Basel II," a capital regime that would apply to the largest and most complex institutions. The new capital regime is not currently mandatory for the Company, but could become so as we grow, in particular as our non-U.S. business grows. Application of the new capital rules could require us to increase the minimum level of capital that we hold. We will continue to closely monitor regulators' implementation of the new rules with respect to the large institutions that are subject to it and assess the likely eventual impact to us.

### ***FDICIA***

Among other things, the Federal Deposit Insurance Corporation Improvement Act of 1991 ("FDICIA") requires federal bank regulatory authorities to take "prompt corrective action" ("PCA") with respect to insured depository institutions that do not meet minimum capital requirements. FDICIA establishes five capital ratio levels: well-capitalized, adequately-capitalized, undercapitalized, significantly undercapitalized and critically undercapitalized. As of December 31, 2007, each of the Banks met the requirements for a "well-capitalized" institution. The "well-capitalized" classification is determined solely for the purposes of applying FDICIA's PCA provisions, as discussed below, and should not be viewed as describing the condition or future prospects of a depository institution, including the Banks. Were any of the Banks to lose their status as "well-capitalized" they could be required to increase capital or lose access to deposits.

The Banks may accept brokered deposits as part of their funding. Under FDICIA, only "well-capitalized" and "adequately-capitalized" institutions may accept brokered deposits. Adequately-capitalized institutions, however, must first obtain a waiver from the FDIC before accepting brokered deposits, and such deposits may not pay rates that significantly exceed the rates paid on deposits of similar maturity from the institution's normal market area or the national rate on deposits of comparable maturity, as determined by the FDIC, for deposits from outside the institution's normal market area.

### ***Liability for Commonly-Controlled Institutions***

Under the "cross-guarantee" provision of the Financial Institutions Reform, Recovery and Enforcement Act of 1989 ("FIRREA"), insured depository institutions such as the Banks may be liable to the FDIC with respect to any loss incurred or reasonably anticipated to be incurred, by the FDIC in connection with the default of, or FDIC assistance to, any commonly controlled insured depository institution. The Banks are commonly controlled within the meaning of the FIRREA cross-guarantee provision.

### ***Subprime Lending Guidelines***

On January 31, 2001, the federal banking agencies issued “Expanded Guidance for Subprime Lending Programs” (the “Guidelines”). The Guidelines, while not constituting a formal regulation, provide guidance to the federal bank examiners regarding the adequacy of capital and loan loss reserves held by insured depository institutions engaged in “subprime” lending. The Guidelines adopted a broad definition of “subprime” loans which likely covers more than one-third of all consumers in the United States. Because our business strategy is to provide credit card products and other consumer loans to a wide range of consumers, we believe that a portion of our loan assets are viewed by the examiners as “subprime.” Thus, under the Guidelines, bank examiners could require COB to hold additional capital (from one and one-half to three times the minimally required level of capital, as set forth in the Guidelines), or additional loan loss reserves, against such assets. As described above, as of December 31, 2007 COB met the requirements for a “well-capitalized” institution. Federal examiners, however, have wide discretion as to how to apply the Guidelines and there can be no assurances that COB or CONA may not be required to hold additional regulatory capital against such assets.

For purposes of the Guidelines, we treat as “subprime” all loans in COB’s programs that are targeted at customers either with a Fair, Isaac and Company (“FICO”) score of 660 or below or with no FICO score. COB holds on average 200% of the total risk-based capital requirement that would otherwise apply to such assets.

### ***FFIEC Account Management Guidance***

On January 8, 2003, the Federal Financial Institutions Examination Council (“FFIEC”) released Account Management and Loss Allowance Guidance (the “Guidance”). The Guidance applies to all credit lending of regulated financial institutions and generally requires that banks properly manage several elements of their lending programs, including line assignments, over-limit practices, minimum payment and negative amortization, workout and settlement programs, and the accounting methodology used for various assets and income items related to loans.

We believe that our account management and loss allowance practices are prudent and appropriate and, therefore, consistent with the Guidance. We caution, however, that similar to the subprime Guidelines, the Guidance provides wide discretion to bank regulatory agencies in the application of the Guidance to any particular institution and its account management and loss allowance practices. Accordingly, under the Guidance, bank examiners could require changes in our account management or loss allowance practices in the future, and such changes could have an adverse impact on our financial condition or results of operation.

Upon conversion of COB to a national association, COB will implement the OCC’s minimum payment requirements over the course of this year, which will require COB to utilize a new formula to calculate minimum payment amounts for its credit card customer base. The new formula will increase minimum payment amounts under some circumstances, which could result in an increase in delinquencies and defaults, as well as an increase in the allowance for loan losses, for COB’s credit card portfolio. In addition, the new requirements may adversely impact fee revenue.

### ***Regulation of Lending Activities***

The activities of the Banks as consumer lenders also are subject to regulation under various federal laws, including the Truth-in-Lending Act, the Equal Credit Opportunity Act, the Fair Credit Reporting Act (the “FCRA”), the Community Reinvestment Act and the Service members Civil Relief Act, as well as under various state laws. Depending on the underlying issue and applicable law, regulators are often authorized to impose penalties for violations of these statutes and, in certain cases, to order the Banks to compensate injured borrowers. Borrowers may also have a private right of action to bring actions for certain violations. Federal bankruptcy and state debtor relief and collection laws also affect the ability of the Banks to collect outstanding balances owed by borrowers. These laws plus state sales finance laws also affect the ability of our automobile financing business to collect outstanding balances. In May 2007, the Federal Reserve issued proposed rules under the Truth-in-Lending Act; there can be no assurance that such regulations, when final, will not have an adverse impact on us.

### ***Privacy and Fair Credit Reporting***

The Gramm-Leach-Bliley Act (“GLBA”) requires a financial institution to describe in a privacy notice certain of its privacy and data collection practices and requires that customers or consumers, before their nonpublic personal information is shared with nonaffiliated third parties, be given a choice (through an opt-out notice) to limit the sharing of such information about them with nonaffiliated third persons unless the sharing is required or permitted under the GLBA as implemented. The Corporation and the Banks have written privacy notices that are available through the web site of the Corporation, the relevant legal entity, or both, and are delivered to consumers and customers when required under the GLBA. In accordance with the privacy notices noted above, the Corporation and the Banks protect the security of information about their customers, educate their employees about the importance of protecting customer privacy, and allow their customers to remove their names from the solicitation lists they use and share with others to the extent they use or share such lists. The Corporation and the Banks require business partners with whom they share such information to have adequate security safeguards and to abide by the redisclosure and reuse provisions of the GLBA. To the extent that the GLBA and the FCRA require the Corporation or one or more of the Banks to provide customers and consumers the opportunity to opt out of

sharing information, then the relevant entity or entities provide such options in the privacy notice. In addition to adopting federal requirements regarding privacy, the GLBA also permits individual states to enact stricter laws relating to the use of customer information. To date, at least California, Vermont and North Dakota have done so by statute, regulation or referendum, and other states may consider proposals which impose additional requirements or restrictions on the Corporation and/or the Banks. If the federal or state regulators of the financial subsidiaries establish further guidelines for addressing customer privacy issues, the Corporation and/or one or more of the Banks may need to amend their privacy policies and adapt their internal procedures.

Like other lending institutions, the Banks utilize credit bureau data in their underwriting activities. Use of such data is regulated under the FCRA on a uniform, nationwide basis, including credit reporting, prescreening, sharing of information between affiliates, and the use of credit data. The Fair and Accurate Credit Transactions Act of 2003 (the "FACT Act"), which was enacted by Congress and signed into law in December 2003, extends the federal preemption of the FCRA permanently, although the law authorizes states to enact identity theft laws that are not inconsistent with the conduct required by the provisions of the FACT Act. If financial institutions and credit bureaus fail to alleviate the costs and consumer frustration associated with the growing crime of identity theft, financial institutions could face increased legislative/regulatory and litigation risks. In addition, federal regulators are still in the process of promulgating regulations under the FACT Act; there can be no assurance that such regulations, when enacted, will not have an adverse impact on us.

### ***Investment in the Corporation and the Banks***

Certain acquisitions of capital stock may be subject to regulatory approval or notice under federal or state law. Investors are responsible for ensuring that they do not, directly or indirectly, acquire shares of capital stock of the Corporation in excess of the amount which can be acquired without regulatory approval. Each of the Banks is an "insured depository institution" within the meaning of the Change in Bank Control Act. Consequently, federal law and regulations prohibit any person or company from acquiring control of the Corporation without, in most cases, prior written approval of the Federal Reserve or the OCC, as applicable. Control is conclusively presumed if, among other things, a person or company acquires more than 25% of any class of voting stock of the Corporation. A rebuttable presumption of control arises if a person or company acquires more than 10% of any class of voting stock and is subject to any of a number of specified "control factors" as set forth in the applicable regulations. Additionally, COB is a "bank" within the meaning of Chapter 13 of Title 6.1 of the Code of Virginia governing the acquisition of interests in Virginia financial institutions (the "Financial Institution Holding Company Act"). The Financial Institution Holding Company Act prohibits any person or entity from acquiring, or making any public offer to acquire, control of a Virginia financial institution or its holding company without making application to, and receiving prior approval from, the Bureau of Financial Institutions.

### ***Non-Bank Activities***

The Corporation's non-bank subsidiaries are subject to supervision and regulation by various other federal and state authorities. Insurance agency subsidiaries are regulated by state insurance regulatory agencies in the states in which they operate. Capital One Asset Management, LLC, Capital One Securities, LLC (d/b/a Capital One Investments, LLC), and North Fork Financial Advisors, L.L.C. are registered investment advisers regulated under the Investment Advisers Act of 1940. Capital One Asset Management provides investment advice to investment companies subject to regulation under the Investment Company Act of 1940. Amivest Corporation, a registered investment advisor, ceased operations on December, 31, 2007.

Capital One Securities, LLC, Capital One Southcoast Capital, Inc., and NFB Investment Services Corporation are registered broker-dealers regulated by the Securities and Exchange Commission (the "SEC") and the Financial Industry Regulatory Authority. In addition, Capital One Securities, LLC and Capital One Southcoast Capital, Inc. are regulated by the Louisiana Office of Financial Institutions through the Deputy Commissioner of Securities. The Company's broker-dealer subsidiaries are subject to, among other things, net capital rules designed to measure the general financial condition and liquidity of a broker-dealer. Under these rules, broker-dealers are required to maintain the minimum net capital deemed necessary to meet their continuing commitments to customers and others, and are required to keep a substantial portion of their assets in relatively liquid form. These rules also limit the ability of broker-dealers to transfer large amounts of capital to parent companies and other affiliates. Broker-dealers are also subject to other regulations covering their business operations, including sales and trading practices, public offerings, publication of research reports, use and safekeeping of client funds and securities, capital structure, record-keeping and the conduct of directors, officers and employees. As part of our efforts to streamline our operations, we intend to merge Capital One Securities, LLC and NFB Investment Services Corporation later in 2008.

NFB Agency Corporation ("NFB Agency") is a New York State licensed insurance agency that is regulated by the state insurance regulatory agencies in the states in which it operates. NFB Agency provides both personal and business insurance services to retail and commercial clients.

### ***USA PATRIOT Act of 2001***

On October 26, 2001, the President signed into law the USA PATRIOT Act of 2001 (the "Patriot Act"). The Patriot Act contains sweeping anti-money laundering and financial transparency laws as well as enhanced information collection tools and enforcement

mechanisms for the U.S. government, including due diligence requirements for financial institutions to detect and report money laundering through private banking and correspondent accounts; standards for verifying customer identification at account opening; rules to promote cooperation among financial institutions, regulators, and law enforcement entities in identifying parties that may be involved in terrorism or money laundering; reporting requirements applicable to the receipt of coins and currency of more than \$10,000 in nonfinancial trades or businesses; and suspicious activities reporting requirements applicable to brokers and dealers.

The Department of Treasury in consultation with the Federal Reserve and other federal financial institution regulators has promulgated rules and regulations implementing the Patriot Act that prohibit correspondent accounts for foreign shell banks at U.S. financial institutions; require financial institutions to maintain certain records relating to correspondent accounts for foreign banks; require financial institutions to produce certain records relating to anti-money laundering compliance upon request of the appropriate federal banking agency; require due diligence with respect to private banking and correspondent banking accounts; facilitate information sharing between government and financial institutions; require verification of customer identification; and require financial institutions to have in place an anti-money laundering program.

### ***Interstate Taxation***

Several states have passed legislation which attempts to tax the income from interstate financial activities, including credit cards, derived from accounts held by local state residents. Based on the volume of our business in these states and the nature of the legislation passed to date, we currently believe that this development will not materially affect our financial condition.

### ***Legislation***

Legislation has been proposed that could significantly restrict mortgage lending; other legislation has been proposed that could restrict the practice of charging convenience overdraft fees on deposit accounts. Several hearings have been held in Congress on credit card practices which could lead to legislation restricting credit card practices or mandating additional disclosures. Yet other pending legislation could expand the privacy protections afforded to customers of financial institutions. It is unclear at this time whether and in what form any legislation will be adopted or, if adopted, what its impact on COB, CONA, or the Corporation would be. Congress or individual states may in the future consider other legislation that would materially and/or adversely affect the banking or consumer lending industries.

### ***Sarbanes-Oxley Act Compliance***

On July 30, 2002, the Sarbanes-Oxley Act of 2002 (the “Sarbanes-Oxley Act”) was passed into law. The Sarbanes-Oxley Act applies to all companies that are required to file periodic reports with the Securities and Exchange Commission (“SEC”) and contains a number of significant changes relating to the responsibilities of directors and officers and reporting and governance obligations of SEC reporting companies. In addition, the Sarbanes-Oxley Act also created the Public Company Accounting Oversight Board (the “PCAOB”), a private sector, non-profit corporation whose mission is to oversee the auditors of public companies. The PCAOB recommends rulemaking to the SEC and sets certain standards for the auditors which it oversees. Since the passage of the Sarbanes-Oxley Act, we have taken a variety of steps that we believe place us in substantial compliance with the effective provisions of the Sarbanes-Oxley Act. We continue to monitor SEC rulemaking and PCAOB activities to determine if additional changes are needed to comply with provisions that may become effective in the future. Furthermore, our management has supervised the design of, or has designed, internal controls and procedures to provide reasonable assurances regarding the reliability of its financial reporting and disclosure controls and procedures to ensure that material information regarding the Company is made known to them, particularly during the period in which this Annual Report on Form 10-K is being prepared and has evaluated the effectiveness of those controls as more fully set forth in “Controls and Procedures” below. We have, in compliance with Section 404 of the Sarbanes-Oxley Act, certified, in connection with this Annual Report on Form 10-K, that we did not discover, during the execution of our internal control processes, any material weaknesses. In addition, our management policy is to disclose to our auditors and the Audit and Risk Committee of the Board of Directors significant deficiencies, if any, in the design or operation of our internal control over financial reporting that are reasonably likely to adversely affect our ability to record, process, summarize and report financial information, as well as any fraud, whether or not material, by those that have a significant role in these processes.

### ***International Regulation***

COB faces regulation in foreign jurisdictions where it currently operates. Those regulations may be similar to or substantially different from the regulatory requirements COB faces in the United States. In the United Kingdom, COB operates through the U.K. Bank, which was established in 2000. The U.K. Bank is regulated by the Financial Services Authority (“FSA”) and licensed by the Office of Fair Trading (“OFT”). The U.K. Bank is an “authorized deposit taker” and thus is able to take consumer deposits in the U.K. The U.K. Bank also has been granted a full license by the OFT to issue consumer credit under the U.K.’s Consumer Credit Act—1974. The FSA requires the U.K. Bank to maintain certain regulatory capital ratios at all times, and it may modify those requirements at any time. Effective January 1, 2008, the U.K. Bank has become subject to new capital adequacy requirements implemented by the FSA as a result of the U.K.’s adoption of the European Capital Requirements Directive, itself an implementation of the Basel II Accord. The

U.K. Bank obtains capital through earnings or through additional capital infusion from COB, subject to approval under Regulation K of the rules administered by the Federal Reserve. If the U.K. Bank is unable to generate or maintain sufficient capital on favorable terms, it may choose to restrict its growth to reduce the regulatory capital required. Following the introduction of the Capital Requirements Directive, the U.K. Bank continues to have a healthy capital surplus and the impact of the new capital regime has been fully factored into the U.K. Bank's financial and capital planning. In addition, the U.K. Bank is limited by the U.K. Companies Act—1985 in its distribution of dividends to COB in that such dividends may only be paid out of the U.K. Bank's "distributable profits."

As in the U.S., in non-U.S. jurisdictions where we operate, we face a risk that the laws and regulations that are applicable to us (or the interpretations of existing laws by relevant regulators) may change in ways that adversely impact our business. The OFT is investigating Visa's and MasterCard's current methods of setting interchange fees applicable to U.K. domestic transactions. Cross-border interchange fees are also coming under scrutiny from the European Commission, which in December 2007 issued a decision notice stating that MasterCard's interchange fees applicable to cross border transactions are in breach of European Competition Law. A similar decision is expected in relation to Visa's cross border interchange fees. While there is not expected to be a final determination of the OFT's case before the end of 2009, the most likely outcome is that interchange fees will be reduced and this could adversely affect the yield on U.K. credit card portfolios, including ours, and could therefore adversely impact our earnings. Finally, in the United Kingdom, the Consumer Credit Act 2006 received Royal Assent on March 30, 2006 and has an implementation timetable extending from 2006 to 2008. The purpose of the Act is to reform the Consumer Credit Act—1974. The key areas covered by the Act are as follows: the creation of an "unfair relationship" test to enable debtors to challenge unfair relationships with creditors, the creation of alternative dispute resolution options for credit agreements, a requirement on lenders to provide additional information to debtors after the agreement is made, and a stricter licensing regime that will give the OFT new powers to fine lenders for their behavior. At present it is not believed that these changes will have a material impact on the U.K. Bank's business model.

Finally, we were cited by the FSA following an investigation into the sale of payment protection insurance ("PPI"). PPI is a cross-sell product which protects a borrowers' ability to keep up the payments on their credit card or loan in case of an accident, sickness or unemployment for a period of up to 12 months. In relation to our sale of PPI, we were fined by the FSA for failing to have adequate systems and controls and for failing to treat our customers fairly. Prior to the FSA's investigation, Capital One had started a project to implement a number of significant improvements to its sales and administrative processes concerning PPI with a focus on customer communications. Capital One proactively worked with the FSA and has addressed all of its concerns. The fine did not have a material adverse effect on our results of operations or financial condition, and was significantly lower than other recent fines the FSA have imposed on other providers for failings in this area. Following subsequent thematic work in this area, the FSA noted that the U.K. Bank improved significantly in a number of areas and that the FSA did not have any major concerns at this time.

### **Statistical Information**

The statistical information required by Item 1 can be found in Item 6 "Selected Financial Data", Item 7 "Management Discussion and Analysis of Financial Condition and Results of Operations" and in Item 8, "Financial Statements and Supplementary Data".

### **Item 1A. Risk Factors**

This Annual Report on Form 10-K contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. We also may make written or oral forward-looking statements in our periodic reports to the Securities and Exchange Commission on Forms 10-Q and 8-K, in our annual report to shareholders, in our proxy statements, in our offering circulars and prospectuses, in press releases and other written materials and in statements made by our officers, directors or employees to third parties. Statements that are not about historical facts, including statements about our beliefs and expectations, are forward-looking statements. Forward-looking statements include, but are not limited to information relating to our future earnings per share, growth in managed loans outstanding, product mix, segment growth, managed revenue margin, funding costs, operations costs, employment growth, marketing expense, delinquencies and charge-offs. Forward-looking statements also include statements using words such as "expect," "anticipate," "hope," "intend," "plan," "believe," "estimate" or similar expressions. We have based these forward-looking statements on our current plans, estimates and projections, and you should not unduly rely on them.

Forward-looking statements are not guarantees of future performance. They involve risks, uncertainties and assumptions, including the risks discussed below. Our future performance and actual results may differ materially from those expressed in forward-looking statements. Many of the factors that will determine these results and values are beyond our ability to control or predict. Forward-looking statements speak only as of the date that they are made, and we undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. You should carefully consider the factors discussed below in evaluating these forward-looking statements.

This section highlights specific risks that could affect our business. Although we have tried to discuss all material risks, please be aware that other risks may prove to be important in the future. In addition to the factors discussed elsewhere in this report, among the other factors that could cause actual results to differ materially are the following:

### **We Face Intense Competition in All of Our Markets**

We operate in a highly competitive environment, and we expect competitive conditions to continue to intensify as merger activity in the financial services industry continues to produce larger, better capitalized and more geographically diverse companies that are capable of offering a wider array of financial products and services at better prices. In such a competitive environment, we may lose entire accounts, or may lose account balances, to competing financial institutions, or find it more costly to maintain our existing customer base. Customer attrition from any or all of our lending products, together with any lowering of interest rates or fees that we might implement to retain customers, could reduce our revenues and therefore our earnings. Similarly, customer attrition from our deposit products, in addition to an increase in rates and/or services that we may offer to retain those deposits, may increase our expenses and therefore reduce our earnings. We expect that competition will continue to grow more intensely with respect to most of our products. Some of our competitors may be substantially larger than we are, which may give those competitors advantages, including a more diversified product and customer base, the ability to reach out to more customers and potential customers, operational efficiencies, more versatile technology platforms, broad-based local distribution capabilities, lower-cost funding, and larger existing branch networks. These competitors may also consolidate with other financial institutions in ways that enhance these advantages and intensify our competitive environment.

With respect to our credit card business, we compete primarily with respect to price (primarily interest rates and fees), credit limit and other product features. Larger, better capitalized companies may be able to offer credit cards at better rates and with more attractive features than we can offer. Our other consumer lending businesses, including auto lending, small business lending, home loan lending, installment lending, our commercial lending businesses, and our businesses in international markets also compete on a similar variety of factors, including price, loan terms, product features and customer service.

Our banking business competes with national and state banks for deposits, loans, and trust accounts, and also competes with other financial services companies in offering various types of financial services. In addition, technological advances and the growth of e-commerce have made it possible for non-depository institutions to offer products and services that traditionally were banking products and services. Deposit customers are also sensitive to price and service level competition.

In addition, we compete on the basis of transaction execution, innovation and technology. Our industry is subject to rapid and significant technological changes. In order to compete in our industry, we must continue to invest in technologies across all of our businesses, including transaction processing, data management, customer interactions and communications and risk management and compliance systems. We expect that new technologies will continue to emerge, and these new services and technologies could be superior to or render our technologies obsolete. Our future success will depend in part on our ability to continue to develop and adapt to technological changes and evolving industry standards. If we are not able to invest successfully in and compete at the leading edge of technological advances across all of our businesses, our revenues and profitability could suffer.

### **We Face Risk From Economic Downturns**

Credit markets experienced difficult conditions and volatility during 2007. As a bank, Capital One's operations and financial condition are affected by general economic and market conditions. Delinquencies and credit losses have risen recently, partially as a result of a weakening economy and more distress among borrowers. Continued economic weakness may hurt our financial performance as customers default on their loans or, in the case of credit card accounts, carry lower balances and reduce credit card purchase activity. A continued economic downturn could have a material adverse effect on our financial condition and results of operations.

### **We May Experience Increased Delinquencies and Credit Losses**

Like other lenders, we face the risk that our customers will not repay their loans. Rising losses or leading indicators of rising losses (higher delinquencies, non-performing loans, or bankruptcy rates; lower collateral values) may require us to increase our allowance for loan losses, which may degrade our profitability if we are unable to raise revenue or reduce costs to compensate for higher losses. In particular, we face the following risks in this area:

- *Missed Payments.* We face the risk that customers will miss payments. Loan charge-offs (including from bankruptcies) are generally preceded by missed payments or other indications of worsening financial condition. Our reported delinquency levels measure these trends. Customers are more likely to miss payments during periods of slower economic growth or an economic downturn. In addition, we face the risk that consumer and commercial customer behavior may change (i.e. an increased unwillingness or inability to repay debt), causing a long-term rise in delinquencies and charge-offs. Our bankruptcy experience is generally correlated with national bankruptcy filing trends.
- *Collateral.* We face the risk that collateral, when we have it, will be insufficient to compensate us for loan losses. When customers default on their loans and we have collateral, we attempt to seize it. However, the value of the collateral may

not be sufficient to compensate us for the amount of the unpaid loan and we may be unsuccessful in recovering the remaining balance from our customers. Particularly with respect to our commercial lending and mortgage activities, decreases in real estate values could adversely affect the value of property used as collateral for our loans and investments. Thus, the recovery of such property could be insufficient to compensate us for the value of these loans.

- *Estimates of inherent losses.* The credit quality of our portfolio can have a significant impact on our earnings. We allow for and reserve against credit risks based on our assessment of credit losses inherent in our credit exposure. This process, which is critical to our financial results and condition, requires complex judgments, including forecasts of economic conditions and how those conditions may impair the ability of our borrowers to repay their loans. We face the risk that we may underestimate our inherent losses and fail to hold a loan loss allowance sufficient to account for these losses. Incorrect assumptions could lead to material underestimates of inherent losses and inadequate allowance for loan losses. In addition, our estimate of inherent losses impacts the amount of allowances we build to account for those losses. The build or release of allowances impacts our current financial results.
- *Underwriting.* We face the risk that our ability to assess the credit worthiness of our customers may diminish. If the models and approaches we use to select, manage, and underwrite our consumer and commercial customers become less predictive of future charge-offs (due, for example, to changes in the competitive environment or in the economy), our credit losses and returns may deteriorate.
- *Business mix.* We face the risk that our business mix will change in ways that could adversely affect credit losses. We participate in a mix of businesses with a broad range of credit loss characteristics. Consequently, changes in our business mix may change our charge-off rate.
- *Charge-off recognition.* We face the risk that the rules governing charge-off recognition could change. We record charge-offs according to accounting practices consistent with accounting and regulatory guidelines and rules. These guidelines and rules, including among other things, the FFIEC Account Management Guidance, could require changes in our account management or loss allowance practices and cause our charge-offs to increase for reasons unrelated to the underlying performance of our portfolio. Such changes could have an adverse impact on our financial condition or results of operation.
- *Mortgage repurchases.* We face the risk that we may be required to repurchase mortgage loans that we sell to investors in the event that there was improper underwriting or fraud, or in the event that the loans become delinquent shortly after they are originated. Typically, loans are put back to originators if they experience delinquencies. Consequently, we may be exposed to credit risk associated with sold loans. We hold a reserve against this risk, but we face the risk that the reserve will not be adequate.
- *Industry practices.* We face the risk that our charge-off and delinquency rates may be impacted by industry developments.
- *General economic environment.* Economic downturns may increase delinquencies and credit losses. See “We Face Risk From Economic Downturns.”

### **We Face Risk of Interest Rate Fluctuations**

Like other financial institutions, we borrow money from other institutions and depositors, which we use to make loans to customers and invest in debt securities and other earning assets. We earn interest on these loans and assets and pay interest on the money we borrow from institutions and depositors. Changes in interest rates, including changes in the relationship between short term rates and long term rates, may have negative impacts on our net interest income and therefore our earnings. If the rate of interest we pay on our borrowings and deposits increases more than the rate of interest we earn on our assets, our net interest income, and therefore our earnings, would fall. Our earnings could also be negatively impacted if the interest rates we charge on our earning assets fall more quickly than the rates we pay on our borrowings and deposits. Changes in interest rates and competitor responses to those changes may affect the rate of customer pre-payments for auto and other term loans and may affect the balances customers carry on their credit cards. These changes can reduce the overall yield on our earning asset portfolio. Changes in interest rates and competitor responses to these changes may also impact customer decisions to maintain balances in the deposit accounts they have with us. These changes may require us to replace withdrawn balances with higher cost alternative sources of funding.

We assess our interest rate risk by estimating the effect on our earnings under various scenarios that differ based on assumptions about the direction and the magnitude of interest rate changes. We take risk mitigation actions based on those assessments. We face the risk that changes in interest rates could reduce our net interest income and our earnings in material amounts, especially if actual conditions turn out to be materially different than those we assumed.

See Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Interest Rate Risk Management” for additional information.

### **We May Fail To Realize All of the Anticipated Benefits of our Merger**

The success of our merger with North Fork will depend, in part, on our ability to realize the anticipated benefits from combining the businesses of Capital One (including the legacy business of Hibernia Corporation) and North Fork. If we are not able to achieve the objectives of the North Fork integration, the anticipated benefits of the merger, such as cost savings and other synergies, may not be realized fully or at all or may take longer to realize than expected. In addition, it is possible that the ongoing integration process could result in the loss of key employees, the disruption of each company's ongoing businesses or inconsistencies in standards, controls, procedures and policies that adversely affect our ability to maintain relationships with clients, customers, depositors and employees or to achieve the anticipated benefits of the merger. Integration efforts also may continue to divert management attention and resources. These integration matters may have an adverse effect on the Company during such transition period.

Our recent acquisitions also involve our entry into new businesses and new geographic or other markets which present risks resulting from our relative inexperience in these new areas and these new businesses. Historically, our business has not focused on retail and commercial banking. These new businesses change the overall character of our consolidated portfolio of businesses and react differently to economic and other external factors. We face the risk that we will not be successful in these new businesses in these new markets.

In addition, as we continue the integration of North Fork, we face the challenge of combining the cultural and historical identities of institutions that previously operated independently. We face the risk that we will not be able to successfully integrate their commercial and local retail lending culture with our national scale lending culture. Furthermore, we may be unable to appreciate the cultural factors that drive these new businesses. If we are unable to successfully adapt our unique cultural perspectives, our integration efforts and our overall business could suffer.

### **We Face Risk Related to the Strength of our Operational, Technological and Organizational Infrastructure**

Our ability to grow and compete is dependent on our ability to build or acquire the necessary operational and technological infrastructure and to manage the cost of that infrastructure while we expand and as we integrate acquired businesses. Similar to other large corporations, operational risk can manifest itself in many ways, such as errors related to failed or inadequate processes, faulty or disabled computer systems, fraud by employees or persons outside of the Company and exposure to external events. We are dependent on our operational infrastructure to help manage these risks. From time to time, we may need to change or upgrade our technology infrastructure. We may experience disruption, and we may face additional exposure to these risks during the course of making such changes. In addition, as we acquire other institutions, we face additional challenges when integrating different operational platforms. Such integration efforts may be more disruptive to the business and/or more costly than we anticipate.

In some cases, we outsource the maintenance and development of our operational and technological functionality to third parties. These third parties may experience errors or disruptions that could adversely impact us and over which we may have limited control. Any increase in the amount of our infrastructure that we outsource to third parties may increase our exposure to this risk.

In addition, we are heavily dependent on the strength and capability of our technology systems which we use both to interface with our customers and to manage our internal financial and other systems. Our ability to develop and deliver new products that meet the needs of our existing customers and attract new ones depends on the functionality of our technology systems. Our ability to develop and implement effective marketing campaigns also depends on our technology. Additionally, our ability to run our business in compliance with applicable laws and regulations is dependent on these infrastructures.

Finally, in addition to maintaining a solid infrastructure platform, we are also dependent on recruiting management and operations personnel with the experience to run an increasingly large and complex business. Although we take steps to retain our existing management talent and recruit new talent as needed, we face a competitive market for such talent and there can be no assurance that we will continue to be able to maintain and build a management team capable of running our increasingly large and complex business. Also, we may acquire key personnel in connection with the acquisition of businesses. While we strive to retain such personnel, there can be no assurance that we will be able to do so.

### **The Credit Card Industry Faces Increased Litigation Risks Relating to Industry Structure**

We face risks from the outcomes of certain credit card industry litigation. Substantial legal liability against the Company could have a material adverse financial effect or cause significant reputational harm to us, which could seriously harm our business. For a full description of the litigation risks that we face in connection with the structure of our industry, please refer to Industry Litigation in Item 8 "Financial Statements and Supplementary Data—Notes to the Financial Statements—Note 21."

### **We Face the Risk of a Complex and Changing Regulatory and Legal Environment**

We operate in a heavily regulated industry and are therefore subject to a wide array of banking, consumer lending and deposit laws and regulations that apply to almost every element of our business. Failure to comply with these laws and regulations could result in

financial, structural and operational penalties, including receivership. In addition, establishing systems and processes to achieve compliance with these laws and regulations may increase our costs and/or limit our ability to pursue certain business opportunities. As our business grows in size and complexity, establishing systems and processes to achieve compliance may become more difficult and costly. We face additional compliance challenges as a result of our acquisition of North Fork, which may be more costly and/or require more management attention than we anticipate. In addition, we face similar risks with respect to our international businesses, where changing laws and regulations may have an adverse impact on our results. For a description of the laws and regulations to which we are subject, please refer to Supervision and Regulation in Item 1. The regulatory environment in which we operate could have a negative impact on our business and our financial results.

### **We Face the Risk of Fluctuations in Our Expenses and Other Costs that May Hurt Our Financial Results**

Our expenses and other costs, such as operating, labor and marketing expenses, directly affect our earnings results. In light of the extremely competitive environment in which we operate, and because the size and scale of many of our competitors provide them with increased operational efficiencies, it is important that we are able to successfully manage our expenses. Many factors can influence the amount of our expenses, as well as how quickly they may increase. Investments in infrastructure, which may be necessary to maintain a competitive business, may increase operational expenses in the short-run. As our business develops, changes or expands, additional expenses can arise from management of outsourced services, asset purchases, structural reorganization, a reevaluation of business strategies and/or expenses to comply with new or changing laws or regulations. Integration of acquired entities may also increase our expenses, and we may be less able to predict the operational expenses of newly acquired businesses. If we are unable to successfully manage our expenses, our financial results will suffer.

### **Reputational Risk and Social Factors May Impact our Results**

Our ability to originate and maintain accounts is highly dependent upon the perceptions of consumer and commercial borrowers and deposit holders and other external perceptions of our business practices and/or our financial health. Adverse perceptions regarding our reputation in the consumer, commercial and funding markets could lead to difficulties in generating and maintaining accounts as well as in financing them. Particularly, negative perceptions regarding our reputation could lead to decreases in the levels of deposits that consumer and commercial customers and potential customers choose to maintain with us. In addition, adverse developments or perceptions regarding the practices of our competitors, or our industry as a whole, may also negatively impact our reputation. Finally, negative perceptions regarding the reputations of third parties with whom we have important relationships, such as our independent auditors, also may adversely impact our reputation. Adverse impacts on our reputation, or the reputation of our industry, could result in greater regulatory and/or legislative scrutiny, which may lead to laws or regulations that may change or constrain the manner in which we engage with our customers and the products we offer them. For example, in 2007 the credit card and mortgage industries have faced increased legislative scrutiny. Adverse reputational impacts or events also may increase our litigation risk. See “The Credit Card Industry Faces Increased Litigation Risks Relating to Industry Structure.”

In addition, a variety of social factors may cause changes in credit card and other consumer finance use, payment patterns and the rate of defaults by accountholders and borrowers domestically and internationally. These social factors include changes in consumer confidence levels, the public’s perception of the use of credit cards and other consumer debt, and changing attitudes about incurring debt and the stigma of personal bankruptcy.

### **We May Face Limited Availability of Financing, Variation in Our Funding Costs and Uncertainty in Our Securitization Financing**

In general, the amount, type and cost of our funding, including financing from other financial institutions, the capital markets and deposits, directly impact our expenses in operating our businesses and growing our assets and therefore, can positively or negatively affect our financial results.

A number of factors could make such financing more difficult, more expensive or unavailable on any terms both domestically and internationally (where funding transactions may be on terms more or less favorable than in the United States), including, but not limited to, financial results and losses, specific events that adversely impact our reputation, disruptions in the capital markets, specific events that adversely impact the financial services industry, counter-party availability, interest rate fluctuations, rating agencies’ actions, and the general state of the U.S. and world economies. Also, because we depend on the capital markets for funding and capital, we could experience reduced availability and increased cost of funding if our debt ratings were lowered. Also, we compete for funding with other banks, savings banks and similar companies, some of which are publicly traded. Many of these institutions are substantially larger, may have more capital and other resources and may have better debt ratings than we do. In addition, as some of these competitors consolidate with other financial institutions, these advantages may increase. Competition from these institutions may increase our cost of funds.

As part of our capital markets financing, we securitize a portion of our consumer loans. The occurrence of certain events may cause the securitization transactions to amortize earlier than scheduled, which would accelerate the need for additional funding. This early

amortization could, among other things, have a significant effect on the ability of certain of our business entities to meet the capital adequacy requirements as all off-balance sheet loans experiencing such early amortization would have to be recorded on the balance sheet. See Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Liquidity Risk Management”.

### **Our Stock Price May be Volatile**

Capital One’s stock price has been volatile in the past and several factors could cause the price to fluctuate significantly in the future. These factors may be unrelated to our performance. General market price declines or market volatility in the future, including the impact of cyclical economic slowdowns, could adversely affect the market price of our stock.

### **Item 1B. *Unresolved Staff Comments.***

Not applicable.

### **Item 2. *Properties.***

Our real estate portfolio is used to support all of our business segments. We own the 570,000 square foot headquarters building located at 1680 Capital One Drive in McLean, Virginia. The building is located on a 31 acre land parcel and houses our executive offices and Northern Virginia staff.

We own approximately 316 acres of land in Goochland County, Virginia purchased for the construction of an office campus (the “West Creek Campus”) to consolidate certain operations in the Richmond area. The Company has seven office buildings, a support facility and a training center at the West Creek Campus. Totalling nearly 1.2 million square feet, the West Creek Campus houses multiple business and staff groups. Ample land availability provides the flexibility for further expansion should business demand increase. Another 460,000 square feet in office, data and production space is owned in Richmond, Virginia, along with a 344,075 square foot facility in Nottingham, United Kingdom, from which we conduct credit, collections, customer service and other operations.

Our businesses also occupy leased space totaling, in the aggregate, approximately 450,000 square feet in locations across Richmond, Virginia; Toronto, Canada; and the United Kingdom.

Our Local Banking segment’s office and branch operations are conducted primarily utilizing approximately 3.4 million square feet in owned properties and 3.7 million square feet in leased locations across Louisiana, New Jersey, New York and Texas. Portions of the office portfolio are sub-leased where internal demand permits. Additionally, to support our mortgage and Home Loan businesses, we lease facilities totaling approximately 310,600 square feet in California and Kansas. We also own a property of approximately 35,000 square feet in Columbus, Georgia.

Within our National Lending segment, our Auto Finance business occupies just over 700,000 square feet of leased office space in various locations including California, Florida, Georgia, Illinois, Louisiana, Michigan, Oklahoma and Pennsylvania, with the majority of such space in Texas. An additional 73,000 square feet of leased space in Boston and Framingham, Massachusetts supports other National Lending businesses.

### **Item 3. *Legal Proceedings.***

The information required by Item 3 is included in Item 8, “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 21.”

### **Item 4. *Submission of Matters to a Vote of Security Holders.***

During the fourth quarter of our fiscal year ending December 31, 2007, no matters were submitted for a vote of our stockholders.

## PART II

### Item 5. *Market for Company's Common Equity and Related Stockholder Matters.*

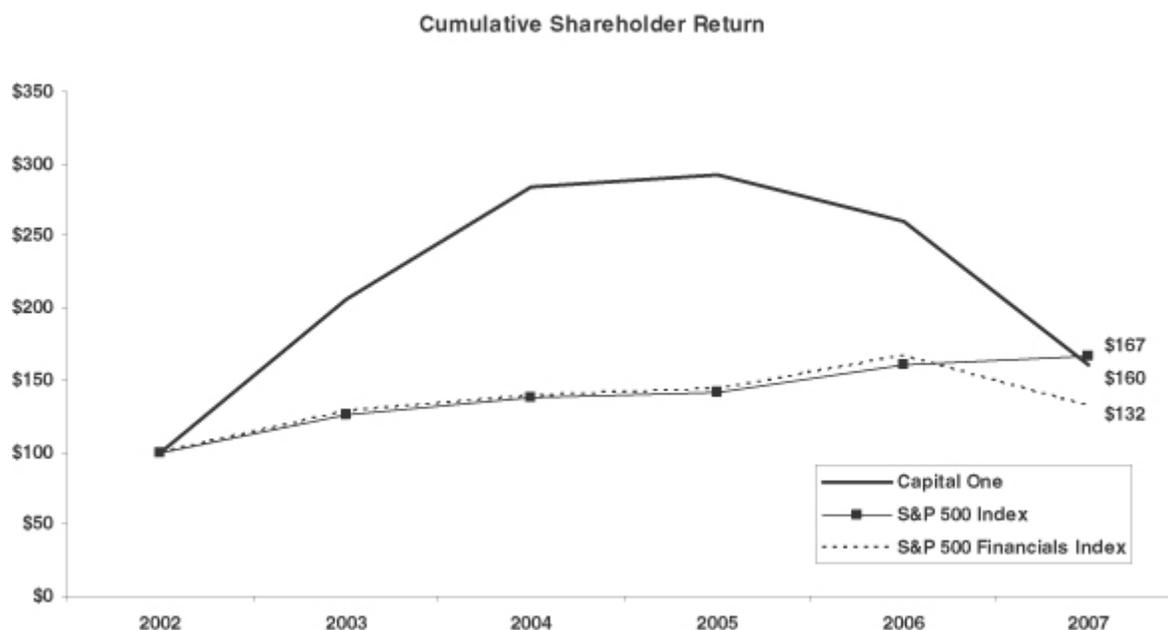
| (Dollars in thousands, except per share information) | Total Number of Shares Purchased <sup>(1)</sup> | Average Price Paid per Share | Total Number of Shares Purchased as Part of Publicly Announced Plans <sup>(1)</sup> | Maximum Amount That May Yet be Purchased Under the Plan or Program <sup>(1)</sup> |
|--|---|------------------------------|---|---|
| October 1-31, 2007                                   | 2,786,160                                       | \$ 63.49                     | 2,785,382   | \$ 594,376  |
| November 1-30, 2007                                  | 10,647,881                                      | 55.85                        | 10,642,308  | —   |
| December 1-31, 2007                                  | 14,899  | 54.91                        | —   | —   |
| <b>Total</b>   | <b>13,448,940</b>                               |                              | <b>13,427,690</b>   |   |

(1) Shares purchased represent shares purchased pursuant to our \$3.0 billion stock repurchase program and share swaps made in connection with stock option exercises and the withholding of shares to cover taxes on restricted stock lapses.

The stock repurchase program is intended to comply with Rules 10b5-1(c) (1) (i) and 10b-18 of the Securities Exchange Act of 1934, as amended.

#### *Cumulative Shareholder Return*

The following graph compares cumulative total stockholder return on our common stock with the S&P Composite 500 Stock Index (“S&P 500 Index”) and an industry index, the S&P Financial Composite Index (“S&P 500 Financials Index”), for the period from December 31, 2002 to December 31, 2007. The graph assumes an initial investment of \$100 in common stock of the specified securities. The cumulative returns include stock price appreciation and assume full reinvestment of dividends. The stock price performance on the graph below is not necessarily indicative of future performance.



|                                | 2002   | 2003   | 2004   | 2005   | 2006   | 2007   |
|--------------------------------|--------|--------|--------|--------|--------|--------|
| Capital One.....               | 100.00 | 206.74 | 284.48 | 292.28 | 260.22 | 160.34 |
| S&P 500 Index .....            | 100.00 | 126.38 | 137.75 | 141.88 | 161.20 | 166.89 |
| S&P 500 Financials Index ..... | 100.00 | 127.93 | 138.46 | 143.61 | 166.82 | 132.05 |

The remaining information required by Item 5 is included under the following:

|   |              |
|---|--------------|
| Item 1 “Business—Overview”  | Page 3       |
| Item 1 “Business—Supervision and Regulation—Dividends and Transfers of Funds”   | Pages 8-9    |
| Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Market Risk Management” | Pages 47-50  |
| Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Capital Adequacy”       | Page 51      |
| Item 7 “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Dividend Policy”        | Page 66      |
| Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements”                   | Pages 62-111 |
| Item 8 “Financial Statements and Supplementary Data—Selected Quarterly Financial Data”                                | Page 115     |

**Item 6. Selected Financial Data**

| (Dollars in millions, Except Per Share Data)                          | 2007         | 2006 <sup>(5)</sup> | 2005 <sup>(4)</sup> | 2004                    | 2003                    | Five Year Compound Growth Rate |
|---|--------------|---------------------|---------------------|-------------------------|-------------------------|--------------------------------|
| <b>Income Statement Data:</b>   |              |                     |                     |                         |                         |                                |
| Interest income   | \$ 11,078.1  | \$ 8,164.7          | \$ 5,726.9          | \$ 4,794.4              | \$ 4,367.7              | 20.46%                         |
| Interest expense  | 4,548.3      | 3,073.3             | 2,046.6             | 1,791.4                 | 1,582.6                 | 23.51%                         |
| Net interest income   | 6,529.8      | 5,091.4             | 3,680.3             | 3,003.0                 | 2,785.1                 | 18.58%                         |
| Provision for loan losses   | 2,636.5      | 1,476.4             | 1,491.1             | 1,220.9                 | 1,517.5                 | 11.68%                         |
| Net interest income after provision for loan losses                   | 3,893.3      | 3,615.0             | 2,189.2             | 1,782.1                 | 1,267.6                 | 25.16%                         |
| Non-interest income   | 8,054.2      | 7,001.0             | 6,358.1             | 5,900.2                 | 5,415.9                 | 8.26%                          |
| Restructuring expense   | 138.2        | —                   | —                   | —                       | —                       | N/A                            |
| Other non-interest expense  | 7,939.8      | 6,943.6             | 5,718.3             | 5,322.2                 | 4,856.7                 | 10.33%                         |
| Income before income taxes and cumulative effect of accounting change | 3,869.5      | 3,672.4             | 2,829.0             | 2,360.1                 | 1,826.8                 | 16.20%                         |
| Income taxes  | 1,277.8      | 1,246.0             | 1,019.9             | 816.6                   | 676.0                   | 13.58%                         |
| Income before cumulative effect of accounting change                  | 2,591.7      | 2,426.4             | 1,809.1             | 1,543.5                 | 1,150.8                 | 17.63%                         |
| Cumulative effect of accounting change, net of taxes of \$8.8 million | —            | —                   | —                   | —                       | 15.0                    |                                |
| Income from continuing operations, net of tax                         | \$ 2,591.7   | \$ 2,426.4          | \$ 1,809.1          | \$ 1,543.5              | \$ 1,135.8              | 17.94%                         |
| Loss from discontinued operations, net of tax <sup>(6)</sup>          | (1,021.4)    | (11.9)              | —                   | —                       | —                       |                                |
| Net income  | \$ 1,570.3   | \$ 2,414.5          | \$ 1,809.1          | \$ 1,543.5              | \$ 1,135.8              | 6.69%                          |
| Dividend payout ratio   | 2.68%        | 1.34%               | 1.52%               | 1.66%                   | 2.14%                   |                                |
| <b>Per Common Share:</b>  |              |                     |                     |                         |                         |                                |
| Basic earnings per share:   |              |                     |                     |                         |                         |                                |
| Income from continuing operations, net of tax                         | \$ 6.64      | \$ 7.84             | \$ 6.98             | \$ 6.55                 | \$ 5.05                 | 5.63%                          |
| Loss from discontinued operations, net of tax <sup>(6)</sup>          | (2.62)       | (0.04)              | —                   | —                       | —                       |                                |
| Net income  | \$ 4.02      | \$ 7.80             | \$ 6.98             | \$ 6.55                 | \$ 5.05                 | (4.44)%                        |
| Diluted earnings per share:   |              |                     |                     |                         |                         |                                |
| Income from continuing operations, net of tax                         | \$ 6.55      | \$ 7.65             | \$ 6.73             | \$ 6.21                 | \$ 4.85                 | 6.20%                          |
| Loss from discontinued operations, net of tax <sup>(6)</sup>          | (2.58)       | (0.03)              | —                   | —                       | —                       |                                |
| Net income  | \$ 3.97      | \$ 7.62             | \$ 6.73             | \$ 6.21                 | \$ 4.85                 | (3.92)%                        |
| Dividends   | 0.11         | 0.11                | 0.11                | 0.11                    | 0.11                    |                                |
| Book value as of year-end   | 65.18        | 61.56               | 46.97               | 33.99                   | 25.75                   | 20.41%                         |
| <b>Selected Year-End Reported Balances<sup>(3)</sup>:</b>             |              |                     |                     |                         |                         |                                |
| Loans held for investment   | \$ 101,805.0 | \$ 96,512.1         | \$ 59,847.7         | \$ 38,215.6             | \$ 32,850.3             | 25.39%                         |
| Allowance for loan and lease losses                                   | 2,963.0      | 2,180.0             | 1,790.0             | 1,505.0                 | 1,595.0                 | 13.19%                         |
| Total assets  | 150,499.1    | 144,360.8           | 88,701.4            | 53,747.3                | 46,283.7                | 26.60%                         |
| Interest-bearing deposits   | 71,943.9     | 74,122.8            | 43,092.1            | 25,636.8                | 22,416.3                | 26.27%                         |
| Total deposits  | 82,990.5     | 85,770.9            | 47,933.3            | 25,636.8 <sup>(2)</sup> | 22,416.3 <sup>(2)</sup> | 29.93%                         |
| Borrowings  | 37,261.9     | 29,667.9            | 22,278.1            | 16,511.8                | 14,812.6                | 20.26%                         |
| Stockholders' equity  | 24,294.1     | 25,235.2            | 14,128.9            | 8,388.2                 | 6,051.8                 | 32.05%                         |

| (Dollars in millions, Except Per Share Data)                           | 2007         | 2006 <sup>(5)</sup> | 2005 <sup>(4)</sup>    | 2004                    | 2003                    | Five Year<br>Compound<br>Growth Rate |
|--|--------------|---------------------|------------------------|-------------------------|-------------------------|--------------------------------------|
| <b>Selected Average Reported</b>                                       |              |                     |                        |                         |                         |                                      |
| <b>Balances<sup>(3)</sup>:</b>   |              |                     |                        |                         |                         |                                      |
| Loans held for investment  | \$ 93,541.8  | \$ 63,577.3         | \$ 40,734.2            | \$ 34,265.7             | \$ 28,677.6             | 26.68%                               |
| Average earning assets   | 121,420.4    | 84,086.7            | 55,537.0               | 46,655.7                | 37,362.3                | 26.58%                               |
| Total assets   | 144,999.1    | 95,254.7            | 61,360.5               | 50,648.1                | 41,195.4                | 28.62%                               |
| Interest-bearing deposits  | 73,980.5     | 45,739.0            | 28,370.7               | 24,313.3                | 19,768.0                | 30.21%                               |
| Total deposits   | 85,427.2     | 50,673.4            | 29,019.7               | 24,313.3 <sup>(2)</sup> | 19,768.0 <sup>(2)</sup> | 34.01%                               |
| Borrowings   | 29,885.9     | 24,305.1            | 18,031.9               | 15,723.6                | 12,978.0                | 18.15%                               |
| Stockholders' equity   | 25,203.1     | 16,203.4            | 10,594.3               | 7,295.5                 | 5,323.5                 | 36.47%                               |
| <b>Reported Metrics<sup>(3)</sup>:</b>                                 |              |                     |                        |                         |                         |                                      |
| Revenue margin   | 12.01%       | 14.38%              | 18.08 %                | 19.08%                  | 21.95%                  |                                      |
| Net interest margin  | 5.38         | 6.06                | 6.63 <sup>(1)</sup>    | 6.44                    | 7.45                    |                                      |
| Risk adjusted margin   | 10.40        | 12.71               | 15.47                  | 16.31                   | 17.54                   |                                      |
| Delinquency rate   | 3.66         | 2.74                | 3.14                   | 3.85                    | 4.79                    |                                      |
| Net charge-off rate  | 2.10         | 2.21                | 3.55                   | 3.78                    | 5.74                    |                                      |
| Return on average assets   | 1.79         | 2.55                | 2.95                   | 3.05                    | 2.76                    |                                      |
| Return on average equity   | 10.28        | 14.97               | 17.08                  | 21.16                   | 21.34                   |                                      |
| Average equity to average assets                                       | 17.38        | 17.01               | 17.27                  | 14.40                   | 12.92                   |                                      |
| Non-interest expense as a % of<br>average loans held for<br>investment | 8.64         | 10.92               | 14.04                  | 15.53                   | 16.94                   |                                      |
| Efficiency ratio   | 54.44        | 57.42               | 56.96                  | 59.78                   | 59.22                   |                                      |
| Allowance as a % of loans held for<br>investment                       | 2.91         | 2.26                | 2.99                   | 3.94                    | 4.86                    |                                      |
| <b>Managed Metrics<sup>(3)</sup>:</b>                                  |              |                     |                        |                         |                         |                                      |
| Revenue margin   | 9.85%        | 10.66%              | 12.45 <sup>(1)</sup> % | 12.89%                  | 14.65%                  |                                      |
| Net interest margin  | 6.46         | 6.88                | 7.80 <sup>(1)</sup>    | 7.88                    | 8.64                    |                                      |
| Risk adjusted margin   | 7.40         | 8.23                | 8.76                   | 9.03                    | 9.38                    |                                      |
| Delinquency rate   | 3.87         | 3.02                | 3.24                   | 3.82                    | 4.46                    |                                      |
| Net charge-off rate  | 2.88         | 2.84                | 4.25                   | 4.41                    | 5.86                    |                                      |
| Return on average assets   | 1.33         | 1.70                | 1.72                   | 1.73                    | 1.52                    |                                      |
| Non-interest expense as a % of<br>average loans held for<br>investment | 5.58         | 6.24                | 6.71                   | 7.22                    | 7.72                    |                                      |
| Efficiency ratio   | 47.30        | 50.17               | 46.81                  | 49.01                   | 47.44                   |                                      |
| Average loans held for investment                                      | \$ 144,727.0 | \$ 111,328.6        | \$ 85,265.0            | \$ 73,711.7             | \$ 62,911.9             | 18.13%                               |
| Average earning assets   | \$ 170,496.1 | \$ 129,812.8        | \$ 98,097.2            | \$ 84,240.3             | \$ 69,873.2             | 19.53%                               |
| Year-end loans held for investment                                     | \$ 151,362.4 | \$ 146,151.3        | \$ 105,527.5           | \$ 79,861.3             | \$ 71,244.8             | 16.27%                               |
| Year-end total loan accounts   | 48.5         | 50.0                | 49.7                   | 48.6                    | 47.0                    | 0.63%                                |

(1) Prior period amounts have been reclassified to conform with current period presentation.

(2) Non-interest bearing deposits for the years 2003—2004 were included in other liabilities.

(3) Based on continuing operations.

(4) On November 16, 2005, the Company acquired 100% of the outstanding common stock of Hibernia Corporation for total consideration of \$5.0 billion.

(5) On December 1, 2006, the Company acquired 100% of the outstanding common stock of North Fork Bancorporation for total consideration of \$13.2 billion.

(6) Discontinued operations related to the shutdown of mortgage origination operations of GreenPoint's wholesale mortgage banking unit in 2007.

## **Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations**

### **I. Introduction**

Capital One Financial Corporation (the "Corporation") is a diversified financial services company whose banking and non-banking subsidiaries market a variety of financial products and services. The Corporation's principal subsidiaries are:

- Capital One Bank ("COB") which currently offers credit and debit card products, other lending products and deposit products.
- Capital One, National Association ("CONA") which offers a broad spectrum of banking products and financial services to consumers, small businesses and commercial clients.

Another subsidiary of the Corporation, Superior Savings of New England, N.A. ("Superior") focuses on telephonic and media-based generation of deposits.

As of January 1, 2008, Capital One Auto Finance ("COAF") moved from a principal subsidiary of the Corporation to become a direct operating subsidiary of CONA. COAF offers automobile and other motor vehicle financing products.

During 2007, Capital One F.S.B. and North Fork Bank merged with and into CONA.

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage ("GreenPoint"), an operating subsidiary of CONA. Additional information can be found in Item 8—"Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 2—Discontinued Operations."

The Corporation and its subsidiaries are hereafter collectively referred to as the "Company".

The Company continues to deliver on its strategy of combining the power of national scale lending and local scale banking. As of December 31, 2007, the Company had \$83.0 billion in deposits and \$151.4 billion in managed loans outstanding.

The Company's earnings are primarily driven by lending to consumers and commercial customers and by deposit-taking activities which generate net interest income, and by activities that generate non-interest income, including the sale and servicing of loans and providing fee-based services to customers. Customer usage and payment patterns, credit quality, levels of marketing expense and operating efficiency all affect the Company's profitability.

The Company's primary expenses are the costs of funding assets, provision for loan losses, operating expenses (including associate salaries and benefits, infrastructure maintenance and enhancements, and branch operations and expansion costs), marketing expenses, and income taxes.

### **II. Critical Accounting Estimates**

The Notes to the Consolidated Financial Statements contain a summary of the Company's significant accounting policies, including a discussion of recently issued accounting pronouncements. Several of these policies are considered to be more critical to the portrayal of the Company's financial condition, since they require management to make difficult, complex or subjective judgments, some of which may relate to matters that are inherently uncertain. Areas with significant judgment and/or estimates or that are materially dependent on management judgment include: determination of the level of allowance for loan and lease losses, valuation of goodwill and other intangibles, finance charge, interest and fee revenue recognition, valuation of mortgage servicing rights, valuation of representation and warranty reserves, valuation of retained interests from securitization transactions, recognition of customer reward liability, treatment of derivative instruments and hedging activities, and accounting for income taxes.

Additional information about accounting policies can be found in Item 8 "Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 1."

#### ***Determination of Allowance for Loan and Lease Losses***

The allowance for loan and lease losses is maintained at the amount estimated to be sufficient to absorb probable principal losses, net of principal recoveries (including recovery of collateral), inherent in the existing reported loan portfolios. The provision for loan losses is the periodic cost of maintaining an adequate allowance. The amount of allowance necessary is based on distinct allowance methodologies depending on the type of loans which include specifically identified criticized loans, migration analysis, forward loss curves and historical loss trends. In evaluating the sufficiency of the allowance for loan and lease losses, management takes into consideration the following factors: recent trends in delinquencies and charge-offs including bankrupt, deceased and recovered amounts; forecasting uncertainties and size of credit risks; the degree of risk inherent in the composition of the loan portfolio; economic conditions; legal and regulatory guidance; credit evaluations and underwriting policies; seasonality; and the value of collateral supporting the loans. To the extent credit experience is not indicative of future performance or other assumptions used by management do not prevail, loss experience could differ significantly, resulting in either higher or lower future provision for loan

losses, as applicable. The evaluation process for determining the adequacy of the allowance for loan and lease losses and the periodic provisioning for estimated losses is undertaken on a quarterly basis, but may increase in frequency should conditions arise that would require the Company's prompt attention. Conditions giving rise to such action are business combinations or other acquisitions or dispositions of large quantities of loans, dispositions of non-performing and marginally performing loans by bulk sale or any development which may indicate an adverse trend.

Commercial and small business loans are considered to be impaired in accordance with the provisions of Statement of Financial Accounting Standards No. 114, *Accounting by Creditors for Impairment of a Loan*, ("SFAS 114") when it is probable that all amounts due in accordance with the contractual terms will not be collected. Specific allowances are determined in accordance with SFAS 114. Impairment is measured based on the present value of the loan's expected cash flows, the loan's observable market price or the fair value of the loan's collateral.

For purposes of determining impairment, consumer loans are collectively evaluated as they are considered to be comprised of large groups of smaller-balance homogeneous loans and therefore are not individually evaluated for impairment under the provisions of SFAS 114.

As of December 31, 2007 and 2006, the balance in the allowance for loan and lease losses was \$3.0 billion and \$2.2 billion, respectively.

### ***Valuation of Goodwill and Other Intangible Assets***

Goodwill and other intangible assets (primarily core deposit intangibles) reflected on the Consolidated Balance Sheets arose from previous acquisitions. At the date of acquisition, the Company recorded the assets acquired and liabilities assumed at fair value. The excess of cost over the fair value of the net assets acquired is recorded on the balance sheet as goodwill. The cost includes the consideration paid and all direct costs associated with the acquisition. Indirect costs relating to the acquisition are expensed when incurred based on the nature of the item.

In accordance with the requirements specified in Statement of Financial Accounting Standards No. 142, *Goodwill and Other Intangible Assets*, goodwill must be allocated to reporting units and tested for impairment. The Company tests goodwill for impairment at least annually or more frequently if events or circumstances such as adverse changes in the business indicate that there may be justification for conducting an interim test. Impairment testing is performed at the reporting unit level.

The first part of the test is a comparison at the reporting unit level, of the fair value of each reporting unit to its carrying amount, including goodwill. If the fair value is less than the carrying amount, then the second part of the test is needed to measure the amount of potential goodwill impairment. The implied fair value of the reporting unit goodwill is calculated and compared to the actual carrying amount of goodwill recorded within the reporting unit. If the carrying amount of reporting unit goodwill exceeds the implied fair value of that goodwill, then the Company would recognize an impairment charge for the amount of the difference.

The fair values of reporting units are determined primarily using discounted cash flow models based on each reporting unit's internal forecasts.

Other intangible assets having finite useful lives are separately recognized and amortized over their estimated useful lives.

As of December 31, 2007 and 2006, goodwill of \$12.8 billion and \$13.6 billion and net intangibles of \$1.1 billion and \$1.3 billion, respectively, were included in the Consolidated Balance Sheet.

### ***Revenue Recognition***

The Company recognizes earned finance charges and fee income on credit card loans according to the contractual provisions of the credit arrangements. When the Company does not expect full payment of finance charges and fees, it does not accrue the estimated uncollectible portion as income (hereafter the "suppression amount"). To calculate the suppression amount, the Company first estimates the uncollectible portion of credit card finance charge and fee receivables using a formula based on an estimate of future non-principal losses. This formula is consistent with that used to estimate the allowance related to expected principal losses on reported loans. The suppression amount is calculated by adding any current period change in the estimate of the uncollectible portion of finance charge and fee receivables to the amount of finance charges and fees charged-off (net of recoveries) during the period. The Company subtracts the suppression amount from the total finance charges and fees billed during the period to arrive at total reported revenue.

The amount of finance charges and fees suppressed were \$1.1 billion and \$0.9 billion for the years ended December 31, 2007 and 2006, respectively.

### ***Nonperforming Assets***

Nonperforming Assets include nonaccrual loans, impaired loans, certain restructured loans on which interest rates or terms of repayment have been materially revised, foreclosed and repossessed assets.

Commercial loans, consumer real estate and auto loans are placed in nonaccrual status at 90 days past due or sooner if, in management's opinion, there is doubt concerning full collectibility of both principal and interest. All other consumer loans and small business credit card loans are not placed in nonaccrual status prior to charge-off.

At the time a loan is placed on nonaccrual status, interest and fees accrued but not collected through the end of the previous quarter are systematically reversed and charged against income. Interest payments received on nonaccrual loans are applied to principal if there is doubt as to the collectibility of the principal; otherwise, these receipts are recorded as interest income. A loan remains in nonaccrual status until it is current as to principal and interest and the borrower demonstrates the ability to fulfill the contractual obligation.

Upon foreclosure or repossession, loans are adjusted, if necessary, to the estimated fair value of the underlying collateral and transferred to other assets, net of a valuation allowance for selling costs. We estimate market values primarily based on appraisals when available or quoted market prices on liquid assets.

### ***Valuation of Mortgage Servicing Rights***

Mortgage Servicing Rights ("MSRs"), are recognized when mortgage loans are sold in the secondary market and the right to service these loans are retained for a fee, and are carried at fair value; changes in fair value are recognized in mortgage servicing and other income. The Company continues to operate the mortgage servicing business and to report the changes in the fair value of MSRs in continuing operations. To evaluate and measure fair value, the underlying loans are stratified based on certain risk characteristics, including loan type, note rate and investor servicing requirements. Fair value of the MSRs is determined using the present value of the estimated future cash flows of net servicing income. The Company uses assumptions in the valuation model that market participants use when estimating future net servicing income, including prepayment speeds, discount rates, default rates, cost to service, escrow account earnings, contractual servicing fee income, ancillary income and late fees. This model is highly sensitive to changes in certain assumptions. Different anticipated prepayment speeds, in particular, can result in substantial changes in the estimated fair value of MSRs. If actual prepayment experience differs from the anticipated rates used in the Company's model, this difference could result in a material change in MSR value.

As of December 31 2007 and 2006, the MSR balance was \$247.6 million and \$252.3 million, respectively.

### ***Valuation of Representation and Warranty Reserve***

The representation and warranty reserve is available to cover probable losses inherent with the sale of mortgage loans in the secondary market. In the normal course of business, certain representations and warranties are made to investors at the time of sale, which permit the investor to return the loan to the seller or require the seller to indemnify the investor for certain losses incurred by the investor while the loan remains outstanding. The evaluation process for determining the adequacy of the representation and warranty reserve and the periodic provisioning for estimated losses is performed for each product type on a quarterly basis. Factors considered in the evaluation process include historical sales volumes, aggregate repurchase and indemnification activity, actual losses incurred. Quarterly changes to the representation and warranty reserve related to GreenPoint are reported as discontinued operations for all periods presented.

As of December 31, 2007 and 2006, the representation and warranty reserve was \$93.4 million and \$156.0 million, respectively.

### ***Valuation of Retained Interests from Securitization Transactions***

Loan securitization involves the transfer of a pool of loan receivables to a trust or other special purpose entity. The trust sells an undivided interest in the pool of loan receivables to third-party investors through the issuance of asset backed securities and distributes the proceeds to the Company as consideration for the loans transferred. The Company removes loan receivables from the Consolidated Balance Sheets for securitizations that qualify as sales in accordance with Statement of Financial Accounting Standards No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishment of Liabilities—a Replacement of FASB Statement No. 125* ("SFAS 140"). The trusts are qualified special purpose entities as defined by SFAS 140 and are not subsidiaries of the Company and are not included in the Company's consolidated financial statements. The gain on sale recorded from off-balance sheet securitizations is based on the estimated fair value of the assets sold and retained and liabilities incurred, and is recorded at the time of sale, net of transaction costs. The related receivable is the interest-only strip, which is based on the present value of the estimated future cash flows from excess finance charges and past-due fees over the sum of the return paid to security holders, estimated

contractual servicing fees and credit losses. Gains on securitization transactions, fair value adjustments related to residual interests and earnings on the Company's securitizations are included in servicing and securitizations income in the Consolidated Statements of Income and amounts due from the trusts are included in accounts receivable from securitizations on the Consolidated Balance Sheets.

Certain estimates inherent in the determination of the fair value of the retained interests are influenced by factors outside the Company's control, and as a result, such estimates could materially change and actual results could be materially different from such estimates. Any future gains that will be recognized in accordance with SFAS 140 will be dependent on the timing and amount of future securitizations. The Company intends to continuously assess the performance of new and existing securitization transactions, and therefore the valuation of retained interests, as estimates of future cash flows change.

As of December 31, 2007 and 2006, the retained interest related to securitization transactions totaled \$2.3 billion and \$2.2 billion, respectively.

#### ***Recognition of Customer Rewards Liability***

The Company offers products, primarily credit cards, that provide program members with various rewards such as airline tickets, free or deeply discounted products or cash rebates, based on account activity. The Company establishes a rewards liability based on points earned which are ultimately expected to be redeemed and the average cost per point redemption. As points are redeemed, the rewards liability is relieved. The cost of reward programs is primarily reflected as a reduction to interchange income. The rewards liability will be affected over time as a result of changes in the number of account holders in the reward programs, the actual amount of points earned and redeemed, general economic conditions, the actual costs of the rewards, changes made by reward partners and changes that the Company may make to the reward programs in the future. To the extent assumptions used by management do not prevail, rewards costs could differ significantly, resulting in either a higher or lower future rewards liability, as applicable.

As of December 31, 2007 and 2006, the rewards liability was \$1.3 billion and \$1.1 billion, respectively.

#### ***Treatment of Derivative Instruments and Hedging Activities***

The Company utilizes certain derivative instruments to minimize significant unplanned fluctuations in earnings caused by interest rate and foreign exchange rate volatility. The Company's goal is to manage sensitivity to changes in rates by offsetting the repricing or maturity characteristics of certain balance sheet assets and liabilities, thereby limiting the impact on earnings. The use of derivative instruments does expose the Company to credit and market risk. The Company manages credit risk through strict counterparty credit risk limits and/or collateralization agreements.

At inception, the Company determines if a derivative instrument meets the criteria for hedge accounting under SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities* as amended by SFAS No. 138, *Accounting for Certain Derivative Instruments and Certain Hedging Activities*. Ongoing effectiveness evaluations are made for instruments that are designated and qualify as hedges. If the derivative is free standing, no assessment of effectiveness is needed by management.

#### ***Accounting for Income Taxes***

The Company accounts for income taxes in accordance with SFAS No. 109, *Accounting for Income Taxes*, recognizing the current and deferred tax consequences of all transactions that have been recognized in the financial statements using the provisions of the enacted tax laws. Deferred tax assets and liabilities are determined based on differences between the financial reporting and tax bases of assets and liabilities and are measured using the enacted tax rates and laws that will be in effect when the differences are expected to reverse. The Company adopted the provisions of FASB Interpretation No. 48, *Accounting for Uncertainty in Income Taxes, an Interpretation of FASB Statement No. 109*, ("FIN 48") effective January 1, 2007. As a result of adoption, the Company recorded a \$29.7 million reduction in retained earnings. The reduction in retained earnings upon adoption is the net impact of a \$46.5 million increase in the liability for unrecognized tax benefits and a \$16.8 million increase in deferred tax assets. In addition, the Company reclassified \$471.1 million of unrecognized tax benefits from deferred tax liabilities to current taxes payable to conform to the deferred tax measurement and balance sheet presentation requirements of FIN 48.

The calculation of the Company's income tax provision is complex and requires the use of estimates and judgments. When analyzing business strategies, the Company considers the tax laws and regulations that apply to the specific facts and circumstances for any transaction under evaluation. This analysis includes the amount and timing of the realization of income tax provisions or benefits. Management closely monitors tax developments in order to evaluate the effect they may have on its overall tax position and the estimates and judgments utilized in determining the income tax provision and records adjustments as necessary.

The Company records valuation allowances to reduce deferred tax assets to the amount that is more likely than not to be realized. In making this assessment, management analyzes future taxable income, reversing temporary differences and ongoing tax planning strategies. Should a change in circumstances lead to a change in judgment about the realizability of deferred tax assets in future years,

the Company would adjust related valuation allowances in the period that the change in circumstances occurs, along with a corresponding increase or charge to income.

For the years ended December 31, 2007 and 2006, the provision for income taxes on continuing operations was \$1.3 billion and \$1.2 billion, respectively, and as of December 31, 2007 and 2006, the valuation allowance was \$21.3 million and \$14.6 million, respectively.

### **III. Off-Balance Sheet Arrangements**

#### ***Off-Balance Sheet Securitizations***

The Company actively engages in off-balance sheet securitization transactions of loans for funding purposes. The Company receives the proceeds from third party investors for securities issued from the Company's securitization vehicles which are collateralized by transferred receivables from the Company's portfolio. Securities outstanding totaling \$48.9 billion and \$49.0 billion as of December 31, 2007 and 2006, respectively, represent undivided interests in the pools of consumer loan receivables that are sold in underwritten offerings or in private placement transactions.

The securitization of consumer loans has been a significant source of liquidity for the Company. Maturity terms of the existing securitizations vary from 2008 to 2025 and, for revolving securitizations, have accumulation periods during which principal payments are aggregated to make payments to investors. As payments on the loans are accumulated and are no longer reinvested in new loans, the Company's funding requirements for such new loans increase accordingly. The Company believes that it has the ability to continue to utilize off-balance sheet securitization arrangements as a source of liquidity; however, a significant reduction or termination of the Company's off-balance sheet securitizations could require the Company to draw down existing liquidity and/or to obtain additional funding through the issuance of secured borrowings or unsecured debt, the raising of additional deposits or the slowing of asset growth to offset or to satisfy liquidity needs.

#### **Recourse Exposure**

The credit quality of the receivables transferred is supported by credit enhancements, which may be in various forms including interest-only strips, subordinated interests in the pool of receivables, cash collateral accounts, cash reserve accounts and accrued interest and fees on the investor's share of the pool of receivables. Some of these credit enhancements are retained by the seller and are referred to as retained residual interests. The Company's retained residual interests are generally restricted or subordinated to investors' interests and their value is subject to substantial credit, repayment and interest rate risks on transferred assets if the off-balance sheet loans are not paid when due. Securitization investors and the trusts only have recourse to the retained residual interests, not the Company's assets. See Item 8 "Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 24" for quantitative information regarding retained interests.

#### **Collections and Amortization**

Collections of interest and fees received on securitized receivables are used to pay interest to investors, servicing and other fees, and are available to absorb the investors' share of credit losses. For revolving securitizations, amounts collected in excess of that needed to pay the above amounts are remitted, in general, to the Company. Under certain conditions, some of the cash collected may be retained to ensure future payments to investors. For amortizing securitizations, amounts collected in excess of the amount that is used to pay the above amounts are generally remitted to the Company, but may be paid to investors in further reduction of their outstanding principal. See Item 8 "Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 24" for quantitative information regarding revenues, expenses and cash flows that arise from securitization transactions.

Securitization transactions may amortize earlier than scheduled due to certain early amortization triggers, which would accelerate the need for funding. Additionally, early amortization would have a significant impact on the ability of the Company to meet regulatory capital adequacy requirements as all off-balance sheet loans experiencing such early amortization would be recorded on the balance sheet and accordingly would require incremental regulatory capital. As of December 31, 2007, no early amortization events related to the Company's off-balance sheet securitizations have occurred.

The amounts of investor principal from off-balance sheet consumer loans as of December 31, 2007 that are expected to amortize into the Company's consumer loans, or be otherwise paid over the periods indicated, are summarized in Table 11. Of the Company's total managed loans, 33% and 34% were included in off-balance sheet securitizations for the years ended December 31, 2007 and 2006, respectively.

#### ***Letters of Credit***

The Company issues letters of credit (financial standby, performance standby and commercial) to meet the financing needs of its customers. Standby letters of credit are conditional commitments issued by the Company to guarantee the performance of a customer

to a third party in a borrowing arrangement. Commercial letters of credit are short-term commitments issued primarily to facilitate trade finance activities for customers and are generally collateralized by the goods being shipped to the client. Collateral requirements are similar to those for funded transactions and are established based on management's credit assessment of the customer. Management conducts regular reviews of all outstanding letters of credit and customer acceptances, and the results of these reviews are considered in assessing the adequacy of the Company's allowance for loan and lease losses.

#### **Loan and Line of Credit Commitments**

For credit extended through credit cards, only drawn and outstanding loan balances are recorded on the Consolidated Balance Sheet. The Company has unused available credit card lines and does not anticipate that all of its customers will exercise their entire available line at any given point in time. The Company generally has the right to increase, reduce, cancel, alter or amend the terms of these available lines of credit at any time.

The Company enters into commitments to extend credit other than credit card lines that are legally binding conditional agreements having fixed expirations or termination dates and specified interest rates and purposes. These commitments generally require customers to maintain certain credit standards. Collateral requirements and loan-to-value ratios are the same as those for funded transactions and are established based on management's credit assessment of the customer. Commitments may expire without being drawn upon. Therefore, the total commitment amount does not necessarily represent future requirements.

#### **IV. Reconciliation to GAAP Financial Measures**

The Company's consolidated financial statements prepared in accordance with accounting principles generally accepted in the United States ("GAAP") are referred to as its "reported" financial statements. Loans included in securitization transactions which qualify as sales under GAAP have been removed from the Company's "reported" balance sheet. However, servicing fees, finance charges, and other fees, net of charge-offs, and interest paid to investors of securitizations are recognized as servicing and securitizations income on the "reported" income statement.

The Company's "managed" consolidated financial statements reflect adjustments made related to effects of securitization transactions qualifying as sales under GAAP. The Company generates earnings from its "managed" loan portfolio which includes both the on-balance sheet loans and off-balance sheet loans. The Company's "managed" income statement takes the components of the servicing and securitizations income generated from the securitized portfolio and distributes the revenue and expense to appropriate income statement line items from which it originated. For this reason, the Company believes the "managed" consolidated financial statements and related managed metrics to be useful to stakeholders.

As of and for the year ended December 31, 2007

| <b>(Dollars in millions)</b>                   | <b>Total Reported</b> |         | <b>Securitization<br/>Adjustments<sup>(1)</sup></b> |         | <b>Total Managed<sup>(2)</sup></b> |         |
|--|-----------------------|---------|---|---------|------------------------------------|---------|
| <b>Income Statement Measures<sup>(3)</sup></b> |                       |         |   |         |                                    |         |
| Net interest income                            | \$                    | 6,530   | \$  | 4,490   | \$                                 | 11,020  |
| Non-interest income                            | \$                    | 8,054   | \$  | (2,288) | \$                                 | 5,766   |
| Total revenue                                  | \$                    | 14,584  | \$  | 2,202   | \$                                 | 16,786  |
| Provision for loan losses                      | \$                    | 2,637   | \$  | 2,201   | \$                                 | 4,838   |
| Net charge-offs                                | \$                    | 1,961   | \$  | 2,201   | \$                                 | 4,162   |
| <b>Balance Sheet Measures</b>                  |                       |         |   |         |                                    |         |
| Loans held for investment                      | \$                    | 101,805 | \$  | 49,557  | \$                                 | 151,362 |
| Total assets                                   | \$                    | 150,590 | \$  | 48,707  | \$                                 | 199,297 |
| Average loans held for investment              | \$                    | 93,837  | \$  | 51,185  | \$                                 | 145,022 |
| Average earning assets                         | \$                    | 124,426 | \$  | 49,076  | \$                                 | 173,502 |
| Average total assets                           | \$                    | 148,983 | \$  | 50,410  | \$                                 | 199,393 |
| Delinquencies                                  | \$                    | 3,721   | \$  | 2,143   | \$                                 | 5,864   |

(1) Income statement adjustments for the year ended December 31, 2007 reclassify the net of finance charges of \$6,334.8 million, past due fees of \$1,004.1 million, other interest income of \$(167.3) million and interest expense of \$2,681.7 million; and net charge-offs of \$2,201.5 million to non-interest income from net interest income and provision for loan losses, respectively.

(2) The managed loan portfolio does not include auto loans which have been sold in whole loan sale transactions where the Company has retained servicing rights.

(3) Based on continuing operations.

## V. Management Summary and Business Outlook

### *Management Summary*

#### **Discontinued Operations**

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint, resulting in an after-tax loss from discontinued operations of \$1.0 billion for the year ended December 31, 2007. GreenPoint was acquired by the Company in December 2006 as part of the North Fork Bancorporation acquisition. The results of the mortgage origination operations of GreenPoint have been accounted for as discontinued operations and, accordingly, separately disclosed from the Company's results of continuing operations for 2007 and 2006. Additional information can be found in Item 8 "Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 2—Discontinued Operations."

#### **Continuing Operations**

The following discussion provides a summary of 2007 results compared to 2006 results and 2006 results compared to 2005 results on a continuing operations basis, unless otherwise noted. Each component is discussed in further detail in subsequent sections of this analysis.

#### ***Year Ended December 31, 2007 Compared to Year Ended December 31, 2006***

Net income was \$1.6 billion, or \$3.97 per share (diluted) for 2007, compared to \$2.4 billion, or \$7.62 per share (diluted) for 2006. Net income for 2007 included an after-tax loss from discontinued operations of \$1.0 billion, or \$2.58 per share (diluted), compared to an after-tax loss from discontinued operations of \$11.9 million, or \$0.03 per share (diluted) in 2006.

Income from continuing operations for 2007 was \$2.6 billion, an increase of \$165.3 million, or 7% from 2006. Diluted earnings per share from continuing operations for 2007 was \$6.55, a decrease of 14% from \$7.65 in 2006.

Results from continuing operations for 2007 include:

- The impact of a full year of results of operations from the North Fork Bank acquisition which was completed on December 1, 2006 and the dilutive impact on earnings per share of the 103.8 million incremental shares issued in December 2006 related to the acquisition.
- Net interest income and non-interest income growth driven mainly by selective pricing and fee changes in the U.S. Card portfolio.
- Provision for loan and lease losses increase due to the continued normalization of consumer credit following the unusually favorable credit environment in 2006, adverse delinquency and charge-off trends in our National Lending businesses and the increase in our coverage ratio in allowance to loans held for investment as a result of economic weakening in the latter part of 2007 as evidenced by increased delinquencies and consistent with recently released economic indicators.
- Restructuring charges of \$138.2 million resulting from the Company's broad-based initiative announced during the second quarter of 2007 to reduce expenses and improve its competitive cost position.
- Legal liabilities and reserves of \$138.9 million in connection with the Visa antitrust lawsuit settlement with American Express and estimated possible damages in connection with other pending Visa litigation.
- The impact of the Company's \$3.0 billion share repurchase program completed in 2007.
- Moderate loan (held for investment) growth primarily attributable to the acquisition of North Fork in December 2006, offset somewhat by a portfolio sale related to a co-branded credit card partnership during first quarter 2007 and our significant pull back from prime revolver marketing in the U.S. Card sub-segment.
- Moderate deposit decrease attributable to deliberate funding decisions including a shift from higher cost brokered deposits and public funds to lower cost funding options. Deposits were \$83.0 billion at December 31, 2007, down \$2.8 billion, or 3% from December 31, 2006.

#### ***2007 Summary of Significant Events***

##### **Shut down of Mortgage Origination Operations of Wholesale Mortgage Banking Unit**

See "Discontinued Operations" above. Additional information can be found in Item 8 "Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 2—Discontinued Operations."

### **Restructuring Charges Associated with Cost Initiative**

During the second quarter of 2007, we announced a broad-based initiative to reduce expenses and improve our competitive cost position. We recognized \$138.2 million in restructuring charges in 2007. Additional information can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 22—Restructuring”.

### **Share Repurchase**

During 2007, we executed a \$3.0 billion stock repurchase program, resulting in a net share retirement of 43,717,110 shares. Additional information can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 16—Accelerated Share Repurchase Program” and Part 2, Item 5. “*Market for Company’s Common Equity and Related Stockholder Matters*”.

### **Litigation Settlements and Reserves**

During the fourth quarter of 2007, we recognized a pre-tax charge of \$79.8 million for liabilities in connection with the antitrust lawsuit settlement with American Express. Additionally, we recorded a legal reserve of \$59.1 million for estimated possible damages in connection with other pending Visa litigation, reflecting our share of such potential damages as a Visa member. Additional information can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 21—Commitments, Contingencies and Guarantees” and Part 1, Item 3. “*Legal Proceedings*”.

### **Sale of Interest in Spain**

During 2007, the Company completed the sale of its interest in a relationship agreement to develop and market consumer credit products in Spain and recorded a net gain related to this sale of \$31.3 million consisting of a \$41.6 million increase in non-interest income partially offset by a \$10.3 million increase in non-interest expense.

### **Gain on Sale of MasterCard Shares**

As a result of MasterCard’s IPO in 2006, Capital One owned class B shares of MasterCard common stock, with sale restrictions that were originally scheduled to expire on May 31, 2010. In 2007 shareholders approved an amendment to the MasterCard Certificate of Incorporation that provides for an accelerated conversion of class B common stock into class A common stock. The MasterCard Board of Directors approved a conversion window running from August 4 to October 5, 2007, during which time owners of class B shares may voluntarily elect to convert and sell a certain number of their shares. During the conversion period, Capital One elected to convert and sell 300,482 shares of MasterCard class B common stock. The Company recognized gains of \$43.4 million on these transactions in non-interest income.

### **Gain on Sale of Securities**

In 2001 we acquired a 7% stake in the privately held company DealerTrack, a leading provider of on-demand software and data solutions for the automotive retail industry. DealerTrack went public in 2005. During the first quarter of 2007 we sold our remaining interest of 1,832,767 shares for \$52.2 million resulting in a pre-tax gain of \$46.2 million in non-interest income.

### **Senior Note Issuance**

During the third quarter 2007, we closed the public offering of \$1.5 billion aggregate principal amount of our Senior Notes Due 2017 (the “Notes”). The Notes were issued pursuant to a Senior Indenture dated as of November 1, 1996 (the “Indenture”) between the Corporation and The Bank of New York Trust Company, N.A. (as successor to Harris Trust and Savings Bank), as Indenture Trustee. Proceeds from the sale of the notes will be used for general corporate purposes, which may include repurchases of shares of our common stock. Additional information can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 9—Borrowings” and Part 2, Item 7, Section VIII. “*Funding*”.

### **Acceleration of Equity Awards**

During the second quarter of 2007, a charge of \$39.8 million was taken against salaries and associate benefits. This charge was taken as a result of the accelerated vesting of equity awards in conjunction with the transition of the Banking leadership team, consistent with the terms of the awards. This charge is not included as a restructuring charge associated with our 2007 cost initiative.

### **Income Taxes**

We recognized a \$69.0 million one-time tax benefit in the second quarter of 2007 resulting from previously unrecognized tax benefits related to our international tax position. In addition, we recognized a \$29.7 million reduction in retained earnings associated with the adoption of FIN 48 in 2007.

### ***Year Ended December 31, 2006 Compared to Year Ended December 31, 2005***

Net income was \$2.4 billion, or \$7.62 per share (diluted) for 2006, compared to \$1.8 billion, or \$6.73 per share (diluted) for 2005. Net income for 2006 included an after-tax loss from discontinued operations of \$11.9 million, or \$0.03 per share (diluted).

Income from continuing operations for 2006 was \$2.4 billion, an increase of \$617.2 million, or 34% from 2005. Diluted earnings per share from continuing operations for 2006 were \$7.65, an increase of 14% from 2005.

Results from continuing operations for 2006 include:

- The impact of a full year of results of operations from the Hibernia acquisition in November 2005 and one month of North Fork Bank acquisition which was completed on December 1, 2006. The dilutive impact on earnings per share of \$0.32 from the 103.8 million incremental shares issued in December 2006 related to the North Fork acquisition.
- Revenue growth resulting from managed loan growth in the Auto Finance and Global Financial Services sub-segments and a full year of Hibernia results, offset by declining revenues in U.S. Card driven by ongoing changes in product strategy.
- Slight decline in the provision for loan losses compared to 2005, despite reported loan growth, due to increased concentration of higher credit quality loans in the reported loan portfolio combined with a continued favorable loss environment resulting from, in part, a slower than expected return of bankruptcy related charge-offs to historical levels, and the alignment of allowance methodologies across acquired businesses.
- Increased non-interest expenses driven primarily by a full year of Hibernia's results which contributed \$951.3 million (which includes integration costs and costs to support the branch expansion efforts) of the overall increase, the one month impact of the North Fork acquisition which added \$97.4 million of operating expense, and increased costs for infrastructure investments, including the conversion of the Company's cardholder transaction and account processing platform.
- Managed loans as of December 31, 2006 were \$146.2 billion, up 39% from 2005. Excluding the \$31.7 billion of loans from the North Fork acquisition, managed loans grew to \$114.4 billion, with organic loan growth at 10% year over year.
- Diversified funding from the acquisition of North Fork which added \$38.5 billion of deposits to the Company's balance sheet. Deposits were \$85.8 billion at December 31, 2006.

### ***2006 Significant Events***

#### **Acquisition of North Fork Bancorporation**

On December 1, 2006, Capital One acquired 100% of the outstanding common stock of North Fork Bancorporation, a bank holding company with more than 350 bank branches in the New York metropolitan area and a nationwide mortgage business. Pursuant to the Merger Agreement, each share of North Fork common stock outstanding at the effective time of the merger was converted into the right to receive either \$28.144 in cash or 0.3692 of a share of Capital One common stock, at the election of each North Fork stockholder, subject to proration due to limitations on the aggregate amount of cash to be paid by Capital One in the merger and depending on the election of other North Fork stockholders, as specified in the Merger Agreement. The total consideration for the acquisition was \$13.2 billion.

The average of the closing prices of Capital One common stock on the NYSE for the five trading days ending the day before the completion of the merger was \$76.24. The total consideration of \$13.2 billion included the value of outstanding stock options and was paid with the issuance of 103.8 million shares of Capital One's common stock and \$5.2 billion in cash consideration. Upon completion of the merger, outstanding options of North Fork were exchanged for options of Capital One with the number of options and option price adjusted for the exchange ratio. Capital One financed the cash portion of the acquisition through a combination of short term liquidity conversions and debt offerings. Specifically, Capital One acquired the common shares by liquidating \$1.0 billion of federal funds sold and resale agreements and by issuing \$995.0 million of junior subordinated debentures and \$3.2 billion of senior and subordinated debt.

#### **Debt Issuance to fund North Fork Acquisition**

In June 2006, the Company issued \$345.0 million aggregate principal amount of 7.5% junior subordinated debentures that are scheduled to mature on June 15, 2066. For regulatory capital purposes the debentures are treated as equity and serve to increase Tier 1 and Total Risk Based Capital at the holding company level.

In July 2006, the Company issued \$650.0 million aggregate principal amount of 7.686% junior subordinated debentures that are scheduled to mature on August 15, 2036. For regulatory capital purposes the debentures are treated as equity and serve to increase Tier 1 and Total Risk Based Capital at the holding company level.

In August 2006, the Company issued \$1.0 billion aggregate principal amount of 6.150% Subordinated Notes due September 1, 2016.

In September 2006, the Company issued \$1.1 billion of Floating Rate Senior Notes due September 10, 2009 and \$1.1 billion of 5.7% Senior Notes due September 15, 2011.

#### **North Fork Balance Sheet Derivative**

In April 2006, the Company entered into derivative instruments to mitigate certain exposures it faced as a result of the expected acquisition of North Fork. The position was designed to protect the Company's tangible capital ratios from falling below a desired level in the event that subsequent increases in interest rates had reduced the mark-to-market value of North Fork's balance sheet prior to closing. The Company's maximum negative exposure was expected to be no more than approximately \$50 million. The derivative instruments were not treated as designated hedges under SFAS No. 133, *Accounting for Derivative Instruments and Hedging Activities*, and as such were marked to market through the income statement until the derivatives were terminated. The derivative instruments expired out of the money and unexercised on October 2, 2006 with a \$50.1 million reduction to non-interest income.

#### **Loss on Sale of Securities**

Subsequent to the North Fork acquisition, in December 2006 the Company sold a number of Treasury and Agency securities realizing a loss of \$34.9 million in non-interest expense.

#### **Sale of Mortgage Loans**

During the fourth quarter, the Company entered agreements and established the price with third parties to sell \$1.5 billion of CONA's residential mortgage portfolio and \$4.2 billion of North Fork Bank's mortgage portfolio as part of a balance sheet downsizing related to the acquisition of North Fork. In December 2006, \$0.2 billion of loans were sold, resulting in a loss of \$9.2 million. The Company recognized a loss of \$21.4 million resulting from the mark to lower of cost or market on the remaining \$5.5 billion of mortgage loans held for sale which was recorded in discontinued operations. The Company entered into freestanding interest rate swaps to mitigate the interest rate exposure on the mortgage loans held for sale. The Company recognized a mark-to-market gain on the freestanding interest rates swaps of \$35.7 million in discontinued operations.

#### **MasterCard, Inc. Initial Public Offering**

In May 2006, MasterCard, Inc. completed an initial public offering of its stock. In connection with this transaction the Company received 2,305,140 Class B shares of which 1,360,032 Class B shares were immediately redeemed by MasterCard, Inc. The Company recognized a \$20.5 million gain from the share redemption, which was recorded in other non-interest income. The Class B shares carry certain trading restrictions which lapse in 2010.

#### **Charged-Off Loan Portfolio Sale**

In February 2006, the Company recognized \$83.8 million of income from the sale of a combination of previously purchased charged-off loan portfolios and Company originated charged-off loans. The sale resulted in the acceleration of certain future portfolio returns. The pre-tax income is reflected in the following income statement line items: an increase of \$66.4 million to various revenue line items, the majority of which was recorded to other non-interest income for the portion related to purchased charged-off loan portfolios; a \$7.0 million reduction in the provision for loan losses through an increase in recoveries for the portion of charged-off loans originated by the Company and not securitized; and an increase of \$10.4 million to servicing and securitizations income for the portion of charged-off loans originated by the Company and securitized.

#### **Resolution of Tax Issues**

During 2006, the Company's income tax expense was reduced by \$70.7 million due to the resolution of certain tax issues and audits for prior years with the Internal Revenue Service. This reduction represented the release of previous accruals for potential audit adjustments which were subsequently settled or eliminated and further refinement of existing tax exposures.

#### **Release of Hurricane Reserve**

During 2006, the Company determined that \$25.7 million of allowance for loan losses previously established to cover expected losses in the portion of the loan portfolio impacted by the 2005 hurricanes was no longer needed. This determination was driven by improvements in credit performance of the impacted portfolios since the time those reserves were established. As a result, results for the Local Banking segment include the reversal of this allowance.

## ***Business Outlook***

The statements contained in this section are based on our current expectations. Certain statements are forward looking statements within the meaning of the Private Securities Litigation Reform Act. Actual results could differ materially from those in our forward looking statements. Factors that could materially influence results are set forth throughout this section and in Item 1A “Risk Factors.”

### **2008 Expectations**

Like all banks, Capital One faces continuing cyclical challenges in 2008. The Company believes that its strong balance sheet and experience in managing through prior economic cycles position the Company to successfully navigate the current challenges. Expectations for 2008 results include:

- Balance sheet growth (loans and deposits) in the low single digits;
- Revenue growth in the low single digits, as the positive margin trends in U.S. Card moderate somewhat in 2008;
- Continuing operating leverage, with the Company’s efficiency ratio declining to the mid 40s, and overall operating expenses expected to be at least \$200 million below their 2007 level;
- Continued pressure on delinquencies and charge-offs due to cyclical weakness in the economy;
- Tangible common equity (“TCE”) ratio toward the high end of, or possibly above the announced target range of 5.5% to 6%.
- Increase in quarterly dividends per share to \$0.375 per quarter, beginning in the first quarter of 2008.

The Company expects that returns in 2008 will likely be pressured by credit headwinds as the economy weakens. The Company believes that its strong balance sheet, resilient businesses, and actions to navigate the current challenges will position the Company for a strong rebound when economic and credit cycles turn favorable.

### **Operating Segments**

In the Local Banking segment, the Company expects to maintain caution in underwriting both consumer and commercial loans in the current economic cycle. The Company also expects the intense competitive environment for deposits to continue in 2008. As a result, the Company expects loan growth rate and deposit growth rate in the low single digits in its Local Banking segment in 2008.

Planning is complete for North Fork Bank’s integration into Capital One’s existing technology infrastructure, and we expect to complete the conversion of the majority of North Fork’s systems in 2008. The Local Banking business is on track to convert to a single deposit platform and brand in the first quarter of 2008. While, integration and systems conversions may result in an elevation in Local Banking operating expense in the first half of 2008, the Company expects that the longer term trend of improving operating efficiency will resume in the second half of 2008.

In the National Lending businesses, the Company faces several challenges that may pressure results, including weakening consumer credit and uncertainty regarding the consumer economy.

In the U.S. Card sub-segment, the Company expects the competitive environment to remain challenging. The Company expects U.S. Card revenue margins to decline from 4<sup>th</sup> quarter levels in the first quarter of 2008, and to be in the high-teens throughout 2008. There are several reasons for the expected decline. First, the Company expects to assess fewer fees as customers continue to adjust to pricing and fee policies implemented in the second half of 2007. Also, the Company plans to implement additional fee policy adjustments in the first quarter, such as a more generous and targeted fee waiver policy, which will reduce fee revenues somewhat. Finally, the Company expects an increase in introductory rate assets in the U.S. Card portfolio as it pursues targeted opportunities with superprime revolver customers. Despite the modestly lower revenue margins which result from these factors, the Company remains confident that continued strong revenue margins will enable the U.S. Card business to weather cyclical economic pressures.

The Company expects the U.S. Card managed charge-off rate to be in the mid-6% range in the first half of 2008, consistent with delinquencies through the latter half of 2007.

The Company continues to take actions to further strengthen resiliency and sustain well-above hurdle financial returns in the face of cyclical credit challenges. For example, the Company specifically designs product structures and tightly manages credit lines appropriate to each part of the credit risk spectrum. The Company maintains a prudent and measured approach to underwriting and marketing. In 2008, the Company expects little to no loan growth in U.S. Card, and no material change in the mix of the U.S. Card portfolio. The Company has increased collections capacity and intensity early in the current credit cycle. Finally, the Company continues to pursue process and efficiency improvements, leveraging the new infrastructure platform implemented successfully in 2007.

In the Auto Finance sub-segment, the Company has started to scale back lending across the credit spectrum. In the dealer prime business, the Company is focusing on a selective network of dealers with whom it has established deep relationships and who have historically produced better credit and profit performance.

The Auto Finance business is focused on originating loans with better credit characteristics by tightening underwriting and steering originations “upmarket” within both the subprime and prime parts of the market. In subprime, the Company has stopped originating loans to the riskiest sub-segments, essentially exiting the riskiest 25% of subprime. In prime, the Company has largely exited the so-called “near prime” space, which has resulted in an improvement in the average FICO scores of prime originations. Today, the average FICO scores of prime originations are 30 points better than prime originations from the fourth quarter of 2006, and 70 points better than prime originations from the fourth quarter of 2005.

The Company believes that significantly reduced originations, a smaller portfolio with better credit characteristics, improved pricing, and aggressive management of operating expenses should combine to help the auto finance business achieve better financial returns in 2008. Lower loan balances, however, may temporarily put upward pressure on metrics like charge-off and delinquency rates, even if actual trends in charge-off and delinquency dollars are improving. The Company will continue to monitor the performance of the auto finance business carefully, and expects to adjust quickly in line with rapidly changing market conditions.

In the Global Financial Services (GFS) sub-segment, North American GFS businesses are generally expected to experience similar trends as in the U.S. Card sub-segment. The Company remains cautious in its outlook for the U.K. and Canada, given the risk that U.S. economic pressures could spread to other parts of the world.

## **VI. Financial Summary**

Table 1 provides a summary view of the consolidated income statement and selected metrics at and for the years ended December 31, 2007, 2006 and 2005.

**CAPITAL ONE FINANCIAL CORPORATION**

**Table 1: Financial Summary**

| (Dollars in thousands)                                    | Year Ended December 31, |                     |                     | Change        |               |
|---|-------------------------|---------------------|---------------------|---------------|---------------|
|   | 2007 <sup>(6)</sup>     | 2006 <sup>(5)</sup> | 2005 <sup>(4)</sup> | 2007 vs. 2006 | 2006 vs. 2005 |
| <b>Earnings (Reported):</b>                               |                         |                     |                     |               |               |
| Net Interest Income                                       | \$ 6,529,845            | \$ 5,091,446        | \$ 3,680,242        | \$ 1,438,399  | \$ 1,411,204  |
| Non-Interest Income:                                      |                         |                     |                     |               |               |
| Servicing and securitizations                             | 4,840,677               | 4,209,637           | 3,945,183           | 631,040       | 264,454       |
| Service charges and other customer-related fees           | 2,057,854               | 1,770,340           | 1,493,690           | 287,514       | 276,650       |
| Mortgage servicing and other                              | 166,776                 | 177,893             | 142,894             | (11,117)      | 34,999        |
| Interchange   | 500,484                 | 549,074             | 514,196             | (48,590)      | 34,878        |
| Other   | 488,432                 | 294,080             | 262,142             | 194,352       | 31,938        |
| Total non-interest income                                 | 8,054,223               | 7,001,024           | 6,358,105           | 1,053,199     | 642,919       |
| Total Revenue <sup>(1)</sup>                              | 14,584,068              | 12,092,470          | 10,038,347          | 2,491,598     | 2,054,123     |
| Provision for loan and lease losses                       | 2,636,502               | 1,476,438           | 1,491,072           | 1,160,064     | (14,634)      |
| Marketing   | 1,347,836               | 1,444,324           | 1,379,938           | (96,488)      | 64,386        |
| Restructuring expenses                                    | 138,237                 | —                   | —                   | 138,237       | —             |
| Operating expenses  | 6,591,937               | 5,499,367           | 4,338,335           | 1,092,570     | 1,161,032     |
| Income before taxes                                       | 3,869,556               | 3,672,341           | 2,829,002           | 197,215       | 843,339       |
| Income taxes  | 1,277,837               | 1,245,964           | 1,019,855           | 31,873        | 226,109       |
| Income from continuing operations, net of tax             | 2,591,719               | 2,426,377           | 1,809,147           | 165,342       | 617,230       |
| Loss from discontinued operations, net of tax             | (1,021,387)             | (11,884)            | —                   | (1,009,503)   | (11,884)      |
| Net Income  | \$ 1,570,332            | \$ 2,414,493        | \$ 1,809,147        | \$ (844,161)  | \$ 605,346    |
| <b>Common Share Statistics:</b>                           |                         |                     |                     |               |               |
| Basic EPS:  |                         |                     |                     |               |               |
| Income from continuing operations, net of tax             | \$ 6.64                 | \$ 7.84             | \$ 6.98             | \$ (1.20)     | \$ 0.86       |
| Loss from discontinued operations, net of tax             | (2.62)                  | (0.04)              | —                   | (2.58)        | (0.04)        |
| Net Income  | \$ 4.02                 | \$ 7.80             | \$ 6.98             | \$ (3.78)     | \$ 0.82       |
| Diluted EPS:  |                         |                     |                     |               |               |
| Income from continuing operations, net of tax             | \$ 6.55                 | \$ 7.65             | \$ 6.73             | \$ (1.10)     | \$ 0.92       |
| Loss from discontinued operations, net of tax             | (2.58)                  | (0.03)              | —                   | (2.55)        | (0.03)        |
| Net Income  | \$ 3.97                 | \$ 7.62             | \$ 6.73             | \$ (3.65)     | \$ 0.89       |
| <b>Selected Balance Sheet Data<sup>(3)</sup>:</b>         |                         |                     |                     |               |               |
| Reported loans held for investment (period end)           | \$ 101,805,027          | \$ 96,512,139       | \$ 59,847,681       | \$ 5,292,888  | \$ 36,664,458 |
| Managed loans held for investment (period end)            | 151,362,417             | 146,151,268         | 105,527,491         | 5,211,149     | 40,623,777    |
| Reported loans held for investment (average)              | 93,541,825              | 63,577,279          | 40,734,237          | 29,964,546    | 22,843,042    |
| Managed loans held for investment (average)               | 144,727,006             | 111,328,595         | 85,265,023          | 33,398,411    | 26,063,572    |
| Allowance for loan and lease losses                       | 2,963,000               | 2,180,000           | 1,790,000           | 783,000       | 390,000       |
| Interest bearing deposits (period end)                    | 71,943,913              | 74,122,822          | 43,092,096          | (2,178,909)   | 31,030,726    |
| Total deposits (period end)                               | 82,990,462              | 85,770,892          | 47,933,267          | (2,780,430)   | 37,837,625    |
| Interest bearing deposits (average)                       | 73,980,520              | 45,739,027          | 28,370,735          | 28,241,493    | 17,368,292    |
| Total deposits (average)                                  | \$ 85,427,225           | \$ 50,673,434       | \$ 29,019,652       | \$ 34,753,792 | \$ 21,653,782 |
| <b>Selected Company Metrics (Reported)<sup>(3)</sup>:</b> |                         |                     |                     |               |               |
| Return on average assets (ROA)                            | 1.79%                   | 2.55%               | 2.95%               | (0.76)        | (0.40)        |
| Return on average equity (ROE)                            | 10.28%                  | 14.97%              | 17.08%              | (4.69)        | (2.11)        |
| Net charge-off rate                                       | 2.10%                   | 2.21%               | 3.55%               | (0.11)        | (1.34)        |
| Net interest margin                                       | 5.38%                   | 6.06%               | 6.63%               | (0.68)        | (0.57)        |
| Revenue margin  | 12.01%                  | 14.38%              | 18.08%              | (2.37)        | (3.70)        |
| <b>Selected Company Metrics (Managed)<sup>(3)</sup>:</b>  |                         |                     |                     |               |               |
| Return on average assets (ROA)                            | 1.33%                   | 1.70%               | 1.72%               | (0.37)        | (0.02)        |
| Net charge-off rate                                       | 2.88%                   | 2.84%               | 4.25%               | 0.04          | (1.41)        |
| Net interest margin                                       | 6.46%                   | 6.88%               | 7.80%               | (0.42)        | (0.92)        |
| Revenue margin  | 9.85%                   | 10.66%              | 12.46%              | (0.81)        | (1.80)        |

(1) In accordance with the Company's finance charge and fee revenue recognition policy, the amounts billed to customers but not recognized as revenue were \$1.1 billion, \$0.9 billion and \$1.0 billion for the years ended December 31, 2007, 2006 and 2005, respectively.

(2) Prior period amounts have been reclassified to conform with current period presentation.

(3) Based on continuing operations.

(4) On November 16, 2005, the Company acquired 100% of the outstanding common stock of Hibernia Corporation for total consideration of \$5.0 billion.

(5) On December 1, 2006, the Company acquired 100% of the outstanding common stock of North Fork Bancorporation for total consideration of \$13.2 billion.

(6) Discontinued operations related to the shutdown of mortgage origination operations of GreenPoint's wholesale mortgage banking unit in 2007.

**Summary of the Reported Income Statement**

The following is a detailed description of the financial results reflected in Table 1 – Financial Summary. Additional information is provided in Section XII, Tabular Summary as detailed in sections below.

The following discussion provides a summary of 2007 results compared to 2006 results and 2006 results compared to 2005 results on a continuing operations basis, unless otherwise noted. Each component is discussed in further detail in subsequent sections of this analysis.

### ***Net interest income***

Net interest income is comprised of interest income earned on securities and interest income and past-due fees earned and deemed collectible from the Company's loans, less interest expense on interest-bearing deposits, senior and subordinated notes, and other borrowings.

For the year ended December 31, 2007, reported net interest income increased 28%, or \$1.4 billion. The increase in net interest income was driven by the acquisition of North Fork, modest loan growth, and increased margins in the U.S. Card sub-segment due to selective pricing changes implemented after the completion of our card holder system conversion in 2007. Net interest margin decreased 68 basis points for the year ended December 31, 2007, primarily due to the addition of the lower net interest margin North Fork business.

For the year ended December 31, 2006, reported net interest income increased 38%, or \$1.4 billion, compared to 2005 inclusive of \$135.1 million from the North Fork acquisition. The increase was due to a 51% increase in reported average earning assets driven by a full year of Hibernia activity and the December 2006 North Fork acquisition. Net interest margin decreased 57 basis points from 6.63% in 2005 due to spread compression driven primarily by a focus on higher credit quality and a shift in asset mix through recent acquisitions.

For additional information, see section XII, Tabular Summary, Table A (Statements of Average Balances, Income and Expense, Yields and Rates) and Table B (Interest Variance Analysis).

### ***Non-interest income***

Non-interest income is comprised of servicing and securitizations income, mortgage servicing and other, service charges and other customer-related fees, interchange income and other non-interest income.

For the year ended December 31, 2007 and 2006, reported non-interest income increased 15% and 10%, respectively. See detailed discussion of the components of non-interest income below.

### **Servicing and Securitizations Income**

Servicing and securitizations income represents servicing fees, excess spread and other fees derived from the off-balance sheet loan portfolio, adjustments to the fair value of retained interests derived through securitization transactions, as well as gains and losses resulting securitization and other sales transactions.

Servicing and securitizations income increased 15% for the year ended December 31, 2007. This increase was attributable to higher net gains on sales resulting from higher revenue generated from selective pricing and fee changes in the U.S. card portfolio offset somewhat by higher charge-offs in the securitized portfolio resulting from continued normalization of credit losses and a 7% increase in average securitized loans year over year. Average securitized loans were \$51.2 billion for 2007 compared to \$47.8 billion in 2006.

Servicing and securitizations income increased 7% for the year ended December 31, 2006, compared to 2005. This increase was primarily the result of a 7% increase in the average off-balance sheet loan portfolio.

### **Service Charges and Other Customer-Related Fees**

For 2007, service charges and other customer-related fees grew 16% due to the inclusion of North Fork and selective pricing changes in the U.S. Card sub-segment.

For 2006, service charges and other customer-related fees grew 19% or \$276.7 million, inclusive of \$344.2 million from a full year of Hibernia activity and \$16.8 million from the North Fork acquisition. Excluding the impact of acquisitions, 2006 service charges and other customer-related fee income declined \$84.5 million or 6% from 2005. This was reflective of the reported loan growth being concentrated in the Auto Finance and Global Financial Services sub-segments that generate lower fee income and lower fee revenue from U.S. Card.

### **Mortgage Servicing and Other Income**

Mortgage servicing and other is comprised of non-interest income related to our continuing mortgage servicing business and other mortgage related income. For the year ended December 31, 2007, Mortgage servicing and other income decreased 6% from prior year due to the changes in fair value of the mortgage servicing rights attributable to the run-off of the portfolio and lack of originations subsequent to the shutdown of GreenPoint's mortgage origination business in 2007.

## **Interchange**

Interchange income, net of rewards expense, decreased 9% for the year ended December 31, 2007 due to decreases in reported purchase volume of 3% and higher costs associated with our rewards programs of 3%. Managed U.S. Card purchase volume increased 3% compared to 2006. Costs associated with the Company's rewards programs were \$182.9 million in 2007.

Interchange income, net of rewards expense, increased 7% for the year ended December 31, 2006, compared to 2005. This increase is primarily related to a 13% increase in purchase volume. Costs associated with the Company's rewards programs were \$176.3 million and \$176.9 million for the years ended December 31, 2006 and 2005, respectively.

## **Other Non-Interest Income**

Other non-interest income includes, among other items, gains and losses on sales of securities, gains and losses associated with hedging transactions, revenue generated by our healthcare finance business and income earned from purchased charged-off loan portfolios.

Other non-interest income for the year ended December 31, 2007, increased \$194.4 million or 66%. The increase is primarily due to the North Fork acquisition. Other non-interest income for 2007 also includes a \$46.2 million gain from the sale of a stake in DealerTrack Holding Inc., a \$41.6 million gain on sale of our interest in a relationship agreement to develop and market consumer credit products in Spain and gains from sales of MasterCard stock of \$43.4 million.

Other non-interest income for the year ended December 31, 2006, increased \$31.9 million from 2005. The increase was primarily the result of a \$59.8 million gain from the sale of purchased charged-off loan portfolios, a \$20.5 million gain from the share redemption in connection with the MasterCard, Inc. initial public offering, a \$28.6 million increase in the revenue related to back end performance bonuses related to prior period auto loan sales compared to same periods in prior years, offset by a \$50.1 million negative fair value adjustment on the derivatives instruments entered into in anticipation of the North Fork acquisition, and a \$12.4 million loss recorded in connection with the extinguishment of senior notes during the first quarter of 2006, and \$12.4 million income recognized in the prior year from the Company's charged off loan portfolio which was disposed of in February 2006.

## ***Provision for loan and lease losses***

Provision for loan and lease losses increased \$1.2 billion, or 79% for the year ended December 31, 2007. The increase in provision is a result of the continued normalization of consumer credit following the unusually favorable credit environment in 2006, adverse charge-off and delinquency trends in our National Lending businesses and the increase in our coverage ratio of allowance to loans held for investment as a result of economic weakening in the latter part of 2007 as evidenced by increased delinquency rates and consistent with recently released economic indicators.

Exclusive of the North Fork acquisition, the provision for loan losses decreased 1% for the year ended December 31, 2006, compared to the prior year. The decrease in the provision compared to 2005 is as a result of a continued increase in the concentration of higher credit quality loans in the reported loan portfolio combined with a continued favorable loss environment resulting from, in part, a slower than expected return of bankruptcy related charge-offs to historical levels. During 2006, the Company determined that \$25.7 million of allowance for loan losses previously established to cover expected losses in the portion of the loan portfolio impacted by the 2005 hurricanes was no longer needed.

## ***Non-interest expense***

Non-interest expense consists of marketing, restructuring and operating expenses.

For the year ended December 31, 2007, non-interest expense increased 16%, reflecting a 22% increase in operating expenses and a 7% decrease in marketing expense. Non-interest expense increased \$1.1 billion to \$8.1 billion for the year ended December 31, 2007. The increase in operating expense was driven by the addition of North Fork's operating expenses, CDI amortization and integration expenses associated with our bank acquisitions, litigation accruals related to industry litigation, restructuring charges associated with our 2007 cost initiative, and the accelerated vesting of restricted stock related to the transition to new management in our Local Banking business.

Non-interest expense increased 21% for the year ended December 31, 2006 compared to 2005, reflecting a 5% increase in marketing spend and a 27% increase in operating expenses. Non-interest expense increased \$1.2 billion in 2006, of which \$0.9 billion reflected a full year's worth of Hibernia's operations and \$100 million from the North Fork acquisition.

## ***Income Taxes***

The Company's effective tax rate was 33.0%, 33.9% and 36.1% for the years ended December 31, 2007, 2006 and 2005, respectively. The effective rate includes federal, state, and international tax components. The decrease in the 2007 rate compared to the 2006 rate

was primarily due to changes in the Company's international tax position recognized in the second quarter 2007 in the amount of \$69.0 million and increases in certain tax credits. The decrease in the 2006 rate compared to 2005 was primarily due to the resolution of certain tax issues and audits for prior years with the Internal Revenue Service resulting in \$70.7 million reduction to 2006 income tax expense.

### ***Loan Portfolio Summary***

The Company analyzes its financial performance on a managed loan portfolio basis. The managed loan portfolio is comprised of on-balance sheet and off-balance sheet loans. The Company has retained servicing rights for its securitized loans and receives servicing fees in addition to the excess spread generated from the off-balance sheet loan portfolio.

Average managed loans held for investment from continuing operations grew \$33.4 billion, or 30%, and \$26.1 billion, or 31%, for the year ended December 31, 2007 and December 31, 2006, respectively. The increases in average managed loans held for investment were driven by loan growth in the Local Banking segment as a result of the North Fork acquisition in 2006 and the Hibernia acquisition in 2005.

For additional information, see section XII, Tabular Summary, Table C (Managed Loan Portfolio) and Table D (Composition of Reported Loan Portfolio).

### ***Asset Quality***

#### **Delinquencies**

The Company believes delinquencies to be an indicator of loan portfolio credit quality at a point in time.

The 30-plus day delinquency rate for the reported and managed consumer loan portfolio increased 92 and 85 basis points to 3.66% and 3.87%, respectively, from December 31, 2006 to December 31, 2007. The acquisition of the lower loss North Fork loan portfolio reduced reported and managed delinquency rates. The decrease was offset by normalization of credit following the unusually favorable credit environment in 2006, selective pricing and fee policy moves in the U.S. Card sub-segment, the significant pull back from prime revolver marketing in the U.S. Card sub-segment, continued elevated losses in the Auto Finance sub-segment, and from economic weakening evidenced by increased delinquencies and consistent with recently released economic indicators.

The 30-plus day delinquency rate for the reported and managed consumer loan portfolio decreased 40 and 22 basis points to 2.74% and 3.02%, respectively, at December 31, 2006, compared to December 31, 2005. The reduction in the reported and managed consumer loan 30-plus day delinquency rates reflect a higher concentration of lower loss assets in the respective loan portfolios (including \$31.7 billion loans added through the acquisition of North Fork).

For additional information, see section XII, Tabular Summary, Table E (Delinquencies).

#### **Net Charge-Offs**

Net charge-offs include the principal amount of losses (excluding accrued and unpaid finance charges and fees and fraud losses) less current period principal recoveries. We charge off credit card loans at 180 days past the statement cycle date and generally charge off other consumer loans at 120 days past the due date or upon repossession of collateral. Bankruptcies charge-off within 30 days of notification and deceased accounts charge-off within 60 days of notification. Commercial loans are charged-off when the amounts are deemed uncollectible. Costs to recover previously charged-off accounts are recorded as collection expenses in other non-interest expense.

Year-to-date 2007 reported and managed net charge-off rates decreased 11 basis points to 2.10% and increased 4 basis points to 2.88%, respectively. The decrease in the reported charge-off rate was impacted by the higher credit quality North Fork loan portfolio for a full year 2007 which more than offset the effects of continued consumer credit normalization and economic weakness during the latter part of 2007. The impacts of the continued credit normalization and economic weakness also had a significant impact on the managed charge-off rate for the Company's credit card securitization programs. Year-to-date reported and managed net charge-off dollars increased 39% and 32%, respectively, compared to the prior year.

Year-to-date 2006 reported and managed net charge-off rates decreased 134 and 141 basis points, respectively, with net charge-off dollars decreasing 3% and 13% on a reported and managed basis, respectively, for the year ended December 31, 2006 compared to the prior year. The decrease in net charge-off rates was due to historically low levels of bankruptcies following the change in bankruptcy legislation in the fourth quarter of 2005 and an increase in the concentration of higher credit quality loans in the reported loan portfolio driven by acquisitions.

For additional information, see section XII, Tabular Summary, Table F (Net Charge-offs).

## **Nonperforming Loans**

Nonperforming loans as a percentage of total loans held for investment were 0.82% and 0.43% at December 31, 2007 and 2006, respectively.

For additional information, see section XIII, Tabular Summary, Table G (Nonperforming Assets).

## **Allowance for loan and lease losses**

The allowance for loan and lease losses related to loans held for investment increased \$783.0 million, or 36% to \$3.0 billion at December 31, 2007. The increase is driven primarily by an increase in our coverage ratio of allowance to loans held for investment as a result of delinquencies and economic weakening in the latter part of 2007 as evidenced by increased delinquencies and consistent with recently released economic indicators.

The allowance for loan losses was \$2.2 billion at December 31, 2006, an increase of \$390.0 million from December 31, 2005. The increase was driven primarily by the acquisition of North Fork which added \$222.2 million of allowance for loan losses at December 31, 2006. The remaining increase was the result of 8% growth in the reported loan portfolio, exclusive of the North Fork loans portfolio.

For additional information, see section XII, Tabular Summary, Table H (Summary of Allowance for Loan and Lease Losses).

## **VII. Reportable Segment Summary for Continuing Operations**

We manage our business as two distinct operating segments: Local Banking and National Lending. The Local Banking and National Lending segments are considered reportable segments based on quantitative thresholds applied to the managed loan portfolio for reportable segments provided by SFAS No. 131, *Disclosures about Segments of an Enterprise and Related Information*.

As management makes decisions on a managed basis within each segment, information about reportable segments is provided on a managed basis.

In the third quarter of 2007, the Company shut down mortgage origination operations of its wholesale mortgage banking unit, GreenPoint. The results of the mortgage origination operations are being reported as discontinued operations for each period presented, and are not included in segment results of the Company. The results of GreenPoint's mortgage servicing business continue to be reported as part of the Company's continuing operations. The mortgage servicing function was moved into the Local Banking segment in conjunction with the shutdown of the mortgage origination operation, and the results of the Local Banking segment were restated to include the mortgage servicing results for each period of 2007. During the fourth quarter of 2007, GreenPoint's held for investment commercial mortgage portfolio results were moved into the Local Banking segment. GreenPoint's held for investment consumer portfolio results were moved into the Other category for the fourth quarter of 2007.

We maintain our books and records on a legal entity basis for the preparation of financial statements in conformity with GAAP. The following table presents information prepared from our internal management information system, which is maintained on a line of business level through allocations from legal entities.

## Local Banking Segment

**Table 2: Local Banking**

| <b>(Dollars in thousands)</b>                                    | <b>As of and for the Year ended<br/>December 31</b> |               |
|--|---|---------------|
|  | <b>2007</b>   | <b>2006</b>   |
| <b>Earnings (Managed Basis)</b>                                  |   |               |
| Interest income  | \$ 6,910,661  | \$ 2,773,973  |
| Interest expense   | 4,587,833   | 1,777,044     |
| Net interest income  | 2,322,828   | 996,929       |
| Non-interest income  | 798,268   | 446,071       |
| Total revenue  | 3,121,096   | 1,443,000     |
| Provision for loan losses  | 32,085  | 399           |
| Non-interest expense   | 2,208,262   | 1,167,873     |
| Income before taxes  | 880,749   | 274,728       |
| Income taxes   | 306,553   | 96,155        |
| Net income   | \$ 574,196  | \$ 178,573    |
| <b>Selected Metrics (Managed Basis)</b>                          |   |               |
| Period end loans held for investment                             | \$ 43,972,795                                       | \$ 12,145,533 |
| Average loans held for investment                                | \$ 42,272,403                                       | \$ 13,225,559 |
| Core deposits <sup>(1)</sup>                                     | \$ 63,206,923                                       | \$ 27,071,324 |
| Total deposits   | \$ 73,318,570                                       | \$ 35,334,610 |
| Loans held for investment yield                                  | 7.04%   | 7.75%         |
| Net interest margin—loans <sup>(2)</sup>                         | 1.86%   | 3.24%         |
| Net interest margin—deposits <sup>(3)</sup>                      | 2.03%   | 1.56%         |
| Efficiency ratio   | 70.75%  | 80.93%        |
| Net charge-off rate  | 0.20%   | 0.43%         |
| 30+ day delinquency rate   | 0.76%   | 0.31%         |
| Non performing loans   | 178,385   | 57,824        |
| Non performing loans as a % of loans held for investment         | 0.41%   | 0.48%         |
| Non-interest expense as a % of average loans held for investment | 5.22%   | 8.83%         |
| Number of active ATMs  | 1,288   | 661           |
| Number of locations  | 742   | 358           |

(1) Includes domestic non-interest bearing deposits, NOW accounts, money market deposit accounts, savings accounts, certificates of deposit of less than \$100,000 and other consumer time deposits.

(2) Net interest margin—loans is interest income—loans divided by average managed loans.

(3) Net interest margin—deposits is interest expense—deposits divided by average retail deposits.

Beginning in 2006, we added a Local Banking segment. The Local Banking segment represents the results of the legacy Hibernia and North Fork business lines, except for the indirect auto business and the investment portfolio results, and our branchless deposit business. The legacy indirect auto businesses of both Hibernia and North Fork are included in the Auto Finance sub-segment results, and the respective investment portfolio results are included in the Other category. The impacts of the North Fork acquisition for the year ended December 31, 2006 are included in the Other category.

### ***Year Ended December 31, 2007 Compared to Year Ended December 31, 2006***

The Local Banking segment contributed \$574.2 million of net income to the Company during 2007, compared to \$178.6 million during 2006. At December 31, 2007, loans outstanding in the Local Banking segment totaled \$44.0 billion while deposits outstanding totaled \$73.3 billion. The increases in loans and deposits outstanding are due primarily to the addition of the loan and deposit portfolios of North Fork Bank, along with modest growth in loans and deposits during 2007. As of December 31, 2006, North Fork loan and deposit balances of \$30.1 billion and \$37.8 billion, respectively, were included in the Other category.

Local Banking segment profits are primarily generated from net interest income, which represents the spread between loan yields and the internal cost of funds charged to the business for those loans, plus the spread between deposit interest costs and the funds transfer price credited to the business for those deposits. During 2007, the Local Banking segment generated net interest income of \$2.3 billion compared to \$996.9 million during 2006. The increase is due to the increase in loan and deposit outstandings mentioned above. The net interest margin on loans was lower in 2007 than 2006 because of the addition of the North Fork loan portfolio, which contained a

higher percentage of lower yielding loans than the Hibernia portfolio. Net interest margins on deposits are higher in 2007 than in 2006 because of the addition of the lower cost North Fork deposit portfolio to the existing Hibernia and Capital One deposits.

The provision for loan losses increased to \$32.1 million in 2007 from \$0.4 million in 2006. The increase is primarily the result of the addition of the North Fork loan portfolios in 2007, offset by a \$91.4 million reduction in the allowance for loan losses to conform the allowance for loan losses methodology of the Local Banking segment to the Company's established methodology. In addition, during 2006, \$25.7 million of allowance for loan losses previously established to cover expected losses in the portion of the loan portfolio impacted by Hurricanes Katrina and Rita was no longer needed and these amounts reduced the overall provision expense in 2006.

Non-interest expenses were \$2.2 billion in 2007, compared to \$1.2 billion in 2006. The primary reason for the increase is the addition of North Fork to the Local Banking segment results in 2007. In addition, during 2007 the Local Banking segment continued to incur costs associated with the integration of Hibernia and North Fork. These activities progressed as planned during the year and all Hibernia related integration activities were completed. In 2007, the Company opened 39 new banking locations across Louisiana, New Jersey, New York, Texas and Virginia. The costs of operating these branches, including lease costs, depreciation and personnel, is included in non-interest expense.

### *National Lending Segment*

**Table 3: National Lending**

| <b>(Dollars in thousands)</b>                                    | <b>As of and for the Year Ended<br/>December 31,</b> |                |               |
|--|--|----------------|---------------|
|  | <b>2007</b>  | <b>2006</b>    | <b>2005</b>   |
| <b>Earnings (Managed Basis)</b>                                  |  |                |               |
| Interest income  | \$ 13,703,044  | \$ 12,088,876  | \$ 10,891,610 |
| Interest expense   | 4,848,585  | 4,182,690      | 3,267,755     |
| Net interest income  | 8,854,459  | 7,906,186      | 7,623,855     |
| Non-interest income  | 5,012,099  | 4,524,152      | 4,364,164     |
| Total revenue  | 13,866,558   | 12,430,338     | 11,988,019    |
| Provision for loan losses  | 4,691,779  | 3,207,849      | 3,664,399     |
| Non-interest expense   | 5,545,898  | 5,631,100      | 5,359,758     |
| Income before taxes  | 3,628,881  | 3,591,389      | 2,963,862     |
| Income taxes   | 1,247,073  | 1,260,518      | 1,036,415     |
| Net income   | \$ 2,381,808   | \$ 2,330,871   | \$ 1,927,447  |
| <b>Selected Metrics (Managed Basis)</b>                          |  |                |               |
| Period end loans held for investment                             | \$ 106,508,443                                       | \$ 102,359,180 | \$ 89,222,031 |
| Average loans held for investment                                | \$ 102,235,384                                       | \$ 95,396,391  | \$ 83,218,086 |
| Total deposits   | \$ 2,050,861   | \$ 2,383,902   | \$ 151,498    |
| Net interest margin  | 8.66%  | 8.29%          | 9.16%         |
| Revenue margin   | 13.56%   | 13.03%         | 14.41%        |
| Risk adjusted margin   | 9.61%  | 9.79%          | 10.07%        |
| Non-interest expense as a % of average loans held for investment | 5.42%  | 5.90%          | 6.44%         |
| Efficiency ratio   | 39.99%   | 45.30%         | 44.71%        |
| Net charge-off rate  | 3.96%  | 3.24%          | 4.34%         |
| 30+ day delinquency rate   | 5.17%  | 4.09%          | 3.70%         |
| Number of Total Accounts (000s)                                  | 48,537   | 49,374         | 48,790        |

The National Lending segment consists of three sub-segments: U.S. Card, Auto Finance and Global Financial Services. The National Lending segment contributed \$2.4 billion of net income during 2007, compared to \$2.3 billion during 2006. At December 31 2007, loans outstanding in the National Lending segment totaled \$106.5 billion while deposits outstanding totaled \$2.1 billion. Profits are primarily generated from net interest income and past-due fees earned and deemed collectible from our loans, income earned on securities, and non-interest income including the sale and servicing of loans and fee-based services to customers. Total revenue increased 12% during 2007 primarily due to growth in the average managed loans held for investment portfolio of 7% and selective pricing and fee changes following conversion of our cardholder system. Provision for loan and lease losses increased \$1.5 billion, or 46%, during 2007, compared to 2006 due to normalization of credit following the unusually favorable credit environment in 2006, selective pricing and fee policy moves in the U.S. Card sub-segment, the significant pull back from prime revolver marketing in the U.S. Card sub-segment, continued elevated losses in the Auto Finance sub-segment, and from economic weakening consistent with recently released economic indicators.

*U.S. Card Sub-Segment*

**Table 4: U.S. Card**

| <b>(Dollars in thousands)</b>                                    | <b>As of and for the Year Ended<br/>December 31,</b> |               |               |
|--|--|---------------|---------------|
|  | <b>2007</b>  | <b>2006</b>   | <b>2005</b>   |
| <b>Earnings (Managed Basis)</b>                                  |  |               |               |
| Interest income  | \$ 7,606,403   | \$ 6,872,507  | \$ 6,614,854  |
| Interest expense   | 2,364,222  | 2,156,709     | 1,820,898     |
| Net interest income  | 5,242,181  | 4,715,798     | 4,793,956     |
| Non-interest income  | 3,643,359  | 3,255,681     | 3,321,457     |
| Total revenue  | 8,885,540  | 7,971,479     | 8,115,413     |
| Provision for loan losses  | 2,351,966  | 1,644,619     | 2,279,109     |
| Non-interest expense   | 3,307,576  | 3,521,627     | 3,356,600     |
| Income before taxes  | 3,225,998  | 2,805,233     | 2,479,704     |
| Income taxes   | 1,109,743  | 981,833       | 870,351       |
| Net income   | \$ 2,116,255   | \$ 1,823,400  | \$ 1,609,353  |
| <b>Selected Metrics (Managed Basis)</b>                          |  |               |               |
| Period end loans held for investment                             | \$ 52,078,847  | \$ 53,623,680 | \$ 49,463,522 |
| Average loans held for investment                                | \$ 50,346,600  | \$ 49,484,223 | \$ 46,827,775 |
| Loans held for investment yield                                  | 15.11%   | 13.89%        | 14.13%        |
| Net interest margin  | 10.41%   | 9.53%         | 10.24%        |
| Revenue margin   | 17.65%   | 16.11%        | 17.33%        |
| Risk adjusted margin   | 13.33%   | 12.74%        | 12.33%        |
| Non-interest expense as a % of average loans held for investment | 6.57%  | 7.12%         | 7.17%         |
| Efficiency ratio   | 37.22%   | 44.18%        | 41.36%        |
| Net charge-off rate  | 4.31%  | 3.37%         | 5.01%         |
| 30+ day delinquency rate   | 4.95%  | 3.74%         | 3.44%         |
| Purchase Volume <sup>(1)</sup>                                   | \$ 85,559,652  | \$ 83,126,876 | \$ 73,687,136 |
| Number of Total Accounts (000s)                                  | 36,450   | 37,630        | 37,645        |

(1) Includes purchase transactions net of returns and excludes cash advance transactions.

The U.S. Card sub-segment consists of domestic consumer credit card lending activities.

***Year Ended December 31, 2007 Compared to Year Ended December 31, 2006***

The U.S. Card sub-segment had earnings of \$2.1 billion, an increase of 16% year over year due to higher revenue generation and increased operational efficiency, partially offset by the worsening credit environment and associated reserve build.

Period end loans outstanding decreased \$1.5 billion, or 3%, during 2007 mainly driven by a portfolio sale related to the exit of a co-branded credit card partnership at the end of the first quarter of 2007 and our prime revolver marketing pull-back. We are also experiencing a modest increase in asset attrition as compared to 2006, resulting from repricing parts of the portfolio where original terms had expired. Asset attrition remains at lower levels than those experienced in 2005 and earlier periods. Managed purchase volume increased by 3% over the prior year. Purchase volume growth was muted by a deceleration in retail sales growth, the sale of the co-branded credit card partnership and the impact of other deliberate strategy choices.

Total revenues increased by 11% over prior year, as our margins expanded due to product and marketing strategy changes implemented in 2007. Primary drivers of the increase in revenue margin include selective pricing and fee changes, pull-back from prime revolver space as well as other strategy changes.

The provision for loan losses increased 43% to \$2.4 billion during 2007. The increase is partly driven by normalization of credit in 2007 following the unusually favorable credit environment in 2006 and by economic weakening consistent with recently released economic indicators. The increased charge-off rate in 2007 was exacerbated by the pull back from the prime revolver space throughout the year, and by the pricing and fee moves in the second and third quarters. Non-interest expenses for 2007 decreased by 6%, due to lower marketing spend as a result of the Company's evolving marketing strategy and increased operational efficiency.

**Year Ended December 31, 2006 Compared to Year Ended December 31, 2005**

U.S. Card sub-segment earnings increased year over year primarily due to the favorable credit environment. Throughout 2006, charge-offs remained at historically low levels following the change in bankruptcy legislation in the fourth quarter of 2005.

Period end loans held for investment increased year over year by 8% and was driven by a combination of both new customer acquisitions as well as growth and retention of balances from existing customers. Purchase volume growth of 13% shows continued growth within the rewards business along with healthy retail sales growth.

Total revenues declined 2% for the year, primarily driven by changes in product strategy. In 2006, U.S. Card had increasingly focused on transactor products, shifted more upmarket in subprime cards and modestly increased the volume of assets at introductory rates.

The provision for loan losses decreased 28% during 2006. The decrease is attributable to the favorable credit environment in 2006, offset by loan growth. Non-interest expenses for 2006 increased 5%, primarily driven by infrastructure improvements and investments.

**Auto Finance Sub-Segment**

**Table 5: Auto Finance**

| <b>(Dollars in thousands)</b>                                    | <b>As of and for the Year Ended<br/>December 31,</b> |                           |               |
|--|--|---------------------------|---------------|
|  | <b>2007</b>  | <b>2006<sup>(2)</sup></b> | <b>2005</b>   |
| <b>Earnings (Managed Basis)</b>                                  |  |                           |               |
| Interest income  | \$ 2,638,290   | \$ 2,237,205              | \$ 1,657,505  |
| Interest expense   | 1,127,421  | 864,688                   | 508,128       |
| Net interest income  | 1,510,869  | 1,372,517                 | 1,149,377     |
| Non-interest income  | 112,261  | 81,384                    | 19,951        |
| Total revenue  | 1,623,130  | 1,453,901                 | 1,169,328     |
| Provision for loan losses  | 1,056,120  | 494,835                   | 459,513       |
| Non-interest expense   | 618,568  | 599,807                   | 506,480       |
| Income before taxes  | (51,558)   | 359,259                   | 203,335       |
| Income taxes   | (17,736)   | 125,740                   | 71,268        |
| Net income   | \$ (33,822)  | \$ 233,519                | \$ 132,067    |
| <b>Selected Metrics (Managed Basis)</b>                          |  |                           |               |
| Period end loans held for investment                             | \$ 25,128,352  | \$ 21,751,827             | \$ 16,372,019 |
| Average loans held for investment                                | \$ 24,150,231  | \$ 20,490,920             | \$ 14,177,631 |
| Loans held for investment yield                                  | 10.92%   | 10.92%                    | 11.69%        |
| Net interest margin  | 6.26%  | 6.70%                     | 8.11%         |
| Revenue margin   | 6.72%  | 7.10%                     | 8.25%         |
| Risk adjusted margin   | 3.66%  | 4.82%                     | 5.55%         |
| Non-interest expense as a % of average loans held for investment | 2.56%  | 2.93%                     | 3.57%         |
| Efficiency ratio   | 38.11%   | 41.25%                    | 43.31%        |
| Net charge-off rate  | 3.06%  | 2.28%                     | 2.70%         |
| 30+ day delinquency rate   | 7.84%  | 6.35%                     | 5.71%         |
| Auto loan originations <sup>(1)</sup>                            | \$ 13,176,533  | \$ 12,285,307             | \$ 10,447,600 |
| Number of Accounts (000s)  | 1,771  | 1,589                     | 1,217         |

(1) Includes all organic auto loan originations and excludes auto loans added through acquisitions.

(2) Certain prior period amounts have been reclassified to conform with current period presentation.

The Auto Finance sub-segment consists of automobile and other motor vehicle financing activities.

**Year Ended December 31, 2007 Compared to Year Ended December 31, 2006**

The Auto Finance sub-segment recognized a net loss of \$33.8 million during 2007, compared with net income of \$233.5 million during 2006, as revenue generated from portfolio growth was more than offset by worsening credit performance.

The loan portfolio increased 16% year over year as a result of the transfer of \$1.8 billion of North Fork Bank's auto loans to the Auto Finance sub-segment on January 1, 2007 and strong organic originations growth within our dealer and direct marketing channels.

Originations in 2007 were \$13.2 billion, 7% higher than prior year. As a result of this portfolio growth, net interest income increased 10% during 2007 compared to 2006.

Non-interest income for 2007 included a one-time gain of \$46.2 million related to the sale of 1.8 million shares of DealerTrack.

During 2007, the Auto Finance sub-segment's net charge-off rate was 3.06%, up 78 basis points from 2.28% during 2006. Net charge-offs of loans outstanding increased \$272.8 million, or 58%, while average loans outstanding during 2007 grew \$3.7 billion, or 18%, compared to 2006. The 30-plus day delinquency rate was up 149 basis points at December 31, 2007. The adverse credit performance is mainly driven by credit normalization following the unusually favorable credit environment in 2006 and elevated losses from the recent Dealer Prime originations and the Dealer Subprime business. While the Dealer Prime loans being originated today have better credit characteristics compared to loans originated a year ago, loss levels from loans originated in 2006 will remain elevated until the loans amortize. Elevated losses in the Dealer Subprime business are a result of industry-wide risk and underwriting expansions of the past several years. While losses on these loans have increased, the business remains profitable and risk adjusted returns remain within the Company's expectations. The provision for loan losses increased \$561.3 million, or 113% during 2007. This increase was driven by a weakening U.S. economy, growth in the loan portfolio, and elevated losses from discontinued programs in our Prime segment, as well as moderately worse credit quality in Subprime.

Non-interest expense increased 3% during 2007, compared to 12% revenue growth for 2006. Operating costs as a percent of loans have declined from 2.8% during the first quarter of 2007 to 2.3% during the fourth quarter of 2007 as the Auto Finance sub-segment realized the benefits of the integration of the dealer programs of the legacy Capital One, Onyx, Hibernia, and North Fork auto lending businesses.

#### ***Year Ended December 31, 2006 Compared to Year Ended December 31, 2005***

Net income for the Auto Finance sub-segment increased \$101.5 million, or 77% during 2006, as a result of portfolio growth, improvement in loan loss performance and additional scale gained in non interest expense. The increase was partially offset by margin compression due to the increasing rate environment, heightened competition, and the acquisition of Hibernia's indirect auto loans, which increased the Auto Finance sub-segment mix of prime loans.

The Auto Finance sub-segment's loan portfolio increased 33% year over year as a result of the 2006 addition of Hibernia's indirect auto loan portfolio, as well as strong organic originations growth within the dealer marketing channels.

For 2006, the net charge-off rate was 2.28%, down 42 basis points from 2.70% in 2005. Net charge-offs of loans outstanding increased \$84.4 million, or 22%, while average loans grew \$6.3 billion, or 45%, during 2006 compared to 2005. The decrease in the charge-off rate was primarily driven by improved loan quality through the acquisition of Hibernia's indirect auto loans, which increased the mix of prime loans, and decreases in bankruptcy related charge-offs which were lower than historical levels following the bankruptcy filing spike experienced in the fourth quarter of 2005. The provision for loan losses increased \$35.3 million, or 8% during 2006. This increase was driven by growth in the loan portfolio, partially offset by a reduction in allowance for loan losses as a result of implementing a consistent reserve policy on the Hibernia indirect auto portfolio.

Non-interest expense increased 18% during 2006, due to growth in the loan portfolio. However, loan growth versus prior year outpaced the increase in non-interest expense as the Auto Finance sub-segment experienced greater cost efficiency, while 2005 included incremental operating and integration expenses related to the 2005 acquisitions.

The 30-plus day delinquency rate for the Auto Finance sub-segment was up 64 basis points to 6.35% at December 31, 2006. The increase in delinquencies was the result of the gradual normalization of delinquencies following the 2005 bankruptcy spike and targeted risk expansion in non-prime markets.

*Global Financial Services Sub-Segment*

**Table 6: Global Financial Services**

| <b>(Dollars in thousands)</b>                                    | <b>As of and for the Year Ended<br/>December 31,</b> |               |               |
|--|--|---------------|---------------|
|  | <b>2007</b>  | <b>2006</b>   | <b>2005</b>   |
| <b>Earnings (Managed Basis)</b>                                  |  |               |               |
| Interest income  | \$ 3,458,351   | \$ 2,979,164  | \$ 2,619,251  |
| Interest expense   | 1,356,942  | 1,161,293     | 938,729       |
| Net interest income  | 2,101,409  | 1,817,871     | 1,680,522     |
| Non-interest income  | 1,256,479  | 1,187,087     | 1,022,756     |
| Total revenue  | 3,357,888  | 3,004,958     | 2,703,278     |
| Provision for loan losses  | 1,283,693  | 1,068,395     | 925,777       |
| Non-interest expense   | 1,619,754  | 1,509,666     | 1,496,678     |
| Income before taxes  | 454,441  | 426,897       | 280,823       |
| Income taxes   | 155,066  | 152,945       | 94,796        |
| Net income   | \$ 299,375   | \$ 273,952    | \$ 186,027    |
| <b>Selected Metrics (Managed Basis)</b>                          |  |               |               |
| Period end loans held for investment                             | \$ 29,301,244  | \$ 26,983,673 | \$ 23,386,490 |
| Average loans held for investment                                | \$ 27,738,553  | \$ 25,421,248 | \$ 22,212,680 |
| Loans held for investment yield                                  | 12.37%   | 11.65%        | 11.76%        |
| Net interest margin  | 7.58%  | 7.15%         | 7.57%         |
| Revenue margin   | 12.11%   | 11.82%        | 12.17%        |
| Risk adjusted margin   | 8.02%  | 8.04%         | 8.20%         |
| Non-interest expense as a % of average loans held for investment | 5.84%  | 5.94%         | 6.74%         |
| Efficiency ratio   | 48.24%   | 50.24%        | 55.37%        |
| Net charge-off rate  | 4.09%  | 3.78%         | 3.97%         |
| 30+ day delinquency rate   | 3.29%  | 2.97%         | 2.83%         |
| Number of Accounts (000s)  | 10,316   | 10,155        | 9,928         |

The Global Financial Services sub-segment consists of international (U.K. and Canada) lending, small business lending, installment loans, home loans, healthcare finance and other consumer financial service activities, extending Capital One's national scale lending franchise and providing geographic diversification.

***Year Ended December 31, 2007 Compared to Year Ended December 31, 2006***

Net income for the Global Financial Services sub-segment increased 9% during 2007. Excluding the \$31.3 million net gain on the sale of Spain, net income increased 1% from 2006. Profitability improved year-over-year in the U.K. due primarily to an improved credit outlook, however, domestic businesses are facing more challenges due to worsening customer credit outlook in the U.S.

Revenue growth in 2007, excluding the Spain gain on sale, was 10% and was in line with growth in average loans of 9%. Non-interest expense grew more modestly at 7%, resulting in improvement in the efficiency ratio from 50% in 2006 to 48% in 2007.

The provision for loan losses increased 20% during 2007, as a result of growth in the loan portfolio combined with deteriorating credit quality metrics in U.S. Global Financial Services. The net charge-off rate for 2007 was 4.09%, an increase of 31 basis points compared to 3.78% for 2006. The increase in the net charge-off rate is largely the result of worsening U.S. credit quality trends, offset by recovery in the U.K.

***Year Ended December 31, 2006 Compared to Year Ended December 31, 2005***

Net income for the Global Financial Services sub-segment increased 47% during 2006 as a result of strong growth and profitability across all North American businesses. Strong 2006 growth in North America was offset by challenges in Europe. Total revenue increased 11% during 2006, slightly below the 14% growth in average loans outstanding for the same period.

The provision for loan losses increased 15% during 2006, as a result of growth in the loan portfolio combined with deteriorating credit quality metrics in the U.K. The net charge-off rate for 2006 was 3.78%, a decline of 19 basis points compared to 3.97 for 2005. The decrease in the net charge-off rate is largely the result of the 2005 U.S. bankruptcy legislation changes and continued stability in North American credit quality trends, offset by continued worsening in the U.K.

Non-interest expense increased 1% during 2006. Non-interest expense in 2005 included a \$28.2 million impairment charge related to the write-off of goodwill and other charges related to the Company's insurance brokerage business. Exclusive of the one time charge, non-interest expense increased 3% during 2006, well below the growth in revenue of 11% and average loans of 14%.

### VIII. Funding

#### *Funding Availability*

The Company has established access to a variety of funding sources. Table 7 illustrates the Company's unsecured funding sources and its two auto securitization warehouses.

**Table 7: Funding Availability**

| <b>(Dollars or dollar equivalents in millions)</b>              | <b>Effective/<br/>Issue Date</b> | <b>Availability<sup>(1)(6)</sup></b> | <b>Outstanding<sup>(4)</sup></b> | <b>Final<br/>Maturity<sup>(5)</sup></b> |
|---|----------------------------------|--------------------------------------|----------------------------------|---|
| Senior and Subordinated Global Bank Note Program <sup>(2)</sup> | 6/05                             | \$ 1,800                             | \$ 3,193                         | —                                       |
| Senior Domestic Bank Note Program <sup>(3)</sup>                | 4/97                             | —                                    | \$ 168                           | —                                       |
| Capital One Auto Loan Facility I <sup>(7)</sup>                 | 3/02                             | \$ 55                                | \$ 4,218                         | —                                       |
| Capital One Auto Loan Facility II <sup>(7)</sup>                | 3/05                             | \$ 1,122                             | \$ 128                           | —                                       |
| Corporation Shelf Registration                                  | 5/06                             | *                                    | N/A                              | **                                      |

(1) All funding sources are non-revolving except for the Capital One Auto Loan Facilities. Funding availability under the credit facilities is subject to compliance with certain representations, warranties and covenants. Funding availability under all other sources is subject to market conditions.

(2) The notes issued under the Senior and Subordinated Global Bank Note Program may have original terms of thirty days to thirty years from their date of issuance. This program was updated in June 2005.

(3) The notes issued under the Senior Domestic Bank Note Program have original terms of one to ten years. The Senior Domestic Bank Note Program is no longer available for issuances.

(4) Amounts outstanding are as of December 31, 2007.

(5) Maturity date refers to the date the facility terminates, where applicable.

(6) Availability does not include unused conduit capacity related to securitization structures of \$10.2 billion at December 31, 2007.

(7) The outstanding facility balances for the auto securitization conduits were paid-off in January 2008.

\* The Corporation and certain of its subsidiaries have registered an indeterminate amount of securities pursuant to the Automatic Shelf Registration Statement that are available for future issuance.

\*\* Under SEC rules, the Automatic Shelf Registration Statement expires three years after filing. Accordingly, the Corporation must file a new Automatic Shelf Registration Statement at least once every three years.

The Senior and Subordinated Global Bank Note Program gives COB the ability to issue securities to both U.S. and non-U.S. lenders and to raise funds in U.S. and foreign currencies, subject to conditions customary in transactions of this nature.

Prior to the establishment of the Senior and Subordinated Global Bank Note Program, COB issued senior unsecured debt through an \$8.0 billion Senior Domestic Bank Note Program. COB did not renew the Senior Domestic Bank Note Program for future issuances following the establishment of the Senior and Subordinated Global Bank Note Program.

In June 2004, the Company terminated its Domestic Revolving and Multicurrency Credit Facilities and replaced them with a new revolving credit facility ("Credit Facility") providing for an aggregate of \$750.0 million in unsecured borrowings from various lending institutions to be used for general corporate purposes. On April 30, 2007 the Credit Facility was terminated.

#### *Collateralized Revolving Credit Facilities*

In March 2002, COAF entered into a revolving warehouse credit facility collateralized by a security interest in certain auto loan assets (the "Capital One Auto Loan Facility I"). As of December 31, 2007, the Capital One Auto Loan Facility I had the capacity to issue up to \$4.1 billion in secured notes. The Capital One Auto Loan Facility I has multiple participants each with separate renewal dates. The facility does not have a final maturity date. Instead, each participant may elect to renew the commitment for another set period of time. Interest on the facility is based on commercial paper rates. The Capital One Auto Loan Facility I was paid down in January 2008.

In March 2005, COAF entered into a second revolving warehouse credit facility collateralized by a security interest in certain auto loan assets (the "Capital One Auto Loan Facility II"). As of December 31, 2007, the Capital One Auto Loan Facility II had the capacity to issue up to \$1.3 billion in secured notes. The facility does not have a final maturity date. Instead, the participant may elect to renew the commitment for another set period of time. Interest on the facility is based on commercial paper rates. The Capital One Auto Loan Facility II was paid down in January 2008.

#### *Corporation Shelf Registration Statement*

As of December 31, 2007, the Corporation had an effective shelf registration statement under which the Corporation from time to time may offer and sell an indeterminate aggregate amount of senior or subordinated debt securities, preferred stock, depository shares

representing preferred stock, common stock, trust preferred securities, junior subordinated debt securities, guarantees of trust preferred securities and certain back-up obligations, purchase contracts and units. There is no limit under this shelf registration statement to the amount or number of such securities that the Corporation may offer and sell.

In September 2007, the Company issued \$1.5 billion aggregate principal amount of 6.75% Senior Notes due September 15, 2017.

### **Deposits**

The Company continues to expand its retail deposit gathering efforts through its direct marketing channels, the existing branch network and through De Novo branch expansion. Deposits from the direct marketing business continued to grow due to expansion in marketed channels, such as the internet.

With the acquisitions of North Fork and Hibernia, the Company acquired new channels for deposit growth. The branch network offers a broad set of deposit products that include demand deposits, money market deposits, NOW accounts, and certificates of deposits (“CDs”).

As of December 31, 2007, the Company had \$83.0 billion in deposits of which \$3.6 billion were held in foreign banking offices and \$10.0 billion represented large domestic denomination certificates of \$100 thousand or more.

Table 8 shows the maturities of domestic time certificates of deposit in denominations of \$100 thousand or greater (large denomination CDs) as of December 31, 2007.

**Table 8: Maturities of Large Denomination Certificates—\$100,000 or More**

| <b>(Dollars in thousands)</b>   | <b>December 31, 2007</b> |                |
|---------------------------------|--------------------------|----------------|
|                                 | <b>Balance</b>           | <b>Percent</b> |
| Three months or less            | \$ 2,846,368             | 28.4%          |
| Over 3 through 6 months         | 1,934,166                | 19.3%          |
| Over 6 through 12 months        | 2,360,003                | 23.5%          |
| Over 12 months through 10 years | 2,888,811                | 28.8%          |
| <b>Total</b>                    | <b>\$ 10,029,348</b>     | <b>100.0%</b>  |

Table 9 shows the composition of average deposits for the periods presented.

**Table 9: Deposit Composition and Average Deposit Rates**

|  | <b>Year Ended December 31, 2007</b> |                      |                             |
|--|-------------------------------------|----------------------|-----------------------------|
|  | <b>Average Balance</b>              | <b>% of Deposits</b> | <b>Average Deposit Rate</b> |
| Non-interest bearing                                     | \$ 11,446,705                       | 13.40%               | N/A                         |
| NOW accounts   | 4,902,599                           | 5.74%                | 2.79%                       |
| Money market deposit accounts                            | 27,707,162                          | 32.43%               | 3.94%                       |
| Savings Accounts   | 8,327,672                           | 9.75%                | 1.70%                       |
| Other consumer time deposits                             | 17,905,485                          | 20.96%               | 4.52%                       |
| Total core deposits                                      | 70,289,623                          | 82.28%               | 3.10%                       |
| Public fund certificate of deposits of \$100,000 or more | 1,951,412                           | 2.28%                | 5.09%                       |
| Certificates of deposit of \$100,000 or more             | 9,233,313                           | 10.81%               | 4.62%                       |
| Foreign time deposits                                    | 3,952,877                           | 4.63%                | 5.10%                       |
| <b>Total deposits</b>                                    | <b>\$ 85,427,225</b>                | <b>100.00%</b>       | <b>3.40%</b>                |

Additional information regarding funding can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 9”.

### **Funding Obligations**

Table 10 reflects the costs of other borrowings of the Company as of and for each of the years ended December 31, 2007, 2006 and 2005.

**Table 10: Short Term Borrowings**

| (Dollars in Thousands)                        | Maximum<br>Outstanding<br>as of any<br>Month-End | Outstanding<br>as of<br>Year-End | Average<br>Outstanding | Average<br>Interest<br>Rate | Year-End<br>Weighted<br>Average<br>Interest<br>Rate |
|---|--|----------------------------------|------------------------|-----------------------------|---|
| <b>2007:</b>                                  |  |                                  |                        |                             |   |
| Federal funds purchased and resale agreements | \$ 3,504,745                                     | \$ 683,186                       | \$ 1,689,647           | 4.74%                       | 3.19%   |
| Other   | 4,345,490  | 4,345,490                        | 2,635,113              | 5.91                        | 5.88  |
| <b>Total</b>                                  |  | <b>\$ 5,028,676</b>              | <b>\$ 4,324,760</b>    | <b>5.45%</b>                | <b>5.51%</b>  |
| <b>2006:</b>                                  |  |                                  |                        |                             |   |
| Federal funds purchased and resale agreements | \$ 3,736,470                                     | \$ 3,736,470                     | \$ 1,662,961           | 4.20%                       | 5.27%   |
| Other   | 3,198,710  | 1,716,055                        | 1,323,998              | 5.75                        | 5.89  |
| <b>Total</b>                                  |  | <b>\$ 5,452,525</b>              | <b>\$ 2,986,959</b>    | <b>4.89%</b>                | <b>5.28%</b>  |
| <b>2005:</b>                                  |  |                                  |                        |                             |   |
| Federal funds purchased and resale agreements | \$ 2,332,173                                     | \$ 745,719                       | \$ 704,458             | 2.69%                       | 3.62%   |
| Other   | 1,453,181  | 1,271,014                        | 840,860                | 4.88                        | 2.09  |
| <b>Total</b>                                  |  | <b>\$ 2,016,733</b>              | <b>\$ 1,545,318</b>    | <b>3.88%</b>                | <b>2.66%</b>  |

Table 11 summarizes the amounts and maturities of the contractual funding obligations of the Company, including off-balance sheet funding.

**Table 11: Funding Obligations**

| As of December 31, 2007                       | Total                 | Up to 1 year         | 1-3 years            | 4-5 years            | After 5 years        |
|---|-----------------------|----------------------|----------------------|----------------------|----------------------|
| Interest-bearing time deposits <sup>(1)</sup> | \$ 29,104,759         | \$ 18,871,926        | \$ 7,859,207         | \$ 1,710,740         | \$ 662,886           |
| Senior and subordinated notes                 | 10,712,706            | 1,808,760            | 2,361,793            | 1,801,426            | 4,740,727            |
| Other borrowings <sup>(2)</sup>               | 26,583,683            | 15,250,370           | 9,545,088            | 482,912              | 1,305,313            |
| Operating leases                              | 1,165,352             | 145,153              | 250,728              | 201,728              | 567,743              |
| Off-balance sheet securitization amortization | 48,864,562            | 9,447,921            | 16,632,890           | 10,590,612           | 12,193,139           |
| <b>Total obligations</b>                      | <b>\$ 116,431,062</b> | <b>\$ 45,524,130</b> | <b>\$ 36,649,706</b> | <b>\$ 14,787,418</b> | <b>\$ 19,469,808</b> |

(1) Includes only those interest bearing deposits which have a contractual maturity date.

(2) Other borrowings includes secured borrowings for the Company's on-balance sheet auto loan securitizations, junior subordinated capital income securities and debentures, FHLB advances, federal funds purchased and resale agreements and other short-term borrowings.

The terms of the lease and credit facility agreements related to certain other borrowings and operating leases in Table 10 require several financial covenants (including performance measures and equity ratios) to be met. If these covenants are not met, there may be an acceleration of the payment due dates noted above. As of December 31, 2007, the Company was not in default of any such covenants.

### **Liquidity Risk Management**

Liquidity risk management refers to the way the Company manages the use and availability of various funding sources to meet its current and future operating needs. These needs are largely a result of asset growth, securitization, debt and deposit maturities, and payments of other corporate obligations.

To facilitate liquidity risk management, the Company uses a variety of funding sources to establish a maturity pattern that provides a prudent mixture of short-term and long-term funds. The Company obtains funds through the gathering of deposits, issuing debt and equity, and securitizing assets. Further liquidity is provided to the Company through committed facilities. As of December 31, 2007, the Company had over \$11.4 billion in unused conduit capacity available for liquidity needs.

### **Securities Available for Sale**

The Company held \$10.5 billion in available for sale investment securities, net of \$9.3 billion in pledged available-for-sale investment securities and \$4.8 billion of cash and cash equivalents at December 31, 2007, compared to \$6.0 billion in available-for-sale investment securities, net of \$9.5 billion in pledged available-for-sale investment securities and \$4.7 billion of cash and cash

equivalents at December 31, 2006. As of December 31, 2007, the weighted average life of the investment securities was approximately 3.9 years. These investment securities, along with cash and cash equivalents, provide increased liquidity and flexibility to support the Company's funding requirements.

### **Deposits**

Core deposits are comprised of domestic non-interest bearing deposits, NOW accounts, money market deposit accounts, savings accounts, certificates of deposit of less than \$100,000 and other consumer time deposits. The Company maintains a Grand Cayman branch for issuing Eurodollar time deposits.

The Company has deposits that are obtained through the use of a third-party intermediary. Included in these deposits at December 31, 2007, were brokered deposits of \$6.9 billion, compared to \$12.0 billion at December 31, 2006. These deposits represented 8.3% and 14% of total deposits at December 31, 2007 and 2006, respectively. If these brokered deposits are not renewed at maturity, the Company would use its investment securities and money market instruments in addition to alternative funding sources to fund increases in loans and meet its other liquidity needs. The Federal Deposit Insurance Corporation Improvement Act of 1991 limits the use of brokered deposits to "well-capitalized" insured depository institutions and, with a waiver from the Federal Deposit Insurance Corporation, to "adequately capitalized" institutions. At December 31, 2007, the Banks and the Corporation were "well-capitalized" as defined under the federal bank regulatory guidelines. Based on the Company's historical access to the brokered deposit market, it expects to replace maturing brokered deposits with new brokered deposits or with the Company's direct deposits.

Based on past deposit activity, the Company expects to retain a portion of its deposit balances as they mature. Therefore, the Company anticipates the net cash outflow related to deposits within the next year will be significantly less than reported in Table 8. The Company utilizes deposits to fund loan and other asset growth and to diversify funding sources.

### **Consumer Loan Securitizations**

As discussed in "Off-Balance Sheet Arrangements," a significant source of liquidity for the Company has been the securitization of consumer loans. As of December 31, 2007 the Company funded approximately 33% of its managed loans through on and off-balance sheet securitizations. The Company expects to securitize additional loan principal receivables during 2008. The Company's securitization program has maturities in 2008 and through 2025. The revolving securitizations have accumulation periods during which principal payments are aggregated to make payments to investors. As payments on the loans are accumulated and are no longer reinvested in new loans, the Company's funding requirements for such new loans increase accordingly. The occurrence of certain events may cause the securitization transactions to amortize earlier than scheduled, which would accelerate the need for funding. Additionally, this early amortization could have a significant effect on the ability of COB and CONA to meet the capital adequacy requirements as all off-balance sheet loans experiencing such early amortization would have to be recorded on the balance sheet and accordingly would require incremental regulatory capital. As such amounts mature or are otherwise paid, the Company believes it can securitize additional consumer loans, gather deposits, purchase federal funds and establish other funding sources to fund new loan growth, although no assurance can be given to that effect.

The Company is a leading issuer in the securitization markets. While these markets experienced difficulties in 2007, the Company was able to access the market and execute transactions. Factors affecting the Company's ability to securitize its loan receivables or to do so at favorable pricing levels include the overall credit quality of the Company's securitized loans, the stability of the market for securitization transactions, and the legal, regulatory, accounting and tax environments governing securitization transactions. If the Company was unable to continue to securitize its loan receivables at current levels, the Company would use its investment securities, money market instruments and deposits in addition to alternative funding sources to fund increases in loan receivables and to meet its other liquidity needs. The resulting change in the Company's current liquidity sources could potentially subject the Company to certain risks. These risks would include an increase in the Company's cost of funds, an increase in the allowance and the provision for loan losses as more loans would remain on the Company's consolidated balance sheet, and limited or no loan growth, if the Company were unable to find alternative and cost-effective funding sources. In addition, if the Company could not continue to remove the loan receivables from the balance sheet the Company would possibly need to raise additional capital to support asset growth.

### **Senior and Subordinated Notes**

Other funding programs established by the Company include senior and subordinated notes. At December 31, 2007, the Company had \$10.7 billion in senior and subordinated notes outstanding that mature in varying amounts from 2008 to 2027, as compared to \$9.7 billion at December 31, 2006.

Included in senior and subordinated notes on the Company's balance sheet, COB has a global bank note program. Notes may be issued under this program with maturities of thirty days or more from the date of issue. At December 31, 2007, COB had \$3.2 billion in bank notes outstanding.

## **Other Borrowings**

Subsidiary banks are members of various Federal Home Loan Banks (“FHLB”) that provide a source of funding through advances. These advances carry maturities from one month to 30 years. At December 31, 2007, the Company had \$6.8 billion of advances from the FHLBs. All FHLB borrowings are collateralized with mortgage-related assets which may include residential and commercial mortgages and home equity loans.

The Corporation entered into a replacement capital covenant for the benefit of persons that buy, hold or sell a specified series of long-term indebtedness of the Corporation or certain of its depository institution subsidiaries. The Company will provide a copy of the replacement capital covenant to holders of the covered debt upon request made to Investor Relations.

The replacement capital covenants provide that the Corporation will not repay, redeem or purchase, and will cause its subsidiaries not to repay, redeem or purchase, all or any part of the relevant junior subordinated debentures prior to a defined termination date except, with certain limited exceptions, to the extent that, during the 180 days prior to the date of that repayment, redemption or purchase, the Corporation or its subsidiaries have received proceeds from the sale of qualifying securities that (i) have equity-like characteristics that are the same as, or more equity-like than, the applicable characteristics of the relevant junior subordinated debt securities at the time of redemption or repurchase, and (ii) the Corporation has obtained prior approval of the Federal Reserve Board, if such approval is then required by the Federal Reserve Board.

As of December 31, 2007, the Corporation had junior subordinated debentures and senior subordinated notes totaling \$1.6 billion whose holders are entitled to the benefits of the replacement capital covenants.

## ***Derivative Instruments***

The Company enters into interest rate swap agreements in order to manage interest rate exposure. In most cases, this exposure is related to the funding of fixed rate assets with floating rate obligations, including off-balance sheet securitizations. The Company also enters into forward foreign currency exchange contracts to reduce sensitivity to changing foreign currency exchange rates. The hedging of foreign currency exchange rates is limited to certain intercompany obligations related to international operations. These derivatives expose the Company to certain credit risks. The Company has established policies and limits, as well as collateral agreements, to manage credit risk related to derivative instruments.

In April 2006, the Company entered into derivative instruments to mitigate certain exposures it faced as a result of the expected acquisition of North Fork. The position was designed to protect the Company’s tangible capital ratios from falling below a desired level. The Company’s maximum negative exposure was expected to be no more than approximately \$50 million. The derivative instruments expired out of the money and unexercised on October 2, 2006.

Additional information regarding derivative instruments can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 25”.

## **IX. Market Risk Management**

### ***Interest Rate Risk***

The management of interest rate risk, or the risk that earnings will be diminished by changes in interest rates, is fundamental for banking institutions. Like other banks, the Company borrows money from other institutions and depositors, which it uses to make loans to customers and invest in debt securities and other earning assets. The Company earns interest on these loans and assets and pays interest on the money it borrows from institutions and depositors. If the rate of interest it pays on its borrowings and deposits increases more than the rate of interest it earns on its assets, the Company’s net interest income, and therefore its earnings, will be diminished. The Company’s earnings could also be negatively impacted if the interest rates it charges on its earning assets fall more quickly than the rates it pays on its borrowings and deposits. Changes in interest rates and competitor responses to those changes may affect the rate of customer pre-payments for mortgages and auto and installment loans and may affect the balances customers carry on their credit cards. These changes can reduce the overall yield on its earning asset portfolio. Changes in interest rates and competitor responses to these changes may also impact customer decisions to maintain balances in the deposit accounts they have with the Company. These changes may require the Company to replace withdrawn balances with higher cost alternative sources of funding.

In addition to the impact to current earnings, interest rate risk also refers to changes in the net present value of assets and off-balance sheet positions less liabilities (termed “economic value of equity”) due to interest rate changes. Economic value of equity could be affected to the extent that the market value of the Company’s assets, liabilities and off-balance sheet positions do not respond equally to changes in interest rates.

The Company’s measurement of interest rate risk considers both earnings and market value exposures. The consolidated balance sheet and all off-balance sheet positions are included in the analysis. The analysis reflects known balances and contractual maturities when available. Balance sheet positions lacking contractual maturities and those with a likelihood of maturity prior to their contractual term

are assumed to mature consistent with business line expectations or, when available in the case of marketable securities, market expectations. As of December 31, 2007, the Company's Asset/Liability Management Policy limited the change in projected 12-month earnings due to instantaneous parallel rate shocks of +/-200 basis points to less than 3% of base net interest income. The measurement of impact to current earnings includes the change in net interest income and the change in the valuation of mortgage servicing rights driven by the change in interest rates. As of December 31, 2007 the Company estimated a 1.9% reduction in 12-month net interest income for an immediate 200 basis point rate increase and a 1.2% increase in 12-month net interest income for an immediate 200 basis point rate decline.

In addition to limits related to possible changes in 12-month net interest income, as of December 31, 2007 the Asset/Liability Management Policy limited the pre-tax change in economic value of equity due to instantaneous parallel rate shocks of 200 basis points to less than 12%. As of December 31, 2007, the estimated reduction in economic value of equity due to an adverse 200 basis point rate shock was 4.1%.

The precision of the measures used to manage interest rate risk is limited due to the inherent uncertainty of the underlying forecast assumptions. These measures do not consider the impact of the effects of changes in the overall level of economic activity associated with various interest rate scenarios. In addition, the measurement of interest rate sensitivity includes assumptions on the ability of management to take action to mitigate further exposure to changes in interest rates, including, within legal and competitive constraints, the repricing of interest rates on outstanding credit card loans and deposits.

The Company manages and mitigates its interest rate sensitivity through several techniques, which include, but are not limited to, changing the maturity and repricing characteristics of various balance sheet categories and by entering into interest rate derivatives.

Table 12 reflects the interest rate repricing schedule for earning assets and interest-bearing liabilities as of December 31, 2007.

**Table 12: Interest Rate Sensitivity**

| (Dollars in Millions)   | As of December 31, 2007<br>Subject to Repricing |                      |                     |                 |
|---|---|----------------------|---------------------|-----------------|
|   | Within<br>180 Days                              | >180 Days-<br>1 Year | >1 Year-<br>5 Years | Over<br>5 Years |
| <b>Earning assets:</b>  |   |                      |                     |                 |
| Federal funds sold and resale agreements                                  | \$ 1,767  | \$ —                 | \$ —                | \$ —            |
| Interest-bearing deposits at other banks                                  | 677   | —                    | —                   | —               |
| Securities available for sale   | 3,633   | 2,387                | 10,839              | 2,923           |
| Mortgage loans held for sale  | 267   | 5                    | 31                  | 13              |
| Other   | 2,098   | —                    | —                   | —               |
| Loans held for investment   | 35,615  | 13,490               | 37,630              | 15,070          |
| Total earning assets  | 44,057  | 15,882               | 48,500              | 18,006          |
| <b>Interest-bearing Liabilities:</b>                                      |   |                      |                     |                 |
| Interest-bearing deposits   | 40,541  | 7,773                | 20,478              | 3,152           |
| Senior and subordinated notes   | 2,374   | 716                  | 2,902               | 4,721           |
| Other borrowings  | 22,765  | 1,588                | 2,231               | —               |
| Total interest-bearing Liabilities  | 65,680  | 10,077               | 25,611              | 7,873           |
| Non-rate related net items  | 1,767   | (425)                | (4,047)             | (8,928)         |
| Interest sensitivity gap  | (19,856)  | 5,380                | 18,842              | 1,205           |
| Impact of swaps   | 17,303  | (4,235)              | (11,775)            | (1,293)         |
| Impact of consumer loan securitizations                                   | (9,126)   | 486                  | (123)               | 9,578           |
| Interest sensitivity gap adjusted for impact of securitizations and swaps | (11,679)  | 1,631                | 6,944               | 9,490           |
| Adjusted gap as a percentage of managed assets                            | (5.86)%   | 0.82%                | 3.48%               | 4.76%           |
| Adjusted cumulative gap   | (11,679)  | (10,048)             | (3,104)             | 6,386           |
| Adjusted cumulative gap as a percentage of managed assets                 | (5.86)%   | (5.04)%              | (1.56)%             | 3.20%           |

**Foreign Exchange Risk**

The Company is exposed to changes in foreign exchange rates which may impact translated income and expense associated with foreign operations. In order to limit earnings exposure to foreign exchange risk, the Company's Asset/Liability Management Policy requires that material foreign currency denominated transactions be hedged. As of December 31, 2007, the estimated reduction in 12-

month earnings due to adverse foreign exchange rate movements corresponding to a 95% probability is less than 1%. The precision of this estimate is also limited due to the inherent uncertainty of the underlying forecast assumptions.

## **IX. Capital**

### ***Capital Adequacy***

The Company and COB are subject to capital adequacy guidance adopted by the Federal Reserve Board (the “Federal Reserve”), and CONA and Superior are subject to capital adequacy guidelines adopted by the Office of the Comptroller of the Currency (the “OCC”, and with the Federal Reserve, collectively, the “regulators”). The capital adequacy guidelines set minimum risk-based and leverage capital requirements that are based on quantitative and qualitative measures of their assets and off-balance sheet items. The Federal Reserve holds the Corporation to similar minimum capital requirements. Failure to meet minimum capital requirements can result in possible additional, mandatory discretionary actions by a federal banking agency that, if undertaken, could have a material adverse effect on the Corporation’s consolidated financial statements.

As of December 31, 2007, COB, CONA, and Superior (collectively, the “Banks”) each exceeded the minimum regulatory requirements to which it was subject. The Banks all were considered “well-capitalized” under applicable capital adequacy guidelines. Also as of December 31, 2007, the Corporation was considered “well-capitalized” under Federal Reserve capital standards for bank holding companies and, therefore, exceeded all minimum capital requirements. There have been no conditions or events since that we believe would have changed the capital category of the Corporation or any of the Banks.

COB treats a portion of its loans as “subprime” under the Guidelines issued by the four federal banking agencies that comprise the Federal Financial Institutions Examination Council (“FFIEC”), and have assessed its capital and allowance for loan and lease losses accordingly. Under the Guidelines, COB exceeds the minimum capital adequacy guidelines as of December 31, 2007.

For purposes of the Guidelines, the Corporation has treated as subprime all loans in COB’s targeted “subprime” programs to customers either with a FICO score of 660 or below or with no FICO score. COB holds on average 200% of the total risk-based capital charge that would otherwise apply to such assets. This results in higher levels of regulatory capital at COB.

Additionally, regulatory restrictions exist that limit the ability of COB, CONA, and Superior to transfer funds to the Corporation. As of December 31, 2007, retained earnings of COB, CONA, and Superior of \$539.9 million, zero million, and \$5.0 million, respectively, were available for payment of dividends to the Corporation without prior approval by the regulators.

### ***Dividend Policy***

The declaration and payment of dividends, as well as the amount thereof, are subject to the discretion of the Board of Directors of the Company and will depend upon our results of operations, financial condition, cash requirements, future prospects and other factors deemed relevant by the Board of Directors. As a holding company, our ability to pay dividends is dependent upon the receipt of dividends or other payments from our subsidiaries. Applicable banking regulations and provisions that may be contained in our borrowing agreements or the borrowing agreements of our subsidiaries may limit our subsidiaries’ ability to pay dividends to us or our ability to pay dividends to our stockholders. There can be no assurance that the Company will declare and pay any dividends.

## XI. Tabular Summary

**TABLE A—STATEMENTS OF AVERAGE BALANCES, INCOME AND EXPENSE, YIELDS AND RATES**

Table A provides average balance sheet data and an analysis of net interest income, net interest spread (the difference between the yield on earning assets and the cost of interest-bearing liabilities) and net interest margin for the years ended December 31, 2007, 2006 and 2005.

| (Dollars in Thousands)                         | Year Ended December 31 |                |            |                     |                |            |                     |                |            |
|--|------------------------|----------------|------------|---------------------|----------------|------------|---------------------|----------------|------------|
|  | 2007                   |                |            | 2006 <sup>(2)</sup> |                |            | 2005 <sup>(2)</sup> |                |            |
|  | Average Balance        | Income/Expense | Yield/Rate | Average Balance     | Income/Expense | Yield/Rate | Average Balance     | Income/Expense | Yield/Rate |
| <b>Assets:</b>                                 |                        |                |            |                     |                |            |                     |                |            |
| Earning assets                                 |                        |                |            |                     |                |            |                     |                |            |
| Consumer loans <sup>(1)</sup>                  |                        |                |            |                     |                |            |                     |                |            |
| Domestic                                       | \$ 56,565,058          | \$ 6,601,387   | 11.67%     | \$ 47,427,119       | \$ 5,986,533   | 12.62%     | \$ 31,891,276       | \$ 4,226,617   | 13.25%     |
| International                                  | 3,471,453              | 436,368        | 12.57%     | 3,842,113           | 433,126        | 11.27%     | 4,083,531           | 452,652        | 11.08%     |
| Total consumer loans                           | 60,036,511             | 7,037,755      | 11.72%     | 51,269,232          | 6,419,659      | 12.52%     | 35,974,807          | 4,679,269      | 13.01%     |
| Commercial loans                               | 33,505,314             | 2,462,373      | 7.35%      | 12,308,047          | 626,814        | 5.09%      | 4,759,430           | 331,570        | 6.97%      |
| Total Loans held for investment                | 93,541,825             | 9,500,128      | 10.16%     | 63,577,279          | 7,046,473      | 11.08%     | 40,734,237          | 5,010,839      | 12.30%     |
| Securities available for sale                  | 18,933,750             | 950,972        | 5.02%      | 14,686,556          | 676,712        | 4.61%      | 10,085,562          | 386,896        | 3.84%      |
| Other  |                        |                |            |                     |                |            |                     |                |            |
| Domestic                                       | 7,792,357              | 573,158        | 7.36%      | 4,716,374           | 391,351        | 8.30%      | 3,309,656           | 249,961        | 7.55%      |
| International                                  | 1,152,497              | 53,898         | 4.68%      | 1,106,527           | 50,199         | 4.54%      | 1,407,559           | 79,185         | 5.63%      |
| Total  | 8,944,854              | 627,056        | 7.01%      | 5,822,901           | 441,550        | 7.58%      | 4,717,215           | 329,146        | 6.98%      |
| Total earning assets                           | 121,420,429            | \$ 11,078,156  | 9.12%      | 84,086,736          | \$ 8,164,735   | 9.71%      | 55,537,014          | \$ 5,726,881   | 10.32%     |
| Cash and due from banks                        | 2,112,587              |                |            | 1,680,104           |                |            | 1,000,240           |                |            |
| Allowance for loan losses                      | (2,182,667)            |                |            | (1,791,172)         |                |            | (1,482,948)         |                |            |
| Premises and equipment, net                    | 2,250,117              |                |            | 1,469,807           |                |            | 842,368             |                |            |
| Other  | 21,398,626             |                |            | 9,809,231           |                |            | 5,463,826           |                |            |
| Total assets from discontinued operations      | 3,984,100              |                |            | 555,053             |                |            | —                   |                |            |
| Total assets                                   | \$ 148,983,192         |                |            | \$ 95,809,759       |                |            | \$ 61,360,500       |                |            |
| <b>Liabilities and Equity:</b>                 |                        |                |            |                     |                |            |                     |                |            |
| Interest-bearing liabilities                   |                        |                |            |                     |                |            |                     |                |            |
| Deposits                                       |                        |                |            |                     |                |            |                     |                |            |
| Domestic                                       | \$ 71,662,730          | \$ 2,781,662   | 3.88%      | \$ 43,409,416       | \$ 1,700,986   | 3.92%      | \$ 25,838,996       | \$ 1,043,211   | 4.04%      |
| International                                  | 2,317,790              | 124,689        | 5.38%      | 2,329,611           | 113,811        | 4.89%      | 2,531,739           | 129,926        | 5.13%      |
| Total Deposits                                 | 73,980,520             | 2,906,351      | 3.93%      | 45,739,027          | 1,814,797      | 3.97%      | 28,370,735          | 1,173,137      | 4.14%      |
| Senior and subordinated notes                  | 9,840,074              | 577,128        | 5.87%      | 6,820,615           | 411,643        | 6.04%      | 6,820,811           | 421,218        | 6.18%      |
| Other borrowings                               |                        |                |            |                     |                |            |                     |                |            |
| Domestic                                       | 18,955,691             | 1,050,546      | 5.54%      | 16,368,481          | 836,667        | 5.11%      | 11,195,697          | 451,725        | 4.03%      |
| International                                  | 1,090,149              | 14,286         | 1.31%      | 1,115,981           | 10,182         | 0.91%      | 15,441              | 559            | 3.62%      |
| Total other borrowings                         | 20,045,840             | 1,064,832      | 5.31%      | 17,484,462          | 846,849        | 4.84%      | 11,211,138          | 452,284        | 4.03%      |
| Total interest-bearing liabilities             | 103,866,434            | \$ 4,548,311   | 4.38%      | 70,044,104          | \$ 3,073,289   | 4.39%      | 46,402,684          | \$ 2,046,639   | 4.41%      |
| Non-interest bearing deposits                  | 11,446,706             |                |            | 4,934,407           |                |            | 648,917             |                |            |
| Other  | 5,349,568              |                |            | 4,169,298           |                |            | 3,714,631           |                |            |
| Total liabilities from discontinued operations | 3,117,348              |                |            | 458,528             |                |            | —                   |                |            |
| Total liabilities                              | 123,780,056            |                |            | 79,606,337          |                |            | 50,766,232          |                |            |
| Equity   | 25,203,136             |                |            | 16,203,422          |                |            | 10,594,268          |                |            |
| Total liabilities and equity                   | \$ 148,983,192         |                |            | \$ 95,809,759       |                |            | \$ 61,360,500       |                |            |
| Net interest spread                            |                        |                | 4.74%      |                     |                | 5.32%      |                     |                | 5.91%      |
| Interest income to average earning assets      |                        |                | 9.12%      |                     |                | 9.71%      |                     |                | 10.32%     |
| Interest expense to average earning assets     |                        |                | 3.74%      |                     |                | 3.65%      |                     |                | 3.69%      |
| Net interest margin                            |                        |                | 5.38%      |                     |                | 6.06%      |                     |                | 6.63%      |

(1) Interest income includes past-due fees on loans of approximately \$704.5 million, \$699.5 million and \$776.5 million for the years ended December 31, 2007, 2006 and 2005, respectively.

(2) Prior period amounts have been reclassified to conform with current period presentation.

(3) Based on continuing operations.

(4) Non-accrual loans are included in their respective loan categories.

**TABLE B—INTEREST VARIANCE ANALYSIS**

| (Dollars in thousands)                       | Year Ended December 31 |              |                |                        |              |                |
|--|------------------------|--------------|----------------|------------------------|--------------|----------------|
|  | 2007 vs. 2006          |              |                | 2006 vs. 2005          |              |                |
|  | Increase<br>(Decrease) | Volume       | Yield/<br>Rate | Increase<br>(Decrease) | Volume       | Yield/<br>Rate |
| <b>Interest Income:</b>                      |                        |              |                |                        |              |                |
| Consumer loans                               |                        |              |                |                        |              |                |
| Domestic                                     | \$ 614,854             | \$ 1,090,917 | \$ (476,063)   | \$ 1,759,916           | \$ 1,969,744 | \$ (209,828)   |
| International                                | 3,242                  | (43,978)     | 47,220         | (19,526)               | (27,114)     | 7,588          |
| Total  | 618,096                | 1,046,777    | (428,681)      | 1,740,390              | 1,921,082    | (180,692)      |
| Commercial loans                             | 1,835,559              | 1,459,954    | 375,605        | 295,244                | 404,940      | (109,696)      |
| Total loans held for investment              | 2,453,655              | 3,085,095    | (631,440)      | 2,035,634              | 2,573,519    | (537,885)      |
| Securities available for sale <sup>(2)</sup> | 274,260                | 209,136      | 65,124         | 289,816                | 201,138      | 88,678         |
| Other  |                        |              |                |                        |              |                |
| Domestic <sup>(2)</sup>                      | 181,807                | 230,549      | (48,742)       | 141,390                | 114,750      | 26,640         |
| International                                | 3,699                  | 2,122        | 1,577          | (28,986)               | (15,214)     | (13,772)       |
| Total  | 185,506                | 221,064      | (35,558)       | 112,404                | 82,035       | 30,369         |
| Total interest income                        | 2,913,421              | 3,432,439    | (519,018)      | 2,437,854              | 2,789,672    | (351,818)      |
| <b>Interest Expense:</b>                     |                        |              |                |                        |              |                |
| Deposits                                     |                        |              |                |                        |              |                |
| Domestic                                     | 1,080,676              | 1,096,830    | (16,154)       | 657,775                | 689,359      | (31,584)       |
| International                                | 10,878                 | (580)        | 11,458         | (16,115)               | (10,062)     | (6,053)        |
| Total  | 1,091,554              | 1,109,651    | (18,097)       | 641,660                | 690,927      | (49,267)       |
| Senior notes                                 | 165,485                | 177,401      | (11,916)       | (9,575)                | (12)         | (9,563)        |
| Other borrowings                             |                        |              |                |                        |              |                |
| Domestic                                     | 213,879                | 139,512      | 74,367         | 384,942                | 244,015      | 140,927        |
| International                                | 4,104                  | (241)        | 4,345          | 9,623                  | 10,351       | (728)          |
| Total  | 217,983                | 131,287      | 86,696         | 394,565                | 290,449      | 104,116        |
| Total interest expense                       | 1,475,022              | 1,481,092    | (6,070)        | 1,026,650              | 1,037,357    | (10,707)       |
| Net interest income                          | \$ 1,438,399           | \$ 2,058,620 | \$ (620,221)   | \$ 1,411,204           | \$ 1,752,135 | \$ (340,931)   |

(1) The change in interest due to both volume and rates has been allocated in proportion to the relationship of the absolute dollar amounts of the change in each. The changes in income and expense are calculated independently for each line in the table. The totals for the volume and yield/rate columns are not the sum of the individual lines.

(2) Prior period amounts have been reclassified to conform with current period presentation.

(3) Based on continuing operations.

**TABLE C—MANAGED LOAN PORTFOLIO**

|  | Year Ended December 31 |                |                |               |               |
|--|------------------------|----------------|----------------|---------------|---------------|
| (Dollars in thousands)                   | 2007                   | 2006           | 2005           | 2004          | 2003          |
| <b>Year-End Balances:</b>                |                        |                |                |               |               |
| Reported loans held for investment:      |                        |                |                |               |               |
| Consumer loans                           |                        |                |                |               |               |
| Credit cards                             |                        |                |                |               |               |
| Domestic                                 | \$ 13,130,866          | \$ 18,102,140  | \$ 16,389,054  | \$ 16,536,789 | \$ 15,287,651 |
| International                            | 3,661,661              | 3,203,148      | 3,356,415      | 4,017,585     | 2,752,343     |
| Total credit card                        | 16,792,527             | 21,305,288     | 19,745,469     | 20,554,374    | 18,039,994    |
| Installment loans                        |                        |                |                |               |               |
| Domestic                                 | 9,966,818              | 7,057,270      | 5,763,538      | 4,475,838     | 3,799,618     |
| International                            | 354,556                | 637,982        | 551,460        | 493,846       | 249,560       |
| Total installment loans                  | 10,321,374             | 7,695,252      | 6,314,998      | 4,969,684     | 4,049,178     |
| Auto loans <sup>(1)</sup>                | 25,038,294             | 23,180,455     | 18,041,894     | 9,997,497     | 8,466,873     |
| Mortgage loans                           | 12,296,575             | 12,586,905     | 5,281,009      | —             | —             |
| Total consumer loans                     | 64,448,770             | 64,767,900     | 49,383,370     | 35,521,555    | 30,556,045    |
| Commercial loans                         | 37,356,257             | 31,744,239     | 10,464,311     | 2,694,036     | 2,294,224     |
| Total reported loans held for investment | 101,805,027            | 96,512,139     | 59,847,681     | 38,215,591    | 32,850,269    |
| Securitization adjustments:              |                        |                |                |               |               |
| Consumer loans                           |                        |                |                |               |               |
| Credit cards                             |                        |                |                |               |               |
| Domestic                                 | 38,885,887             | 35,430,763     | 33,059,990     | 32,088,151    | 30,983,631    |
| International                            | 7,645,332              | 7,906,309      | 6,740,949      | 6,023,346     | 4,644,961     |
| Total credit card                        | 46,531,219             | 43,337,072     | 39,800,939     | 38,111,497    | 35,628,592    |
| Installment loans                        |                        |                |                |               |               |
| Domestic                                 | 1,968,688              | 2,899,221      | 2,621,652      | 2,163,538     | 1,720,254     |
| International                            | —                      | —              | —              | —             | —             |
| Total installment loans                  | 1,968,688              | 2,899,221      | 2,621,652      | 2,163,538     | 1,720,254     |
| Auto loans <sup>(1)</sup>                | 110,448                | 468,823        | 1,116,761      | —             | —             |
| Mortgage loans                           | —                      | —              | —              | —             | —             |
| Total consumer loans                     | 48,610,355             | 46,705,116     | 43,539,352     | 40,275,035    | 37,348,846    |
| Commercial loans                         | 947,035                | 2,934,013      | 2,140,458      | 1,370,673     | 1,045,681     |
| Total securitization adjustments         | 49,557,390             | 49,639,129     | 45,679,810     | 41,645,708    | 38,394,527    |
| Managed loans held for investment:       |                        |                |                |               |               |
| Consumer loans                           |                        |                |                |               |               |
| Credit cards                             |                        |                |                |               |               |
| Domestic                                 | 52,016,753             | 53,532,903     | 49,449,044     | 48,624,940    | 46,271,282    |
| International                            | 11,306,993             | 11,109,457     | 10,097,364     | 10,040,931    | 7,397,304     |
| Total credit card                        | 63,323,746             | 64,642,360     | 59,546,408     | 58,665,871    | 53,668,586    |
| Installment loans                        |                        |                |                |               |               |
| Domestic                                 | 11,935,506             | 9,956,491      | 8,385,190      | 6,639,376     | 5,519,872     |
| International                            | 354,556                | 637,982        | 551,460        | 493,846       | 249,560       |
| Total installment loans                  | 12,290,062             | 10,594,473     | 8,936,650      | 7,133,222     | 5,769,432     |
| Auto loans <sup>(1)</sup>                | 25,148,742             | 23,649,278     | 19,158,655     | 9,997,497     | 8,466,873     |
| Mortgage loans                           | 12,296,575             | 12,586,905     | 5,281,009      | —             | —             |
| Total consumer loans                     | 113,059,125            | 111,473,016    | 92,922,722     | 75,796,590    | 67,904,891    |
| Commercial loans                         | 38,303,292             | 34,678,252     | 12,604,769     | 4,064,709     | 3,339,905     |
| Total managed loans held for investment  | \$ 151,362,417         | \$ 146,151,268 | \$ 105,527,491 | \$ 79,861,299 | \$ 71,244,796 |

(1) Includes the auto loans of North Fork and Hibernia

**Year Ended December 31**

| <b>(Dollars in thousands)</b>            | <b>2007<sup>(2)</sup></b> | <b>2006</b>    | <b>2005</b>   | <b>2004</b>   | <b>2003</b>   |
|--|---------------------------|----------------|---------------|---------------|---------------|
| <b>Average Balances:</b>                 |                           |                |               |               |               |
| Reported loans held for investment:      |                           |                |               |               |               |
| Consumer loans                           |                           |                |               |               |               |
| Credit cards                             |                           |                |               |               |               |
| Domestic                                 | \$ 12,601,155             | \$ 15,114,625  | \$ 12,073,407 | \$ 12,243,466 | \$ 10,807,685 |
| International                            | 2,980,539                 | 3,226,858      | 3,530,174     | 3,192,501     | 2,563,165     |
| Total credit card                        | 15,581,694                | 18,341,483     | 15,603,581    | 15,435,967    | 13,370,850    |
| Installment loans                        |                           |                |               |               |               |
| Domestic                                 | 8,622,863                 | 6,582,942      | 6,087,114     | 5,828,325     | 4,672,744     |
| International                            | 490,914                   | 615,255        | 553,357       | 347,259       | 191,243       |
| Total installment loans                  | 9,113,777                 | 7,198,197      | 6,640,471     | 6,175,584     | 4,863,987     |
| Auto loans <sup>(1)</sup>                | 23,928,080                | 19,902,920     | 13,056,708    | 9,305,008     | 7,799,706     |
| Mortgage loans                           | 11,412,960                | 5,826,632      | 674,047       | —             | —             |
| Total consumer loans                     | 60,036,511                | 51,269,232     | 35,974,807    | 30,916,559    | 26,034,543    |
| Commercial loans                         | 33,505,314                | 12,308,047     | 4,759,430     | 3,349,109     | 2,643,073     |
| Total reported loans held for investment | 93,541,825                | 63,577,279     | 40,734,237    | 34,265,668    | 28,677,616    |
| Securitization adjustments:              |                           |                |               |               |               |
| Consumer loans                           |                           |                |               |               |               |
| Credit cards                             |                           |                |               |               |               |
| Domestic                                 | 37,747,827                | 34,367,401     | 34,612,169    | 33,529,885    | 30,452,104    |
| International                            | 7,835,913                 | 7,285,459      | 6,452,707     | 5,159,458     | 3,254,331     |
| Total credit card                        | 45,583,740                | 41,652,860     | 41,064,876    | 38,689,343    | 33,706,435    |
| Installment loans                        |                           |                |               |               |               |
| Domestic                                 | 2,542,837                 | 2,828,332      | 1,133,036     | 438,364       | 332,439       |
| International                            | —                         | —              | —             | —             | —             |
| Total installment loans                  | 2,542,837                 | 2,828,332      | 1,133,036     | 438,364       | 332,439       |
| Auto loans <sup>(1)</sup>                | 256,388                   | 748,751        | 1,608,989     | —             | —             |
| Mortgage loans                           | —                         | —              | —             | —             | —             |
| Total consumer loans                     | 48,382,965                | 45,229,943     | 43,806,901    | 39,127,707    | 34,038,874    |
| Commercial loans                         | 2,802,217                 | 2,521,373      | 723,885       | 318,298       | 195,463       |
| Total securitization adjustments         | 51,185,182                | 47,751,316     | 44,530,786    | 39,446,005    | 34,234,337    |
| Managed loans held for investment:       |                           |                |               |               |               |
| Consumer loans                           |                           |                |               |               |               |
| Credit cards                             |                           |                |               |               |               |
| Domestic                                 | 50,348,982                | 49,482,026     | 46,685,576    | 45,773,351    | 41,259,789    |
| International                            | 10,816,452                | 10,512,317     | 9,982,881     | 8,351,959     | 5,817,496     |
| Total credit card                        | 61,165,434                | 59,994,343     | 56,668,457    | 54,125,310    | 47,077,285    |
| Installment loans                        |                           |                |               |               |               |
| Domestic                                 | 11,165,700                | 9,411,274      | 7,220,150     | 6,266,689     | 5,005,183     |
| International                            | 490,914                   | 615,255        | 553,357       | 347,259       | 191,243       |
| Total installment loans                  | 11,656,614                | 10,026,529     | 7,773,507     | 6,613,948     | 5,196,426     |
| Auto loans <sup>(1)</sup>                | 24,184,468                | 20,651,671     | 14,665,697    | 9,305,008     | 7,799,706     |
| Mortgage loans                           | 11,412,960                | 5,826,632      | 674,047       | —             | —             |
| Total consumer loans                     | 108,419,476               | 96,499,175     | 79,781,708    | 70,044,266    | 60,073,417    |
| Commercial loans                         | 36,307,531                | 14,829,420     | 5,483,315     | 3,667,407     | 2,838,536     |
| Total managed loans held for investment  | \$ 144,727,007            | \$ 111,328,595 | \$ 85,265,023 | \$ 73,711,673 | \$ 62,911,953 |

(1) Includes the auto loans of North Fork and Hibernia

(2) Based on continuing operations

**TABLE D—COMPOSITION OF REPORTED LOAN PORTFOLIO**

As of December 31

| (Dollars in thousands) | 2007           |                  | 2006          |                  | 2005          |                  | 2004          |                  | 2003          |                  |
|------------------------|----------------|------------------|---------------|------------------|---------------|------------------|---------------|------------------|---------------|------------------|
|                        | Loans          | % of Total Loans | Loans         | % of Total Loans | Loans         | % of Total Loans | Loans         | % of Total Loans | Loans         | % of Total Loans |
| <b>Reported:</b>       |                |                  |               |                  |               |                  |               |                  |               |                  |
| Consumer loans         | \$ 64,448,770  | 63.31%           | \$ 64,767,900 | 67.11%           | \$ 49,383,370 | 82.51%           | \$ 35,521,555 | 92.95%           | \$ 30,556,045 | 93.02%           |
| Commercial loans       | 37,356,257     | 36.69%           | 31,744,239    | 32.89%           | 10,464,311    | 17.49%           | 2,694,036     | 7.05%            | 2,294,224     | 6.98%            |
| Total                  | \$ 101,805,027 | 100.00%          | \$ 96,512,139 | 100.00%          | \$ 59,847,681 | 100.00%          | \$ 38,215,591 | 100.00%          | \$ 32,850,269 | 100.00%          |

## TABLE E—DELINQUENCIES

Table E shows the Company's loan delinquency trends for the periods presented on a reported and managed basis.

| As of December 31                    |                |                  |                |                  |                |                  |               |                  |               |                  |
|--------------------------------------|----------------|------------------|----------------|------------------|----------------|------------------|---------------|------------------|---------------|------------------|
| (Dollars in thousands)               | 2007           |                  | 2006           |                  | 2005           |                  | 2004          |                  | 2003          |                  |
|                                      | Loans          | % of Total Loans | Loans          | % of Total Loans | Loans          | % of Total Loans | Loans         | % of Total Loans | Loans         | % of Total Loans |
| <b>Reported<sup>(1)</sup>:</b>       |                |                  |                |                  |                |                  |               |                  |               |                  |
| Loans held for investment            | \$ 101,805,027 | 100.00%          | \$ 96,512,139  | 100.00%          | \$ 59,847,681  | 100.00%          | \$ 38,215,591 | 100.00%          | \$ 32,850,269 | 100.00%          |
| Loans delinquent:                    |                |                  |                |                  |                |                  |               |                  |               |                  |
| 30-59 days                           | 2,052,086      | 2.02%            | 1,512,365      | 1.57%            | 1,055,027      | 1.76%            | 741,723       | 1.94%            | 755,930       | 2.30%            |
| 60-89 days                           | 869,452        | 0.86%            | 563,012        | 0.58%            | 401,640        | 0.67%            | 313,559       | 0.82%            | 362,766       | 1.10%            |
| 90-119 days                          | 450,268        | 0.44%            | 291,759        | 0.30%            | 230,780        | 0.39%            | 196,457       | 0.51%            | 207,353       | 0.63%            |
| 120-149 days                         | 194,892        | 0.19%            | 167,260        | 0.17%            | 104,817        | 0.18%            | 120,589       | 0.32%            | 149,246       | 0.45%            |
| 150 or more days                     | 154,746        | 0.15%            | 114,007        | 0.12%            | 86,744         | 0.14%            | 99,866        | 0.26%            | 98,164        | 0.31%            |
| Total                                | \$ 3,721,444   | 3.66%            | \$ 2,648,403   | 2.74%            | \$ 1,879,008   | 3.14%            | \$ 1,472,194  | 3.85%            | \$ 1,573,459  | 4.79%            |
| Loans delinquent by geographic area: |                |                  |                |                  |                |                  |               |                  |               |                  |
| Domestic                             | 3,592,845      | 3.67%            | 2,543,050      | 2.74%            | 1,789,926      | 3.20%            | 1,380,022     | 4.05%            | 1,509,370     | 5.06%            |
| International                        | 128,599        | 3.20%            | 105,353        | 2.74%            | 89,082         | 2.28%            | 92,172        | 2.04%            | 64,089        | 2.13%            |
| <b>Managed<sup>(2)</sup>:</b>        |                |                  |                |                  |                |                  |               |                  |               |                  |
| Loans held for investment            | \$ 151,362,417 | 100.00%          | \$ 146,151,268 | 100.00%          | \$ 105,527,491 | 100.00%          | \$ 79,861,299 | 100.00%          | \$ 71,244,796 | 100.00%          |
| Loans delinquent:                    |                |                  |                |                  |                |                  |               |                  |               |                  |
| 30-59 days                           | 2,737,547      | 1.81%            | 2,129,884      | 1.46%            | 1,620,075      | 1.54%            | 1,299,782     | 1.63%            | 1,335,231     | 1.87%            |
| 60-89 days                           | 1,343,539      | 0.89%            | 945,844        | 0.65%            | 740,917        | 0.70%            | 664,629       | 0.83%            | 718,247       | 1.01%            |
| 90-119 days                          | 840,776        | 0.55%            | 602,472        | 0.41%            | 498,927        | 0.47%            | 479,404       | 0.60%            | 488,471       | 0.69%            |
| 120-149 days                         | 512,789        | 0.34%            | 412,386        | 0.28%            | 309,587        | 0.29%            | 336,924       | 0.42%            | 365,971       | 0.51%            |
| 150 or more days                     | 429,146        | 0.28%            | 323,459        | 0.22%            | 254,314        | 0.24%            | 273,339       | 0.34%            | 270,009       | 0.38%            |
| Total                                | \$ 5,863,797   | 3.87%            | \$ 4,414,045   | 3.02%            | \$ 3,423,820   | 3.24%            | \$ 3,054,078  | 3.82%            | \$ 3,177,929  | 4.46%            |

(1) Includes non-accrual consumer auto loans of \$593.6 million in 2007, \$336.6 million in 2006, \$240.1 million in 2005, \$141.6 million in 2004 and \$218.8 million in 2003.

(2) Includes non-accrual consumer auto loans of \$597.7 million in 2007, \$350.6 million in 2006, \$258.7 million in 2005, \$141.6 million in 2004 and \$218.8 million in 2003.

**TABLE F—NET CHARGE-OFFS**

Table F shows the Company's net charge-offs for the periods presented on a reported and managed basis.

| <b>(Dollars in thousands)</b>  | <b>Year Ended December 31</b> |                |               |               |               |
|--|-------------------------------|----------------|---------------|---------------|---------------|
|  | <b>2007<sup>(1)</sup></b>     | <b>2006</b>    | <b>2005</b>   | <b>2004</b>   | <b>2003</b>   |
| <b>Reported:</b>   |                               |                |               |               |               |
| Average loans held for investment                                    | \$ 93,541,825                 | \$ 63,577,279  | \$ 40,734,237 | \$ 34,265,668 | \$ 28,677,616 |
| Net charge-offs  | 1,960,541                     | 1,407,489      | 1,446,649     | 1,295,568     | 1,646,360     |
| Net charge-offs as a percentage of average loans held for investment | 2.10%                         | 2.21%          | 3.55%         | 3.78%         | 5.74%         |
| <b>Managed:</b>  |                               |                |               |               |               |
| Average loans held for investment                                    | \$ 144,727,007                | \$ 111,328,595 | \$ 85,265,023 | \$ 73,711,673 | \$ 62,911,953 |
| Net charge-offs  | 4,161,995                     | 3,158,080      | 3,623,154     | 3,251,761     | 3,683,887     |
| Net charge-offs as a percentage of average loans held for investment | 2.88%                         | 2.84%          | 4.25%         | 4.41%         | 5.86%         |

(1) Based on continuing operations.

**TABLE G—NONPERFORMING ASSETS**

Table G shows a summary of nonperforming assets for the periods indicated.

| <b>(Dollars in thousands)</b>                            | <b>As of December 31</b> |                   |                   |
|--|--------------------------|-------------------|-------------------|
|  | <b>2007</b>              | <b>2006</b>       | <b>2005</b>       |
| Nonperforming loans held for investment <sup>(1)</sup> : |                          |                   |                   |
| Commercial   | \$ 122,765               | \$ 57,598         | \$ 88,049         |
| Consumer—real estate                                     | 114,078                  | 25,232            | 17,557            |
| Consumer—auto  | 593,640                  | 336,632           | 240,118           |
| Total nonperforming loans held for investment            | 830,483                  | 419,462           | 345,724           |
| Foreclosed property                                      | 49,043                   | 16,146            | 8,436             |
| Repossessed assets                                       | 56,877                   | 30,844            | 22,917            |
| <b>Total nonperforming assets</b>                        | <b>\$ 936,403</b>        | <b>\$ 466,452</b> | <b>\$ 377,077</b> |

(1) Our policy is not to classify credit card loans as nonperforming loans.

**TABLE H—SUMMARY OF ALLOWANCE FOR LOAN AND LEASE LOSSES**

Table H sets forth activity in the allowance for loan and lease losses for the periods indicated.

| <b>(Dollars In Thousands)</b>   | <b>Year Ended December 31</b> |              |              |              |              |
|---|-------------------------------|--------------|--------------|--------------|--------------|
|   | <b>2007</b>                   | <b>2006</b>  | <b>2005</b>  | <b>2004</b>  | <b>2003</b>  |
| Balance at beginning of year  | \$ 2,180,000                  | \$ 1,790,000 | \$ 1,505,000 | \$ 1,595,000 | \$ 1,720,000 |
| Provision for loan and lease losses from continuing operations:                 |                               |              |              |              |              |
| Domestic  | 2,487,694                     | 1,235,984    | 1,327,968    | 1,085,467    | 1,388,463    |
| International   | 148,808                       | 240,454      | 163,104      | 135,385      | 129,034      |
| Total provision for loan and lease losses from continuing operations            | 2,636,502                     | 1,476,438    | 1,491,072    | 1,220,852    | 1,517,497    |
| Provision for loan and lease losses from discontinued operations                | 80,151                        | —            | —            | —            | —            |
| Acquisitions  | —                             | 225,890      | 224,144      | —            | —            |
| Other   | 26,888                        | 72,821       | (12,731)     | (15,284)     | 3,863        |
| Charge-offs:  |                               |              |              |              |              |
| Consumer loans:   |                               |              |              |              |              |
| Domestic  | (2,076,794)                   | (1,547,746)  | (1,532,499)  | (1,473,103)  | (1,722,348)  |
| International   | (252,444)                     | (249,332)    | (193,360)    | (135,198)    | (146,152)    |
| Total consumer loans  | (2,329,238)                   | (1,797,078)  | (1,725,859)  | (1,608,301)  | (1,868,500)  |
| Commercial loans  | (250,981)                     | (135,375)    | (139,977)    | (140,972)    | (135,828)    |
| Total charge-offs   | (2,580,219)                   | (1,932,453)  | (1,865,836)  | (1,749,273)  | (2,004,328)  |
| Principal recoveries:   |                               |              |              |              |              |
| Consumer loans  |                               |              |              |              |              |
| Domestic  | 503,618                       | 451,781      | 384,266      | 388,573      | 304,003      |
| International   | 71,868                        | 68,280       | 43,560       | 43,212       | 37,619       |
| Total consumer loans  | 575,486                       | 520,061      | 427,826      | 431,785      | 341,622      |
| Commercial loans  | 44,192                        | 27,243       | 20,525       | 21,920       | 16,346       |
| Total principal recoveries  | 619,678                       | 547,304      | 448,351      | 453,705      | 357,968      |
| Net charge-offs <sup>(1)</sup>  | (1,960,541)                   | (1,385,149)  | (1,417,485)  | (1,295,568)  | (1,646,360)  |
| Balance at end of year  | \$ 2,963,000                  | \$ 2,180,000 | \$ 1,790,000 | \$ 1,505,000 | \$ 1,595,000 |
| Allowance for loan and lease losses to loans held for investment at end of year | 2.91%                         | 2.26%        | 2.99%        | 3.94%        | 4.86%        |
| Allowance for loan and lease losses by geographic distribution:                 |                               |              |              |              |              |
| Domestic  | \$ 2,754,065                  | \$ 1,949,864 | \$ 1,639,277 | \$ 1,354,849 | \$ 1,477,314 |
| International   | 208,935                       | 230,136      | 150,723      | 150,151      | 117,686      |
| Allowance for loan and lease losses by loan category:                           |                               |              |              |              |              |
| Consumer loans:   |                               |              |              |              |              |
| Domestic  | \$ 2,199,788                  | \$ 1,584,025 | \$ 1,405,909 | \$ 1,222,083 | \$ 1,341,850 |
| International   | 208,935                       | 230,136      | 150,723      | 150,151      | 117,686      |
| Total consumer loans  | 2,408,723                     | 1,814,161    | 1,556,632    | 1,372,234    | 1,459,536    |
| Commercial loans  | 554,277                       | 365,839      | 221,975      | 132,766      | 135,464      |
| Unallocated   | —                             | —            | 11,393       | —            | —            |
| Total loans held for investment   | \$ 2,963,000                  | \$ 2,180,000 | \$ 1,790,000 | \$ 1,505,000 | \$ 1,595,000 |

(1) Does not include charge-offs of \$22.3 million and \$29.2 million in 2006 and 2005, respectively, relating to certain loans which have been segregated into pools apart from the remaining portfolio and accounted for under Statement of Position 03-3, *Accounting for Certain Loans or Debt Securities Acquired in a Transfer* ("SOP 03-3").

**Item 7A. *Quantitative and Qualitative Disclosures about Market Risk***

The information required by Item 7A is included in Item 7, “Management’s Discussion and Analysis of Financial Condition and Results of Operations—Market Risk Management.”

**Item 8. Financial Statements and Supplementary Data**

**CONSOLIDATED BALANCE SHEETS**

| <b>December 31 (In Thousands, Except Share and Per Share Data)</b>  | <b>2007</b>    | <b>2006</b>    |
|---|----------------|----------------|
| <b>Assets:</b>  |                |                |
| Cash and due from banks   | \$ 2,377,287   | \$ 2,817,519   |
| Federal funds sold and resale agreements  | 1,766,762      | 1,099,156      |
| Interest-bearing deposits at other banks  | 677,360        | 743,821        |
| Cash and cash equivalents   | 4,821,409      | 4,660,496      |
| Securities available for sale   | 19,781,587     | 15,452,047     |
| Mortgage loans held for sale  | 315,863        | 10,435,295     |
| Loans held for investment   | 101,805,027    | 96,512,139     |
| Less: Allowance for loan and lease losses   | (2,963,000)    | (2,180,000)    |
| Net loans held for investment   | 98,842,027     | 94,332,139     |
| Accounts receivable from securitizations  | 4,717,879      | 4,589,235      |
| Premises and equipment, net   | 2,299,603      | 2,203,280      |
| Interest receivable   | 839,317        | 816,426        |
| Goodwill  | 12,830,740     | 13,635,435     |
| Other   | 6,141,944      | 3,614,932      |
| Total assets  | \$ 150,590,369 | \$ 149,739,285 |
| <b>Liabilities:</b>   |                |                |
| Non-interest bearing deposits   | \$ 11,046,549  | \$ 11,648,070  |
| Interest-bearing deposits   | 71,943,913     | 74,122,822     |
| Total deposits  | 82,990,462     | 85,770,892     |
| Senior and subordinated notes   | 10,712,706     | 9,725,470      |
| Other borrowings  | 26,583,683     | 24,257,007     |
| Interest payable  | 631,609        | 574,763        |
| Other   | 5,377,797      | 4,175,947      |
| Total liabilities   | 126,296,257    | 124,504,079    |
| <b>Stockholders' Equity:</b>  |                |                |
| Preferred stock, par value \$.01 per share; authorized 50,000,000 shares, none issued or outstanding  | —              | —              |
| Common stock, par value \$.01 per share; authorized 1,000,000,000 shares, 419,224,900 and 412,219,973 issued as of December 31, 2007 and 2006, respectively | 4,192          | 4,122          |
| Paid-in capital, net  | 15,860,490     | 15,333,137     |
| Retained earnings   | 11,267,568     | 9,760,184      |
| Cumulative other comprehensive income   | 315,248        | 266,180        |
| Less: Treasury stock, at cost; 46,370,635 and 2,294,586 shares as of December 31, 2007 and 2006, respectively   | (3,153,386)    | (128,417)      |
| Total stockholders' equity  | 24,294,112     | 25,235,206     |
| Total liabilities and stockholders' equity  | \$ 150,590,369 | \$ 149,739,285 |

See Notes to Consolidated Financial Statements.

## CONSOLIDATED STATEMENTS OF INCOME

| Year Ended December 31 (In Thousands, Except Per Share Data)  | 2007         | 2006         | 2005         |
|---|--------------|--------------|--------------|
| <b>Interest Income:</b>                                       |              |              |              |
| Loans held for investment, including past-due fees            | \$ 9,500,128 | \$ 7,046,473 | \$ 5,010,839 |
| Securities available for sale                                 | 950,972      | 676,712      | 386,896      |
| Other   | 627,056      | 441,550      | 329,146      |
| Total interest income   | 11,078,156   | 8,164,735    | 5,726,881    |
| <b>Interest Expense:</b>                                      |              |              |              |
| Deposits  | 2,906,351    | 1,814,797    | 1,173,137    |
| Senior and subordinated notes                                 | 577,128      | 411,643      | 421,218      |
| Other borrowings  | 1,064,832    | 846,849      | 452,284      |
| Total interest expense  | 4,548,311    | 3,073,289    | 2,046,639    |
| Net interest income   | 6,529,845    | 5,091,446    | 3,680,242    |
| Provision for loan and lease losses                           | 2,636,502    | 1,476,438    | 1,491,072    |
| Net interest income after provision for loan and lease losses | 3,893,343    | 3,615,008    | 2,189,170    |
| <b>Non-Interest Income:</b>                                   |              |              |              |
| Servicing and securitizations                                 | 4,840,677    | 4,209,637    | 3,945,183    |
| Service charges and other customer-related fees               | 2,057,854    | 1,770,340    | 1,493,690    |
| Mortgage servicing and other                                  | 166,776      | 177,893      | 142,894      |
| Interchange   | 500,484      | 549,074      | 514,196      |
| Other   | 488,432      | 294,080      | 262,142      |
| Total non-interest income                                     | 8,054,223    | 7,001,024    | 6,358,105    |
| <b>Non-Interest Expense:</b>                                  |              |              |              |
| Salaries and associate benefits                               | 2,592,534    | 2,224,676    | 1,749,738    |
| Marketing   | 1,347,836    | 1,444,324    | 1,379,938    |
| Communications and data processing                            | 758,820      | 712,001      | 580,992      |
| Supplies and equipment  | 531,238      | 460,419      | 355,734      |
| Occupancy   | 322,510      | 215,636      | 152,090      |
| Restructuring expense   | 138,237      | —            | —            |
| Other   | 2,386,835    | 1,886,635    | 1,499,781    |
| Total non-interest expense                                    | 8,078,010    | 6,943,691    | 5,718,273    |
| Income from continuing operations before income taxes         | 3,869,556    | 3,672,341    | 2,829,002    |
| Income taxes  | 1,277,837    | 1,245,964    | 1,019,855    |
| Income from continuing operations, net of tax                 | 2,591,719    | 2,426,377    | 1,809,147    |
| Loss from discontinued operations, net of tax                 | (1,021,387)  | (11,884)     | —            |
| Net income  | \$ 1,570,332 | \$ 2,414,493 | \$ 1,809,147 |
| <b>Basic earnings per share</b>                               |              |              |              |
| Income from continuing operations                             | \$ 6.64      | \$ 7.84      | \$ 6.98      |
| Loss from discontinued operations                             | (2.62)       | (0.04)       | —            |
| Net income  | \$ 4.02      | \$ 7.80      | \$ 6.98      |
| <b>Diluted earnings per share</b>                             |              |              |              |
| Income from continuing operations                             | \$ 6.55      | \$ 7.65      | \$ 6.73      |
| Loss from discontinued operations                             | (2.58)       | (0.03)       | —            |
| Net income  | \$ 3.97      | \$ 7.62      | \$ 6.73      |
| Dividends paid per share                                      | \$ 0.11      | \$ 0.11      | \$ 0.11      |

See Notes to Consolidated Financial Statements.

## CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY

|   | Common Stock |          | Paid-In Capital, Net | Retained Earnings | Cumulative Other Comprehensive Income (Loss) | Treasury Stock | Total Stockholders' Equity |
|---|--------------|----------|----------------------|-------------------|--|----------------|----------------------------|
|   | Shares       | Amount   |                      |                   |  |                |                            |
| <b>(In Thousands, Except Per Share Data)</b>  |              |          |                      |                   |  |                |                            |
| <b>Balance, December 31, 2004</b>   | 248,354,259  | \$ 2,484 | \$ 2,711,327         | \$ 5,596,372      | \$ 144,759                                   | \$ (66,753)    | \$ 8,388,189               |
| Comprehensive income:   |              |          |                      |                   |  |                |                            |
| Net income  |              |          |                      | 1,809,147         |  |                | 1,809,147                  |
| Other comprehensive income, net of income tax:  |              |          |                      |                   |  |                |                            |
| Unrealized losses on securities, net of income tax benefit of \$31,706                    |              |          |                      |                   | (54,876)                                     |                | (54,876)                   |
| Foreign currency translation adjustments  |              |          |                      |                   | (113,189)                                    |                | (113,189)                  |
| Unrealized gains in cash flow hedging instruments, net of income taxes of \$21,373        |              |          |                      |                   | 29,435                                       |                | 29,435                     |
| Other comprehensive income  |              |          |                      |                   | (138,630)                                    |                | (138,630)                  |
| Comprehensive income  |              |          |                      | (27,504)          |  |                | (27,504)                   |
| Cash dividends—\$ .11 per share   |              |          |                      |                   |  | (40,049)       | (40,049)                   |
| Purchase of treasury stock  |              |          |                      |                   |  |                |                            |
| Issuances of common stock and restricted stock, net of forfeitures                        | 11,059,437   | 110      | 761,371              |                   |  |                | 761,481                    |
| Exercise of stock options and tax benefits of exercises and restricted stock vesting      | 10,489,976   | 105      | 506,897              |                   |  |                | 507,002                    |
| Compensation expense for restricted stock awards and stock options                        |              |          | 149,496              |                   |  |                | 149,496                    |
| Adjustment to issuance of common stock for acquisition                                    | 32,882,772   | 329      | 2,710,623            |                   |  |                | 2,710,952                  |
| Allocation of ESOP shares   |              |          | 8,830                |                   |  |                | 8,830                      |
| <b>Balance, December 31, 2005</b>   | 302,786,444  | 3,028    | 6,848,544            | 7,378,015         | 6,129  | (106,802)      | 14,128,914                 |
| Comprehensive income:   |              |          |                      |                   |  |                |                            |
| Net income  |              |          |                      | 2,414,493         |  |                | 2,414,493                  |
| Other comprehensive income, net of income tax:  |              |          |                      |                   |  |                |                            |
| Unrealized gains on securities, net of income taxes of \$16,635                           |              |          |                      |                   | 24,119                                       |                | 24,119                     |
| Recognition of additional minimum pension liability, net of income tax benefit of \$1,025 |              |          |                      |                   | (1,903)                                      |                | (1,903)                    |
| Foreign currency translation adjustments  |              |          |                      |                   | 246,066                                      |                | 246,066                    |
| Unrealized losses on cash flow hedging instruments, net of income tax benefit of \$6,750  |              |          |                      |                   | (13,573)                                     |                | (13,573)                   |
| Other comprehensive income  |              |          |                      |                   | 254,709                                      |                | 254,709                    |
| Comprehensive income  |              |          |                      |                   |  |                | 2,669,202                  |
| Adjustment to initially apply FASB Statement No. 158, net of income taxes of \$2,876      |              |          |                      |                   | 5,342  |                | 5,342                      |
| Cash dividends—\$ .11 per share   |              |          |                      |                   |  |                |                            |
| Purchase of treasury stock  |              |          |                      |                   |  | (32,324)       | (32,324)                   |
| Issuances of common stock and restricted stock, net of forfeitures                        | 1,550,117    | 16       | 31,395               |                   |  |                | 31,411                     |
| Exercise of stock options and tax benefits of exercises and restricted stock vesting      | 3,934,592    | 39       | 261,139              |                   |  | (21,615)       | (21,615)                   |
| Compensation expense for restricted stock awards and stock options                        |              |          | 180,261              |                   |  |                | 180,261                    |
| Adjustment to issuance of common stock for acquisition                                    | 103,948,820  | 1,039    | 8,006,458            |                   |  |                | 8,007,497                  |
| Allocation of ESOP shares   |              |          | 5,340                |                   |  |                | 5,340                      |
| <b>Balance, December 31, 2006</b>   | 412,219,973  | 4,122    | 15,333,137           | 9,760,184         | 266,180                                      | (128,417)      | 25,235,206                 |
| Cumulative effect from adoption of FIN 48   |              |          |                      | (29,702)          |  |                | (29,702)                   |
| Cumulative effect from adoption of FAS 156, net of income taxes of \$6,378                |              |          |                      | 8,809             |  |                | 8,809                      |
| Comprehensive income:   |              |          |                      |                   |  |                |                            |
| Net income  |              |          |                      | 1,570,332         |  |                | 1,570,332                  |
| Other comprehensive income, net of income tax:  |              |          |                      |                   |  |                |                            |
| Unrealized gains on securities, net of income tax of \$25,780                             |              |          |                      |                   | 56,413                                       |                | 56,413                     |
| Defined benefit plans, net of income taxes of \$17,675                                    |              |          |                      |                   | 29,407                                       |                | 29,407                     |
| Foreign currency translation adjustments  |              |          |                      |                   | 83,499                                       |                | 83,499                     |
| Unrealized losses on cash flow hedging instruments, net of income tax benefit of \$63,804 |              |          |                      |                   | (120,251)                                    |                | (120,251)                  |
| Other comprehensive income  |              |          |                      |                   | 49,068                                       |                | 49,068                     |
| Comprehensive income  |              |          |                      |                   |  |                | 1,619,400                  |
| Cash dividends—\$ .11 per share   |              |          |                      |                   |  |                |                            |
| Purchase of treasury stock  |              |          |                      |                   |  | (42,055)       | (42,055)                   |
| Issuances of common stock and restricted stock, net of forfeitures                        | 1,916,402    | 20       | 37,182               |                   |  |                | (3,024,969)                |
| Exercise of stock options and tax benefits of exercises and restricted stock vesting      | 5,225,783    | 51       | 301,921              |                   |  |                | 37,202                     |
| Compensation Expense for restricted stock awards and stock options                        |              |          | 192,422              |                   |  |                | 301,972                    |
| Adjustment to issuance of common stock for acquisition                                    | (137,258)    | (1)      | (10,463)             |                   |  |                | 192,422                    |
| Allocation of ESOP shares   |              |          | 6,291                |                   |  |                | (10,464)                   |
| <b>Balance, December 31, 2007</b>   | 419,224,900  | 4,192    | 15,860,490           | 11,267,568        | 315,248                                      | (3,153,386)    | 24,294,112                 |

See Notes to Consolidated Financial Statements.

## CONSOLIDATED STATEMENTS OF CASH FLOWS

| Year Ended December 31 (In Thousands)  | 2007         | 2006         | 2005         |
|--|--------------|--------------|--------------|
| <b>Operating Activities:</b>   |              |              |              |
| Income from continuing operations, net of tax  | \$ 2,591,719 | \$ 2,426,377 | \$ 1,809,147 |
| Loss from discontinued operations, net of tax  | (1,021,387)  | (11,884)     | —            |
| Net Income   | 1,570,332    | 2,414,493    | 1,809,147    |
| Adjustments to reconcile net income to cash provided by operating activities:          |              |              |              |
| Provision for loan losses  | 2,636,502    | 1,476,438    | 1,491,072    |
| Depreciation and amortization, net   | 678,757      | 542,090      | 425,640      |
| Impairment of long-lived assets  | —            | —            | 13,272       |
| (Gains) losses on sales of securities available for sale                               | (69,976)     | 29,203       | 6,817        |
| Gains on sales of auto loans   | (10,960)     | (28,609)     | (14,087)     |
| Gains on extinguishment of debt  | (17,444)     | —            | —            |
| Losses on repurchase of senior notes   | —            | —            | 12,444       |
| Mortgage loans held for sale:  |              |              |              |
| Transfers in and originations  | (404,831)    | (4,625,378)  | (197,444)    |
| Gains on sales   | (87,521)     | (77,285)     | —            |
| Proceeds from sales  | 6,171,912    | 3,060,657    | —            |
| Stock plan compensation expense  | 338,778      | 211,117      | 149,496      |
| Changes in assets and liabilities, net of effects from purchase of companies acquired: |              |              |              |
| Increase in interest receivable  | (35,017)     | (45,311)     | (180,867)    |
| (Increase) decrease in accounts receivable from securitizations                        | (130,439)    | 314,425      | (658,805)    |
| (Increase) decrease in other assets  | (2,257,798)  | 158,060      | 164,229      |
| Increase in interest payable   | 56,846       | 87,005       | 92,906       |
| Increase (decrease) in other liabilities   | 1,277,833    | (913,446)    | 550,043      |
| Net cash provided by operating activities attributable to discontinued operations      | 3,293,456    | 773,279      | —            |
| Net cash provided by operating activities  | 13,010,430   | 3,376,738    | 3,663,863    |
| <b>Investing Activities:</b>   |              |              |              |
| Purchases of securities available for sale   | (12,717,204) | (7,777,082)  | (3,688,180)  |
| Proceeds from maturities of securities available for sale                              | 6,026,680    | 4,289,139    | 2,009,517    |
| Proceeds from sales of securities available for sale                                   | 2,307,825    | 6,891,187    | 909,697      |
| Proceeds from sale of automobile loans   | —            | —            | 257,230      |
| Proceeds from securitizations of loans   | 12,641,050   | 12,343,771   | 9,482,333    |
| Net increase in loans held for investment  | (18,895,193) | (19,073,474) | (16,627,879) |
| Principal recoveries of loans previously charged off                                   | 619,678      | 547,304      | 448,351      |
| Additions of premises and equipment, net   | (437,545)    | (712,190)    | (159,823)    |
| Net (payment for) receipt from companies acquired                                      | (10,464)     | (3,635,356)  | 450,562      |
| Net cash used in investing activities  | (10,465,173) | (7,126,701)  | (6,918,192)  |
| <b>Financing Activities:</b>   |              |              |              |
| Net (decrease) increase in deposits  | (2,780,430)  | 184,830      | 2,239,553    |
| Net increase in other borrowings   | 6,624,052    | 2,006,101    | 2,923,270    |
| Issuances of senior notes  | 1,495,740    | 3,185,272    | 1,262,035    |
| Maturities of senior notes   | (462,500)    | (1,226,882)  | (876,567)    |
| Repurchases of senior notes  | (150,000)    | (31,296)     | (648,840)    |
| Purchases of treasury stock  | (3,024,969)  | (21,615)     | (40,049)     |
| Dividends paid   | (42,055)     | (32,324)     | (27,504)     |
| Net proceeds from issuances of common stock  | 43,493       | 36,751       | 770,311      |
| Proceeds from share based payment activities   | 192,361      | 238,355      | 312,176      |
| Net cash used in financing activities attributable to discontinued operations          | (4,280,036)  | —            | —            |
| Net cash (used in) provided by financing activities                                    | (2,384,344)  | 4,339,192    | 5,914,385    |
| Increase in cash and cash equivalents  | 160,913      | 589,229      | 2,660,056    |
| Cash and cash equivalents at beginning of year   | 4,660,496    | 4,071,267    | 1,411,211    |
| Cash and cash equivalents at end of year   | \$ 4,821,409 | \$ 4,660,496 | \$ 4,071,267 |

See Notes to Consolidated Financial Statements.

## **Note 1**

### **Summary of Significant Accounting Policies**

#### ***Business***

Capital One Financial Corporation (the “Corporation”) is a diversified financial services company whose banking and non-banking subsidiaries market a variety of financial products and services. The Corporation’s principal subsidiaries are:

- Capital One Bank (“COB”) which currently offers credit and debit card products, other lending products and deposit products.
- Capital One, National Association (“CONA”) which offers a broad spectrum of banking products and financial services to consumers, small businesses and commercial clients.

Another subsidiary of the Corporation, Superior Savings of New England, N.A. (“Superior”) focuses on telephonic and media-based generation of deposits.

As of January 1, 2008, Capital One Auto Finance (“COAF”) moved from a principal subsidiary of the Corporation to become a direct operating subsidiary of CONA. COAF offers automobile and other motor vehicle financing products.

During 2007, Capital One F.S.B. and North Fork Bank merged with and into CONA.

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage (“GreenPoint”), an operating subsidiary of CONA. Additional information can be found in Item 8 “Financial Statements and Supplementary Data—Notes to the Consolidated Financial Statements—Note 2—Discontinued Operations.”

The Corporation and its subsidiaries are hereafter collectively referred to as the “Company”.

#### ***Basis of Presentation***

The accompanying Consolidated Financial Statements have been prepared in accordance with accounting principles generally accepted in the United States (“GAAP”) that require management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from these estimates.

The Consolidated Financial Statements include the accounts of the Capital One Financial Corporation and its majority owned subsidiaries. Investments in unconsolidated entities where we have the ability to exercise significant influence over the operations of the investee are accounted for using the equity method of accounting. This includes interests in variable interest entities (“VIEs”) where we are not the primary beneficiary. Investments not meeting the criteria for equity method accounting are accounted for using the cost method of accounting. Investments in unconsolidated entities are included in other assets, and our share of income or loss is recorded in other non-interest income. All significant intercompany balances and transactions have been eliminated. Certain prior years’ amounts have been reclassified to conform to the 2007 presentation. All amounts in the following notes, excluding per share data, are presented in thousands.

The following is a summary of the significant accounting policies used in preparation of the accompanying Consolidated Financial Statements.

#### ***Special Purpose Entities and Variable Interest Entities***

Special purpose entities are broadly defined as legal entities structured for a particular purpose. The Company uses special purpose entities primarily to conduct off-balance sheet securitization activities. Special purpose entities that meet the criteria for Qualifying Special Purpose Entities (“QSPE”) as defined in Statement of Financial Accounting Standard No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities*, are not required to be consolidated. Special purpose entities that are not QSPEs are considered for consolidation in accordance with Financial Accounting Standards Board Interpretation No. 46 (Revised 2003), *Consolidation of Variable Interest Entities*.

In general, a variable interest entity (“VIE”) is a special purpose entity formed as a corporation, partnership, limited liability corporation, or any other legal structure used to conduct activities or hold assets. A VIE often holds financial assets, including loans or receivables, real estate or other property.

The Company consolidates a VIE if the Company is considered to be its primary beneficiary. The primary beneficiary is subject to absorbing the majority of the expected losses from the VIE’s activities, is entitled to receive a majority of the entities residual returns, or both. See Note 9 for additional detail related to non-consolidated VIEs.

### ***Recent Accounting Pronouncements***

In December 2007, the Financial Accounting Standards Board (“FASB”) issued Statement of Financial Accounting Standard No. 160, *Noncontrolling Interests in Consolidated Financial Statements—an amendment of ARB No. 51*, (“SFAS 160”). This Statement applies to all entities that prepare consolidated financial statements, except not-for-profit organizations, but will affect only those entities that have an outstanding noncontrolling interest in one or more subsidiaries or that deconsolidate a subsidiary. This Statement amends ARB 51 to establish accounting and reporting standards for the noncontrolling interest in a subsidiary and for the deconsolidation of a subsidiary. It clarifies that a noncontrolling interest in a subsidiary is an ownership interest in the consolidated entity that should be reported as equity in the consolidated financial statements. This Statement is effective for fiscal years, and interim periods within those fiscal years, beginning on or after December 15, 2008. The adoption of SFAS 160 is not expected to have a material impact on the consolidated earnings or financial position of the Company.

In December 2007, the FASB issued Statement of Financial Accounting Standard No. 141(R), *Business Combinations* (“SFAS 141(R)”). This Statement replaces SFAS 141, *Business Combinations*. It retains the fundamental requirements in SFAS 141; however, the scope is broader than that of SFAS 141 by applying to all transactions and other events in which one entity obtains control over one or more other businesses. SFAS 141(R) requires an acquirer to recognize the assets acquired, the liabilities assumed, and any noncontrolling interest in the acquiree at the acquisition date, at their fair values as of that date, with limited exceptions, thereby replacing SFAS 141’s cost-allocation process. This Statement also changes the requirements for recognizing acquisition related costs, restructuring costs, and assets acquired and liabilities assumed arising from contingencies. It also changes the accounting for step acquisitions. The Company will apply the provisions of SFAS 141(R) when applicable.

In September 2006, the FASB issued Statement of Financial Accounting Standard No. 158, *Employers’ Accounting for Defined Benefit Pension and Other Postretirement Plans, an amendment of FASB Statements No 87, 88, 106, and 132(R)*, (“SFAS 158”). SFAS 158 requires plan sponsors of defined benefit pension and other postretirement benefit plans (collectively, “defined benefit plans”) to recognize the funded status of their defined benefit plans in the Consolidated Balance Sheet, measure the fair value of plan assets and benefit obligations as of the date of the fiscal year-end Consolidated Balance Sheet, and provide additional disclosures. On December 31, 2006, the Company adopted the recognition and disclosure provisions of SFAS 158. The effect of adopting SFAS 158 on the Company’s financial condition for the years ended December 31, 2007 and 2006, has been included in the accompanying consolidated financial statements. SFAS 158 did not have an effect on the Company’s consolidated financial condition at December 31, 2005. SFAS 158’s provisions regarding the change in the measurement date of defined benefit plans are effective for fiscal years ending after December 15, 2008. The adoption of SFAS 158 did not have a material impact on the consolidated earnings or financial position of the Company. See Note 12 for further discussion.

In September 2006, the FASB issued Statement of Financial Accounting Standard No. 157, *Fair Value Measurements* (“SFAS 157”). This statement defines fair value, establishes a framework for measuring fair value in GAAP, and expands disclosures about fair value measurements. SFAS 157 is effective for financial statements issued for fiscal years beginning after November 15, 2007. The initial adoption of SFAS 157 did not have a material impact on the consolidated earnings or financial position of the Company.

In February 2007, the Financial Accounting Standards Board (“FASB”) issued Statement of Financial Accounting Standard No. 159, *The Fair Value Option for Financial Assets and Liabilities*, (“SFAS 159”). SFAS 159 permits entities to choose to measure many financial instruments and certain other items at fair value with changes in fair value included in current earnings. The election is made on specified election dates, can be made on an instrument by instrument basis, and is irrevocable. SFAS 159 is effective for financial statements issued for fiscal years beginning after November 15, 2007. The initial adoption of SFAS 159 did not have a material impact on the consolidated earnings or financial position of the Company.

In June 2006, the FASB issued FASB Interpretation No. 48, *Accounting for Uncertainty in Income Taxes, an Interpretation of FASB Statement No. 109*, (“FIN 48”). FIN 48 clarifies the accounting treatment for uncertainty in income taxes recognized in an enterprise’s financial statements in accordance with FASB Statement No. 109, *Accounting for Income Taxes*. This interpretation prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. This interpretation also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure, and transition. The Company adopted the provisions of FIN 48 effective January 1, 2007. As a result of adoption, the Company recorded a \$29.7 million reduction in retained earnings.

In March 2006, the FASB issued Statement of Financial Accounting Standard No. 156, *Accounting for Servicing of Financial Assets—an amendment of FASB Statement No. 140*, (“SFAS 156”). SFAS 156 amends FASB Statement No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities*, (“SFAS 140”), with respect to the accounting for separately recognized servicing assets and servicing liabilities. SFAS 156 requires an entity to recognize a servicing asset or servicing liability each time it undertakes an obligation to service a financial asset by entering into a servicing contract in certain situations prescribed by SFAS 156. All separately recognized servicing assets and servicing liabilities are to be initially measured at fair value, if practicable, and SFAS 156 permits an entity to choose either the amortization method or fair value measurement method for subsequent measurement methods for each class of separately recognized servicing assets and servicing liabilities. SFAS 156 was effective as of

the beginning of an entity's first fiscal year that begins after September 15, 2006. The requirements for recognition and initial measurement of servicing assets and servicing liabilities should be applied prospectively to all transactions after the effective date of this statement. As of January 1, 2007, the Company has adopted SFAS 156 and elected to measure its servicing assets and servicing liabilities using the fair value measurement method. The Company has identified mortgage servicing rights (MSRs) relating to residential mortgage loans as a single class of servicing rights and has elected to apply fair value accounting to these MSRs. Presently, this class represents all of the Company's material servicing rights. The adoption of SFAS 156 did not have a material impact on the consolidated earnings or financial position of the Company.

In February 2006, the Financial Accounting Standards Board ("FASB") issued Statement of Financial Accounting Standard No. 155, *Accounting for Certain Hybrid Financial Instruments—an amendment of FASB Statements No. 133 and 140*, ("SFAS 155"). SFAS 155 amends FASB Statements No. 133, *Accounting for Derivative Instruments and Hedging Activities*, ("SFAS 133") and No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities*, ("SFAS 140"). SFAS 155 resolves issues addressed in SFAS 133 Implementation Issue No. D1, "Application of Statement 133 to Beneficial Interests in Securitized Financial Assets." SFAS 155 permits fair value remeasurement for any hybrid financial instrument that contains an embedded derivative that otherwise would require bifurcation, clarifies which interest-only strips and principal-only strips are not subject to the requirements of SFAS 133, establishes a requirement to evaluate interests in securitized financial assets to identify interests that are freestanding derivatives or that are hybrid financial instruments that contain an embedded derivative requiring bifurcation, clarifies that concentrations of credit risk in the form of subordination are not embedded derivatives, and amends SFAS 140 to eliminate the prohibition on a qualifying special-purpose entity from holding a derivative financial instrument that pertains to a beneficial interest other than another derivative financial instrument. SFAS 155 is effective for all financial instruments acquired or issued after the beginning of an entity's first fiscal year that begins after September 15, 2006. The adoption of SFAS 155 did not have a material impact on the consolidated earnings or financial position of the Company.

In May 2005, the FASB issued Statement of Financial Accounting Standard No. 154, *Accounting Changes and Error Corrections—a replacement of APB Opinion No. 20 and FASB Statement No. 3*, ("SFAS 154"). SFAS 154 changes the requirements for the accounting for and reporting of a change in accounting principle. SFAS 154 applies to all voluntary changes in accounting principle and to changes required by an accounting pronouncement in the unusual instance that the pronouncement does not include specific transition provisions. SFAS 154 is effective for accounting changes and corrections of errors made in fiscal years beginning after December 15, 2005. The Company will apply the provisions of SFAS 154 when applicable in future reporting periods.

Effective January 1, 2006, the Company adopted the fair value recognition provisions of SFAS 123(R) using the modified-prospective-transition method. Under that transition method, compensation cost recognized during the year ended December 31, 2006 includes: (a) compensation cost for all share-based payments granted prior to, but not yet vested as of January 1, 2006, based on the grant date fair value estimated in accordance with the original provisions of SFAS 123, and (b) compensation cost for all share-based payments granted subsequent to January 1, 2006, based on the grant-date fair valued estimated in accordance with the provisions of SFAS 123(R). The Company voluntarily adopted the expense recognition provisions of Statement of Financial Accounting Standard No. 123, *Accounting for Stock Based Compensation* ("SFAS 123"), prospectively to all awards granted, modified, or settled after January 1, 2003. Prior to January 1, 2003, the Company applied Accounting Principles Board Opinion No. 25, *Accounting for Stock Issued to Employees* and related Interpretations in accounting for its stock based compensation plans. Results for prior periods have not been restated.

The Company has two active stock-based compensation plans, one employee plan and one non-employee director plan, which are described more fully in Note 10. Under these plans, the grants to retirement eligible associates continue to vest after the associate retires. For awards granted prior to the adoption of SFAS 123(R), the Company had been and will continue to recognize the compensation cost of those awards over the full vesting periods or up to the date of retirement.

As a result of adopting SFAS 123(R) on January 1, 2006, the Company's income before income taxes and net income for the year ended December 31, 2006 are \$35.3 million and \$23.3 million lower, respectively, than if it had continued to account for share-based compensation under SFAS 123. Basic and diluted earnings per share for 2006 would have been \$7.87 and \$7.69, respectively, if the Company had not adopted SFAS 123(R), compared to reported basic and diluted earnings per share of \$7.80 and \$7.62, respectively.

Prior to the adoption of SFAS 123(R), the Company presented all tax benefits of deductions resulting from the exercise of stock options as operating cash flows in the Statement of Cash Flows. SFAS 123(R) requires the cash flows resulting from the tax benefits resulting from tax deductions in excess of the compensation cost recognized for those options (excess tax benefits) to be classified as financing cash flows.

## **Significant Accounting Policies**

### ***Cash and Cash Equivalents***

Cash and cash equivalents includes cash and due from banks, federal funds sold and resale agreements and interest-bearing deposits at other banks. Cash paid for interest for the years ended December 31, 2007, 2006 and 2005 was \$4.5 billion, \$2.9 billion and \$1.9

billion, respectively. Cash paid for income taxes for the years ended December 31, 2007, 2006 and 2005 was \$1.5 billion, \$1.5 billion and \$654.8 million, respectively.

### ***Securities Available for Sale***

The Company classifies all debt securities as securities available for sale. These securities are stated at fair value, with the unrealized gains and losses, net of tax, reported as a component of cumulative other comprehensive income. The fair value of securities is based on quoted market prices, or if quoted market prices are not available, then the fair value is estimated using the quoted market prices for similar securities, pricing models or discounted cash flow analyses, using observable market data where available. The amortized cost of debt securities is adjusted for amortization of premiums and accretion of discounts to maturity. Such amortization or accretion is included in interest income. Realized gains and losses on sales of securities are determined using the specific identification method. The Company evaluates its unrealized loss positions for impairment in accordance with FASB Statement No. 115, *Accounting for Certain Investments in Debt and Equity Securities*, as amended by FASB Staff Position No. 115-1, *The Meaning of Other-Than-Temporary Impairment and its Application to Certain Investments*. See Note 5 for additional details.

### ***Mortgage Loans Held for Sale***

The Company classifies loans originated with the intent of selling in the secondary market as held for sale. Loans originated for sale are primarily sold in the secondary market as whole loans. Whole loan sales are executed with either the servicing rights being retained or released to the buyer. For sales where the loans are sold with the servicing released to the buyer, the gain or loss on the sale is equal to the difference between the proceeds received and the carrying value of the loans sold. If the loans are sold with the servicing rights retained, the gain or loss on the sale is also impacted by the fair value attributed to the servicing rights. In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage. The results of the mortgage origination operation of GreenPoint have been accounted for as discontinued operations and have been removed from the Company's results of continuing operations for all periods presented. The results of GreenPoint's mortgage servicing business continue to be reported as part of the Company's continuing operations.

Mortgage loans held for sale are carried at the lower of aggregate cost, net of deferred fees, deferred origination costs and effects of hedge accounting, or fair value. The fair value of mortgage loans held for sale is determined using current secondary market prices for loans with similar coupons, maturities and credit quality. The fair value of mortgage loans held for sale is impacted by changes in market interest rates. The exposure to changes in market interest rates is hedged primarily by selling forward contracts on agency securities. These derivative instruments, designated as fair value hedges, are recorded on the balance sheet at fair value with changes in fair value being recorded in mortgage banking operations in current earnings. Also changes in the fair value of mortgage loans held for sale are recorded as an adjustment to the loans' carrying basis through mortgage banking operations income in current earnings.

Prior to the shutdown of GreenPoint Mortgage, the Company entered into commitments to originate or purchase loans whereby the interest rate of the loan was determined prior to funding ("interest rate lock commitment"). Interest rate lock commitments on mortgage loans that the Company intended to sell in the secondary market were considered freestanding derivatives. These derivatives were carried at fair value with changes in fair value reported as a component of gain on sale of the loans. As of December 31, 2007, the Company has no loan commitments due to the shutdown of the mortgage origination operations of GreenPoint Mortgage. See Note 25 for additional details on mortgage banking derivatives.

As of December 31, 2007 and 2006, the balance in mortgage loans held for sale was \$0.3 billion and \$10.4 billion, respectively.

### ***Consumer Loan Securitizations***

The Company primarily securitizes credit card loans, auto loans and installment loans. Securitization provides the Company with a significant source of liquidity and favorable capital treatment for securitizations accounted for as off-balance sheet arrangements. See "Note 23—Off-Balance Sheet Securitizations" for additional detail.

Loan securitization involves the transfer of a pool of loan receivables to a trust or other special purpose entity. The trust sells an undivided interest in the pool of loan receivables to third-party investors through the issuance of asset backed securities and distributes the proceeds to the Company as consideration for the loans transferred. The Company removes loans from the reported financial statements for securitizations that qualify as sales in accordance with SFAS No. 140, *Accounting for Transfers and Servicing of Financial Assets and Extinguishment of Liabilities*—a Replacement of SFAS No. 125 ("SFAS 140"). Alternatively, when the transfer would not be considered a sale but rather a financing, the assets will remain on the Company's reported financial statements with an offsetting liability recognized in the amount of proceeds received.

Interests in the securitized and sold loans may be retained in the form of subordinated interest-only strips, subordinated tranches, cash collateral and spread accounts. The Company also retains a seller's interest in the credit card receivables transferred to the trusts which is carried on a historical cost basis and classified as loans held for investment on the Reported Consolidated Balance Sheet.

Gains on securitization transactions and fair value adjustments related to residual interests in securitizations are recognized in servicing and securitizations income and amounts due from the trusts are included in accounts receivable from securitizations. As of December 31, 2007 and December 31, 2006, the retained interest in securitizations held by the Company totaled \$2.3 billion and \$2.2 billion, respectively.

The gain on sale recorded from off-balance sheet securitizations is recorded based on the estimated fair value of the assets sold and retained and liabilities incurred, and is recorded at the time of sale, net of transaction costs, in servicing and securitizations income. The related receivable is the interest-only strip, which is based on the present value of the estimated future cash flows from excess finance charges and past-due fees over the sum of the return paid to security holders, estimated contractual servicing fees and credit losses. The interest-only strip and other retained interests are accounted for as trading securities with changes in the estimated fair value recorded in servicing and securitizations income. To the extent assumptions used by management do not prevail, fair value estimates of the interest-only strip could differ significantly, resulting in either higher or lower future servicing and securitization income, as applicable.

The Company does not recognize servicing assets or servicing liabilities for servicing rights retained from consumer loan securitizations since the servicing fee approximates just adequate compensation to the Company for performing the servicing.

### ***Loans Held for Investment***

Loans held for investment include consumer and commercial loans. Consumer loans include credit card, installment, auto and mortgage loans. Credit card loans are reported at their principal amounts outstanding and include uncollected billed interest and fees.

All new originations of consumer and commercial loans, except for certain mortgage loans previously originated under GreenPoint, are deemed to be held for investment at origination because management has the intent and ability to hold them for the foreseeable future or until maturity or payoff. Management believes the foreseeable future is relatively short based on the weighted average life of the consumer loans and the homogeneous nature of the receivables. In determining the amount of loans held for investment, management makes judgments about the Company's ability to fund these loans through means other than securitization, such as investments, deposits and other borrowings. Management assesses whether loans can continue to be held for investment on a quarterly basis by considering capital levels and scheduled maturities of funding instruments used.

Consumer loan balances that are expected to be securitized in the next three months are accounted for as held for sale. The loans that have been identified as held for sale are carried at the lower of aggregate cost or fair value and an allowance for loan losses is not provided for these loans. Management believes its ability to reasonably forecast the amount of existing consumer loans that should be accounted for as held for sale is limited to three months from the balance sheet date because of the short-term nature of the assets, the revolving nature of the securitization structures and the fact that securitizations that occur beyond three months will involve a significant proportion of consumer loans that have not yet been originated. The Company continues to include these loans in loans held for investment because separate classification in the Reported Consolidated Balance Sheets and related impacts to the Reported Consolidated Statements of Income is considered immaterial to the Company's financial statements. Cash flows associated with loans that are originated with the intent to hold for investment are classified as investing cash flow, regardless of a subsequent change of intent. Certain mortgage loans associated with the GreenPoint shut down, which were previously categorized as held for sale and marked at the lower of aggregate cost or fair value, were transferred to held for investment at December 31, 2007. Cash flows associated with these loans were included in operating cash flows. All other loans are reported at their principal amounts outstanding.

### ***Nonperforming Assets***

Nonperforming Assets include nonaccrual loans, impaired loans, certain restructured loans on which interest rates or terms of repayment have been materially revised, foreclosed and repossessed assets.

Commercial loans, consumer real estate and auto loans are placed in nonaccrual status at 90 days past due or sooner if, in management's opinion, there is doubt concerning full collectibility of both principal and interest. All other consumer loans and small business credit card loans are not placed in nonaccrual status prior to charge-off.

At the time a loan is placed on nonaccrual status, interest and fees accrued but not collected through the end of the previous quarter are systematically reversed and charged against income. Interest payments received on nonaccrual loans are applied to principal if there is doubt as to the collectibility of the principal; otherwise, these receipts are recorded as interest income. A loan remains in nonaccrual status until it is current as to principal and interest and the borrower demonstrates the ability to fulfill the contractual obligation.

Upon foreclosure or repossession, loans are adjusted, if necessary, to the estimated fair value of the underlying collateral and transferred to other assets, net of a valuation allowance for selling costs. We estimate market values primarily based on appraisals when available or quoted market prices on liquid assets.

### ***Charge-offs and Delinquencies***

Commercial and small business loans are considered past due or delinquent based on contractual terms. Principal amounts charge off when amounts are deemed uncollectible and interest is reversed and charged against income when the loans are placed on nonaccrual status.

Credit card loans charge off at 180 days past the statement cycle date and other consumer loans generally charge-off at 120 days past due or upon repossession of collateral. The entire balance of an account is contractually delinquent if the minimum payment is not received by the specified due date on the customer's billing statement. Bankruptcies charge off within 30 days of notification and deceased accounts charge off within 60 days of notification. Fraudulent amounts are charged to non-interest expense after a 60 day investigation period.

Net charge-offs represent principal losses net of current period principal recoveries. Principal losses exclude accrued and unpaid interest income and fees and fraud losses. Interest income and fees accrued and not collected are reversed when the loan charges off or when placed in nonaccrual status. Costs to recover previously charged-off loans are recorded as collection expenses in other non-interest expense.

### ***Allowance for Loan and Lease Losses***

The allowance for loan and lease losses is maintained at the amount estimated to be sufficient to absorb probable principal losses, net of principal recoveries (including recovery of collateral), inherent in the existing reported loan portfolios. The provision for loan losses is the periodic cost of maintaining an adequate allowance. The amount of allowance necessary is based on distinct allowance methodologies depending on the type of loans which include specifically identified criticized loans, migration analysis, forward loss curves and historical loss trends. In evaluating the sufficiency of the allowance for loan and lease losses, management takes into consideration the following factors: recent trends in delinquencies and charge-offs including bankrupt, deceased and recovered amounts; forecasting uncertainties and size of credit risks; the degree of risk inherent in the composition of the loan portfolio; economic conditions; legal and regulatory guidance; credit evaluations and underwriting policies; seasonality; and the value of collateral supporting the loans. To the extent credit experience is not indicative of future performance or other assumptions used by management do not prevail, loss experience could differ significantly, resulting in either higher or lower future provision for loan and lease losses, as applicable. The evaluation process for determining the adequacy of the allowance for loan losses and the periodic provisioning for estimated losses is undertaken on a quarterly basis, but may increase in frequency should conditions arise that would require the Company's prompt attention. Conditions giving rise to such action are business combinations or other acquisitions or dispositions of large quantities of loans, dispositions of non-performing and marginally performing loans by bulk sale or any development which may indicate an adverse trend.

Commercial and small business loans are considered to be impaired in accordance with the provisions of Statement of Financial Accounting Standards No. 114, Accounting by Creditors for Impairment of a Loan, ("SFAS 114") when it is probable that all amounts due in accordance with the contractual terms will not be collected. Specific allowances are determined in accordance with SFAS 114. Impairment is measured based on the present value of the loan's expected cash flows, the loan's observable market price or the fair value of the loan's collateral.

For purposes of determining impairment, consumer loans are collectively evaluated as they are considered to be comprised of large groups of smaller-balance homogeneous loans and therefore are not individually evaluated for impairment under the provisions of SFAS 114.

As of December 31, 2007 and 2006, the balance in the allowance for loan and lease losses was \$3.0 billion and \$2.2 billion, respectively. See Note 6 for additional detail.

### ***Premises and Equipment***

Premises and equipment are stated at cost less accumulated depreciation and amortization. The Company capitalizes direct costs (including external costs for purchased software, contractors, consultants and internal staff costs) for internally developed software projects that have been identified as being in the application development stage. Depreciation and amortization expenses are computed generally by the straight-line method over the estimated useful lives of the assets. Useful lives for premises and equipment are as follows: buildings and improvements—5-39 years; furniture and equipment—3-10 years; computers and software—3-5 years. See Note 8 for additional detail.

### ***Goodwill and Other Intangible Assets***

The Company performs annual impairment tests on goodwill in accordance with Statement of Financial Accounting Standards No. 142, *Goodwill and Other Intangible Assets* ("SFAS 142"). As of December 31, 2007 and 2006, goodwill of \$12.8 billion and \$13.6 billion, respectively, was included in the Consolidated Balance Sheet. See Note 18 for additional detail.

Other intangible assets that have finite useful lives are amortized either on a straight-line or on an accelerated basis over their respective estimated useful lives and evaluated for impairment whenever events or changes in circumstances indicate the carrying amount of the assets may not be recoverable. At December 31, 2007 and 2006, net intangible assets included in other assets of \$1.1 billion and \$1.3 billion, respectively, consist of core deposit intangibles, trust intangibles, lease intangibles and other intangibles.

### ***Mortgage Servicing Rights***

Mortgage Servicing Rights (“MSRs”), are recognized when mortgage loans are sold in the secondary market and the right to service these loans for a fee is retained. MSRs are carried at fair value with changes in fair value recognized in mortgage servicing and other income. The Company continues to operate the mortgage servicing business and to report the changes in the fair value of MSRs in continuing operations. To evaluate and measure fair value, the underlying loans are stratified based on certain risk characteristics, including loan type, note rate and investor servicing requirements. Fair value of the MSRs is determined using the present value of the estimated future cash flows of net servicing income. The Company uses assumptions in the valuation model that market participants use when estimating future net servicing income, including prepayment speeds, discount rates, default rates, cost to service, escrow account earnings, contractual servicing fee income, ancillary income and late fees. This model is highly sensitive to changes in certain assumptions. Different anticipated prepayment speeds, in particular, can result in substantial changes in the estimated fair value of MSRs. If actual prepayment experience differs from the anticipated rates used in the Company’s model, this difference could result in a material change in MSR value.

The MSR balance was \$247.6 million and \$252.3 million at December 31, 2007 and 2006, respectively. See Notes 2 and 19 for additional detail.

### ***Representation and Warranty Reserve***

The representation and warranty reserve is available to cover probable losses inherent with the sale of loans in the secondary market. In the normal course of business, certain representations and warranties are made to investors at the time of sale, which permit the investor to return the loan to the seller or require the seller to indemnify the investor for any losses incurred by the investor while the loan remains outstanding.

The evaluation process for determining the adequacy of the representation and warranty reserve and the periodic provisioning for estimated losses is performed for each product type on a quarterly basis. Factors considered in the evaluation process include historical sales volumes, aggregate repurchase and indemnification activity and actual losses incurred. Additions to the reserve are recorded as a reduction to the gain on sale of loans. Losses incurred on loans that the Company is required to either repurchase or make payments to the investor under the indemnification provisions are charged against the reserve. The representation and warranty reserve is included in other liabilities. Quarterly changes to the representation and warranty reserve related to GreenPoint are reported as discontinued operations for all periods presented.

As of December 31, 2007 and 2006, the representation and warranty reserve balance was \$93.4 million and \$156.0 million, respectively.

### ***Rewards Liability***

The Company offers products, primarily credit cards, that provide reward program members with various rewards such as airline tickets, free or deeply discounted products or cash rebates, based on account activity. The Company establishes a rewards liability based upon points earned which are ultimately expected to be redeemed and the average cost per point redemption. As points are redeemed, the rewards liability is relieved. The estimated cost of reward programs is primarily reflected as a reduction to interchange income. The cost of reward programs related to securitized loans is deducted from servicing and securitizations income.

As of December 31, 2007 and 2006, the rewards liability was \$1.3 billion and \$1.1 billion, respectively.

### ***Derivative Instruments and Hedging Activities***

The Company recognizes all of its derivative instruments as either assets or liabilities in the balance sheet at fair value. These instruments are recorded in other assets or other liabilities on the Consolidated Balance Sheet and in the operating section of the Statement of Cash Flows as increases (decreases) of other assets and other liabilities. The Company’s policy is not to offset fair value amounts recognized for derivative instruments and fair value amounts recognized for the right to reclaim cash collateral or the obligation to return cash collateral arising from derivative instruments recognized at fair value executed with the same counterparty under master netting arrangements. The accounting for changes in the fair value (i.e., gains and losses) of a derivative instrument depends on whether it has been designated and qualifies as part of a hedging relationship and, further, on the type of hedging relationship. For those derivative instruments that are designated and qualify as hedging instruments under SFAS 133, the Company must designate the hedging instrument, based upon the exposure being hedged, as a fair value hedge, a cash flow hedge or a hedge of a net investment in a foreign operation.

For derivative instruments that are designated and qualify as fair value hedges (i.e., hedging the exposure to changes in the fair value of an asset or a liability or an identified portion thereof that is attributable to a particular risk), the gain or loss on the derivative instrument as well as the offsetting loss or gain on the hedged item attributable to the hedged risk is recognized in current earnings during the period of the change in fair values. For derivative instruments that are designated and qualify as cash flow hedges (i.e., hedging the exposure to variability in expected future cash flows that is attributable to a particular risk), the effective portion of the gain or loss on the derivative instrument is reported as a component of other comprehensive income and reclassified into earnings in the same period or periods during which the hedged transaction affects earnings. The remaining gain or loss on the derivative instrument in excess of the cumulative change in the present value of future cash flows of the hedged item, if any, is recognized in current earnings during the period of change. For derivative instruments that are designated and qualify as hedges of a net investment in a foreign operation, the gain or loss is reported in other comprehensive income as part of the cumulative translation adjustment to the extent it is effective. For derivative instruments not designated as hedging instruments, the gain or loss is recognized in current earnings during the period of change in the fair value.

See Note 25 for additional detail.

### ***Revenue Recognition***

The Company recognizes earned finance charges, interest income and fee income on loans according to the contractual provisions of the credit arrangements. For credit card loans, when the Company does not expect full payment of finance charges and fees, it does not accrue the estimated uncollectible portion as income (hereafter the “suppression amount”). To calculate the suppression amount, the Company first estimates the uncollectible portion of credit card finance charge and fee receivables using an estimate of future non-principal losses. This formula is consistent with that used to estimate the allowance related to expected principal losses on reported loans. The suppression amount is calculated by adding any current period change in the estimate of the uncollectible portion of finance charge and fee receivables to the amount of finance charges and fees charged-off (net of recoveries) during the period. The Company subtracts the suppression amount from the total finance charges and fees billed during the period to arrive at total reported revenue. The amount of finance charge and fees suppressed were \$1.1 billion, \$0.9 billion and \$1.0 billion for the years ended December 31, 2007, 2006 and 2005, respectively.

Interchange income is a discount on the payment due from the card-issuing bank to the merchant bank through the interchange network. Interchange rates are set by MasterCard International Inc. (“MasterCard”) and Visa U.S.A. Inc. (“Visa”) and are based on cardholder purchase volumes. The Company recognizes interchange income as earned.

Annual membership fees and direct loan origination costs are deferred and amortized over one year on a straight-line basis. Dealer fees and premiums are deferred and amortized over the average life of the related loans using the interest method for auto loan originations. Direct loan origination costs consist of both internal and external costs associated with the origination of a loan. Deferred fees (net of deferred costs) were \$389.7 million and \$372.2 million as of December 31, 2007 and 2006, respectively.

### ***Marketing***

The Company expenses marketing costs as incurred. Television advertising costs are expensed during the period in which the advertisements are aired. The amount of marketing expense was \$1.3 billion, \$1.4 billion and \$1.4 billion for the years ended December 31, 2007, 2006 and 2005, respectively.

### ***Credit Card Fraud Losses***

The Company experiences fraud losses from the unauthorized use of credit cards. Transactions suspected of being fraudulent are charged to non-interest expense after a 60 day investigation period. Recoveries related to balances treated as fraud losses are also recognized in non-interest expense. See note 13 for total fraud losses.

### ***Income Taxes***

The Company accounts for income taxes in accordance with SFAS No. 109, *Accounting for Income Taxes*, recognizing the current and deferred tax consequences of all transactions that have been recognized in the financial statements using the provisions of the enacted tax laws. Deferred tax assets and liabilities are determined based on differences between the financial reporting and tax bases of assets and liabilities and are measured using the enacted tax rates and laws that will be in effect when the differences are expected to reverse. Valuation allowances are recorded to reduce deferred tax assets to an amount that is more likely than not to be realized. See Note 14 for additional detail.

### ***Segments***

The accounting policies of operating and reportable segments, as defined by the Statement of Financial Accounting Standard No. 131, *Disclosures about Segments of an Enterprise and Related Information*, (“SFAS 131”) are the same as those described elsewhere in this footnote. Revenue for all segments is derived from external parties. Performance evaluation of and resource allocation to each

reportable segment is based on a wide range of indicators to include both historical and forecasted operating results. See Note 4 for further discussion of the Company's operating and reportable segments.

**Note 2**  
**Discontinued Operations**

*Shutdown of Mortgage Origination Operations of Wholesale Mortgage Banking Unit*

In the third quarter of 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint, realizing an after-tax loss for the year ended December 31, 2007 of \$1.0 billion. GreenPoint was acquired by the Company in December 2006 as part of the North Fork acquisition. The results of the mortgage origination operations of GreenPoint have been accounted for as a discontinued operation and have been removed from the Company's results from continuing operations for 2007 and 2006.

The results of GreenPoint's mortgage servicing business continue to be reported as part of the Company's continuing operations. The mortgage servicing function was moved into the Local Banking Segment in conjunction with the shutdown of the mortgage origination operation and the results of the Local Banking Segment include the mortgage servicing results for each period of 2007. The commercial and consumer mortgage held for investment portfolios were reported in the Local Banking Segment and the Other category, respectively, in the fourth quarter of 2007.

The Company retained \$1.6 billion of certain GreenPoint loans and reclassified them from mortgage loans held for sale to held for investment during 2007. Continuing cash flows from the held for investment loan portfolios are included in the Company's results of continuing operations for the fourth quarter of 2007 and classified as operating cash flows in the statement of cash flows. The Company will have no significant continuing involvement in the operations of the originate and sell business of GreenPoint.

Major components of the \$1.0 billion after-tax loss associated with the shut down of GreenPoint's origination operations include approximately \$646.0 million from the non-cash write-down of goodwill associated with the acquisition of GreenPoint as part of the North Fork Bancorporation in December 2006, \$238.8 million of valuation adjustments, \$81.3 million in restructuring charges associated with severance benefits and facilities closure and \$55.3 million in loss from operations. The vast majority of charges associated with the shutdown of GreenPoint's mortgage origination operations were incurred in the third quarter of 2007.

The following is summarized financial information for discontinued operations related to the closure of the Company's wholesale mortgage banking unit:

|  | <b>Year Ended<br/>December 31,<br/>2007</b> | <b>Year Ended<br/>December 31,<br/>2006</b> |
|--|---|---|
| Net interest income <sup>(1)</sup>                     | \$ 62,402                                   | \$ 8,184                                    |
| Non-interest income                                    | (229,285)                                   | (4,292)                                     |
| Provision for loan and lease losses                    | 80,151                                      | —   |
| Non-interest expense                                   | 989,189                                     | 23,502                                      |
| Income tax benefit                                     | (214,836)                                   | (7,726)                                     |
| <b>Loss from discontinued operations, net of taxes</b> | <b>\$ (1,021,387)</b>                       | <b>\$ (11,884)</b>                          |

(1) Net interest income includes funding charges of \$70.0 million in 2007 based on funds transfer pricing methodology.

The Company's wholesale mortgage banking unit had assets of approximately \$91.3 million as of December 31, 2007 consisting of \$35.8 million of mortgage loans held for sale and other related assets. The related liabilities consisted of obligations to fund these assets.

**Note 3**  
**Business Combinations**

*North Fork Bancorporation*

On December 1, 2006, the Company acquired 100% of the outstanding common stock of North Fork Bancorporation ("North Fork"), a regional bank holding company headquartered in New York conducting commercial and retail banking from branch locations in New York, New Jersey, and Connecticut, with a national mortgage banking business.

The acquisition was accounted for under the purchase method of accounting, and, as such, the assets and liabilities of North Fork were recorded at their respective fair values as of December 1, 2006. The results of North Fork's operations were included in the Company's Consolidated Reported Statement of Income commencing December 1, 2006.

The total consideration of \$13.2 billion, which includes the value of outstanding stock options, was settled through the issuance of 103.8 million shares of the Company's common stock and payment of \$5.2 billion in cash. Under the terms of the transaction, each share of North Fork common stock was exchanged for \$28.14 in cash or 0.3692 shares of the Company's common stock or a combination of common stock and cash based on the aforementioned conversion rates, based on the average of the closing prices on the NYSE of the Company's common stock during the five trading days ending the day before the completion of the merger, which was \$76.24.

**Costs to acquire North Fork:**

|  |                      |
|--|----------------------|
| Capital One common stock issued                | \$ 7,914,463         |
| Cash consideration paid                        | 5,200,500            |
| Fair value of employee stock options           | 83,633               |
| Investment banking, legal, and consulting fees | 31,547               |
| <b>Total consideration paid for North Fork</b> | <b>\$ 13,230,143</b> |

In 2007, the Company recorded certain refinements to its initial estimates of the fair value of the assets and liabilities related to the North Fork acquisition. These adjustments included goodwill impairment of \$650.0 million associated with the shutdown of GreenPoint, and other adjustments of \$140.0 million resulting in a \$790.0 million decrease to goodwill.

The following unaudited pro forma condensed statements of income assume that the Company and North Fork were combined at the beginning of 2006.

|   | <b>Year Ended<br/>December 31,<br/>2006</b> |
|---|---|
| Net interest income                             | \$ 6,398,022                                |
| Non-interest income                             | 7,122,589                                   |
| Provision for loan and lease losses             | 1,513,438                                   |
| Non-interest expense                            | 7,892,706                                   |
| Income taxes                                    | 1,406,669                                   |
| Income from continuing operations, net of tax   | 2,707,798                                   |
| Income from discontinued operations, net of tax | 121,338                                     |
| Net income                                      | \$ 2,829,136                                |
| <b>Basic earnings per share:</b>                |   |
| Income from continuing operations, net of tax   | \$ 6.69                                     |
| Income from discontinued operations, net of tax | 0.30  |
| Net income                                      | \$ 6.99                                     |
| <b>Diluted earnings per share:</b>              |   |
| Income from continuing operations, net of tax   | \$ 6.55                                     |
| Income from discontinued operations, net of tax | 0.30  |
| Net income                                      | \$ 6.85                                     |

(1) Pro forma adjustments include the following adjustments: accretion for loan fair value discount, reduction of interest income for amounts used to fund the acquisition, amortization for interest-bearing deposits fair value premium, accretion for subordinated notes fair value premium, addition of interest expense for borrowings used to fund the acquisition, and related amortization for intangibles acquired, net of Hibernia's and North Fork's historical intangible amortization expense.

*Hibernia Corporation*

On November 16, 2005, the Company acquired 100% of the outstanding common stock of Hibernia Corporation ("Hibernia"), a financial holding company with operations in Louisiana and Texas. Hibernia offers a variety of banking products and services, including consumer, commercial and small business loans and demand and term deposit accounts.

The acquisition was accounted for under the purchase method of accounting, and, as such, the assets and liabilities of Hibernia were recorded at their respective fair values as of November 16, 2005. The results of Hibernia's operations were included in the Company's Consolidated Statement of Income commencing November 16, 2005.

The total consideration of \$5.0 billion, which includes the value of outstanding stock options, was settled through the issuance of 32.9 million shares of the Company's common stock and payment of \$2.2 billion in cash. Under the terms of the transaction, each share of Hibernia common stock was exchanged for \$30.46 in cash or 0.3792 shares of the Company's common stock or a combination of common stock and cash based on the aforementioned conversion rates, based on the average of the closing prices on

the NYSE of the Company's common stock during the five trading days ending the day before the completion of the merger, which was \$80.32.

In 2006, the Company recorded certain refinements to its initial estimates of the fair value of the assets and liabilities related to the Hibernia acquisition. These adjustments resulted in a \$33.6 million decrease to goodwill.

#### **Note 4** **Segments**

The segments reflect the manner in which financial information is currently evaluated. The Company strategically manages and reports the results of its business through two operating segment levels: Local Banking and National Lending. Local Banking includes consumer, small business and commercial deposits and lending conducted within its branch network. The Company diversified into banking through the acquisition of Hibernia Corporation in late 2005 and the acquisition of North Fork in fourth quarter 2006. The National Lending segment consists of the following three sub-segments:

- U.S. Card sub-segment which consists of domestic consumer credit and certain debit card activities.
- Auto Finance sub-segment which includes automobile and other motor vehicle financing activities.
- Global Financial Services sub-segment consisting of international lending activities, small business lending, installment loans, home loans, healthcare financing and other diversified activities.

In the third quarter of 2007, the Company shut down mortgage origination operations of its wholesale mortgage banking unit, GreenPoint, which was acquired in December 2006 through the North Fork acquisition. The results of the mortgage origination operations are being reported as discontinued operations for 2007 and 2006, and are not included in segment results of the Company. The results of GreenPoint's held for investment portfolio were reported as discontinued operations for the year ended December 31, 2007. The results of GreenPoint's mortgage servicing business were reported as part of the Company's continuing operations and included in the Local Banking segment for 2007. GreenPoint's commercial and consumer mortgage held for investment portfolios were moved into the Local Banking Segment and Other category, respectively, in the fourth quarter of 2007.

The Local Banking and National Lending Banking segments are considered reportable segments based on quantitative thresholds applied to the managed loan portfolio for reportable segments provided by SFAS No. 131, *Disclosures about Segments of an Enterprise and Related Information*, and are disclosed separately. The Other category includes the Company's liquidity portfolio, emerging businesses not included in the reportable segments, and various non-lending activities. The Other category also includes the net impact of transfer pricing, certain unallocated expenses, gains/losses related to the securitization of assets, and restructuring charges related to the Company's 2007 cost initiative.

The Company maintains its books and records on a legal entity basis for the preparation of financial statements in conformity with GAAP. The following tables present information prepared from the Company's internal management information system, which is maintained on a line of business level through allocations from the consolidated financial results.

The following tables present certain information regarding our continuing operations by segment:

| Year Ended December 31, 2007        |                  |               |              |                |   |                |
|-------------------------------------|------------------|---------------|--------------|----------------|---|----------------|
| Total Company                       | National Lending | Local Banking | Other        | Total Managed  | Securitization Adjustments <sup>(1)</sup> | Total Reported |
| Net interest income                 | \$ 8,854,459     | \$ 2,322,828  | \$ (157,537) | \$ 11,019,750  | \$ (4,489,905)                            | \$ 6,529,845   |
| Non-interest income                 | 5,012,099        | 798,268       | (44,599)     | 5,765,768      | 2,288,455                                 | 8,054,223      |
| Provision for loan and lease losses | 4,691,779        | 32,085        | 114,088      | 4,837,952      | (2,201,450)                               | 2,636,502      |
| Restructuring expenses              | —                | —             | 138,237      | 138,237        | —   | 138,237        |
| Other non-interest expenses         | 5,545,898        | 2,208,262     | 185,613      | 7,939,773      | —   | 7,939,773      |
| Income tax provision (benefit)      | 1,247,073        | 306,553       | (275,789)    | 1,277,837      | —   | 1,277,837      |
| Net income (loss)                   | \$ 2,381,808     | \$ 574,196    | \$ (364,285) | \$ 2,591,719   | —   | \$ 2,591,719   |
| Loans held for investment           | \$ 106,508,443   | \$ 43,972,795 | \$ 881,179   | \$ 151,362,417 | \$ (49,557,390)                           | \$ 101,805,027 |
| Total deposits                      | \$ 2,050,861     | \$ 73,318,570 | \$ 7,621,031 | \$ 82,990,462  | \$ —                                      | \$ 82,990,462  |

| Year Ended December 31, 2006        |                  |               |                      |                |   |                |
|-------------------------------------|------------------|---------------|----------------------|----------------|---|----------------|
| Total Company                       | National Lending | Local Banking | Other <sup>(2)</sup> | Total Managed  | Securitization Adjustments <sup>(1)</sup> | Total Reported |
| Net interest income                 | \$ 7,906,186     | \$ 996,929    | \$ 29,578            | \$ 8,932,693   | \$ (3,841,247)                            | \$ 5,091,446   |
| Non-interest income                 | 4,524,152        | 446,071       | (62,942)             | 4,907,281      | 2,093,743                                 | 7,001,024      |
| Provision for loan and lease losses | 3,207,849        | 399           | 15,694               | 3,223,942      | (1,747,504)                               | 1,476,438      |
| Other non-interest expenses         | 5,631,100        | 1,167,873     | 144,718              | 6,943,691      | —   | 6,943,691      |
| Income tax provision (benefit)      | 1,260,518        | 96,155        | (110,709)            | 1,245,964      | —   | 1,245,964      |
| Net income (loss)                   | \$ 2,330,871     | \$ 178,573    | \$ (83,067)          | \$ 2,426,377   | —   | \$ 2,426,377   |
| Loans held for investment           | \$ 102,359,180   | \$ 12,145,533 | \$ 31,646,555        | \$ 146,151,268 | \$ (49,639,129)                           | \$ 96,512,139  |
| Total deposits                      | \$ 2,383,902     | \$ 35,334,610 | \$ 48,052,380        | \$ 85,770,892  | \$ —                                      | \$ 85,770,892  |

| Year Ended December 31, 2005        |                  |               |                      |                |   |                |
|-------------------------------------|------------------|---------------|----------------------|----------------|---|----------------|
| Total Company                       | National Lending | Local Banking | Other <sup>(2)</sup> | Total Managed  | Securitization Adjustments <sup>(1)</sup> | Total Reported |
| Net interest income                 | \$ 7,623,855     | N/A           | \$ 31,599            | \$ 7,655,454   | \$ (3,975,212)                            | \$ 3,680,242   |
| Non-interest income                 | 4,364,164        | N/A           | 195,234              | 4,559,398      | 1,798,707                                 | 6,358,105      |
| Provision for loan and lease losses | 3,664,399        | N/A           | 3,178                | 3,667,577      | (2,176,505)                               | 1,491,072      |
| Other non-interest expenses         | 5,359,758        | N/A           | 358,515              | 5,718,273      | —   | 5,718,273      |
| Income tax provision (benefit)      | 1,036,415        | N/A           | (16,560)             | 1,019,855      | —   | 1,019,855      |
| Net income (loss)                   | \$ 1,927,447     | N/A           | \$ (118,300)         | \$ 1,809,147   | —   | \$ 1,809,147   |
| Loans held for investment           | \$ 89,222,031    | N/A           | \$ 16,305,460        | \$ 105,527,491 | \$ (45,679,810)                           | \$ 59,847,681  |

| Year Ended December 31, 2007        |               |               |                           |                        |  |  |
|-------------------------------------|---------------|---------------|---------------------------|------------------------|--|--|
| National Lending sub-segment detail | U.S. Card     | Auto Finance  | Global Financial Services | Total National Lending |  |  |
| Net interest income                 | \$ 5,242,181  | \$ 1,510,869  | \$ 2,101,409              | \$ 8,854,459           |  |  |
| Non-interest income                 | 3,643,359     | 112,261       | 1,256,479                 | 5,012,099              |  |  |
| Provision for loan and lease losses | 2,351,966     | 1,056,120     | 1,283,693                 | 4,691,779              |  |  |
| Non-interest expenses               | 3,307,576     | 618,568       | 1,619,754                 | 5,545,898              |  |  |
| Income tax provision                | 1,109,743     | (17,736)      | 155,066                   | 1,247,073              |  |  |
| Net income (loss)                   | \$ 2,116,255  | \$ (33,822)   | \$ 299,375                | \$ 2,381,808           |  |  |
| Loans held for investment           | \$ 52,078,847 | \$ 25,128,352 | \$ 29,301,244             | \$ 106,508,443         |  |  |

| Year Ended December 31, 2006        |               |               |                           |                        |
|-------------------------------------|---------------|---------------|---------------------------|------------------------|
| National Lending sub-segment detail | U.S. Card     | Auto Finance  | Global Financial Services | Total National Lending |
| Net interest income                 | \$ 4,715,798  | \$ 1,372,517  | \$ 1,817,871              | \$ 7,906,186           |
| Non-interest income                 | 3,255,681     | 81,384        | 1,187,087                 | 4,524,152              |
| Provision for loan and lease losses | 1,644,619     | 494,835       | 1,068,395                 | 3,207,849              |
| Non-interest expenses               | 3,521,627     | 599,807       | 1,509,666                 | 5,631,100              |
| Income tax provision                | 981,833       | 125,740       | 152,945                   | 1,260,518              |
| Net income                          | \$ 1,823,400  | \$ 233,519    | \$ 273,952                | \$ 2,330,871           |
| Loans held for investment           | \$ 53,623,680 | \$ 21,751,827 | \$ 26,983,673             | \$ 102,359,180         |

**Year Ended December 31, 2005**

| <b>National Lending sub-segment detail</b> | <b>U.S. Card</b> | <b>Auto Finance</b> | <b>Global Financial Services</b> | <b>Total National Lending</b> |
|--|------------------|---------------------|----------------------------------|-------------------------------|
| Net interest income                        | \$ 4,793,956     | \$ 1,149,377        | \$ 1,680,522                     | \$ 7,623,855                  |
| Non-interest income                        | 3,321,457        | 19,951              | 1,022,756                        | 4,364,164                     |
| Provision for loan and lease losses        | 2,279,109        | 459,513             | 925,777                          | 3,664,399                     |
| Non-interest expenses                      | 3,356,600        | 506,480             | 1,496,678                        | 5,359,758                     |
| Income tax provision                       | 870,351          | 71,268              | 94,796                           | 1,036,415                     |
| Net income                                 | \$ 1,609,353     | \$ 132,067          | \$ 186,027                       | \$ 1,927,447                  |
| Loans held for investment                  | \$ 49,463,522    | \$ 16,372,019       | \$ 23,386,490                    | \$ 89,222,031                 |

- (1) Income statement adjustments for the year ended December 31, 2007 reclassify the net of finance charges of \$6,334.8 million, past due fees of \$1,004.1 million, other interest income of \$(167.3) million and interest expense of \$2,681.7 million; and net charge-offs of \$2,201.5 million to non-interest income from net interest income and provision for loan losses, respectively.  
Income statement adjustments for the year ended December 31, 2006 reclassify the net of finance charges of \$5,485.0 million, past due fees of \$938.6 million, other interest income of \$(239.7) million and interest expense of \$2,342.7 million; and net charge-offs of \$1,747.5 million to non-interest income from net interest income and provision for loan losses, respectively.  
Income statement adjustments for the year ended December 31, 2005 reclassify the net of finance charges of \$5,052.8 million, past due fees of \$1,006.1 million, other interest income of \$(196.4) million and interest expense of \$1,887.3 million; and net charge-offs of \$2,176.5 million to non-interest income from net interest income and provision for loan losses, respectively.
- (2) For 2006, Other category includes North Fork Bank results. For 2005, Other category includes Hibernia Bank results.

### Significant Segment Adjustments

During 2007, the Company recognized a pre-tax charge of \$79.8 million for liabilities in connection with the Visa antitrust lawsuit settlement with American Express. Additionally, the Company recorded a legal reserve of \$59.1 million for estimated possible damages in connection with other pending Visa litigation, reflecting our share of such potential damages as a Visa member. The 2007 litigation charges were recorded in non-interest expense and held in the Other category.

During 2007, the Company completed the sale of its interest in a relationship agreement to develop and market consumer credit products in Spain and recorded a net gain related to this sale of \$31.3 million consisting of a \$41.6 million increase in non-interest income partially offset by a \$10.3 million increase in non-interest expense. This gain was recorded in the Global Financial Services sub-segment.

During 2007, the Company sold its remaining interest in DealerTrack, a leading provider of on-demand software and data solutions for the automotive retail industry. The sale resulted in a \$46.2 million gain, which was recorded in non-interest income and reported in the Auto Finance sub-segment.

During 2007, the Company recorded \$138.2 million of restructuring charges as part of its broad-based initiative to reduce expenses and improve the Company's competitive cost position. The 2007 restructuring charges were recorded in non-interest expense and held in the Other category.

During 2006, the Company sold a combination of previously purchased charged-off loan portfolios and the Company originated charged-off loans resulting in the recognition of \$83.8 million of non-interest income recognized in the Other category.

During 2006, the Company sold a number of Treasury and Agency securities realizing a loss of \$34.9 million which was reported in non-interest expense and held in the Other category.

During 2005, the Company sold previously purchased charged-off loan portfolios resulting in a gain of \$34.0 million which was reported in non-interest income and held in the Other category.

During 2005, the Company recognized non-interest expense of \$76.3 million for employee termination and facility consolidation charges related to continued cost reduction initiatives and other less material one-time charges. Of this amount, \$41.7 million was allocated to the U.S. Card sub-segment, \$24.9 million was allocated to the Global Financial Services sub-segment, \$8.5 million was allocated to the Auto Finance sub-segment and the remainder was held in the Other category for the year ended December 31, 2005.

During 2005, the Company closed on the sale of its Tampa, Florida facilities. The ultimate sales price was greater than the impaired value of the held-for-sale property, and as such, the Company reversed \$18.8 million of its previously recorded 2004 impairment in Occupancy expense. Of this amount, \$17.4 million was allocated to the U.S. Card sub-segment, \$1.3 million was allocated to the Global Financial Services sub-segment, and the remainder of the balance was held in the Other category.

During 2005, the Company recognized a \$20.6 million prepayment penalty for the refinancing of the McLean Headquarters facility. Of this amount, \$16.8 million was allocated to the U.S. Card sub-segment, \$2.7 million was allocated to the Global Financial Services sub-segment, \$0.6 million was allocated to the Auto Finance segment, and the remainder of the balance was held in the Other category.

During 2005, the Company recognized a \$28.2 million impairment charge related to the write-off of the Company's insurance brokerage business. The charge was recorded in non-interest expense and fully allocated to the Global Financial Services sub-segment.

### ***The Gulf Coast Hurricanes' Impacts***

As a result of the Gulf Coast Hurricanes of 2005, the Company recorded a \$28.5 million allowance for loan losses and recognized a \$15.6 million write-down on retained interests related to its loan securitization programs in 2005. Of the additional allowance build, \$10.0 million was allocated to the U.S. Card sub-segment, \$2.5 million was allocated to the Global Financial Services sub-segment, and \$16.0 million was allocated to the Auto Finance sub-segment. The \$15.6 million write-down of retained interests was held in the Other category. The impact of the hurricanes on Hibernia was reflected in Hibernia's results prior to the acquisition

During 2006, the Company determined that \$25.7 million of allowance for loan losses previously established by Hibernia to cover expected losses in the portion of the loan portfolio impacted by the hurricanes was no longer needed. This determination was driven by improvements in credit performance of the impacted portfolios since the time those reserves were established. As a result, the Local Banking segment includes the reversal of this allowance.

### ***Bankruptcy Legislation Impacts***

The Bankruptcy Abuse Prevention and Consumer Protection Act of 2005 ("new bankruptcy legislation") became effective in October 2005. As a result, the Company experienced a significant increase in bankruptcy related charge-offs during 2005 which is reflected in the provision for loan losses. The majority of the increase was allocated to the U.S. Card sub-segment.

### ***MasterCard Stock Sale***

In 2007, shareholders approved an amendment to the MasterCard Certificate of Incorporation that provides for an accelerated conversion of class B common stock into class A common stock. The MasterCard Board of Directors approved a conversion window running from August 4 to October 5, 2007, during which time owners of class B shares could have voluntarily elected to convert and sell a certain number of their shares. During the conversion period, Capital One elected to convert and sell 300,482 shares of MasterCard class B common stock. The Company recognized gains of \$43.4 million on these transactions in non-interest income in the Other category.

### ***MasterCard IPO***

During 2006, MasterCard, Inc. completed an initial public offering of its stock. In connection with this transaction, the Company received 2,305,140 Class B shares of which 1,360,032 Class B shares were immediately redeemed by MasterCard, Inc. The Company recognized a \$20.5 million gain from the share redemption, which was reported in non-interest expense and held in the Other category.

### **Note 5**

#### **Securities Available for Sale**

Securities available for sale as of December 31, 2007 and 2006 as follows:

|   | <b>Expected Maturity Schedule</b> |                      |                       |                          | <b>Market</b>           | <b>Amortized</b>     |
|---|-----------------------------------|----------------------|-----------------------|--------------------------|-------------------------|----------------------|
|   | <b>1 Year<br/>or Less</b>         | <b>1-5<br/>Years</b> | <b>5-10<br/>Years</b> | <b>Over 10<br/>Years</b> | <b>Value<br/>Totals</b> | <b>Cost Totals</b>   |
| <b>December 31, 2007</b>                                      |                                   |                      |                       |                          |                         |                      |
| U.S. Treasury and other U.S.<br>government agency obligations | \$ 544,821                        | \$ 620,435           | \$ 222,076            | \$ —                     | \$ 1,387,332            | \$ 1,369,322         |
| Collateralized mortgage obligations                           | 57,951                            | 8,347,975            | 441,936               | 7,209                    | 8,855,071               | 8,856,897            |
| Mortgage backed securities                                    | 72,232                            | 7,727,279            | 506,495               | —                        | 8,306,006               | 8,290,208            |
| Asset backed securities                                       | 179,105                           | 349,044              | 14,634                | —                        | 542,783                 | 546,166              |
| Other   | 316,274                           | 164,844              | 52,843                | 156,434                  | 690,395                 | 696,724              |
| <b>Total</b>  | <b>\$ 1,170,383</b>               | <b>\$ 17,209,577</b> | <b>\$ 1,237,984</b>   | <b>\$ 163,643</b>        | <b>\$ 19,781,587</b>    | <b>\$ 19,759,317</b> |
| <b>December 31, 2006</b>                                      |                                   |                      |                       |                          |                         |                      |
| U.S. Treasury and other U.S.<br>government agency obligations | \$ 422,352                        | \$ 1,404,961         | \$ 239,127            | \$ 991                   | \$ 2,067,431            | \$ 2,091,601         |
| Collateralized mortgage obligations                           | 2,009                             | 2,197,964            | 96,820                | 543,189                  | 2,839,982               | 2,860,302            |
| Mortgage backed securities                                    | 4,858                             | 1,207,529            | 1,470,515             | 5,914,861                | 8,597,763               | 8,692,290            |
| Asset backed securities                                       | —                                 | 284,275              | 157,770               | 161,713                  | 603,758                 | 606,558              |
| Other   | 573,830                           | 204,781              | 154,542               | 409,960                  | 1,343,113               | 1,293,580            |
| <b>Total</b>  | <b>\$ 1,003,049</b>               | <b>\$ 5,299,510</b>  | <b>\$ 2,118,774</b>   | <b>\$ 7,030,714</b>      | <b>\$ 15,452,047</b>    | <b>\$ 15,544,331</b> |

Securities available for sale included pledged securities of \$9.3 billion and \$9.5 billion at December 31, 2007 and 2006, respectively.

Unrealized gains (losses) on securities included gross unrealized gains of \$113.9 million, \$62.2 million and \$52.3 million, and gross unrealized losses of \$91.6 million, \$154.5 million and \$184.5 million, as of December 31, 2007, 2006 and 2005, respectively.

The following table shows the Company's investments' gross unrealized losses and fair value of the investments in an unrealized loss position, aggregated by investment category, at December 31, 2007 and 2006.

|  | Less than 12 Months |                   | Greater than 12 Months |                   | Total                |                   |
|--|---------------------|-------------------|------------------------|-------------------|----------------------|-------------------|
|  | Fair Value          | Unrealized Losses | Fair Value             | Unrealized Losses | Fair Value           | Unrealized Losses |
| <b>December 31, 2007</b>                                   |                     |                   |                        |                   |                      |                   |
| U.S. Treasury and other U.S. government agency obligations | \$ 74,509           | \$ 77             | \$ —                   | \$ —              | \$ 74,509            | \$ 77             |
| Collateralized mortgage obligations                        | 47,167              | 414               | 3,848,835              | 43,812            | 3,896,002            | 44,226            |
| Mortgage backed securities                                 | 68,249              | 855               | 3,036,435              | 37,286            | 3,104,684            | 38,141            |
| Asset backed securities                                    | 103,106             | 343               | 178,583                | 3,941             | 281,689              | 4,284             |
| Other  | 61,163              | 518               | 171,390                | 4,391             | 232,553              | 4,909             |
| <b>Total</b>   | <b>\$ 354,194</b>   | <b>\$ 2,207</b>   | <b>\$ 7,235,243</b>    | <b>\$ 89,430</b>  | <b>\$ 7,589,437</b>  | <b>\$ 91,637</b>  |
| <b>December 31, 2006</b>                                   |                     |                   |                        |                   |                      |                   |
| U.S. Treasury and other U.S. government agency obligations | \$ 604,830          | \$ 3,779          | \$ 1,461,583           | \$ 17,245         | \$ 2,066,413         | \$ 21,024         |
| Collateralized mortgage obligations                        | 2,105,803           | 16,464            | 4,156,371              | 62,290            | 6,262,174            | 78,754            |
| Mortgage backed securities                                 | 1,124,073           | 6,381             | 3,112,745              | 35,895            | 4,236,818            | 42,276            |
| Asset backed securities                                    | 183,651             | 591               | 983,371                | 9,803             | 1,167,022            | 10,394            |
| Other  | 599,211             | 1,642             | 38,552                 | 411               | 637,763              | 2,053             |
| <b>Total</b>   | <b>\$ 4,617,568</b> | <b>\$ 28,857</b>  | <b>\$ 9,752,622</b>    | <b>\$ 125,644</b> | <b>\$ 14,370,190</b> | <b>\$ 154,501</b> |

The Company has determined that these investments have only temporary impairment based on a number of criteria, including the timeframe of the unrealized loss position, the nature of the investments and the Company's intent and ability to hold the fixed income securities until a recovery of fair value, which may be maturity, occurs.

**U.S. Treasury and other U.S. government agency Obligations.** The unrealized losses on the Company's investments in U.S. Treasury obligations and direct obligations of U.S. government agencies were caused by interest rate increases. The contractual terms of these investments do not permit the issuer to settle the securities at a price less than the amortized cost of the investment. Because the Company has the ability and intent to hold these investments until a recovery of fair value, which may be maturity, the Company does not consider these investments to be other-than-temporarily impaired at December 31, 2007 and 2006.

**Collateralized Mortgage Obligations.** The unrealized losses on the Company's investment in collateralized mortgage obligations were primarily caused by interest rate and spread volatility. The Company has the ability and intent to hold these investments until a recovery of fair value, which may be maturity, the Company does not consider these investments to be other-than-temporarily impaired at December 31, 2007 and 2006.

**Mortgage-Backed Securities.** The unrealized losses of the Company's investment in federal agency mortgage-backed securities were primarily caused by interest rate and spread volatility. The contractual cash flows of these investments are guaranteed by an agency of the U.S. government. Accordingly, it is expected that the securities would not be settled at a price less than the amortized cost of the Company's investment. The Company has the ability and intent to hold these investments until a recovery of fair value, which may be maturity, the Company does not consider these investments to be other-than-temporarily impaired at December 31, 2007 and 2006.

**Asset-Backed Securities.** The unrealized losses on the Company's investments in asset-backed security items were primarily caused by interest rate and spread volatility. The Company has the ability and intent to hold these investments until a recovery of fair value, which may be maturity, the Company does not consider these investments to be other-than-temporarily impaired at December 31, 2007 and 2006.

**Other.** The unrealized losses on the Company's investments in other items were primarily a reflection of the interest rate and spread volatility. The Company has the ability and intent to hold these investments until a recovery of fair value, which may be maturity, the Company does not consider these investments to be other-than-temporarily impaired at December 31, 2007 and 2006.

|  | Weighted Average Yields |              |               |                  |
|--|-------------------------|--------------|---------------|------------------|
|  | 1 Year<br>or Less       | 1-5<br>Years | 5-10<br>Years | Over 10<br>Years |
| <b>December 31, 2007</b>                                   |                         |              |               |                  |
| U.S. Treasury and other U.S. government agency obligations | 4.33%                   | 3.72%        | 3.83%         | — %              |
| Collateralized mortgage obligations                        | 5.12                    | 5.24         | 5.36          | 6.77             |
| Mortgage backed securities                                 | 5.08                    | 5.26         | 5.42          | —                |
| Asset backed securities                                    | 5.07                    | 5.59         | 7.14          | —                |
| Other  | 2.77                    | 3.62         | 4.51          | 5.09             |
| <b>Total</b>   | <b>4.25%</b>            | <b>5.19%</b> | <b>5.12%</b>  | <b>5.10%</b>     |

The distribution of mortgage-backed securities, collateralized mortgage obligations, and asset backed securities is based on average expected maturities. Actual maturities could differ because issuers may have the right to call or prepay obligations.

Weighted average yields were determined based on amortized cost. Gross realized gains on sales of securities were \$71.2 million, \$36.8 million and \$7.4 million for the years ended December 31, 2007, 2006 and 2005, respectively. Gross realized losses were \$1.2 million, \$66.0 million and \$14.2 million for the years ended December 31, 2007, 2006 and 2005, respectively.

#### Note 6

##### Allowance for Loan and Lease Losses

The following is a summary of changes in the allowance for loan and lease losses:

|  | Year Ended December 31 |              |              |
|--|------------------------|--------------|--------------|
|  | 2007                   | 2006         | 2005         |
| Balance at beginning of year                                     | \$ 2,180,000           | \$ 1,790,000 | \$ 1,505,000 |
| Provision for loan and lease losses from continuing operations   | 2,636,502              | 1,476,438    | 1,491,072    |
| Provision for loan and lease losses from discontinued operations | 80,151                 | —            | —            |
| Acquisitions   | —                      | 225,890      | 224,144      |
| Other  | 26,888                 | 72,821       | (12,731)     |
| Charge-offs  | (2,580,219)            | (1,932,453)  | (1,865,836)  |
| Principal recoveries   | 619,678                | 547,304      | 448,351      |
| Net charge-offs  | (1,960,541)            | (1,385,149)  | (1,417,485)  |
| Balance at end of year   | \$ 2,963,000           | \$ 2,180,000 | \$ 1,790,000 |

#### Note 7

##### Loans Held for Investment

The composition of the loans held for investment portfolio was as follows:

|  | December 31    |               |
|--|----------------|---------------|
|  | 2007           | 2006          |
| <b>Year-End Balances:</b>                |                |               |
| Reported loans:                          |                |               |
| Consumer loans:                          |                |               |
| Credit cards                             |                |               |
| Domestic                                 | \$ 13,130,866  | \$ 18,102,140 |
| International                            | 3,661,661      | 3,203,148     |
| Total credit cards                       | 16,792,527     | 21,305,288    |
| Installment loans                        |                |               |
| Domestic                                 | 9,966,818      | 7,057,270     |
| International                            | 354,556        | 637,982       |
| Total installment loans                  | 10,321,374     | 7,695,252     |
| Auto loans                               | 25,038,294     | 23,180,455    |
| Mortgage loans                           | 12,296,575     | 12,586,905    |
| Total consumer loans                     | 64,448,770     | 64,767,900    |
| Commercial loans                         | 37,356,257     | 31,744,239    |
| Total reported loans held for investment | \$ 101,805,027 | \$ 96,512,139 |

Loans totaling approximately \$799.9 million and \$573.0 million, representing amounts which were greater than 90 days past due, were included in the Company's reported loan portfolio as of December 31, 2007 and 2006, respectively. These delinquencies include nonaccrual consumer auto loans of \$593.6 million in 2007, \$336.6 million in 2006.

Loans that were considered individually impaired in accordance with SFAS No. 114 at December 31, 2007 and 2006 were \$122.8 million and \$57.6 million, respectively. The Company had a corresponding specific allowance for loan and lease losses of \$8.4 million and \$6.1 million at December 31, 2007 and 2006, respectively, relating to impaired loans of \$48.8 million and \$41.0 million at December 31, 2007 and 2006, respectively. The average balance of impaired loans was \$74.8 million in 2007 and \$65.3 million in 2006. Interest income recognized during 2007 and 2006 related to impaired loans was not material.

## Note 8

### Premises and Equipment

Premises and equipment were as follows:

|   | December 31         |                     |
|---|---------------------|---------------------|
|   | 2007                | 2006                |
| Land  | \$ 402,422          | \$ 396,554          |
| Buildings and improvements                      | 1,392,666           | 1,265,524           |
| Furniture and equipment                         | 1,067,299           | 1,003,142           |
| Computer software                               | 745,061             | 786,626             |
| In process                                      | 335,755             | 245,883             |
|   | <b>3,943,203</b>    | 3,697,729           |
| Less: Accumulated depreciation and amortization | <b>(1,643,600)</b>  | (1,494,449)         |
| <b>Total premises and equipment, net</b>        | <b>\$ 2,299,603</b> | <b>\$ 2,203,280</b> |

Depreciation and amortization expense from continuing operations was \$308.8 million, \$269.6 million, and \$210.2 million, for the years ended December 31, 2007, 2006 and 2005, respectively.

In September 2007, the Company discontinued operations for the majority of the GreenPoint Mortgage business. As a result, the loss on discontinued operations for 2007 includes the write-off of premises and equipment of \$34.6 million (includes \$63.3 of write-off in premises equipment net of \$28.7 million of accumulated depreciation and amortization).

As discussed in Note 3—Business Combinations, the Company completed its acquisition of North Fork Bank in December 2006. The acquisition added: \$168.5 million in land, \$299.4 million in buildings and improvements, \$87.2 million of furniture and equipment, \$24.8 million of computer software and \$24.8 million of construction in process at December 31, 2006, which are reflected in the table above.

During 2005, the Company closed on the sale of certain facilities in Seattle, Washington and Tampa, Florida as part of its facility consolidation efforts. The final sales price of the Tampa, Florida facility was greater than the recorded impaired value, and as such, the Company reversed \$18.8 million of its previously recorded impairment in Occupancy expense during the year ended December 31, 2005.

## Note 9

### Borrowings

Borrowings as of December 31, 2007 and 2006 were as follows:

|   | 2007                 |                       | 2006                 |                       |
|---|----------------------|-----------------------|----------------------|-----------------------|
|   | Outstanding          | Weighted Average Rate | Outstanding          | Weighted Average Rate |
| Interest-bearing deposits                     | \$ 71,943,913        | 3.67%                 | \$ 74,122,822        | 3.72%                 |
| <b>Senior and subordinated notes</b>          |                      |                       |                      |                       |
| Bank notes—fixed rate Corporation             | \$ 3,525,699         | 5.49%                 | \$ 3,519,649         | 5.49%                 |
|   | 7,187,007            | 5.75%                 | 6,205,821            | 5.72%                 |
| <b>Total</b>                                  | <b>\$ 10,712,706</b> |                       | <b>\$ 9,725,470</b>  |                       |
| <b>Other borrowings</b>                       |                      |                       |                      |                       |
| Secured borrowings                            | \$ 13,067,562        | 4.60%                 | \$ 14,532,381        | 5.19%                 |
| Junior subordinated debentures                | 1,645,656            | 7.39%                 | 1,623,726            | 7.92%                 |
| FHLB advances                                 | 6,841,789            | 4.63%                 | 2,648,363            | 5.32%                 |
| Federal funds purchased and resale agreements | 683,186              | 3.19%                 | 3,736,470            | 5.27%                 |
| Other short-term borrowings                   | 4,345,490            | 5.88%                 | 1,716,067            | 5.89%                 |
| <b>Total</b>                                  | <b>\$ 26,583,683</b> |                       | <b>\$ 24,257,007</b> |                       |

## **Interest-Bearing Deposits**

As of December 31, 2007, the Company had \$71.9 billion in interest-bearing deposits of which \$10.0 billion represents large denomination certificates of \$100 thousand or more. As of December 31, 2006, the Company had \$74.1 billion in interest-bearing deposits of which \$12.0 billion represents large denomination certificates of \$100 thousand or more.

## **Senior and Subordinated Notes**

The Senior and Subordinated Global Bank Note Program gives COB the ability to issue securities to both U.S. and non-U.S. lenders and to raise funds in U.S. and foreign currencies. The Senior and Subordinated Global Bank Note Program had \$3.2 billion outstanding at December 31, 2007 and 2006. Prior to the establishment of the Senior and Subordinated Global Bank Note Program, COB issued senior unsecured debt through its \$8.0 billion Senior Domestic Bank Note Program, of which \$168.0 million and \$166.2 million was outstanding at December 31, 2007 and 2006, respectively. COB did not renew the Senior Domestic Bank Note Program for future issuances following the establishment of the Senior and Subordinated Global Bank Note Program.

Prior to 2007, the Company issued senior and subordinated notes that as of December 31, 2007 had a par amount of \$9.7 billion.

In September 2007, the Company issued \$1.5 billion of 6.75% senior notes due September 15, 2017.

In December 2006, in connection with the North Fork acquisition, the Company assumed \$150.0 million of 9.25% subordinated notes due October 1, 2010, \$350.0 million of 3.20% senior notes due June 6, 2008, \$350.0 million of 5.875% fixed rate subordinated notes due August 15, 2012 and \$150.0 million of 5.00% fixed rate subordinated loans due August 15, 2012.

In September 2006, the Company issued \$1.1 billion of floating rate senior notes due September 10, 2009 and \$1.1 billion of 5.7% senior notes due September 15, 2011.

In August 2006, the Company issued \$1.0 billion aggregate principal amount of 6.150% subordinated notes due September 1, 2016.

## ***Corporation Shelf Registration Statement***

As of December 31, 2007, the Corporation had an effective shelf registration statement under which the Corporation from time to time may offer and sell an indeterminate aggregate amount of senior or subordinated debt securities, preferred stock, depository shares representing preferred stock, common stock, trust preferred securities, junior subordinated debt securities, guarantees of trust preferred securities and certain back-up obligations, purchase contracts and units. There is no limit under this shelf registration statement to the amount or number of such securities that the Corporation may offer and sell. Under SEC rules, the Automatic Shelf Registration Statement expires three years after filing. Accordingly, the Corporation must file a new Automatic Shelf Registration Statement at least once every three years.

## **Other Borrowings**

### ***Secured Borrowings***

COAF maintained twenty-three agreements to transfer pools of consumer loans accounted for as secured borrowings at December 31, 2007. The agreements were entered into between 2004 and 2007, relating to the transfers of pools of consumer loans totaling \$31.6 billion. Principal payments on the borrowings are based on principal collections, net of losses, on the transferred consumer loans. The secured borrowings accrue interest predominantly at fixed rates and mature between March 2008 and September 2011, or earlier depending upon the repayment of the underlying consumer loans. At December 31, 2007 and 2006, \$13.1 billion and \$14.5 billion, respectively, of the secured borrowings were outstanding.

### ***Junior Subordinated Debentures***

At December 31, 2007 and 2006, the Company had junior subordinated debentures outstanding with a par amount of \$1.6 billion, respectively.

The Company had previously established special purpose trusts for the purpose of issuing trust preferred securities. The proceeds from such issuances, together with the proceeds of the related issuances of common securities of the trusts, were invested by the trusts in junior subordinated deferrable interest debentures issued by Capital One Financial Corporation. Prior to FASB Interpretation No. 46R, *Consolidation of Variable Interest Entities* ("FIN 46R"), these trusts were consolidated subsidiaries of the Company. As a result of the adoption of FIN 46R, the Company deconsolidated all such special purpose trusts, as the Company is not considered to be the primary beneficiary under this accounting standard.

During 2007, securities totaling \$450.0 million were called or matured. In February 2007, the Company issued \$500.0 million aggregate principal amount of junior subordinated debentures that are scheduled to mature on February 17, 2037. The debentures bear interest at a rate of 6.745% until February 17, 2032, at which time they become floating rate through to the scheduled maturity date.

In December 2006, in connection with the North Fork acquisition, the Company assumed \$100.0 million of 8.70% junior subordinated debentures due December 15, 2026 and \$200.0 million of 9.10% junior subordinated debentures due June 1, 2027. These junior subordinated debentures were called during 2007, as noted above, resulting in a \$17.4 million gain. In addition, the Company assumed

\$100.0 million of 8.0% junior subordinated debentures due December 15, 2027 and \$45.0 million of 8.17% junior subordinated debentures due May 1, 2028. These junior subordinated debentures remain outstanding at December 31, 2007.

In August 2006, the Company issued \$650.0 million aggregate principal amount of 7.686% junior subordinated debentures that are scheduled to mature on August 15, 2036.

In June 2006, the Company issued \$345.0 million aggregate principal amount of 7.5% junior subordinated debentures that are scheduled to mature on June 15, 2066.

### ***FHLB Advances***

During 2007, the Company utilized Federal Reserve Home Loan Bank (FHLB) advances of \$6.8 billion which are secured by the Company's investment in FHLB stock and by a blanket floating lien on portions of the Company's residential mortgage loan portfolio. FHLB stock totaled \$424.6 million at December 31, 2007 and is included in Other assets.

### ***Other Short-Term Borrowings***

#### *Revolving Credit Facility*

In June 2004, the Company terminated its Domestic Revolving and Multicurrency Credit Facilities and replaced them with a new revolving credit facility ("Credit Facility") providing for an aggregate of \$750.0 million in unsecured borrowings from various lending institutions to be used for general corporate purposes. On April 30, 2007 the Credit Facility was terminated.

#### *Collateralized Revolving Credit Facilities*

In March 2005, COAF entered into a revolving warehouse credit facility collateralized by a security interest in certain auto loan assets (the "Capital One Auto Loan Facility II"). As of December 31, 2007 the Capital One Auto Loan Facility II had the capacity to issue up to \$1.3 billion in secured notes. The Capital One Auto Loan Facility II has multiple participants each with separate renewal dates. The facility does not have a final maturity date. Instead, the participant may elect to renew the commitment for another set period of time. Interest on the facility is based on commercial paper rates. At December 31, 2007 and 2006, \$127.7 million and \$1.2 billion, respectively, were outstanding under the facility. The Capital One Auto Loan Facility II was paid down in January 2008.

In March 2002, COAF entered into a revolving warehouse credit facility collateralized by a security interest in certain auto loan assets (the "Capital One Auto Facility I"). As of December 31, 2007, the Capital One Auto Facility I had the capacity to issue up to \$4.1 billion in secured notes. The Capital One Auto Facility I has multiple participants each with separate renewal dates. The facility does not have a final maturity date. Instead, each participant may elect to renew the commitment for another set period of time. Interest on the facility is based on commercial paper rates. At December 31, 2007 and 2006, \$4.2 billion and \$461.0 million, respectively, were outstanding under the facility. The Capital One Auto Loan Facility I was paid down in January 2008.

Interest-bearing time deposits, Senior and subordinated notes and Other borrowings as of December 31, 2007, mature as follows:

|              | <b>Interest-<br/>Bearing<br/>Time<br/>Deposits<sup>(1)</sup></b> | <b>Senior and<br/>Subordinated<br/>Notes</b> | <b>Other<br/>Borrowings</b> | <b>Total</b>         |
|--------------|--|--|-----------------------------|----------------------|
| 2008         | \$ 18,871,926  | \$ 1,808,760                                 | \$ 15,250,370               | \$ 35,931,056        |
| 2009         | 6,005,897  | 1,596,939                                    | 7,202,071                   | 14,804,907           |
| 2010         | 1,853,310  | 764,854                                      | 2,343,017                   | 4,961,181            |
| 2011         | 851,403  | 1,143,725                                    | 479,920                     | 2,475,048            |
| 2012         | 859,337  | 657,701                                      | 2,992                       | 1,520,030            |
| Thereafter   | 662,886  | 4,740,727                                    | 1,305,313                   | 6,708,926            |
| <b>Total</b> | <b>\$ 29,104,759</b>   | <b>\$ 10,712,706</b>                         | <b>\$ 26,583,683</b>        | <b>\$ 66,401,148</b> |

(1) Includes only those interest bearing deposits which have a contractual maturity date.

### **Note 10 Stock Plans**

The Company has two active stock-based compensation plans, one employee plan and one non-employee director plan. Under the plans, the Company reserves common shares for issuance in various forms including incentive stock options, nonstatutory stock options, stock appreciation rights, restricted stock awards, restricted stock units, and performance share units.

The following table provides the number of reserved common shares and the number of common shares available for future issuance for the Company's active stock-based compensation plans as of December 31, 2007, 2006 and 2005. The ability to issue grants from other plans was terminated in 2004.

| Plan Name  | Shares Reserved | Available For Issuance |            |           |
|--|-----------------|------------------------|------------|-----------|
|  |                 | 2007                   | 2006       | 2005      |
| 2004 Stock Incentive Plan                        | 20,000,000      | 7,862,529              | 12,287,294 | 4,313,190 |
| 1999 Non-Employee Directors Stock Incentive Plan | 825,000         | 98,121                 | 134,600    | 166,500   |

Generally the exercise price of stock options, or value of restricted stock awards, will equal the fair market value of the Company's stock on the date of grant. The maximum contractual term for options is ten years, and option vesting is determined at the time of grant. The vesting for most options is 33 1/3 percent per year beginning with the first anniversary of the grant date. For restricted stock, the vesting is usually 25 percent on the first and second anniversaries of the grant date and 50 percent on the third anniversary date or three years from the date of grant.

The Company also issues cash equity units which are recorded as liabilities as expense is recognized. Cash equity units are not issued out of the Company's stock-based compensation plans because they are settled with a cash payment for each unit vested equal to the fair market value of the Company's stock on the vesting date. Cash equity units vest 25 percent on the first and second anniversaries of the grant date and 50 percent on the third anniversary date or three years from the date of grant.

The Company recognizes compensation expense on a straight line basis over the entire award's vesting period for any awards with graded vesting. Total compensation expense recognized for share based compensation during the years 2007, 2006 and 2005 was \$230.0 million, \$211.1 million and \$154.5 million, respectively. The total income tax benefit recognized in the consolidated statement of income for share based compensation arrangements during the years 2007, 2006 and 2005 was \$80.5 million, \$73.9 million and \$54.1 million, respectively.

Stock option expense is based on per option fair values, estimated at the grant date using a Black-Scholes option-pricing model. The fair value of options granted during 2007, 2006 and 2005 was estimated using the weighted average assumptions summarized below:

| Assumptions   | 2007  | 2006  | 2005  |
|---|-------|-------|-------|
| Dividend yield <sup>(1)</sup>                       | 1.53% | .13%  | .14%  |
| Volatility factors of stock's expected market price | 27%   | 29%   | 46%   |
| Average risk-free interest rate                     | 4.05% | 4.68% | 4.26% |
| Expected option lives (in years)                    | 4.5   | 4.5   | 5.3   |

(1) In 2007, the Company announced an expected dividend of approximately 25% of net income for 2008. Previously, the Company paid dividends at the rate of \$0.11 per share.

A summary of option activity under the plans as of December 31, 2007, and changes during the year then ended is presented below:

|                               | Options (000s) | Weighted-Average Exercise Price | Weighted-Average Remaining Contractual Term | Aggregate Intrinsic Value (000,000) |
|-------------------------------|----------------|---------------------------------|---|-------------------------------------|
| Outstanding January 1, 2007   | 28,112         | \$ 55.77                        |   |                                     |
| Granted                       | 3,580          | 64.73                           |   |                                     |
| Exercised                     | (5,207)        | 43.03                           |   |                                     |
| Cancelled                     | (981)          | 75.97                           |   |                                     |
| Outstanding December 31, 2007 | 25,504         | \$ 58.90                        | 4.8 years                                   | \$ 41.1                             |
| Exercisable December 31, 2007 | 16,897         | \$ 53.65                        | 3.7 years                                   | \$ 41.1                             |

At December 31, 2007, the number, weighted average exercise price, aggregate intrinsic value and weighted average remaining contractual terms of options vested and expected to vest approximate amounts for options outstanding. The weighted-average fair value of options granted during the years 2007, 2006 and 2005 was \$16.31, \$26.94 and \$37.07, respectively. Cash proceeds from the exercise of stock options were \$224.1 million for 2007. Tax benefits realized from the exercise of stock options were \$61.0 million for 2007. The total intrinsic value of options exercised during the years 2007, 2006 and 2005 was \$174.4 million, \$143.1 million, and \$502.0 million, respectively.

A summary of 2007 activity for restricted stock awards and units is presented below:

|                             | Shares<br>(000) | Weighted-<br>Average<br>Grant<br>Date<br>Fair<br>Value |
|-----------------------------|-----------------|--|
| Unvested at January 1, 2007 | 2,346           | \$ 77.48   |
| Granted                     | 2,030           | \$ 64.63   |
| Vested                      | (1,141)         | \$ 79.40   |
| Cancelled                   | (289)           | \$ 79.74   |
| Unvested December 31, 2007  | 2,946           | \$ 68.44   |

The weighted-average grant date fair value of restricted stock granted for the years 2007, 2006 and 2005 was \$64.63, \$82.54 and \$78.68, respectively. The total fair value of restricted stock vesting during the years 2007, 2006 and 2005 was \$79.6 million, \$100.9 million and \$205.4 million, respectively. At December 31, 2007 there was unrecognized compensation cost for unvested restricted awards of \$125.0 million. That cost is expected to be recognized over the next 3 years.

Cash equity units vesting during the years ended December 31, 2007 and 2006 resulted in cash payments to associates of \$30.1 million and \$18.7 million, respectively. These cash payments reflect the number of units vesting priced at the Company's stock price as of the vest date. At December 31, 2007 there was unrecognized compensation cost for unvested cash equity units of \$39.2 million, based on the average quarterly stock price. That cost is expected to be recognized over the next 3 years.

#### **2008 CEO Grant**

In December 2007, the Company's Board of Directors approved a compensation package for the Company's CEO. This package included 1,661,780 stock options which will vest upon the third anniversary date of the grant or upon departure from employment with Capital One for reasons other than retirement. Upon retirement, these options will continue to vest in accordance with the original vesting schedule. Compensation expense of \$17.0 million for these options was recorded in 2007 in accordance with the retirement eligibility provisions of SFAS 123R.

#### **2007 CEO Grant**

In December 2006, the Company's Board of Directors approved a compensation package for the Company's Chief Executive Officer (CEO). This package included 595,000 stock options which will vest upon the fifth anniversary date of the grant or upon departure from employment with Capital One for reasons other than retirement. Upon retirement, these options will continue to vest in accordance with the original vesting schedule. Compensation expense of \$18.0 million for these options was recorded in 2006 in accordance with the retirement eligibility provisions of SFAS 123R.

#### **2006 CEO Grant**

In December 2005, the Company's Board of Directors approved a compensation package for the Company's CEO. This package included 573,000 stock options which will vest upon the fifth anniversary date of the grant or upon departure from employment with Capital One for reasons other than retirement. Upon retirement, these options will continue to vest in accordance with the original vesting schedule. Compensation expense was recorded in accordance with SFAS 123.

#### **Accelerated Vesting Option Grants**

##### ***Entrepreneur Grant IV***

In April 1999, the Company's Board of Directors approved a stock option grant to senior management ("Entrepreneur Grant IV"). This grant was originally composed of 7,636,107 options to certain key managers (including 1,884,435 options to the Company's CEO and former COO) with an exercise price equal to the fair market value on the date of grant. The CEO and former COO gave up their salaries for the year 2001 and their annual cash incentives, annual option grants and Senior Executive Retirement Plan contributions for the years 2000 and 2001 in exchange for their Entrepreneur Grant IV options. Other members of senior management had the opportunity to give up all potential annual stock option grants for 1999 and 2000 in exchange for this one-time grant. All performance-based option accelerated vesting provisions lapsed during 2004; as such the options will now vest in accordance with the ultimate vesting provisions. 50% of the stock options held by middle management vested on April 29, 2005, and the remainder will vest on April 29, 2008, or upon a change in control of the Company. In 2003, the former COO's options associated with Entrepreneur Grant IV were forfeited in accordance with the terms of the employment agreement between the former COO and the Corporation. Options under this grant qualify as fixed as defined by APB 25, accordingly no compensation expense was recognized.

### ***Associate Stock Purchase Plan***

The Company maintains an Associate Stock Purchase Plan (the "Purchase Plan"). The Purchase Plan is a compensatory plan under SFAS 123; accordingly the Company recognized \$5.2 million, \$4.8 million and \$5.4 million in compensation expense for the years ended December 31, 2007, 2006 and 2005, respectively.

Under the Purchase Plan, associates of the Company are eligible to purchase common stock through monthly salary deductions of a maximum of 15% and a minimum of 1% of monthly base pay. To date, the amounts deducted are applied to the purchase of unissued common or treasury stock of the Company at 85% of the current market price. Shares may also be acquired on the market. An aggregate of 3.0 million common shares has been authorized for issuance under the 2002 Associate Stock Purchase Plan, of which 0.4 million shares were available for issuance as of December 31, 2007.

### **Dividend Reinvestment and Stock Purchase Plan**

In 1997, the Company implemented its dividend reinvestment and stock purchase plan ("1997 DRP"), which allows participating stockholders to purchase additional shares of the Company's common stock through automatic reinvestment of dividends or optional cash investments. The Company has 3.6 million shares available for issuance under the 1997 DRP at December 31, 2007. The Company also instituted an additional dividend reinvestment plan in 2002 ("2002 DRP") with an additional 7.5 million shares reserved, all of which were available for issuance at December 31, 2007.

### **Note 11**

#### **Employee Stock Ownership Plan**

The Company has an internally leveraged employee stock ownership plan ("ESOP") in which substantially all former employees of Hibernia participate. In accordance with the merger agreement with Hibernia, assets of the ESOP trust were allocated solely for the benefit of participants who were employees of Hibernia and its subsidiaries immediately prior to the merger date. The ESOP trust owned 1,012,658 and 1,137,331 shares of COF Common Stock at December 31, 2007 and December 31, 2006, respectively. The Company makes annual contributions to the ESOP in an amount determined by the Company's Board of Directors (or a committee authorized by the Board of Directors), but at least equal to the ESOP's minimum debt service less dividends received by the ESOP. Dividends received by the ESOP in 2007 were used to pay debt service, and it is anticipated this practice will continue in the future.

The ESOP shares were initially pledged as collateral for its debt. As the debt is repaid, shares are released from collateral and allocated to active participants. The remaining collateral shares are reported as a reduction to paid-in capital in equity. As shares are committed to be released, the Company reports compensation expense equal to the current market value of the shares, and the shares become outstanding for earnings per share calculations. Dividends on allocated ESOP shares are recorded as a reduction of retained earnings; dividends on unallocated ESOP shares are recorded as a reduction of contributions due to the ESOP.

Compensation expense of \$6.2 million and \$5.4 million relating to the ESOP was recorded by the Company for the years ended December 31, 2007 and December 31, 2006, respectively. The ESOP held 842,751 and 876,907 allocated shares and 169,907 and 260,424 suspense shares at December 31, 2007 and December 31, 2006, respectively. The fair value of the suspense shares was \$8.0 million and \$20.0 million at December 31, 2007 and December 31, 2006, respectively.

### **Note 12**

#### **Retirement Plans**

##### **Defined Contribution Plans**

The Company sponsors a contributory Associate Savings Plan in which substantially all full-time and certain part-time associates are eligible to participate. The Company makes contributions to each eligible associate's account, matches a portion of associate contributions and makes discretionary contributions based upon the Company meeting a certain earnings per share target. The Company's contributions to this plan amounted to \$73.6 million, \$70.9 million and \$67.6 million for the years ended December 31, 2007, 2006 and 2005, respectively.

The Company sponsors other defined contribution plans that were assumed through recent acquisitions. Contributions of cash and shares of the Company's common stock to these plans amounted to \$35.6 million, \$12.6 million and \$0.9 million for the years ended December 31, 2007, 2006 and 2005, respectively.

##### **Defined Benefit Pension and Other Postretirement Benefit Plans**

The Company sponsors defined benefit pension plans and other postretirement benefit plans. Pension plans include a legacy frozen cash balance plan and plans assumed in the North Fork acquisition, including two qualified defined benefit pension plans and several non-qualified defined benefit pension plans. The Company's legacy pension plan and the two qualified pension plans from the North Fork acquisition were merged into a single plan effective December 31, 2007. Other postretirement benefit plans include a legacy plan and plans assumed in the Hibernia and North Fork acquisitions, all of which provide medical and life insurance benefits.

The Company's pension plans and the other postretirement benefit plan assumed in the North Fork acquisition were valued using a December 31 measurement date. The Company's other plans were valued using an October 1 measurement date.

The Company's policy is to amortize prior service amounts on a straight-line basis over the average remaining years of service to full eligibility for benefits of active plan participants.

Full disclosure of certain prior period information is omitted due to immateriality. Net periodic postretirement benefit expense was \$8.5 million and \$6.7 million for 2005 and 2004, respectively. The liability recognized on the consolidated balance sheet for the legacy other postretirement benefit plan at December 31, 2005 was \$42.0 million.

The following table sets forth, on an aggregated basis, changes in the benefit obligations and plan assets, how the funded status is recognized in the balance sheet, and the components of net periodic benefit cost.

|   | Pension Benefits |            | Postretirement Benefits |             |
|---|------------------|------------|-------------------------|-------------|
|   | 2007             | 2006       | 2007                    | 2006        |
| <b>Change in benefit obligation:</b>  |                  |            |                         |             |
| Benefit obligation at beginning of year   | \$ 220,741       | \$ 7,597   | \$ 84,210               | \$ 47,989   |
| Service cost  | 15,014           | 1,087      | 8,823                   | 6,942       |
| Interest cost   | 12,034           | 1,347      | 4,678                   | 2,708       |
| Plan participant contributions  | —                | —          | 532                     | —           |
| Benefits paid   | (20,028)         | (3,450)    | (4,218)                 | (1,430)     |
| Benefit obligation assumed through acquisition                                      | —                | 214,478    | —                       | 33,248      |
| Net actuarial gain  | (16,285)         | (318)      | (10,714)                | (5,247)     |
| Amendments  | 363              | —          | (22,074)                | —           |
| Curtailments  | (8,808)          | —          | (1,454)                 | —           |
| Special termination benefits  | 4,895            | —          | —                       | —           |
| Benefit obligation at end of year   | \$ 207,926       | \$ 220,741 | \$ 59,783               | \$ 84,210   |
| <b>Change in plan assets:</b>   |                  |            |                         |             |
| Fair value of plan assets at beginning of year                                      | \$ 303,726       | \$ 5,528   | \$ 7,682                | \$ —        |
| Actual return on plan assets  | 23,757           | 2,344      | 674                     | 46          |
| Employer contributions  | 880              | 129        | 3,686                   | 149         |
| Plan participant contributions  | —                | —          | 532                     | —           |
| Plan assets acquired through acquisition  | —                | 299,175    | —                       | 7,636       |
| Benefits paid   | (20,028)         | (3,450)    | (4,218)                 | (149)       |
| Fair value of plan assets at end of year  | \$ 308,335       | \$ 303,726 | \$ 8,356                | \$ 7,682    |
| Funded status at end of year  | \$ 100,409       | \$ 82,985  | \$ (51,427)             | \$ (76,528) |
| <b>Balance Sheet Presentation:</b>  |                  |            |                         |             |
| Other assets  | \$ 111,013       | \$ 96,191  | \$ —                    | \$ —        |
| Other liabilities   | (10,604)         | (13,206)   | (51,427)                | (76,528)    |
| Net amount recognized at end of year  | \$ 100,409       | \$ 82,985  | \$ (51,427)             | \$ (76,528) |
| <b>Accumulated benefit obligation at end of year</b>                                | \$ 207,926       | \$ 213,061 | n/a                     | n/a         |
| <b>Components of net periodic benefit cost:</b>                                     |                  |            |                         |             |
| Service cost  | \$ 15,014        | \$ 1,087   | \$ 8,373                | \$ 6,942    |
| Interest cost   | 12,034           | 1,347      | 4,678                   | 2,708       |
| Expected return on plan assets  | (21,688)         | (2,223)    | (574)                   | (46)        |
| Amortization of transition obligation, prior service credit, and net actuarial loss | 188              | 175        | (4,308)                 | (3,711)     |
| Curtailment gain  | (8,483)          | —          | (1,454)                 | —           |
| Special termination benefits  | 4,895            | —          | —                       | —           |
| Net periodic benefit cost   | \$ 1,960         | \$ 386     | \$ 6,715                | \$ 5,893    |
| <b>Changes recognized in other comprehensive income, pretax:</b>                    |                  |            |                         |             |
| Transition obligation   | \$ —             |            | \$ 276                  |             |
| Prior service (cost) credit   | (363)            |            | 21,798                  |             |
| Net actuarial gain  | 18,354           |            | 10,814                  |             |
| Reclassification adjustments for amounts recognized in net periodic benefit cost    | 511              |            | (4,308)                 |             |
| Total recognized in other comprehensive income                                      | \$ 18,502        |            | \$ 28,580               |             |

During 2007, the Company recognized curtailments attributable to the freezing of one of the qualified plans assumed in the North Fork acquisition and special termination benefits attributable to the freezing of one of the qualified plans assumed in the North Fork acquisition and to the termination of employees in the closure of GreenPoint's mortgage origination operations. The \$22.1 million reduction in other postretirement benefit obligation from plan amendments in 2007 relates to the Company's decision to begin phasing out its contributions toward retiree health care costs so that employees becoming retirement eligible in 2013 and later years will receive no employer contributions.

|                                       | Pension Benefits |            | Postretirement Benefits |          |
|---------------------------------------|------------------|------------|-------------------------|----------|
|                                       | 2007             | 2006       | 2007                    | 2006     |
| Transition obligation                 | \$ —             | \$ —       | \$ —                    | \$ (331) |
| Prior service credit                  | —                | —          | 31,940                  | 14,712   |
| Net actuarial gain (loss)             | 15,574           | (2,928)    | 4,858                   | (6,163)  |
| Cumulative other comprehensive income | \$ 15,574        | \$ (2,928) | \$ 36,798               | \$ 8,218 |

Pretax amounts in cumulative other comprehensive income that are expected to be recognized as decreases (increases) of net periodic benefit cost for the year ending December 31, 2008 consist of:

|                           | Pension Benefits |      | Postretirement Benefits |          |
|---------------------------|------------------|------|-------------------------|----------|
|                           | 2007             | 2006 | 2007                    | 2006     |
| Prior service credit      | \$ —             | —    | \$ 9,628                | —        |
| Net actuarial gain (loss) | —                | —    | (125)                   | 114      |
| Total                     | \$ —             | —    | \$ (125)                | \$ 9,742 |

The following table sets forth the aggregate benefit obligation and aggregate fair value of plan assets for plans with benefit obligations in excess of plan assets. Based on the status of the Company's pension plans, the information presented also represents the aggregate pension accumulated benefit obligation and aggregate fair value of plan assets for pension plans with accumulated benefit obligations in excess of plan assets.

|                           | Pension Benefits |           | Postretirement Benefits |           |
|---------------------------|------------------|-----------|-------------------------|-----------|
|                           | 2007             | 2006      | 2007                    | 2006      |
| Benefit obligation        | \$ 10,604        | \$ 17,704 | \$ 59,783               | \$ 84,210 |
| Fair value of plan assets | \$ —             | \$ 4,498  | \$ 8,356                | \$ 7,682  |

The following table presents weighted-average assumptions used in the accounting for the plans.

|   | Pension Benefits |      | Postretirement Benefits |      |
|---|------------------|------|-------------------------|------|
|   | 2007             | 2006 | 2007                    | 2006 |
| <b>Assumptions for benefit obligations at measurement date:</b>                   |                  |      |                         |      |
| Discount rate   | 6.2%             | 5.6% | 6.3%                    | 5.7% |
| Rate of compensation increase   | n/a              | 4.0% | n/a                     | n/a  |
| <b>Assumptions for periodic benefit cost for the year ended:</b>                  |                  |      |                         |      |
| Discount rate   | 5.6%             | 5.5% | 5.7%                    | 5.5% |
| Expected rate of return on plan assets  | 7.5%             | 7.5% | 7.5%                    | 7.5% |
| Rate of compensation increase   | 4.0%             | 4.0% | n/a                     | n/a  |
| <b>Assumptions for year-end valuations:</b>                                       |                  |      |                         |      |
| Health care cost trend rate assumed for next year                                 | n/a              | n/a  | 9.3%                    | 9.3% |
| Rate to which the cost trend rate is assumed to decline (the ultimate trend rate) | n/a              | n/a  | 5.0%                    | 5.0% |
| Year the rate reaches the ultimate trend rate                                     | n/a              | n/a  | 2017                    | 2016 |

To develop the expected long-term rate of return on plan assets assumption, consideration was given to the current level of expected returns on risk-free investments (primarily government bonds), the historical level of the risk premium associated with the other asset classes in which the portfolio is invested and the expectations for future returns of each asset class. The expected return for each asset class was then weighted based on the target asset allocation to develop the expected long-term rate of return on assets assumption for the portfolio.

Assumed health care cost trend rates have a significant effect on the amounts reported for the other postretirement benefit plans. A one-percentage point change in assumed health care cost trend rates would have the following effects:

|  | 2007        |             | 2006        |             |
|--|-------------|-------------|-------------|-------------|
|  | 1% Increase | 1% Decrease | 1% Increase | 1% Decrease |
| Effect on year-end postretirement benefit obligation | \$ 5,684    | \$ (4,817)  | \$ 9,393    | \$ (7,768)  |
| Effect on total service and interest cost components | \$ 1,780    | \$ (1,459)  | \$ 2,014    | \$ (1,595)  |

### Plan Assets

The qualified defined benefit pension plan asset allocations as of the annual measurement dates are as follows:

|                   | 2007 | 2006 |
|-------------------|------|------|
| Equity securities | 70%  | 60%  |
| Debt securities   | 30%  | 38%  |
| Other             | —    | 2%   |
| Total             | 100% | 100% |

The investment guidelines provide the following asset allocation targets and ranges: domestic equity target of 50% and allowable range of 45% to 55%, international equity target of 20% and allowable range of 15% to 25%, and domestic debt securities target of 30% and allowable range of 25% to 40%.

### Expected future benefit payments

The following benefit payments, which reflect expected future service, as appropriate, are expected to be paid:

|             | Pension Benefits | Postretirement Benefits |
|-------------|------------------|-------------------------|
| 2008        | \$ 30,121        | \$ 3,239                |
| 2009        | 15,947           | 3,634                   |
| 2010        | 15,101           | 4,009                   |
| 2011        | 15,097           | 4,390                   |
| 2012        | 16,141           | 4,588                   |
| 2013 - 2017 | 70,883           | 26,364                  |

In 2008, \$0.9 million in contributions are expected to be made to the pension plans, and \$3.2 million in contributions are expected to be made to the other postretirement benefit plans.

### Note 13

#### Other Non-Interest Expense

|                                      | Year Ended December 31 |              |              |
|--------------------------------------|------------------------|--------------|--------------|
|                                      | 2007                   | 2006         | 2005         |
| Professional services                | \$ 772,022             | \$ 681,535   | \$ 490,617   |
| Collections                          | 560,075                | 525,680      | 537,772      |
| Fraud losses                         | 123,028                | 103,010      | 53,744       |
| Bankcard association assessments     | 181,076                | 166,512      | 136,318      |
| Core deposit intangible amortization | 212,107                | 84,078       | —            |
| Other                                | 538,527                | 325,820      | 281,330      |
| Total                                | \$ 2,386,835           | \$ 1,886,635 | \$ 1,499,781 |

### Note 14

#### Income Taxes

The Company accounts for income taxes in accordance with SFAS No. 109, *Accounting for Income Taxes*, recognizing the current and deferred tax consequences of all transactions that have been recognized in the consolidated financial statements using the provisions of the enacted tax laws. Deferred tax assets and liabilities are determined based on differences between the financial reporting and tax bases of assets and liabilities and are measured using the enacted tax rates and laws that will be in effect when the differences are expected to reverse. Valuation allowances are recorded to reduce deferred tax assets to an amount that is more likely than not to be realized.

Significant components of the provision for income taxes attributable to continuing operations were as follows:

|  | Year Ended December 31 |                     |                     |
|--|------------------------|---------------------|---------------------|
|  | 2007                   | 2006                | 2005                |
| Current income tax provision:            |                        |                     |                     |
| Federal taxes                            | \$ 1,613,909           | \$ 1,188,283        | \$ 899,646          |
| State taxes                              | 82,468                 | 67,068              | 30,180              |
| International taxes                      | 53,721                 | 61,661              | (19,558)            |
| <b>Total current provision (benefit)</b> | <b>\$ 1,750,098</b>    | <b>\$ 1,317,012</b> | <b>\$ 910,268</b>   |
| Deferred income tax provision:           |                        |                     |                     |
| Federal taxes                            | \$ (462,193)           | \$ 3,678            | \$ 45,021           |
| State taxes                              | (12,318)               | (25,395)            | 11,312              |
| International taxes                      | 2,250                  | (49,331)            | 53,254              |
| <b>Total deferred benefit</b>            | <b>\$ (472,261)</b>    | <b>\$ (71,048)</b>  | <b>\$ 109,587</b>   |
| <b>Total income tax provision</b>        | <b>\$ 1,277,837</b>    | <b>\$ 1,245,964</b> | <b>\$ 1,019,855</b> |

Income tax benefits of \$121.9 million and \$22.0 million in 2007 and 2006, respectively, were allocated directly to reduce goodwill from acquisitions. Income tax benefit reported in shareholders' equity was as follows:

|   | Year Ended December 31 |                    |                     |
|---|------------------------|--------------------|---------------------|
|   | 2007                   | 2006               | 2005                |
| Foreign currency translation gains (losses) | \$ 2,679               | \$ (18,033)        | \$ (18,004)         |
| Net unrealized securities gains (losses)    | 25,780                 | 16,635             | (31,706)            |
| Net unrealized derivative (losses) gains    | (63,804)               | (6,750)            | 21,373              |
| Adoption of FAS 156                         | 6,378                  | —                  | —                   |
| Employee stock plans                        | (53,041)               | (77,090)           | (168,426)           |
| Employee retirement plans                   | 17,675                 | 1,851              |                     |
| <b>Total current provision (benefit)</b>    | <b>\$ (64,333)</b>     | <b>\$ (83,387)</b> | <b>\$ (196,763)</b> |

The reconciliation of income tax attributable to continuing operations computed at the U.S. federal statutory tax rate to income tax expense was:

|  | Year Ended December 31 |               |               |
|--|------------------------|---------------|---------------|
|  | 2007                   | 2006          | 2005          |
| Income tax at U.S. federal statutory tax rate      | 35.00%                 | 35.00%        | 35.00%        |
| Resolution of federal income tax issues and audits | (.31)                  | (1.94)        | —             |
| Recognition of foreign tax credits                 | (1.78)                 | —             | —             |
| Other, including state taxes, net                  | .11                    | 0.87          | 1.05          |
| <b>Income taxes</b>                                | <b>33.02%</b>          | <b>33.93%</b> | <b>36.05%</b> |

During 2007 and 2006, the Company's income tax expense was reduced by \$12.0 million and \$70.7 million, respectively, due to the resolution of certain tax issues and audits for prior years with the Internal Revenue Service ("IRS"). This reduction represented the release of previous accruals for potential audit adjustments which were subsequently settled or eliminated and further refinement of existing tax exposures.

Significant components of the Company's deferred tax assets and liabilities as of December 31, 2007 and 2006 were as follows:

|  | December 31  |            |
|--|--------------|------------|
|  | 2007         | 2006       |
| Deferred tax assets:   |              |            |
| Allowance for loan losses                                      | \$ 1,034,253 | \$ 721,241 |
| Unearned income  | 158,926      | 113,261    |
| Net unrealized losses on securities and derivative instruments | 68,340       | 67,009     |
| Employee stock plans   | 160,668      | 122,029    |
| Rewards & sweepstakes programs                                 | 439,254      | 165,791    |
| Valuation difference of acquired loans                         | 149,247      | 175,291    |
| Retained liability—Manufactured Housing                        | 50,814       | 30,461     |
| Employee benefits  | 35,864       | 56,720     |
| Foreign tax credit carryforward                                | 103,902      | 12,103     |
| Other  | 290,437      | 250,315    |
| Subtotal   | 2,491,705    | 1,714,221  |
| Valuation allowance  | (21,301)     | (14,621)   |
| Total deferred tax assets                                      | 2,470,404    | 1,699,600  |
| Deferred tax liabilities:                                      |              |            |
| Securizations  | 72,539       | 75,540     |
| Deferred revenue   | 534,143      | 663,821    |
| Property & equipment   | 49,665       | 72,777     |
| Prepaid expenses   | 7,542        | 55,078     |
| Leasing activities   | 18,632       | 16,595     |
| Core deposit and other intangibles                             | 423,230      | 543,000    |
| Servicing assets   | 89,258       | 91,429     |
| Other foreign deferred taxes                                   | 10,844       | 14,441     |
| Other  | 123,200      | 159,914    |
| Total deferred tax liabilities                                 | 1,329,053    | 1,692,595  |
| Net deferred tax assets (liabilities)                          | \$ 1,141,351 | \$ 7,005   |

(1) Prior period amounts have been reclassified to conform with current period presentation.

Included in Other deferred tax assets at December 31, 2007, the Company has a \$3.7 million net operating loss carryforward for U.S. federal income taxes purposes with a tax value of \$1.2 million that expires in 2020. The Company has net operating loss carryforwards for state purposes with a tax value of \$22.5 million that expire from 2008 to 2027. The Company has foreign tax credit carryforwards of \$103.9 million that expire in 2014 through 2017.

During 2007, the valuation allowance for certain tax credit carryforwards decreased by \$7.9 million as a result of a determination that the Company would have sufficient foreign tax credit limitation in future years. The state valuation allowance was increased by \$14.5 million, primarily related to state net operating loss carryforwards acquired through the purchase of North Fork Bancorporation, Inc. for which subsequently recognized tax benefits will reduce goodwill.

The deferred tax liability for deferred revenue represents late fees, interchange, cash advance fees and overlimit fees. These items are generally treated as original issue discount ("OID") for tax purposes and recognized over the life of the related credit card receivables. These items are recognized in the income statement as income in the year earned. For income statement purposes, late fees are reported as interest income, and interchange, cash advance fees and overlimit fees are reported as non-interest income.

|                                    | December 31  |              |
|------------------------------------|--------------|--------------|
|                                    | 2007         | 2006         |
| Deferred revenue:                  |              |              |
| OID—late fees                      | \$ 845,215   | \$ 877,759   |
| OID—all other                      | 653,486      | 986,681      |
| Gross deferred tax liability       | \$ 1,498,701 | \$ 1,864,440 |
| Net federal deferred tax liability | \$ 534,143   | \$ 663,821   |

(1) Prior period amounts have been reclassified to conform with current period presentation.

In June 2006, the FASB issued FASB Interpretation No. 48, *Accounting for Uncertainty in Income Taxes, an Interpretation of FASB Statement No. 109* ("FIN 48"). FIN 48 clarifies the accounting for uncertainty in income taxes recognized in accordance with SFAS

No. 109, *Accounting for Income Taxes*, and prescribes a recognition threshold and measurement attribute for the financial statement recognition and measurement of a tax position taken or expected to be taken in a tax return. FIN 48 also provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure, and transition.

The Company adopted the provisions of FIN 48 effective January 1, 2007. As a result of adoption, the Company recorded a \$29.7 million reduction in retained earnings. The reduction in retained earnings upon adoption is the net impact of a \$46.5 million increase in the liability for unrecognized tax benefits and a \$16.8 million increase in deferred tax assets. In addition, the Company reclassified \$471.1 million of unrecognized tax benefits from deferred tax liabilities to current taxes payable to conform to the deferred tax measurement and balance sheet presentation requirements of FIN 48.

The balance of unrecognized tax benefits at January 1, 2007 was \$663.8 million. Included in the balance at January 1, 2007, are \$83.5 million of tax positions which, if recognized, would affect the effective tax rate and \$58.0 million of tax positions which, if recognized, would result in a reduction in goodwill. Also included in the balance is \$466.4 million of tax positions related to items of income and expense for which the ultimate taxability or deductibility is highly certain, but for which there is uncertainty about the timing of recognition. Because of the impact of deferred tax accounting, other than interest and penalties, the acceleration of taxability or deferral of deductibility of these items would not affect the annual effective tax rate but may accelerate the payment of taxes to an earlier period.

The Company continues to recognize accrued interest and penalties related to unrecognized tax benefits as a component of income tax expense, consistent with its policy prior to adoption of FIN 48. During 2007, \$34.3 million of net interest was included in income tax expense. The accrued balance of interest and penalties related to unrecognized tax benefits is presented in the table below.

A reconciliation of the change in unrecognized tax benefits from January 1, 2007 to December 31, 2007 is as follows:

|   | <b>Gross<br/>Unrecognized<br/>Tax Benefits</b> | <b>Accrued<br/>Interest<br/>and<br/>Penalties</b> | <b>Gross<br/>Tax,<br/>Interest<br/>and<br/>Penalties</b> |
|---|--|---|--|
| Balance at January 1, 2007  | \$ 663,779                                     | \$ 119,232  | \$ 783,011   |
| Additions for tax positions related to the current year   | 29,349   | —   | 29,349   |
| Additions for tax positions related to prior years  | 4,054  | 60,484  | 64,538   |
| Reductions for tax positions related to prior years due to IRS and other settlements                    | (158,649)                                      | (39,891)  | (198,540)  |
| Additions for tax positions related to acquired entities in prior years, offset to goodwill             | 12,049   | 412   | 12,461   |
| Reductions resulting from lapsing statutes of limitation  | (10,080)                                       | —   | (10,080)   |
| Balance at December 31, 2007  | \$ 540,502                                     | \$ 140,237  | \$ 680,739   |
| Portion of balance at December 31, 2007 that, if recognized, would impact the effective income tax rate | \$ 92,610                                      | \$ 86,193   | \$ 178,803   |

The Company is subject to examination by the IRS and other tax authorities in certain countries and states in which the Company has significant business operations. The tax years subject to examination vary by jurisdiction. The IRS is currently examining the Company's federal income tax returns for the years 2005 and 2006 as well as the tax returns of certain acquired subsidiaries for the years 2004 and 2005. During 2007, the IRS concluded its examination of the Company's federal income tax returns for the years 2003 and 2004, and its examinations of the final separate federal income tax returns for certain acquired subsidiaries. During 2007, the Company made cash payments to the IRS related to these concluded examinations which resulted in a reduction of approximately \$148.4 million to the balance of net unrecognized tax benefits.

Tax issues for years 1995-1999 are pending in the U.S. Tax Court and the conclusion of those matters could impact tax years after 1999. At issue are proposed adjustments by the IRS with respect to the timing of recognition of items of income and expense derived from the Company's credit card business in various tax years. The ultimate resolution of these issues is not expected to have a material effect on the Company's operations or financial condition. It is reasonably possible that a settlement related to these timing issues, as well as a settlement of the audits of certain acquired subsidiaries, may be made within twelve months of the reporting date. At this time, an estimate of the potential change to the amount of unrecognized tax benefits resulting from such a settlement cannot be made.

As of December 31, 2007, U.S. income taxes and foreign withholding taxes have not been provided on approximately \$358.1 million of unremitted earnings of subsidiaries operating outside the U.S., in accordance with APB Opinion No. 23, *Accounting for Income Taxes—Special Areas*. These earnings are considered by management to be invested indefinitely. Upon repatriation of these earnings, the Company could be subject to both U.S. income taxes (subject to possible adjustment for foreign tax credits) and withholding taxes payable to various foreign countries. Determination of the amount of unrecognized deferred U.S. income tax liability and foreign

withholding tax on these unremitted earnings is not practicable at this time because such liability is dependent upon circumstances existing if and when remittance occurs.

As of December 31, 2007, U.S. income taxes have not provided for approximately \$276.0 million of previously acquired thrift bad debt reserves created for tax purposes as of December 31, 1987. These amounts, acquired as a result of the merger with North Fork Bancorporation, Inc., are subject to recapture in the unlikely event that CONA, as successor to North Fork Bank, makes distributions in excess of earnings and profits, redeems its stock, or liquidates.

## Note 15

### Earnings Per Share

The following table sets forth the computation of basic and diluted earnings per share:

| (Shares in Thousands)   | Year Ended December 31 |              |              |
|---|------------------------|--------------|--------------|
|   | 2007                   | 2006         | 2005         |
| <b>Numerator:</b>   |                        |              |              |
| Income from continuing operations, net of tax                               | \$ 2,591,719           | \$ 2,426,377 | \$ 1,809,147 |
| Loss from discontinued operations, net of tax                               | (1,021,387)            | (11,884)     | —            |
| Net income  | \$ 1,570,332           | \$ 2,414,493 | \$ 1,809,147 |
| <b>Denominator:</b>   |                        |              |              |
| Denominator for basic earnings per share-Weighted-average shares            | 390,287                | 309,584      | 259,159      |
| Effect of dilutive securities:  |                        |              |              |
| Stock options   | 4,327                  | 6,171        | 7,367        |
| Contingently issuable shares  | 192                    | —            | —            |
| Restricted stock and units  | 739                    | 1,268        | 2,382        |
| Dilutive potential common shares  | 5,258                  | 7,439        | 9,749        |
| Denominator for diluted earnings per share-Adjusted weighted-average shares | 395,545                | 317,023      | 268,908      |
| <b>Basic earnings per share</b>   |                        |              |              |
| Income from continuing operations   | \$ 6.64                | \$ 7.84      | \$ 6.98      |
| Loss from discontinued operations   | (2.62)                 | (0.04)       | —            |
| Net income  | \$ 4.02                | \$ 7.80      | \$ 6.98      |
| <b>Diluted earnings per share</b>   |                        |              |              |
| Income from continuing operations   | \$ 6.55                | \$ 7.65      | \$ 6.73      |
| Loss from discontinued operations   | (2.58)                 | (0.03)       | —            |
| Net income  | \$ 3.97                | \$ 7.62      | \$ 6.73      |

Securities of approximately 7,429,151, 4,538,000 and 1,862,000 during 2007, 2006 and 2005, respectively, were not included in the computation of diluted earnings per share because their inclusion would be antidilutive.

## Note 16

### Share Repurchase Program

On January 25, 2007 the Company announced a \$3.0 billion share repurchase program. On March 12, 2007, the Company entered into a \$1.5 billion accelerated share repurchase (“ASR”) agreement with Credit Suisse, New York Branch (“CSNY”). Under the ASR agreement, the Company purchased \$1.5 billion of its \$.01 par value common stock at an initial price of \$73.57 per share, the closing price of the Company’s common stock on the New York Stock Exchange on April 2, 2007, the effective date of the agreement. The ASR program was accounted for as an initial treasury stock transaction and a forward stock purchase contract. The initial repurchase of shares resulted in an immediate reduction of the outstanding shares used to calculate the weighted-average common shares outstanding for basic and diluted EPS on the effective date of the agreement. The forward stock purchase contract was classified as an equity instrument and was deemed to have a fair value of \$0 at the effective date.

An ASR combines the immediate share retirement benefits of a tender offer with the market impact and pricing benefits of an open stock repurchase program. The ASR agreement provided that the Company or CSNY would be obligated to make certain additional payments upon final settlement of the ASR agreement. Most significantly, the Company would receive from, or be required to pay, CSNY a purchase price adjustment based on the daily volume weighted average market price of the Company’s common stock over a period beginning after the effective date of the agreement through on or around August 22, 2007. These additional payments were to be satisfied in shares of the Company’s common stock. On August 27, 2007, the ASR program terminated with the delivery of 343,512 shares back to CSNY for a net share retirement of 20,045,233 shares.

The arrangements were intended to comply with Rules 10b5-1(c)(1)(i) and 10b-18 of the Securities Exchange Act of 1934, as amended.

In addition to the \$1.5 billion ASR, the Company repurchased \$1.5 billion of shares in open market repurchases during the year ended December 31, 2007. The impact of the share repurchases, including the ASR, on basic and diluted EPS for the year ended December 31, 2007 was \$0.21 and \$0.20, respectively. The impact on basic and diluted EPS from continuing operations for the year ended December 31, 2007 was \$0.34 and \$0.33, respectively.

Additional share repurchase information is included in Part 2, Item 7. Section V, Management Summary, 2007 Significant Events and Part 2, Item 5. "Market for Company's Common Equity and Related Stockholder Matters."

#### Note 17

##### Cumulative Other Comprehensive Income

The following table presents the cumulative balances of the components of other comprehensive income, net of deferred tax of \$68.3 million, \$67.0 million and \$22.2 million as of December 31, 2007, 2006 and 2005, respectively:

| As of December 31  | 2007       | 2006        | 2005        |
|--|------------|-------------|-------------|
| Unrealized gains (losses) on securities                    | \$ 9,279   | \$ (47,134) | \$ (71,253) |
| Net unrecognized elements of defined benefit plans         | 32,846     | 3,439       | —           |
| Foreign currency translation adjustments                   | 375,258    | 291,759     | 45,693      |
| Unrealized (losses) gains on cash flow hedging instruments | (102,135)  | 18,116      | 31,689      |
| Total cumulative other comprehensive income                | \$ 315,248 | \$ 266,180  | \$ 6,129    |

During 2007, 2006 and 2005, the Company reclassified \$34.7 million, \$10.1 million and \$32.2 million, respectively of net gains, after tax, on derivative instruments from cumulative other comprehensive income into earnings.

During 2007, 2006 and 2005, the Company reclassified \$28.3 million, \$(81.9) million and \$(3.0) million, respectively of net gains (losses) on sales of securities, after tax, from cumulative other comprehensive income into earnings.

#### Note 18

##### Goodwill and Other Intangible Assets

The following table provides a summary of goodwill.

| Total Company                | National Lending | Local Banking | Other        | Discontinued Operations | Total         |
|------------------------------|------------------|---------------|--------------|-------------------------|---------------|
| Balance at December 31, 2005 | \$ 718,065       | \$ —          | \$ 3,188,334 | \$ —                    | \$ 3,906,399  |
| Transfers                    | 1,545,993        | 1,642,341     | (3,188,334)  | —                       | —             |
| Additions                    | —                | —             | 9,732,627    | —                       | 9,732,627     |
| Adjustments                  | 3,795            | (18,413)      | —            | —                       | (14,618)      |
| Foreign currency translation | 11,027           | —             | —            | —                       | 11,027        |
| Balance at December 31, 2006 | \$ 2,278,880     | \$ 1,623,928  | \$ 9,732,627 | \$ —                    | \$ 13,635,435 |
| Transfers                    | 3,954,025        | 5,128,602     | (9,732,627)  | 650,000                 | —             |
| Adjustments                  | —                | (148,339)     | —            | —                       | (148,339)     |
| Disposals                    | —                | (9,151)       | —            | (650,000)               | (659,151)     |
| Foreign currency translation | 2,795            | —             | —            | —                       | 2,795         |
| Balance at December 31, 2007 | \$ 6,235,700     | \$ 6,595,040  | \$ —         | \$ —                    | \$ 12,830,740 |

| Total Company                | U.S. Card    | Auto Finance | Global Financial Services | National Lending Total |
|------------------------------|--------------|--------------|---------------------------|------------------------|
| Balance at December 31, 2005 | \$ —         | \$ 328,192   | \$ 389,873                | \$ 718,065             |
| Transfers                    | 762,284      | 431,661      | 352,048                   | 1,545,993              |
| Adjustments                  | —            | 3,795        | —                         | 3,795                  |
| Foreign currency translation | —            | —            | 11,027                    | 11,027                 |
| Balance at December 31, 2006 | \$ 762,284   | \$ 763,648   | \$ 752,948                | \$ 2,278,880           |
| Transfers                    | 2,242,896    | 666,740      | 1,044,389                 | 3,954,025              |
| Foreign currency translation | —            | —            | 2,795                     | 2,795                  |
| Balance at December 31, 2007 | \$ 3,005,180 | \$ 1,430,388 | \$ 1,800,132              | \$ 6,235,700           |

As of December 1, 2006, the Company acquired North Fork Bancorporation, Inc., a commercial and retail bank in New York, which created \$9.7 billion of goodwill. The goodwill associated with the acquisition of North Fork was held in the Other category at December 31, 2006. The North Fork acquisition goodwill was allocated across the reportable segments during 2007. Goodwill associated with the 2005 acquisition of Hibernia Corporation was allocated across the reportable segments during 2006.

Goodwill impairment is tested at the reporting unit level, which is an operating segment or one level below on an annual basis in accordance with Statement of Financial Accounting Standards No. 142, *Goodwill and Other Intangible Assets*. In the third quarter of 2007, the Company shut down mortgage origination operations at its wholesale mortgage banking unit, GreenPoint. As a result of the closure of the mortgage originations business, a goodwill impairment loss of \$650.0 million (\$646.0 million after tax) was recognized as part of discontinued operations.

For the years ended December 31, 2007 and 2006, no additional impairment on goodwill was required to be recognized.

In connection with the acquisitions of Hibernia and North Fork, the Company recorded intangible assets that consisted of core deposit intangibles, trust intangibles, lease intangibles, and other intangibles, which are subject to amortization. The core deposit and trust intangibles reflect the estimated value of deposit and trust relationships. The lease intangibles reflect the difference between the contractual obligation under current lease contracts and the fair market value of the lease contracts at the acquisition date. The other intangible items relate to customer lists, brokerage relationships and insurance contracts. The following table summarizes the Company's purchase accounting intangible assets subject to amortization.

| <b>December 31, 2007</b>         |                                      |                                     |                                |                                |
|----------------------------------|--------------------------------------|-------------------------------------|--------------------------------|--------------------------------|
|                                  | <b>Gross<br/>Carrying<br/>Amount</b> | <b>Accumulated<br/>Amortization</b> | <b>Net Carrying<br/>Amount</b> | <b>Amortization<br/>Period</b> |
| Core deposit intangibles         | \$ 1,320,000                         | \$ (305,606)                        | \$ 1,014,394                   | 10.1 years                     |
| Lease intangibles <sup>(1)</sup> | 44,862                               | (9,725)                             | 35,137                         | 7.5 years                      |
| Trust intangibles                | 10,500                               | (2,330)                             | 8,170                          | 16.0 years                     |
| Other intangibles                | 7,949                                | (2,836)                             | 5,113                          | 10.6 years                     |
| Total                            | \$ 1,383,311                         | \$ (320,497)                        | \$ 1,062,814                   |                                |

| <b>December 31, 2006</b> |                                      |                                     |                                    |                                |
|--------------------------|--------------------------------------|-------------------------------------|------------------------------------|--------------------------------|
|                          | <b>Gross<br/>Carrying<br/>Amount</b> | <b>Accumulated<br/>Amortization</b> | <b>Net<br/>Carrying<br/>Amount</b> | <b>Amortization<br/>Period</b> |
| Core deposit intangibles | \$ 1,306,806                         | \$ (80,364)                         | \$ 1,226,442                       | 11.1 years                     |
| Lease intangibles        | 15,911                               | (1,647)                             | 14,264                             | 9.0 years                      |
| Trust intangibles        | 10,500                               | (1,270)                             | 9,230                              | 17.0 years                     |
| Other intangibles        | 11,474                               | (2,154)                             | 9,320                              | 9.3 years                      |
| Total                    | \$ 1,344,691                         | \$ (85,435)                         | \$ 1,259,256                       |                                |

(1) Above market lease intangibles of \$30.6 million were reclassified to other liabilities in 2007.

Intangibles are amortized on an accelerated basis over their respective estimated useful lives. Intangible assets are recorded in Other assets on the balance sheet. Amortization expense related to purchase accounting intangibles totaled \$221.4 million for the year ended December 31, 2007. Amortization expense for intangibles is recorded to non-interest expense. The weighted average amortization period for all purchase accounting intangibles is 10.1 years. Estimated future amortization is as follows: 2008—\$200.6 million, 2009—\$178.2 million, 2010—\$156.5 million, 2011—\$135.5 million, 2012—\$114.5 million.

## Note 19

### Mortgage Servicing Rights

Mortgage Servicing Rights (“MSRs”), are recognized when mortgage loans are sold in the secondary market and the right to service these loans are retained for a fee, and are carried at fair value; changes in fair value are recognized in mortgage servicing and other. The Company continues to operate the mortgage servicing business and to report the changes in the fair value of MSRs in continuing operations. To evaluate and measure fair value, the underlying loans are stratified based on certain risk characteristics, including loan type, note rate and investor servicing requirements. The following table sets forth the changes in the fair value of mortgage servicing rights during 2007 and 2006:

| <b>Mortgage Servicing Rights:</b>                                       | <b>2007</b> | <b>2006</b> |
|---|-------------|-------------|
| Balance, Beginning of period  | \$ 252,295  | \$ —        |
| Cumulative effect adjustment for the adoption of FAS 156                | 15,187      | —           |
| Acquired in Acquisition   | —           | 252,353     |
| Originations  | 65,948      | 8,756       |
| Sales   | (3,340)     | (170)       |
| Amortization  | —           | (8,644)     |
| Change in fair value, net   | (82,501)    | —           |
| Balance at December 31, 2007  | 247,589     | \$ 252,295  |
| Ratio of Mortgage Servicing Rights to Related Loans Serviced for Others | 0.85%       | 0.92%       |
| Weighted Average Service Fee  | 0.28        | 0.28        |

Fair value adjustments to the MSR for the year ended December 31, 2007 included a \$56.9 million decrease due to run-off and a \$25.3 million decrease due to changes in the valuation inputs and assumptions.

The significant assumptions used in estimating the fair value of the servicing assets at December 31, 2007 were as follows:

|  | <b>December 31,<br/>2007</b> | <b>December 31,<br/>2006</b> |
|--|------------------------------|------------------------------|
| Weighted average prepayment rate (includes default rate) | 27.62%                       | 28.89%                       |
| Weighted average life (in years)                         | 3.4                          | 3.4                          |
| Discount rate  | 10.44%                       | 10.50%                       |

At December 31, 2007, the sensitivities to immediate 10% and 20% increases in the weighted average prepayment rates would decrease the fair value of mortgage servicing rights by \$13.6 million and \$25.7 million, respectively.

As of December 31, 2007, the Company’s mortgage loan servicing portfolio consisted of mortgage loans with an aggregate unpaid principal balance of \$42.0 billion, of which \$29.4 billion was serviced for investors other than the Company.

As of December 31, 2006, the Company’s mortgage loan servicing portfolio consisted of mortgage loans with an aggregate unpaid principal balance of \$56.1 billion, of which \$33.1 billion was serviced for investors other than the Company.

## Note 20

### Regulatory Matters

The Company and COB are subject to capital adequacy guidance adopted by the Federal Reserve Board (the “Federal Reserve”), and CONA and Superior are subject to capital adequacy guidelines adopted by the Office of the Comptroller of the Currency (the “OCC”, and with the Federal Reserve, collectively, the “regulators”). The capital adequacy guidelines set minimum risk-based and leverage capital requirements that are based on quantitative and qualitative measures of their assets and off-balance sheet items. The Federal Reserve holds the Corporation to similar minimum capital requirements. Failure to meet minimum capital requirements can result in possible additional, mandatory discretionary actions by a federal banking agency that, if undertaken, could have a material adverse effect on the Corporation’s consolidated financial statements.

The Corporation plans to convert COB to a national association in the first quarter of 2008. The new name of COB will be Capital One Bank (USA), National Association. As a national association, COB will be regulated primarily by the OCC and its deposits will continue to be insured by the Deposit Insurance Fund of the FDIC up to applicable limits. Upon conversion of COB to a national association, COB will implement the OCC’s minimum payment requirements over the course of this year, which will require COB to utilize a new formula to calculate minimum payment amounts for its credit card customer base. The new formula will increase minimum payment amounts under some circumstances, which could result in an increase in delinquencies and defaults, as well as an increase in the allowance for loan losses, for COB’s credit card portfolio. In addition, the new requirements may adversely impact fee revenue. The Company is still evaluating the impact of the OCC minimum payment requirements.

As of December 31, 2007, COB, CONA, and Superior (collectively, the “Banks”) each exceeded the minimum regulatory requirements to which it was subject. The Banks all were considered “well-capitalized” under applicable capital adequacy guidelines.

Also as of December 31, 2007, the Corporation was considered “well-capitalized” under Federal Reserve capital standards for bank holding companies and, therefore, exceeded all minimum capital requirements. There have been no conditions or events since that we believe would have changed the capital category of the Corporation or any of the Banks.

|  | <b>Regulatory<br/>Filing<br/>Basis<br/>Ratios</b> | <b>Applying<br/>Subprime<br/>Guidance<br/>Ratios</b> | <b>Minimum for Capital<br/>Adequacy Purposes</b> | <b>To Be “Well Capitalized”<br/>Under<br/>Prompt Corrective Action<br/>Provisions</b> |
|--|---|--|--|---|
| <b>December 31, 2007</b>                         |   |  |  |   |
| <i>Capital One Financial Corp.<sup>(1)</sup></i> |   |  |  |   |
| Tier 1 Capital                                   | 10.13%  | 9.49%  | 4.00%  | N/A   |
| Total Capital                                    | 13.05   | 12.29  | 8.00   | N/A   |
| Tier 1 Leverage                                  | 9.00  | 9.00   | 4.00   | N/A   |
| <i>Capital One Bank</i>                          |   |  |  |   |
| Tier 1 Capital                                   | 13.48%  | 10.45%   | 4.00%  | 6.00%   |
| Total Capital                                    | 16.57   | 13.06  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 12.81   | 12.81  | 4.00   | 5.00  |
| <i>Capital One, N.A.</i>                         |   |  |  |   |
| Tier 1 Capital                                   | 10.75%  | N/A  | 4.00%  | 6.00%   |
| Total Capital                                    | 12.11   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 8.37  | N/A  | 4.00   | 5.00  |
| <i>Superior Bank</i>                             |   |  |  |   |
| Tier 1 Capital                                   | 15.07%  | N/A  | 4.00%  | 6.00%   |
| Total Capital                                    | 16.33   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 6.71  | N/A  | 4.00   | 5.00  |
| <b>December 31, 2006</b>                         |   |  |  |   |
| <i>Capital One Financial Corp.<sup>(1)</sup></i> |   |  |  |   |
| Tier 1 Capital                                   | 10.22%  | 9.36%  | 4.00%  | N/A   |
| Total Capital                                    | 13.27   | 12.26  | 8.00   | N/A   |
| Tier 1 Leverage                                  | 12.35   | 12.35  | 4.00   | N/A   |
| <i>Capital One Bank</i>                          |   |  |  |   |
| Tier 1 Capital                                   | 12.30%  | 9.38%  | 4.00%  | 6.00%   |
| Total Capital                                    | 15.94   | 12.39  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 11.56   | 11.56  | 4.00   | 5.00  |
| <i>Capital One, F.S.B.<sup>(2)</sup></i>         |   |  |  |   |
| Tier 1 Capital                                   | 13.01%  | 10.66%   | 4.00%  | 6.00%   |
| Total Capital                                    | 14.29   | 11.93  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 13.28   | 13.28  | 4.00   | 5.00  |
| <i>Capital One, N.A.</i>                         |   |  |  |   |
| Tier 1 Capital                                   | 11.05%  | N/A  | 4.00%  | 6.00%   |
| Total Capital                                    | 12.04   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 7.61  | N/A  | 4.00   | 5.00  |
| <i>North Fork Bank<sup>(2)</sup></i>             |   |  |  |   |
| Tier 1 Capital                                   | 11.21%  | N/A  | 4.00%  | 6.00%   |
| Total Capital                                    | 12.11   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 8.09  | N/A  | 4.00   | 5.00  |
| <i>Superior Bank</i>                             |   |  |  |   |
| Tier 1 Capital                                   | 12.28%  | N/A  | 4.00%  | 6.00%   |
| Total Capital                                    | 12.60   | N/A  | 8.00   | 10.00   |
| Tier 1 Leverage                                  | 6.16  | N/A  | 4.00   | 5.00  |

(1) The regulatory framework for prompt corrective action is not applicable for bank holding companies.

(2) During 2007, Capital One F.S.B and North Fork Bank merged with and into CONA.

COB treats a portion of its loans as “subprime” under the “Expanded Guidance for Subprime Lending Programs” (the “Subprime Guidance”) issued by the four federal banking agencies that comprise the Federal Financial Institutions Examination Council (“FFIEC”), and have assessed its capital and allowance for loan and lease losses accordingly. Under the Subprime Guidance, COB exceeds the minimum capital adequacy guidelines as of December 31, 2007.

For purposes of the Subprime Guidance, the Corporation has treated as subprime all loans in COB’s targeted “subprime” programs to customers either with a FICO score of 660 or below or with no FICO score. COB holds on average 200% of the total risk-based capital charge that would otherwise apply to such assets. This results in higher levels of regulatory capital at COB.

Additionally, regulatory restrictions exist that limit the ability of COB, CONA, and Superior to transfer funds to the Corporation. As of December 31, 2007, retained earnings of COB, CONA, and Superior of \$539.9 million, zero million, and \$5.0 million, respectively, were available for payment of dividends to the Corporation without prior approval by the regulators.

CONA is required to maintain cash on hand or non-interest bearing balances with the Federal Reserve to meet reserve requirements. CONA's non-interest bearing balance with the Federal Reserve was \$25.8 million as of December 31, 2007.

**Note 21**

**Commitments, Contingencies and Guarantees**

**Letters of Credit**

The Company issues letters of credit (financial standby, performance standby and commercial) to meet the financing needs of its customers. Standby letters of credit are conditional commitments issued by the Company to guarantee the performance of a customer to a third party in a borrowing arrangement. Commercial letters of credit are short-term commitments issued primarily to facilitate trade finance activities for customers and are generally collateralized by the goods being shipped to the client. Collateral requirements are similar to those for funded transactions and are established based on management's credit assessment of the customer. Management conducts regular reviews of all outstanding letters of credit and customer acceptances, and the results of these reviews are considered in assessing the adequacy of the Company's allowance for loan and lease losses.

The Company had contractual amounts of standby letters of credit and commercial letters of credit of \$1.2 billion at December 31, 2007. As of December 31, 2007, financial guarantees had expiration dates ranging from 2008 to 2015. The fair value of the standby letters of credit outstanding at December 31, 2007 that have been issued since January 1, 2003, was \$2.9 million and was included in other liabilities.

**Loan and Line of Credit Commitments**

As of December 31, 2007, the Company had \$198.0 billion of unused credit card lines. While this amount represented the total unused available credit card lines, the Company has not experienced, and does not anticipate, that all of its customers will exercise their entire available line at any given point in time. The Company generally has the right to increase, reduce, cancel, alter or amend the terms of these available lines of credit at any time.

As a result of the acquisitions of Hibernia and North Fork, the Company enters into commitments to extend credit that are legally binding conditional agreements having fixed expirations or termination dates and specified interest rates and purposes. These commitments generally require customers to maintain certain credit standards. Collateral requirements and loan-to-value ratios are the same as those for funded transactions and are established based on management's credit assessment of the customer. Commitments may expire without being drawn upon. Therefore, the total commitment amount does not necessarily represent future requirements. The Company maintains a reserve for unfunded loan commitments and letters of credit to absorb estimated probable losses related to these unfunded credit facilities, in other liabilities. The outstanding unfunded commitments to extend credit other than credit card lines were approximately \$10.4 billion as of December 31, 2007.

**Lease Commitments**

Certain premises and equipment are leased under agreements that expire at various dates through 2035, without taking into consideration available renewal options. Many of these leases provide for payment by the lessee of property taxes, insurance premiums, cost of maintenance and other costs. In some cases, rentals are subject to increases in relation to a cost of living index. Total rent expenses from continuing operations amounted to approximately \$136.1 million, \$58.7 million and \$68.1 million for the years ended December 31, 2007, 2006 and 2005, respectively.

Future minimum rental commitments as of December 31, 2007, for all non-cancelable operating leases with initial or remaining terms of one year or more are as follows:

|              |           |                  |
|--------------|-----------|------------------|
| 2008         | \$        | 145,153          |
| 2009         |           | 133,723          |
| 2010         |           | 117,005          |
| 2011         |           | 106,062          |
| 2012         |           | 95,666           |
| Thereafter   |           | 567,743          |
| <b>Total</b> | <b>\$</b> | <b>1,165,352</b> |

Minimum sublease rental income of \$26.2 million, due in future years under noncancelable leases, has not been included in the table above as a reduction to minimum lease payments.

### ***Industry Litigation***

In accordance with the provisions of Statement of Financial Accounting Standards No. 5, *Accounting for Contingencies*, (“SFAS 5”), the Company accrues for a litigation related liability when it is probable that such a liability has been incurred and the amount of the loss can be reasonably estimated. In addition, the Company’s subsidiary banks are members of Visa U.S.A., Inc. (Visa). As members, the Company’s subsidiary banks have indemnification obligations to Visa with respect to final judgments and settlements of the litigation against Visa. The Company accounts for its indemnification obligations to Visa in accordance with the provisions of FASB Interpretation No. 45, *Guarantor’s Accounting and Disclosure Requirements for Guarantees*, (“FIN 45”).

Over the past several years, MasterCard International (MasterCard) and Visa as well as several of their member banks, have been involved in several different lawsuits challenging various practices of MasterCard and Visa.

In November 2004, American Express filed an antitrust lawsuit (the “Amex lawsuit”) against MasterCard and Visa and several member banks alleging, among other things, that the defendants jointly and severally implemented and enforced illegal exclusionary agreements that prevented member banks from issuing American Express cards. The complaint requested civil monetary damages. The Corporation and two of its subsidiaries were named as defendants in this lawsuit. On November 7, 2007, Visa and American Express announced that the Amex lawsuit had been settled and that the remaining bank defendants named in the lawsuit, including the Corporation and its subsidiaries, would be dropped as defendants and released from all claims asserted in the lawsuit. The Company recorded an expense of \$79.8 million in the fourth quarter of 2007 in connection with the settlement of the American Express litigation. That amount includes \$48.0 million related to the settlement of the Company’s liability and \$31.8 million related to the Company’s share of damages as a Visa member, which was recorded in accordance with the provisions SFAS 5. Both amounts are included in other liabilities within our consolidated balance sheet at December 31, 2007 and are reported in other non-interest expense within our consolidated statement of income for the year ended December 31, 2007.

Discover Financial Services has filed a similar set of claims against Visa and MasterCard. The Corporation and its subsidiaries are not defendants in the Discover litigation.

In 2007, a number of individual plaintiffs, each purporting to represent a class of cardholders, filed antitrust lawsuits in the United States District Court for the Northern District of California against several issuing banks, including the Corporation (the “In Re Late Fees Litigation”). These lawsuits allege, among other things, that the defendants conspired to fix the level of late fees and over-limit fees charged to cardholders, and that these fees are excessive. In May 2007, the cases were consolidated for all purposes and a consolidated amended complaint was filed alleging violations of federal statutes and state law. The amended complaint requests civil monetary damages, which could be trebled. In November 2007, the court dismissed the amended complaint. Plaintiffs have indicated that they intend to appeal that order.

In 2005, a number of entities, each purporting to represent a class of retail merchants, filed antitrust lawsuits (the “Interchange lawsuits”) against MasterCard and Visa and several member banks, including the Corporation and its subsidiaries, alleging among other things, that the defendants conspired to fix the level of interchange fees. The complaints seek injunctive relief and civil monetary damages, which could be trebled. Separately, a number of large merchants have asserted similar claims against Visa and MasterCard only. In October 2005, the class and merchant Interchange lawsuits were consolidated before the United States District Court for the Eastern District of New York for certain purposes, including discovery. Discovery is proceeding in these cases. We believe that we have meritorious defenses and intend to defend these cases vigorously. Given the complexity of the issues raised by these lawsuits and the uncertainty regarding: (i) the outcome of these suits, (ii) the likelihood and amount of any possible judgments, (iii) the likelihood, amount and validity of any claim against the member banks, including the Corporation and its subsidiary banks, (iv) changes in industry structure that may result from the suits and (v) the effects of these suits, in turn, on competition in the industry, member banks, and interchange fees, the Corporation cannot determine at this time the long-term effects of these suits.

In connection with litigation pending against Visa, Capital One Financial Corporation has recorded an indemnification related liability, in accordance with FIN 45, of \$59.1 million for estimated possible damages, reflecting Capital One’s share of potential damages as a Visa member. The indemnification related liability is included in “other liabilities” within our consolidated balance sheet at December 31, 2007 and is reported in “other non-interest expense” within our consolidated statement of income for the year ended December 31, 2007. The indemnification related liability includes \$48.4 million for the Interchange lawsuits and \$10.7 million for the Discover Financial Services claim. Due to the complex nature of the litigation pending against Visa and the inherent difficulty of predicting the outcome of pending litigation, the Company cannot determine the maximum potential amount of its share of potential damages as a Visa member.

### ***Other Pending and Threatened Litigation***

In addition, the Company is commonly subject to various pending and threatened legal actions relating to the conduct of its normal business activities. In the opinion of management, the ultimate aggregate liability, if any, arising out of any such pending or threatened legal actions will not be material to its consolidated financial position or its results of operations.

Tax issues for years 1995-1999 are pending in the U.S. Tax Court. The ultimate resolution of these issues is not expected to have a material effect upon the Company's operations or financial condition.

**Note 22**

**Restructuring**

During the second quarter of 2007, the Company announced a broad-based initiative to reduce expenses and improve the competitive cost position of the Company. The 2007 cost initiative includes actions already taken during the second through fourth quarters of 2007 across the Company.

Restructuring initiatives leverage the capabilities of recently completed infrastructure projects in several of the Company's businesses. The scope and timing of the expected cost reductions are the result of an ongoing, comprehensive review of operations within and across the Company's businesses, which began early in 2007.

The Company anticipates recording charges of approximately \$300.0 million pre-tax over the course of the cost reduction initiative through 2008. Approximately \$150.0 million of these charges are related to severance benefits, while the remaining charges are associated with items such as contract and lease terminations and consolidation of facilities and infrastructure.

Restructuring expenses associated with continuing operations were comprised of the following:

|                                     | <b>Year<br/>ended<br/>December 31,<br/>2007</b> |
|-------------------------------------|---|
| <b>Restructuring Expenses:</b>      |   |
| Employee termination benefits       | \$ 86,714                                       |
| Occupancy                           | 6,628   |
| Supplies and equipment              | 20,246  |
| Marketing                           | 1,057   |
| Other                               | 23,592  |
| <b>Total Restructuring Expenses</b> | <b>\$ 138,237</b>                               |

Employee termination benefits include charges for executives and charges for associates of the Company of \$20.1 million and \$66.6 million, respectively, for the year ended December 31, 2007.

Included in the \$23.6 million of other restructuring expenses for the year ended December 31, 2007 are \$17.9 million of contract termination costs and \$4.6 million of software impairment.

The Company made \$37.2 million in cash payments for restructuring charges during the year ended December 31, 2007 that related to employee termination benefits. Restructuring accrual activity associated with the Company's 2007 cost initiative for the year ended December 31, 2007 was as follows:

|   | <b>Year<br/>ended<br/>December 31,<br/>2007</b> |
|---|---|
| <b>Restructuring accrual activity:</b>    |   |
| Balance, beginning of period              | \$ —  |
| Restructuring charges                     | 138,237   |
| Cash payments                             | (37,165)  |
| Noncash write-downs and other adjustments | (33,111)  |
| <b>Balance, end of period</b>             | <b>\$ 67,961</b>                                |

**Note 23**

**Related Party Transactions**

In the ordinary course of business, executive officers and directors of the Company may have consumer loans issued by the Company. Pursuant to the Company's policy, such loans are issued on the same terms as those prevailing at the time for comparable loans to unrelated persons and do not involve more than the normal risk of collectibility.

**Note 24****Off-Balance Sheet Securitizations**

Off-balance sheet securitizations involve the transfer of pools of loan receivables by the Company to one or more third-party trusts or qualified special purpose entities in transactions that are accounted for as sales in accordance with SFAS 140. Certain undivided interests in the pool of loan receivables are sold to investors as asset-backed securities in public underwritten offerings or private placement transactions. The proceeds from off-balance sheet securitizations are distributed by the trusts to the Company as consideration for the loan receivables transferred. Each new off-balance sheet securitization results in the removal of loan principal receivables equal to the sold undivided interests in the pool from the Company's consolidated balance sheet ("off-balance sheet loans"), the recognition of certain retained residual interests and a gain on the sale. The remaining undivided interests in principal receivables of the pool, as well as the unpaid billed finance charge and fee receivables related to the Company's undivided interest in the principal receivables are retained by the Company and recorded as loans on the Consolidated Balance Sheet. The amounts of the remaining undivided interests fluctuate as the accountholders make principal payments and incur new charges on the selected accounts. The amount of retained loan receivables, representing, transferor's interest was \$11.4 billion and \$9.9 billion as of December 31, 2007 and 2006, respectively.

The following table presents the year-end and average balances, as well as the delinquent and net charge-off amounts of the reported, off-balance sheet and managed loan portfolios.

**Supplemental Loan Information**

|                            | <b>Year Ended December 31</b> |                                 |                              |                                 |
|----------------------------|-------------------------------|---------------------------------|------------------------------|---------------------------------|
|                            | <b>2007</b>                   |                                 | <b>2006</b>                  |                                 |
|                            | <b>Loans<br/>Outstanding</b>  | <b>Loans<br/>Delinquent</b>     | <b>Loans<br/>Outstanding</b> | <b>Loans<br/>Delinquent</b>     |
| Managed loans              | \$ 151,362,417                | \$ 5,863,797                    | \$ 146,151,268               | \$ 4,414,045                    |
| Securitization adjustments | (49,557,390)                  | (2,142,353)                     | (49,639,129)                 | (1,765,642)                     |
| Reported loans             | <b>\$ 101,805,027</b>         | <b>\$ 3,721,444</b>             | <b>\$ 96,512,139</b>         | <b>\$ 2,648,403</b>             |
|                            | <b>Average<br/>Loans</b>      | <b>Net<br/>Charge-<br/>Offs</b> | <b>Average<br/>Loans</b>     | <b>Net<br/>Charge-<br/>Offs</b> |
| Managed loans              | \$ 144,727,007                | \$ 4,161,995                    | \$ 111,328,595               | \$ 3,158,080                    |
| Securitization adjustments | (51,185,182)                  | (2,201,454)                     | (47,751,316)                 | (1,750,591)                     |
| Reported loans             | <b>\$ 93,541,825</b>          | <b>\$ 1,960,541</b>             | <b>\$ 63,577,279</b>         | <b>\$ 1,407,489</b>             |

The Company's retained residual interests in the off-balance sheet securitizations are recorded in accounts receivable from securitizations and are comprised of interest-only strips, retained subordinated undivided interests in the transferred receivables, cash collateral accounts, cash reserve accounts and unpaid interest and fees on the investors' portion of the transferred principal receivables. The residual interests are recorded at estimated fair value. Retained residual interests totaled \$2.3 billion and \$2.2 billion at December 31, 2007 and 2006, respectively. The Company's retained residual interests are generally restricted or subordinated to investors' interests and their value is subject to substantial credit, repayment and interest rate risks on the transferred financial assets. The investors and the trusts have no recourse to the Company's assets, other than the retained residual interests, if the off-balance sheet loans are not paid when due.

The gain on sale recorded from off-balance sheet securitizations is based on the estimated fair value of the assets sold and retained and liabilities incurred, and is recorded at the time of sale, net of transaction costs, in servicing and securitizations income on the Consolidated Statements of Income. The related receivable is the interest-only strip, which is based on the present value of the estimated future cash flows from excess finance charges and past-due fees over the sum of the return paid to security holders, estimated contractual servicing fees and credit losses. The Company periodically reviews the key assumptions and estimates used in determining the value of the interest-only strip. The Company recognizes all changes in the fair value of the interest-only strip immediately in servicing and securitizations income on the consolidated statements of income in accordance with the provisions of SFAS No. 115, *Accounting for Certain Investments in Debt and Equity Securities*. In accordance with Emerging Issues Task Force 99-20 ("EITF 99-20"), *Recognition of Interest Income and Impairment of Purchased and Retained Beneficial Interests in Securitized Financial Assets*, the interest component of cash flows attributable to retained interests in securitizations is recorded in other interest income.

The key assumptions used in determining the fair value of the interest-only strip and other subordinated retained interests resulting from securitizations of loan receivables completed during the period included the weighted average ranges for charge-off rates,

principal repayment rates, lives of receivables and discount rates included in the following table. The charge-off rates are determined using forecasted net charge-offs expected for the trust calculated consistently with other company charge-off forecasts. The principal repayment rate assumptions are determined using actual and forecasted trust principal repayment rates based on the collateral. The lives of receivables are determined as the number of months necessary to pay off the investors given the principal repayment rate assumptions. The discount rates are determined using primarily trust specific statistics and forward rate curves, and are reflective of what market participants would use in a similar valuation. Additionally cash reserve and spread accounts are discounted over the estimated life of the assets.

### Securitization Key Assumptions

| <b>Year Ended December 31</b>                    | <b>2007</b>       | <b>2006</b> |
|--|-------------------|-------------|
| Weighted average life for receivables (months)   | <b>8 to 9</b>     | 8 to 9      |
| Principal repayment rate (weighted average rate) | <b>15% to 17%</b> | 14% to 16%  |
| Charge-off rate (weighted average rate)          | <b>4% to 5%</b>   | 3% to 4%    |
| Discount rate (weighted average rate)            | <b>11% to 13%</b> | 10% to 13%  |

If these assumptions are not met, or if they change, the interest-only strip and related servicing and securitizations income would be affected. The following adverse changes to the key assumptions and estimates, presented in accordance with SFAS 140, are hypothetical and should be used with caution. As the figures indicate, any change in fair value based on a 10% or 20% variation in assumptions cannot be extrapolated because the relationship of a change in assumption to the change in fair value may not be linear. Also, the effect of a variation in a particular assumption on the fair value of the interest-only strip is calculated independently from any change in another assumption. However, changes in one factor may result in changes in other factors, which might magnify or counteract the sensitivities.

### Securitization Key Assumptions and Sensitivities

| <b>As of December 31</b>                         | <b>2007</b>        | <b>2006</b> |
|--|--------------------|-------------|
| Interest-only strip                              | \$ <b>429,288</b>  | \$ 448,684  |
| Weighted average life for receivables (months)   | <b>8</b>           | 8           |
| Principal repayment rate (weighted average rate) | <b>15%</b>         | 16%         |
| Impact on fair value of 10% adverse change       | \$ <b>(28,032)</b> | \$ (26,505) |
| Impact on fair value of 20% adverse change       | <b>(53,231)</b>    | (49,799)    |
| Charge-off rate (weighted average rate)          | <b>5%</b>          | 4%          |
| Impact on fair value of 10% adverse change       | \$ <b>(74,193)</b> | \$ (45,334) |
| Impact on fair value of 20% adverse change       | <b>(133,681)</b>   | (90,476)    |
| Discount rate (weighted average rate)            | <b>13%</b>         | 10%         |
| Impact on fair value of 10% adverse change       | \$ <b>(2,097)</b>  | \$ (2,042)  |
| Impact on fair value of 20% adverse change       | <b>(4,170)</b>     | (4,109)     |

Static pool credit losses are calculated by summing the actual and projected future credit losses and dividing them by the original balance of each pool of assets. Due to the short-term revolving nature of the loan receivables, the weighted average percentage of static pool credit losses is not considered materially different from the assumed charge-off rates used to determine the fair value of the retained interests.

The Company acts as a servicing agent and receives contractual servicing fees of between 0.50% and 4% of the investor principal outstanding, based upon the type of assets serviced. The Company generally does not record material servicing assets or liabilities for these rights since the contractual servicing fee approximates market rates.

### Securitization Cash Flows

| <b>Year Ended December 31</b>                              | <b>2007</b>          | <b>2006</b>   |
|--|----------------------|---------------|
| Proceeds from new securitizations                          | \$ <b>12,641,050</b> | \$ 12,343,771 |
| Collections reinvested in revolving-period securitizations | <b>92,917,318</b>    | 85,525,697    |
| Repurchases of accounts from the trust                     | <b>344,287</b>       | 236,964       |
| Servicing fees received                                    | <b>969,552</b>       | 893,046       |
| Cash flows received on retained interests <sup>(1)</sup>   | <b>5,290,100</b>     | 4,465,769     |

(1) Includes all cash receipts of excess spread and other payments (excluding servicing fees) from the trust to the Company.

For the year ended December 31, 2007 the Company recognized gross gains of \$63.8 million on the sale of \$12.6 billion of loan principal receivables compared to gross gains of \$50.4 million on the sale of \$12.3 billion of loan principal receivables for the year ended December 31, 2006 and gross gains of \$58.2 million on the sale of \$9.5 billion of loans in 2005. These gross gains are included in servicing and securitizations income. In addition, the Company recognized, as a reduction to servicing and securitizations income, upfront securitization transaction costs and recurring credit facility commitment fees of \$45.0 million, \$66.1 million and \$48.6 million for the years ended December 31, 2007, 2006 and 2005, respectively. The remainder of servicing and securitizations income represents servicing income and excess interest and non-interest income generated by the transferred receivables, less the related net losses on the transferred receivables and interest expense related to the securitization debt.

## **Note 25**

### **Derivative Instruments and Hedging Activities**

The Company maintains a risk management strategy that incorporates the use of derivative instruments to minimize significant unplanned fluctuations in earnings caused by interest rate and foreign exchange rate volatility. The Company's goal is to manage sensitivity to changes in rates by hedging the repricing or maturity characteristics of certain balance sheet assets and liabilities, thereby limiting the impact on earnings. By using derivative instruments, the Company is exposed to credit and market risk on those derivative positions. The Company manages the market risk associated with interest rate and foreign exchange contracts by establishing and monitoring limits as to the types and degree of risk that may be undertaken. Credit risk is equal to the extent of the fair value gain in a derivative, if the counterparty fails to perform. When the fair value of a derivative contract is positive, this generally indicates that the counterparty owes the Company, and, therefore, creates a repayment risk for the Company. When the fair value of a derivative contract is negative, the Company owes the counterparty, and therefore, has no repayment risk. The Company minimizes the credit (or repayment) risk in derivative instruments by entering into transactions with high-quality counterparties that are reviewed periodically by the Company's Asset and Liability Committee, a committee of Senior Management. The Company also maintains a policy of requiring that all derivative contracts be governed by an International Swaps and Derivatives Association Master Agreement; depending on the nature of the derivative transaction, bilateral collateral agreements may be required as well.

The Company periodically uses interest rate swaps as part of its interest rate risk management strategy. Interest rate swaps generally involve the exchange of fixed and variable rate interest payments between two parties, based on a common notional principal amount and maturity date. As a result of interest rate fluctuations, hedged assets and liabilities will appreciate or depreciate in market value. To the extent that there is a high degree of correlation between the hedged asset or liability and the derivative instrument, the income or loss generated will generally offset the effect of this unrealized appreciation or depreciation.

The Company's foreign currency denominated assets and liabilities expose it to foreign currency exchange risk. The Company enters into various foreign exchange derivative contracts for managing foreign currency exchange risk. Changes in the fair value of the derivative instrument effectively offset the related foreign exchange gains or losses on the items to which they are designated.

The Company has non-trading derivatives that do not qualify as hedges. These derivatives are carried at fair value and changes in value are included in current earnings.

The Asset and Liability Management Committee, as part of that committee's oversight of the Company's asset/liability and treasury functions, monitors the Company's derivative activities. In accordance with the Company's asset/liability management policies, the Company reviews its risk profile on a monthly basis. The Company's Asset and Liability Management Committee is responsible for approving hedging strategies. The resulting strategies are then incorporated into the Company's overall interest rate risk management strategies.

### **Fair Value Hedges**

The Company has entered into forward exchange contracts to hedge foreign currency denominated investments against fluctuations in exchange rates. The purpose of the Company's foreign currency hedging activities is to protect the Company from the risk of adverse effects from movements in exchange rates.

The Company has also entered into interest rate swap agreements that modify the Company's exposure to interest rate risk by effectively converting a portion of the Company's public fund certificates of deposit, senior notes, and U.S. Agency investments from fixed rates to variable rates over the next ten years.

Adjustments related to the ineffective portion of the fair value hedging instruments are recorded in interest income, interest expense or non-interest income depending on the hedged item. For the years ended December 31, 2007 and 2006, net gains or losses related to the ineffective portion of the Company's fair value hedging instruments were not material.

## **Cash Flow Hedges**

The Company has entered into interest rate swap agreements that effectively modify the Company's exposure to interest rate risk by converting floating rate debt to a fixed rate over the next six years. The agreements involve the receipt of floating rate amounts in exchange for fixed rate interest payments over the life of the agreement without an exchange of underlying principal amounts.

The Company has entered into forward exchange contracts to reduce the Company's sensitivity to foreign currency exchange rate changes on its foreign currency denominated loans. The forward rate agreements allow the Company to "lock-in" functional currency equivalent cash flows associated with the foreign currency denominated loans.

Any unrealized gains or losses related to cash flow hedging instruments are reclassified from other comprehensive income (loss) into earnings in the same period or periods during which the hedged forecasted transaction affects earnings and are recorded in interest income, interest expense or non-interest income depending on the hedged item.

During the years ended December 31, 2007 and 2006, the Company recognized no losses related to the ineffective portions of its cash flow hedging instruments. The Company recognized no net gains or losses during the years ended December 31, 2006 and December 31, 2005 for cash flow hedges that have been discontinued because the forecasted transaction was no longer probable of occurring.

At December 31, 2007, the Company expects to reclassify \$0.3 million of net losses, after tax, on derivative instruments from cumulative other comprehensive income to earnings during the next 12 months as terminated swaps are amortized and as interest payments and receipts on derivative instruments occur.

## **Hedge of Net Investment in Foreign Operations**

The Company uses forward exchange contracts to protect the value of its investment in its foreign subsidiaries. Realized and unrealized foreign currency gains and losses from these hedges are not included in the income statement, but are shown in the translation adjustments in other comprehensive income. The purpose of these hedges is to protect against adverse movements in exchange rates.

For the year ended December 31, 2007, net losses of \$0.5 million, related to these derivatives were included in the cumulative translation adjustment. For the year ended December 31, 2006, net gains of \$1.5 million, related to these derivatives were included in the cumulative translation adjustment.

## **Non-Trading Derivatives**

The Company uses interest rate swaps to manage interest rate sensitivity related to loan securitizations. The Company enters into interest rate swaps with its securitization trust and essentially offsets the derivative with separate interest rate swaps with third parties.

The Company uses interest rate swaps in conjunction with its auto securitizations. These swaps have zero balance notional amounts unless the paydown of auto securitizations differs from its scheduled amortization.

The Company uses interest rate swaps in conjunction with its mortgage servicing rights portfolio. These derivatives are designed to offset changes in the value of mortgage servicing rights attributable to interest rate fluctuations.

The Company enters into customer-oriented derivative financial instruments, including interest rate swaps, options, caps, floors, and foreign exchange contracts. These customer-oriented positions are matched with offsetting positions to minimize risk to the Company.

These derivatives do not qualify as hedges and are recorded on the balance sheet at fair value with changes in value included in current earnings in non-interest income.

In April 2006, the Company entered into derivative instruments to mitigate certain exposures it faced as a result of the expected acquisition of North Fork. The position was designed to protect the Company's tangible capital ratios from falling below a desired level in the event that subsequent increases in interest rates had reduced the mark-to-market value of North Fork's balance sheet prior to closing. The Company's maximum negative exposure was no more than approximately \$50 million. The derivative instruments were not treated as designated hedges and were marked to market through the income statement until expiration. During their existence, \$30.2 million was recognized as a reduction to Mortgage servicing and other as a mark to market adjustment. The derivative instruments expired out of the money and unexercised on October 2, 2006 with a \$19.9 million reduction to mortgage servicing and other income.

## **Mortgage Banking Derivatives**

In third quarter 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage. The results of the mortgage origination operation of GreenPoint have been accounted for as a discontinued operation and

have been removed from the Company's results of continuing operations for all periods presented. Prior to the shutdown of GreenPoint Mortgage, the Company entered into commitments to originate or purchase loans whereby the interest rate of the loan was determined prior to funding ("interest rate lock commitment"). Interest rate lock commitments on mortgage loans that the Company intent to sell in the secondary market were considered freestanding derivatives. These derivatives were carried at fair value with changes in fair value reported as a component of gain on sale of loans. In accordance with Staff Accounting Bulletin No. 105, *Application of Accounting Principles to Loan Commitments*, interest rate lock commitments were initially valued at zero. Changes in fair value subsequent to inception were determined based on current secondary market prices for underlying loans with similar coupons, maturity and credit quality, subject to the anticipated probability that the loans would fund within the terms of the commitment. The initial value inherent in the loan commitments at origination was recognized through gain on sale of loans when the underlying loan was sold. Both the interest rate lock commitments and the related hedging instruments were recorded at fair value with changes in fair value recorded in current earnings as a component of gain on sale of loans. However, as of December 31, 2007, the Company has zero loan commitments due to the shutdown of GreenPoint Mortgage.

Generally, if interest rates increase, the value of the interest rate lock commitments and funded loans decrease and loan sale margins are adversely impacted. The Company economically hedges the risk of overall changes in fair value of loans held-for-sale and interest rate lock commitments generally by entering into mandatory commitments to deliver mortgage whole loans to various investors, selling forward contracts on government backed mortgage securities and, to a lesser extent, by using futures and options to economically hedge the fair value of interest rate lock commitments. In accordance with SFAS 133, certain of these positions qualify as fair value hedges against a portion of the funded held-for-sale loan portfolio and result in adjustments to the carrying value of designated loans through gain on sale based on fair value changes attributable to the hedged risk. The forward contracts, futures and options used to economically hedge the loan commitments are accounted for as non-trading derivatives and naturally offset loan commitment mark-to-market gains and losses recognized as a component of gain on sale.

The notional amounts of all forward contracts were zero and \$3.4 billion, respectively, for the years ended December 31, 2007 and 2006. Forward contracts designated as fair value hedges associated with mortgage loans held for sale had notional values of zero and \$2.6 billion, respectively, for the year ended December 31, 2007 and 2006. The notional amounts of forward contracts used to manage the risk associated with interest rate lock commitments on mortgage loans were zero and \$0.8 billion, respectively, for the years ended December 31, 2007 and 2006. The hedge ineffectiveness on fair value hedges included in discontinued operations was not material for the years ended December 31, 2007 and 2006.

## Note 26 Significant Concentration of Credit Risk

The Company is active in originating loans in the United States and internationally. International loans are originated primarily in Canada and the United Kingdom. The Company reviews each potential customer's credit application and evaluates the applicant's financial history and ability and willingness to repay. Loans are made on an unsecured and secured basis. Certain commercial, small business, mortgage and automobile loans require collateral in various forms including cash deposits, automobiles and real estate, as appropriate. The geographic distribution of the Company's loans was as follows:

|                                 | December 31    |                        |               |                        |
|---------------------------------|----------------|------------------------|---------------|------------------------|
|                                 | 2007           |                        | 2006          |                        |
|                                 | Loans          | Percentage<br>of Total | Loans         | Percentage<br>of Total |
| Geographic Region:              |                |                        |               |                        |
| International                   |                |                        |               |                        |
| U.K.                            | \$ 8,075,609   | 5.34%                  | 8,964,525     | 6.13%                  |
| Canada                          | 3,585,940      | 2.37%                  | 2,782,893     | 1.90%                  |
| Total International             | 11,661,549     | 7.71%                  | 11,747,418    | 8.03%                  |
| Domestic                        |                |                        |               |                        |
| South                           | 51,848,365     | 34.25%                 | \$ 49,604,219 | 33.94%                 |
| West                            | 25,426,312     | 16.80%                 | 24,897,404    | 17.04%                 |
| Midwest                         | 20,691,790     | 13.67%                 | 20,179,405    | 13.81%                 |
| Northeast                       | 41,734,401     | 27.57%                 | 39,722,822    | 27.18%                 |
| Total Domestic                  | 139,700,868    | 92.29%                 | 134,403,850   | 91.97%                 |
|                                 | 151,362,417    | 100.00%                | 146,151,268   | 100.00%                |
| Less securitization adjustments | (49,557,390)   |                        | (49,639,129)  |                        |
| Total                           | \$ 101,805,027 |                        | \$ 96,512,139 |                        |

## **Note 27**

### **Disclosures About Fair Value of Financial Instruments**

The following discloses the fair value of financial instruments whether or not recognized in the balance sheets as of December 31, 2007 and 2006. In cases where quoted market prices are not available, fair values are based on estimates using present value or other valuation techniques. Those techniques are significantly affected by the assumptions used, including the discount rate and estimates of future cash flows. In that regard, the derived fair value estimates cannot be substantiated by comparison to independent markets and, in many cases, could not be realized in immediate settlement of the instrument. As required under GAAP, these disclosures exclude certain financial instruments and all non-financial instruments. Accordingly, the aggregate fair value amounts presented do not represent the underlying value of the Company.

The Company, in estimating the fair value of its financial instruments as of December 31, 2007 and 2006, used the following methods and assumptions:

#### **Financial Assets**

##### ***Cash and cash equivalents***

The carrying amounts of cash and due from banks, federal funds sold and resale agreements and interest-bearing deposits at other banks approximate fair value.

##### ***Securities available for sale***

The fair value of securities available for sale was determined using current market prices. See Note 1.

##### ***Mortgage loans held for sale***

The carrying amount approximates fair value as mortgage loans held for sale are carried at the lower of aggregate cost (net of deferred fees, deferred origination costs and effects of hedge accounting) or fair value. The fair value of mortgage loans held for sale is determined using current secondary market prices for loans with similar coupons, maturities and credit quality.

##### ***Loans held for investment***

The net carrying amount of credit card loans approximates fair value due to the relatively short average life and variable interest rates on a substantial number of these loans. This amount excluded any value related to account relationships.

The fair value of installment loans, auto loans, mortgage loans and commercial loans was estimated by discounting future cash flows using a rate at which similar portfolios of loans would be made under current conditions.

##### ***Interest receivable***

The carrying amount approximates the fair value of this asset due to its relatively short-term nature.

##### ***Accounts receivable from securitizations***

The carrying amount approximates fair value as certain accounts receivables, such as the interest-only strips, retained subordinated notes, and cash reserve and spread accounts are adjusted to fair value. The fair value is estimated by discounting future cash flows using certain key assumptions described further in Note 24. Other accounts receivable from securitizations are carried at cost, which approximates fair value.

##### ***Derivatives***

The carrying amount of derivatives approximates fair value and was estimated using present value valuation techniques. This value generally reflects the estimated amounts that the Company would have received to terminate the interest rate swaps, currency swaps and forward foreign currency exchange ("f/x") contracts at the respective dates, taking into account the forward yield curve on the swaps and the forward rates on the currency swaps and f/x contracts. These derivatives are included in other assets on the balance sheet.

##### ***Mortgage Servicing Rights***

Mortgage servicing rights are carried at fair value. Fair value is determined using the present value of future cash flows of net servicing income, which are estimated under certain assumptions described further in Note 1.

## Financial Liabilities

### *Non-interest bearing deposits*

The carrying amount approximates fair value.

### *Interest-bearing deposits*

The fair values of savings, NOW accounts and money market accounts were the amounts payable on demand at December 31, 2007 and 2006. The fair value of other interest-bearing deposits was calculated by discounting the future cash flows using estimates of market rates for corresponding contractual terms.

### *Other borrowings*

The carrying amount of federal funds purchased and resale agreements, FHLB advances, and other short-term borrowings approximates fair value. The fair value of secured borrowings was calculated by discounting the future cash flows using estimates of market rates for corresponding contractual terms and assumed maturities when no stated final maturity was available. The fair value of the junior subordinated debentures were determined based on quoted market prices.

### *Senior and subordinated notes*

The fair value of senior and subordinated notes was determined based on quoted market prices.

### *Interest payable*

The carrying amount approximates the fair value of this liability due to its relatively short-term nature.

### *Derivatives*

The carrying amount of derivatives approximates fair value and was estimated using present value valuation techniques. This value generally reflects the estimated amounts that the Company would have paid to terminate the interest rate swaps, currency swaps and f/x contracts at the respective dates, taking into account the forward yield curve on the swaps and the forward rates on the currency swaps and f/x contracts. These derivatives are included in other liabilities on the balance sheet.

|   | 2007            |                      | 2006            |                      |
|---|-----------------|----------------------|-----------------|----------------------|
|   | Carrying Amount | Estimated Fair Value | Carrying Amount | Estimated Fair Value |
| <b>Financial Assets</b>                 |                 |                      |                 |                      |
| Cash and cash equivalents               | \$ 4,821,409    | \$ 4,821,409         | \$ 4,660,496    | \$ 4,660,496         |
| Securities available for sale           | 19,781,587      | 19,781,587           | 15,452,047      | 15,452,047           |
| Mortgage loans held for sale            | 315,863         | 315,863              | 10,435,295      | 10,435,739           |
| Loans held for investment               | 101,805,027     | 104,822,251          | 96,512,139      | 98,057,383           |
| Interest receivable                     | 839,317         | 839,317              | 816,426         | 816,426              |
| Accounts receivable from securitization | 4,717,879       | 4,717,879            | 4,589,235       | 4,589,235            |
| Derivatives                             | 542,743         | 542,743              | 326,892         | 326,892              |
| Mortgage servicing rights               | 247,589         | 247,589              | 252,295         | 252,295              |
| <b>Financial Liabilities</b>            |                 |                      |                 |                      |
| Non-interest bearing deposits           | \$ 11,046,549   | \$ 11,046,549        | \$ 11,648,070   | \$ 11,648,070        |
| Interest-bearing deposits               | 71,943,913      | 70,528,579           | 74,122,822      | 71,438,918           |
| Senior and subordinated notes           | 10,712,706      | 10,141,310           | 9,725,470       | 9,811,459            |
| Other borrowings                        | 26,583,683      | 26,290,579           | 24,257,007      | 23,852,818           |
| Interest payable                        | 631,609         | 631,609              | 574,763         | 574,763              |
| Derivatives                             | 529,390         | 529,390              | 218,604         | 218,604              |

### *Commitments to extend credit and letters of credit*

These financial instruments generally are not sold or traded. The fair value of the financial guarantees outstanding at December 31, 2007 that have been issued since January 1, 2003, was \$2.9 million and was included in other liabilities. The estimated fair values of extensions of credit and letters of credit are not readily available. However, the fair value of commitments to extend credit and letters of credit is based on fees currently charged to enter into similar agreements with comparable credit risks and the current creditworthiness of the counterparties. Commitments to extend credit issued by the Company are generally short-term in nature and, if drawn upon, are issued under current market terms and conditions for credits with comparable risks. At December 31, 2007 and 2006, there was no material unrealized appreciation or depreciation on these financial instruments.

## Note 28

### International Activities

The Company's international activities are primarily performed through Capital One Bank (Europe) plc, a subsidiary bank of COB that provides consumer lending and other financial products in Europe and Capital One Bank—Canada Branch, a foreign branch office of COB that provides consumer lending products in Canada. The total assets, revenue, income before income taxes and net income of the international operations are summarized below.

|   | 2007           | 2006 <sup>(2)</sup> | 2005 <sup>(2)</sup> |
|---|----------------|---------------------|---------------------|
| <b>Domestic</b>                                       |                |                     |                     |
| Total Assets  | \$ 145,033,862 | \$ 145,056,455      | \$ 83,447,512       |
| Revenue <sup>(1)</sup>                                | 13,322,220     | 10,970,257          | 8,844,328           |
| Income from continuing operations before income taxes | 3,686,462      | 3,618,268           | 2,666,491           |
| Income from continuing operations, net of tax         | 2,465,718      | 2,391,205           | 1,674,061           |
| Loss from discontinued operations, net of tax         | (1,021,387)    | (11,884)            | —                   |
| Net Income  | 1,444,331      | 2,379,321           | 1,674,061           |
| <b>International</b>                                  |                |                     |                     |
| Total Assets  | 5,556,507      | 4,682,830           | 5,253,899           |
| Revenue <sup>(1)</sup>                                | 1,261,848      | 1,122,213           | 1,194,019           |
| Income before income taxes                            | 183,094        | 54,073              | 162,511             |
| Net Income  | 126,001        | 35,172              | 135,086             |
| <b>Total Company</b>                                  |                |                     |                     |
| Total Assets  | \$ 150,590,369 | \$ 149,739,285      | \$ 88,701,411       |
| Revenue <sup>(1)</sup>                                | 14,584,068     | 12,092,470          | 10,038,347          |
| Income from continuing operations before income taxes | 3,869,556      | 3,672,341           | 2,829,002           |
| Income from continuing operations, net of tax         | 2,591,719      | 2,426,377           | 1,809,147           |
| Loss from discontinued operations, net of tax         | (1,021,387)    | (11,884)            | —                   |
| Net Income  | 1,570,332      | 2,414,493           | 1,809,147           |

(1) Revenue is net interest income plus non-interest income.

(2) Certain prior period amounts have been reclassified to conform with current period presentation.

The Company maintains its books and records on a legal entity basis for the preparation of financial statements in conformity with GAAP. Because certain international operations are integrated with many of the Company's domestic operations, estimates and assumptions have been made to assign certain expense items between domestic and foreign operations.

## Note 29

### Capital One Financial Corporation (Parent Company Only)

#### Condensed Financial Information

The following Parent Company Only financial statements are provided in accordance with Regulation S-X of the Securities and Exchange Commission which requires all issuers or guarantors of registered securities to include separate annual financial statements.

|  | December 31   |               |
|--|---------------|---------------|
| Balance Sheets                             | 2007          | 2006          |
| <b>Assets:</b>                             |               |               |
| Cash and cash equivalents                  | \$ 24,702     | \$ 239,473    |
| Investment in subsidiaries                 | 26,916,546    | 28,131,614    |
| Loans to subsidiaries <sup>(1)</sup>       | 6,604,075     | 4,673,409     |
| Other                                      | 582,717       | 353,862       |
| Total assets                               | \$ 34,128,040 | \$ 33,398,358 |
| <b>Liabilities:</b>                        |               |               |
| Senior and subordinated notes              | \$ 7,187,007  | \$ 6,205,821  |
| Borrowings from subsidiaries               | 275,639       | 1,754,419     |
| Other borrowings <sup>(2)</sup>            | 1,645,656     | —             |
| Other                                      | 725,626       | 202,912       |
| Total liabilities                          | 9,833,928     | 8,163,152     |
| Stockholders' equity                       | 24,294,112    | 25,235,206    |
| Total liabilities and stockholders' equity | \$ 34,128,040 | \$ 33,398,358 |

(1) As of December 31, 2007 and 2006, includes \$2.3 billion and \$2.7 billion, respectively, of cash invested at COB instead of the open market.

(2) As of December 31, 2007 \$1.6 billion of junior subordinated debentures have been reported as other borrowings. These borrowings were classified as borrowings from subsidiaries at December 31, 2006.

|   | <b>Year Ended December 31</b> |              |              |
|---|-------------------------------|--------------|--------------|
| <b>Statements of Income</b>   | <b>2007</b>                   | <b>2006</b>  | <b>2005</b>  |
| Interest from temporary investments   | \$ 300,394                    | \$ 323,870   | \$ 201,196   |
| Interest expense  | 504,708                       | 265,585      | 152,531      |
| Dividends, principally from bank subsidiaries                                   | 2,056,639                     | 1,950,000    | 1,170,000    |
| Non-interest income   | 12,982                        | 4,807        | 371          |
| Non-interest expense  | 241,660                       | 129,491      | 27,065       |
| Income before income taxes and equity in undistributed earnings of subsidiaries | 1,623,647                     | 1,883,601    | 1,191,971    |
| Income tax (benefit) expense  | (245,052)                     | (67,653)     | 5,032        |
| Equity in undistributed earnings of subsidiaries                                | 723,020                       | 475,123      | 622,208      |
| Income from continuing operations, net of tax                                   | 2,591,719                     | 2,426,377    | 1,809,147    |
| Loss from discontinued operations, net of tax                                   | (1,021,387)                   | (11,884)     | —            |
| Net income  | \$ 1,570,332                  | \$ 2,414,493 | \$ 1,809,147 |

|   | <b>Year Ended December 31</b> |              |              |
|---|-------------------------------|--------------|--------------|
| <b>Statements of Cash Flows</b>   | <b>2007</b>                   | <b>2006</b>  | <b>2005</b>  |
| <b>Operating Activities:</b>  |                               |              |              |
| Net income  | \$ 1,570,332                  | \$ 2,414,493 | \$ 1,809,147 |
| Adjustments to reconcile net income to net cash provided by operating activities: |                               |              |              |
| Equity in (earnings) loss of subsidiaries   |                               |              |              |
| Continuing operations   | (723,020)                     | (475,123)    | (622,208)    |
| Discontinued operations   | 1,021,387                     | 11,884       | —            |
| Loss on sale of securities available for sale                                     | 223                           | —            | —            |
| Loss on repurchase of senior notes  | —                             | —            | 12,444       |
| Amortization of discount of senior notes  | 7,293                         | 1,347        | 2,818        |
| Stock plan compensation expense   | 301,972                       | 212,317      | 149,496      |
| (Increase) decrease in other assets   | (216,052)                     | 19,159       | 212,019      |
| Increase (decrease) in other liabilities  | 522,714                       | (448,363)    | 43,452       |
| Net cash provided by operating activities   | 2,484,849                     | 1,735,714    | 1,607,168    |
| <b>Investing Activities:</b>  |                               |              |              |
| Decrease (increase) in investment in subsidiaries                                 | 969,122                       | 68,953       | (911,348)    |
| Purchases of securities available for sale  | (127)                         | (52,686)     | —            |
| Proceeds from sale of securities available for sale                               | 53,569                        | —            | —            |
| (Increase) decrease in loans to subsidiaries                                      | (1,930,666)                   | (1,065,622)  | 115,952      |
| Net cash used for acquisitions  | (10,464)                      | (5,010,821)  | (2,261,757)  |
| Net cash used in investing activities   | (918,566)                     | (6,060,176)  | (3,057,153)  |
| <b>Financing Activities:</b>  |                               |              |              |
| Increase (decrease) in borrowings from subsidiaries                               | 166,876                       | 1,379,497    | (81,463)     |
| Issuance of senior notes  | 1,495,740                     | 3,185,588    | 1,262,035    |
| Maturities of senior notes  | (462,500)                     | (225,000)    | (162,500)    |
| Repurchases of senior notes   | (150,000)                     | —            | (597,196)    |
| Dividends paid  | (42,055)                      | (32,324)     | (27,504)     |
| Purchases of treasury stock   | (3,024,969)                   | (21,615)     | (40,049)     |
| Net proceeds from issuances of common stock                                       | 43,493                        | 36,751       | 770,311      |
| Proceeds from share based payment activities                                      | 192,361                       | 238,355      | 312,176      |
| Net cash (used in) provided by financing activities                               | (1,781,054)                   | 4,561,252    | 1,435,810    |
| (Decrease) increase in cash and cash equivalents                                  | (214,771)                     | 236,790      | (14,175)     |
| Cash and cash equivalents at beginning of year                                    | 239,473                       | 2,683        | 16,858       |
| Cash and cash equivalents at end of year  | \$ 24,702                     | \$ 239,473   | \$ 2,683     |

**Note 30****Subsequent Events*****COAF Reorganization***

On January 1, 2008 COAF and its subsidiaries were reorganized into a new legal structure whereby COAF became a direct operating subsidiary of CONA. Certain assets of COAF and its subsidiaries remained under the Corporation. In connection with this reorganization, the outstanding balances in the Capital One Auto Loan Facility I and the Capital One Auto Loan Facility II of \$4.2 billion and \$127.7 million, respectively, were repaid.

***Dividend Increase***

On January 31, 2008 the Company announced that its Board of Directors approved an increase in its quarterly dividend per share from \$0.027 to \$0.375 payable February 20, 2008 to stockholders of record on February 11, 2008.

***Share Repurchase Program***

On January 31, 2008 the Company's Board of Directors authorized the repurchase of up to \$2.0 billion of the Company's Common Stock. The repurchased shares will be accounted for as treasury shares and may be used for general corporate purposes. The Company will execute the share repurchases as warranted by market conditions and the Company's continued internal generation of excess capital. The Company does not expect to begin to repurchase shares before the second half of the year.

***Debt Repurchases***

During January and February 2008, the Company repurchased \$1.0 billion of certain senior unsubordinated debt, recognizing a gain of approximately \$52.0 million recorded in other non-interest income. The Company initiated the repurchases to take advantage of the current rate environment and replaced the borrowings with lower-rate unsecured funding.

## MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Management of Capital One Financial Corporation (the "Company") is responsible for establishing and maintaining adequate internal control over financial reporting and for the assessment of the effectiveness of internal control over financial reporting. As defined by the SEC, internal control over financial reporting is a process designed under the supervision of the Company's principal executive and principal financial officer, and effected by the company's board of directors, management and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements in accordance with generally accepted accounting principles.

The Company's internal control over financial reporting is supported by written policies and procedures, that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the Company's assets; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of the Company's management and directors; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of the Company's assets that could have a material effect on the financial statements.

Because of their inherent limitations, internal control over financial reporting may not prevent or detect all misstatements. Projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Management of the Company conducted an assessment of the effectiveness of the Company's internal control over financial reporting as of December 31, 2007 based on criteria established in Internal Control—Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission ("the COSO Framework"). Based on this assessment, management has concluded that the Company's internal control over financial reporting was effective as of December 31, 2007.

Our independent registered public accounting firm, Ernst and Young LLP, has independently assessed the effectiveness of the Company's internal control over financial reporting. A copy of their report is included in Part 8 of this annual report on Form 10-K.

/s/ RICHARD D. FAIRBANK  
\_\_\_\_\_  
Chairman and Chief Executive Officer

/s/ GARY L. PERLIN  
\_\_\_\_\_  
Chief Financial Officer

## **REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

### **The Board of Directors and Shareholders Capital One Financial Corporation**

We have audited Capital One Financial Corporation's internal control over financial reporting based on criteria established in Internal Control—Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (the COSO criteria). Capital One Financial Corporation's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting. Our responsibility is to express an opinion on the company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Capital One Financial Corporation maintained, in all material respects, effective internal control over financial reporting as of December 31, 2007, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Capital One Financial Corporation as of December 31, 2007 and 2006, and the related consolidated statements of income, stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2007 of Capital One Financial Corporation and our report dated February 28, 2008 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

McLean, Virginia  
February 28, 2008

## **REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

### **The Board of Directors and Shareholders Capital One Financial Corporation**

We have audited the accompanying consolidated balance sheets of Capital One Financial Corporation as of December 31, 2007 and 2006, and the related consolidated statements of income, changes in stockholders' equity, and cash flows for each of the three years in the period ended December 31, 2007. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Capital One Financial Corporation at December 31, 2007 and 2006, and the consolidated results of its operations and its cash flows for each of the three years in the period ended December 31, 2007, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the effectiveness of Capital One Financial Corporation's internal control over financial reporting as of December 31, 2007, based on criteria established in Internal Control—Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission and our report dated February 28, 2008, expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

McLean, Virginia  
February 28, 2008

## Selected Quarterly Financial Data<sup>(1)</sup>

| (Unaudited)   | 2007           |               |                |               | 2006 <sup>(5)</sup>           |               |                |               |
|---|----------------|---------------|----------------|---------------|-------------------------------|---------------|----------------|---------------|
|   | Fourth Quarter | Third Quarter | Second Quarter | First Quarter | Fourth <sup>(4)</sup> Quarter | Third Quarter | Second Quarter | First Quarter |
| <b>Summary of Operations:</b>                                 |                |               |                |               |                               |               |                |               |
| (In Thousands)  |                |               |                |               |                               |               |                |               |
| Interest income   | \$ 2,960,194   | \$ 2,766,967  | \$ 2,638,686   | \$ 2,712,309  | \$ 2,323,925                  | \$ 2,065,071  | \$ 1,897,157   | \$ 1,878,582  |
| Interest expense  | 1,197,947      | 1,142,493     | 1,100,105      | 1,107,766     | 930,953                       | 770,556       | 700,075        | 671,705       |
| Net interest income   | 1,762,247      | 1,624,474     | 1,538,581      | 1,604,543     | 1,392,972                     | 1,294,515     | 1,197,082      | 1,206,877     |
| Provision for loan and lease losses                           | 1,294,210      | 595,534       | 396,713        | 350,045       | 513,157                       | 430,566       | 362,445        | 170,270       |
| Net interest income after provision for loan and lease losses | 468,037        | 1,028,940     | 1,141,868      | 1,254,498     | 879,815                       | 863,949       | 834,637        | 1,036,607     |
| Non-interest income   | 2,158,340      | 2,149,662     | 1,971,851      | 1,774,370     | 1,671,475                     | 1,761,385     | 1,709,913      | 1,858,251     |
| Non-interest expense, excluding restructuring expenses        | 2,107,398      | 1,914,867     | 1,943,461      | 1,974,047     | 1,962,686                     | 1,726,629     | 1,680,897      | 1,573,479     |
| Restructuring expenses  | 27,809         | 19,354        | 91,074         | —             | —                             | —             | —              | —             |
| Income from continuing operations before income taxes         | 491,170        | 1,244,381     | 1,079,184      | 1,054,821     | 588,604                       | 898,705       | 863,653        | 1,321,379     |
| Income taxes  | 169,558        | 428,010       | 311,572        | 368,697       | 185,992                       | 310,866       | 311,066        | 438,040       |
| Income from continuing operations, net of tax                 | 321,612        | 816,371       | 767,612        | 686,124       | 402,612                       | 587,839       | 552,587        | 883,339       |
| Loss from discontinued operations, net of tax <sup>(2)</sup>  | (95,044)       | (898,029)     | (17,240)       | (11,074)      | (11,884)                      | —             | —              | —             |
| Net income (loss)   | \$ 226,568     | \$ (81,658)   | \$ 750,372     | \$ 675,050    | \$ 390,728                    | \$ 587,839    | \$ 552,587     | \$ 883,339    |
| <b>Per Common Share:</b>                                      |                |               |                |               |                               |               |                |               |
| Basic EPS:  |                |               |                |               |                               |               |                |               |
| Income from continuing operations                             | \$ 0.85        | \$ 2.11       | \$ 1.96        | \$ 1.68       | \$ 1.20                       | \$ 1.95       | \$ 1.84        | \$ 2.95       |
| Loss from discontinued operations <sup>(2)</sup>              | (0.25)         | (2.32)        | (0.04)         | (0.03)        | (0.04)                        | —             | —              | —             |
| Net Income (loss)   | \$ 0.60        | \$ (0.21)     | \$ 1.92        | \$ 1.65       | \$ 1.16                       | \$ 1.95       | \$ 1.84        | \$ 2.95       |
| Diluted EPS:  |                |               |                |               |                               |               |                |               |
| Income from continuing operations                             | \$ 0.85        | \$ 2.09       | \$ 1.93        | \$ 1.65       | \$ 1.17                       | \$ 1.89       | \$ 1.78        | \$ 2.86       |
| Loss from discontinued operations <sup>(2)</sup>              | (0.25)         | (2.30)        | (0.04)         | (0.03)        | (0.03)                        | —             | —              | —             |
| Net Income (loss)   | \$ 0.60        | \$ (0.21)     | \$ 1.89        | \$ 1.62       | \$ 1.14                       | \$ 1.89       | \$ 1.78        | \$ 2.86       |
| Dividends   | 0.03           | 0.03          | 0.03           | 0.03          | 0.03                          | 0.03          | 0.03           | 0.03          |
| Market prices   |                |               |                |               |                               |               |                |               |
| High  | 72.94          | 78.94         | 81.85          | 83.61         | 82.72                         | 86.17         | 87.23          | 89.92         |
| Low   | 45.66          | 62.70         | 70.26          | 74.37         | 74.97                         | 69.88         | 81.10          | 80.52         |
| Average common shares (000s)                                  | 375,566        | 386,133       | 390,847        | 408,709       | 336,470                       | 301,571       | 300,829        | 299,257       |
| Average common shares and common equivalent shares (000s)     | 378,439        | 390,844       | 397,473        | 415,530       | 343,779                       | 310,386       | 309,988        | 309,121       |
| <b>Average Balance Sheet Data:</b>                            |                |               |                |               |                               |               |                |               |
| (In Millions)   |                |               |                |               |                               |               |                |               |
| Loans held for investment <sup>(3)</sup>                      | \$ 97,785      | \$ 91,745     | \$ 91,145      | \$ 93,466     | \$ 74,738                     | \$ 62,429     | \$ 58,833      | \$ 58,142     |
| Total assets <sup>(3)</sup>                                   | 150,926        | 143,291       | 142,690        | 143,130       | 111,440                       | 92,295        | 89,644         | 88,895        |
| Interest-bearing deposits                                     | 72,312         | 73,555        | 75,218         | 74,867        | 53,735                        | 42,984        | 42,797         | 43,357        |
| Total deposits  | 84,051         | 84,884        | 86,719         | 86,237        | 60,382                        | 47,196        | 47,209         | 47,870        |
| Stockholder's equity  | \$ 24,733      | \$ 25,344     | \$ 25,128      | \$ 25,610     | \$ 18,311                     | \$ 16,310     | \$ 15,581      | \$ 14,612     |

(1) The above schedule is a tabulation of the Company's unaudited quarterly results for the years ended December 31, 2007 and 2006. The Company's common shares are traded on the New York Stock Exchange under the symbol COF. In addition, shares may be traded in the over-the-counter stock market. There were 18,487 and 19,763 common stockholders of record as of December 31, 2007 and 2006, respectively.

(2) In Q3 2007, the Company shut down the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage, realizing an after-tax loss of \$898.0 million. The results of the mortgage origination operation of GreenPoint have been accounted for as a discontinued operation and have been removed from the Company's results of continuing operations for all periods presented.

(3) Based on continuing operations.

(4) On December 1, 2006, the Company acquired 100% of the outstanding common stock of North Fork Bancorporation for total consideration of \$13.2 billion.

(5) Certain prior period amounts have been reclassified to conform with current period presentation.

**Item 9. *Changes in and Disagreements with Accountants on Accounting and Financial Disclosure.***

Not applicable.

**Item 9A. *Controls and Procedures.***

*(a) Disclosure Controls and Procedures*

As of the end of the period covered by this report and pursuant to Rule 13a-15 of the Securities Exchange Act of 1934 (the “Exchange Act”), the Corporation’s management, including the Chief Executive Officer and Chief Financial Officer, carried out an evaluation of the effectiveness and design of our disclosure controls and procedures (as that term is defined in Rules 13a-15(e) and 15d-15(e) of the Exchange Act). These disclosure controls and procedures are the responsibility of the Corporation’s management. Based upon that evaluation, the Chief Executive Officer and Chief Financial Officer concluded, as of the end of the period covered by this report, that the Company’s disclosure controls and procedures are effective in recording, processing, summarizing and reporting information required to be disclosed within the time periods specified in the Securities and Exchange Commission’s rules and forms. The Corporation has established a Disclosure Committee consisting of members of senior management to assist in this evaluation.

*(b) Internal Controls over Financial Reporting*

Management’s Report on Internal Control over Financial Reporting is included in Item 8 and is incorporated by reference herein.

*(c) Changes in Internal Control Over Financial Reporting*

As of the end of the period covered by this report, there have been no changes in our internal control over financial reporting that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

### PART III

**Item 10. *Directors and Executive Officers of the Corporation.***

The information required by Item 10 will be included in the Corporation's 2008 Proxy Statement (the "Proxy Statement") under the heading "Information About Our Directors and Executive Officers" and is incorporated herein by reference. The Proxy Statement will be filed with the Securities and Exchange Commission pursuant to Regulation 14A within 120 days of the end of the Corporation's 2007 fiscal year.

**Item 11. *Executive Compensation.***

The information required by Item 11 will be included in the Proxy Statement under the headings "Information About Our Directors and Executive Officers—Compensation of the Board," "Compensation of Executive Officers" and "Report of the Compensation Committee on Executive Compensation," and is incorporated herein by reference.

**Item 12. *Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters.***

The information required by Item 12 will be included in the Proxy Statement under the heading "Equity Compensation Plan Information," and is incorporated herein by reference.

**Item 13. *Certain Relationships and Related Transactions.***

The information required by Item 13 will be included in the Proxy Statement under the heading "Information About Our Directors and Executive Officers—Related Party Transactions," and is incorporated herein by reference.

**Item 14. *Principal Accountant Fees and Services.***

The information required by Item 14 will be included in the Proxy Statement under the heading "Ratification of Selection of Independent Auditors" and is incorporated by reference herein.

## PART IV

### **Item 15. Exhibits, Financial Statement Schedules and Reports on Form 8-K.**

- a) (1) The following consolidated financial statements of Capital One Financial Corporation, included in Item 8, “Financial Statements and Supplementary Data”, are incorporated by reference hereto:

Consolidated Balance Sheets—as of December 31, 2007 and 2006

Consolidated Statements of Income—Years ended December 31, 2007, 2006 and 2005

Consolidated Statements of Changes in Stockholders’ Equity—Years ended December 2007, 2006 and 2005

Consolidated Statements of Cash Flows—Years ended December 31, 2007, 2006 and 2005

Notes to Consolidated Financial Statements

Report of Registered Public Accounting Firm, Ernst & Young LLP

Selected Quarterly and Financial Data—as of and for the years ended December 31, 2007 and 2006

- (2) All schedules are omitted since the required information is either not applicable, not deemed material, or is shown in the respective financial statements or in notes thereto.
- b) Exhibits:  
A list of the exhibits to this Form 10-K is set forth on the Exhibit Index immediately preceding such exhibits and is incorporated herein by reference.

The Corporation makes available to investors, free of charge, its reports to the SEC pursuant to the Securities Exchange Act of 1934, including its Reports on Forms 8-K, 10-Q and 10-K, through the Company’s website at [www.capitalone.com/about/invest/financial/](http://www.capitalone.com/about/invest/financial/), as soon as reasonably practicable after such material is filed with, or furnished to, the SEC electronically.

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CAPITAL ONE FINANCIAL CORPORATION

By: /s/ RICHARD D. FAIRBANK

Richard D. Fairbank  
Chairman of the Board, Chief  
Executive Officer and President

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

| <u>Signature</u>  | <u>Title</u>   | <u>Date</u>       |
|---|--|-------------------|
| <u>/s/ RICHARD D. FAIRBANK</u><br>Richard D. Fairbank     | Director, Chairman, Chief Executive Officer<br>and President (Principal Executive Officer) | February 29, 2008 |
| <u>/s/ GARY L. PERLIN</u><br>Gary L. Perlin               | Chief Financial Officer (Principal Financial<br>Officer and Principal Accounting Officer)  | February 29, 2008 |
| <u>/s/ E.R. CAMPBELL</u><br>E.R. Campbell                 | Director   | February 29, 2008 |
| <u>/s/ W. RONALD DIETZ</u><br>W. Ronald Dietz             | Director   | February 29, 2008 |
| <u>/s/ PATRICK W. GROSS</u><br>Patrick W. Gross           | Director   | February 29, 2008 |
| <u>/s/ ANN F. HACKETT</u><br>Ann F. Hackett               | Director   | February 29, 2008 |
| <u>/s/ LEWIS HAY, III</u><br>Lewis Hay, III               | Director   | February 29, 2008 |
| <u>/s/ PIERRE E. LEROY</u><br>Pierre E. Leroy             | Director   | February 29, 2008 |
| <u>/s/ MAYO A. SHATTUCK, III</u><br>Mayo A. Shattuck, III | Director   | February 29, 2008 |
| <u>/s/ STANLEY WESTREICH</u><br>Stanley Westreich         | Director   | February 29, 2008 |

**EXHIBIT INDEX**

**CAPITAL ONE FINANCIAL CORPORATION**

**ANNUAL REPORT ON FORM 10-K**

**DATED DECEMBER 31, 2007**

**Commission File No. 1-13300**

The following exhibits are incorporated by reference or filed herewith. References to (i) the “2000 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2000, filed March 29, 2001; (ii) the “2001 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2001, filed March 22, 2002, as amended on August 14, 2002; (iii) the “2002 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2002, filed March 17, 2003; (iv) the “2003 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2003, filed March 5, 2004; (v) the “2004 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2004, filed March 9, 2005; and (vi) the “2005 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2005, filed March 2, 2006, as amended on April 12, 2006; (vii) the “2006 Form 10-K” are to the Corporation’s Annual Report on Form 10-K for the year ended December 31, 2006, filed March 1, 2007.

| <b>Exhibit<br/>Number</b> | <b>Description</b>   |
|---------------------------|--|
| 2.1                       | Agreement and Plan of Merger, dated as of March 6, 2005, between Capital One Financial Corporation and Hibernia Corporation (incorporated by reference to Exhibit 2.1 of the Corporation’s Report on Form 8-K, filed on March 9, 2005).  |
| 2.2                       | Amendment No. 1, dated as of September 6, 2005, to the Agreement and Plan of Merger, dated as of March 6, 2005, between Capital One Financial Corporation and Hibernia Corporation (incorporated by reference to Exhibit 2.1 of the Corporation’s Report on Form 8-K, filed on September 8, 2005).   |
| 2.3                       | Agreement and Plan of Merger, dated as of March 12, 2006, between Capital One Financial Corporation and North Fork Bancorporation (incorporated by reference to the Corporation’s Report on Form 8-K, filed on March 16, 2006).  |
| 3.1                       | Restated Certificate of Incorporation of Capital One Financial Corporation (as amended May 15, 2007) (incorporated by reference to Exhibit 3.1 of the Corporation’s Report on Form 8-K, filed August 28, 2007).  |
| 3.2                       | Amended and Restated Bylaws of Capital One Financial Corporation (as amended May 15, 2007) (incorporated by reference to Exhibit 3.2 of the Corporation’s Report on Form 8-K, filed August 28, 2007).  |
| 4.1                       | Specimen certificate representing the Common Stock (incorporated by reference to Exhibit 4.1 of the 2003 Form 10-K).   |
| 4.2.1                     | Senior Indenture dated as of November 1, 1996 between Capital One Financial Corporation and The Bank of New York Trust Company, N.A. (as successor to Harris Trust and Savings Bank) (incorporated by reference to Exhibit 4.1 of the corporation’s Report on Form 8-K, filed on November 13, 1996). |
| 4.2.2                     | Copy of 7.125% Notes, due 2008, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.8 of the 1998 Form 10-K).   |
| 4.2.3                     | Copy of 6.25% Notes, due 2013, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.5.5 of the 2003 Form 10-K).  |
| 4.2.4                     | Copy of 5.25% Notes, due 2017, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.5.6 of the 2004 Form 10-K).  |
| 4.2.5                     | Copy of 4.80% Notes, due 2012, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.5.7 of the 2004 Form 10-K).  |
| 4.2.6                     | Copy of 5.50% Senior Notes, due 2015, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.1 of the Corporation’s quarterly report on Form 10-Q for the period ending June 30, 2005).  |
| 4.2.7                     | Specimen of Floating Rate Senior Note, due 2009, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.1 of the Corporation’s Report on Form 8-K, filed on September 18, 2006).   |
| 4.2.8                     | Specimen of 5.70% Senior Note, due 2011, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.2 of the Corporation’s Report on Form 8-K, filed on September 18, 2006).   |

| Exhibit Number | Description  |
|----------------|--|
| 4.2.9          | Specimen of 6.750% Senior Note, due 2017, of Capital One Financial Corporation (incorporated by reference to Exhibit 4.1 of the Corporation's Report on Form 8-K, filed on September 5, 2007).   |
| 4.3            | Indenture, dated as of June 6, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.1 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).  |
| 4.4.1          | First Supplemental Indenture, dated as of June 6, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).   |
| 4.4.2          | Amended and Restated Declaration of Trust of Capital One Capital II, dated as of June 6, 2006, between Capital One Financial Corporation as Sponsor, The Bank of New York as institutional trustee, The Bank of New York (Delaware) as Delaware Trustee and the Administrative Trustees named therein (incorporated by reference to Exhibit 4.3 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).        |
| 4.4.3          | Guarantee Agreement, dated as of June 6, 2006, between Capital One Financial Corporation and The Bank of New York, as guarantee trustee (incorporated by reference to Exhibit 4.4 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).  |
| 4.4.4          | Specimen certificate representing the Enhanced TRUPS (incorporated by reference to Exhibit 4.5 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).   |
| 4.4.5          | Specimen certificate representing the Junior Subordinated Debt Security (incorporated by reference to Exhibit 4.6 of the Corporation's Current Report on Form 8-K, filed on June 12, 2006).  |
| 4.5.1          | Second Supplemental Indenture, dated as of August 1, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).   |
| 4.5.2          | Copy of Junior Subordinated Debt Security Certificate (incorporated by reference to Exhibit 4.6 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).   |
| 4.5.3          | Amended and Restated Declaration of Trust of Capital One Capital III, dated as of August 1, 2006, between Capital One Financial Corporation, as Sponsor, The Bank of New York, as institutional trustee, The Bank of New York (Delaware), as Delaware trustee and the Administrative Trustees named therein (incorporated by reference to Exhibit 4.3 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006). |
| 4.5.4          | Guarantee Agreement, dated as of August 1, 2006, between Capital One Financial Corporation and The Bank of New York, as guarantee trustee (incorporated by reference to Exhibit 4.4 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).   |
| 4.5.5          | Copy of Capital Security Certificate (incorporated by reference to Exhibit 4.5 of the Corporation's Current Report on Form 8-K, filed on August 4, 2006).  |
| 4.6.1          | Third Supplemental Indenture, dated as of February 5, 2007, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).  |
| 4.6.2          | Amended and Restated Declaration of Trust of Capital One Capital IV, dated as of February 5, 2007, between Capital One Financial Corporation as Sponsor, The Bank of New York as institutional trustee, The Bank of New York (Delaware) as Delaware Trustee and the Administrative Trustees named therein (incorporated by reference to Exhibit 4.3 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007). |
| 4.6.3          | Guarantee Agreement, dated as of February 5, 2007, between Capital One Financial Corporation and The Bank of New York, as guarantee trustee (incorporated by reference to Exhibit 4.4 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).   |
| 4.6.4          | Specimen certificate representing the Capital Security (incorporated by reference to Exhibit 4.5 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).  |
| 4.6.5          | Specimen certificate representing the Capital Efficient Note (incorporated by reference to Exhibit 4.6 of the Corporation's Current Report on Form 8-K, filed on February 8, 2007).  |

| Exhibit<br>Number | Description   |
|-------------------|---|
| 4.7.1             | Indenture, dated as of August 29, 2006, between Capital One Financial Corporation and The Bank of New York, as indenture trustee (incorporated by reference to Exhibit 4.1 of the Corporation's Current Report on Form 8-K, filed on August 31, 2006).  |
| 4.7.2             | Copy of Subordinated Note Certificate (incorporated by reference to Exhibit 4.2 of the Corporation's Current Report on Form 8-K, filed on August 31, 2006).   |
| 10.1              | 2002 Associate Stock Purchase Plan (incorporated by reference to Exhibit 4.1 of the Corporation's Form S-8 filed with the Securities and Exchange Commission on October 10, 2002).  |
| 10.2.1            | Capital One Financial Corporation, 2004 Stock Incentive Plan (incorporated herein by reference to the Corporation's Registration Statement on Form S-8, Commission File No. 333-117920, filed August 4, 2004).  |
| 10.2.2            | Amended and Restated 2004 Stock Incentive Plan (incorporated by reference to Exhibit 10.1 to the Corporation's Current Report on Form 8-K, filed on May 3, 2006).   |
| 10.2.3            | Capital One Financial Corporation, 2004 Stock Incentive Plan, as amended and restated (incorporated herein by reference to the Corporation's Registration Statement on Form S-8, Commission File No. 333-136281, filed August 3, 2006).   |
| 10.2.4            | Form of Nonstatutory Stock Option Agreement between Capital One Financial Corporation and Richard D. Fairbank pursuant to the Company's 2004 Stock Incentive Plan (incorporated by reference to Exhibit 99.1 of the Corporation's Report on Form 8-K, filed on December 23, 2005).  |
| 10.2.5            | Form of Nonstatutory Stock Option Agreement between Capital One Financial Corporation and Richard D. Fairbank pursuant to the Company's 2004 Stock Incentive Plan (incorporated by reference to Exhibit 99.1 of the Corporation's Report on Form 8-K, filed December 23, 2004).   |
| 10.2.6            | Form of Restricted Stock Award Agreement between Capital One Financial Corporation and certain of its executives or associates pursuant to the Company's 2004 Stock Incentive Plan (incorporated by reference to Exhibit 10.20.2 of the 2004 Form 10-K).  |
| 10.2.7            | Form of Nonstatutory Stock Option Agreement between Capital One Financial Corporation and certain of its executives pursuant to the Company's 2004 Stock Incentive Plan (incorporated by reference to Exhibit 10.20.3 of the 2004 Form 10-K).   |
| 10.2.8*           | Form of Performance Unit Award Agreement between Capital One Financial Corporation and its executive officers, including Mr. Gary L. Perlin and Mr. John G. Finneran, Jr., pursuant to the Company's 2004 Stock Incentive Plan.   |
| 10.3              | Capital One Financial Corporation 1999 Non-Employee Directors Stock Incentive Plan, as amended (incorporated by reference to Exhibit 10.4 of the 2002 Form 10-K).   |
| 10.4              | Form of 1999 Non-Employee Directors Stock Incentive Plan Nonstatutory Stock Option Agreement between Capital One Financial Corporation and certain of its Directors (incorporated by reference to Exhibit 10.2 of the Corporation's quarterly report on Form 10-Q for the period ending September 30, 2004).  |
| 10.5              | Form of 1999 Non-Employee Directors Stock Incentive Plan Deferred Share Units Award Agreement between Capital One Financial Corporation and certain of its Directors. (incorporated by reference to Exhibit 10.3 of the Corporation's quarterly report on Form 10-Q for the period ending September 30, 2004).  |
| 10.6              | Capital One Financial Corporation 1999 Stock Incentive Plan (incorporated by reference to Exhibit 4 of the Corporation's Registration Statement on Form S-8, Commission File No. 333-78609, filed May 17, 1999).  |
| 10.7              | Capital One Financial Corporation 1994 Stock Incentive Plan, as amended (incorporated by reference to Exhibit 10.7 of the 2002 Form 10-K).  |
| 10.8              | Restricted Stock Unit Award Agreement, dated May 17, 2004, by and between Capital One Financial Corporation and Richard D. Fairbank. (incorporated by reference to Exhibit 10.10.1 of the Corporation's quarterly report on Form 10-Q for the period ending September 30, 2004).  |
| 10.9              | Services Agreement, dated November 8, 2004, between Capital One Financial Corporation, acting through its subsidiary Capital One Services, Inc. and First Data Corporation, acting through its subsidiary, First Data Resources, Inc. (confidential treatment requested for portions of this agreement incorporated by reference to Exhibit 10.1 of the Corporation's Report on Form 8-K, filed on September 15, 2005). |

| Exhibit<br>Number | Description  |
|-------------------|--|
| 10.10             | Processing Services Agreement, dated August 5, 2005, between Capital One Financial Corporation, acting through its subsidiary Capital One Services, Inc. and Total System Services, Inc. (confidential treatment requested for portions of this agreement, incorporated by reference to Exhibit 10.1 of the Corporation's quarterly report on Form 10-Q for the period ending September 30, 2005). |
| 10.11             | Form of Amended and Restated Change of Control Employment Agreement between Capital One Financial Corporation and certain of its senior executives (incorporated by reference to Exhibit 10.10 of the 2002 Form 10-K).   |
| 10.12             | Capital One Financial Corporation Excess Savings Plan, as amended (incorporated by reference to Exhibit 10.11 of the 2002 Form 10-K).  |
| 10.13             | Capital One Financial Corporation Excess Benefit Cash Balance Plan, as amended (incorporated by reference to Exhibit 10.12 of the 2002 Form 10-K).   |
| 10.14             | Capital One Financial Corporation 1994 Deferred Compensation Plan, as amended (incorporated by reference to Exhibit 10.13 of the 2002 Form 10-K).  |
| 10.15             | Capital One Financial Corporation, Voluntary Non-Qualified Deferred Compensation Plan, dated May 28, 2004 (incorporated by reference to Exhibit 10.1 to the Company's Form 10-Q for the period ending June 30, 2004).  |
| 10.16             | 1995 Non-Employee Directors Stock Incentive Plan (incorporated by reference to the Corporation's Registration Statement on Form S-8, Commission File No. 33-91790, filed May 1, 1995).   |
| 10.17             | Consulting Agreement dated as of April 5, 1995, by and between Capital One Financial Corporation and American Management Systems, Inc. (incorporated by reference to Exhibit 10.16 of the 2002 Form 10-K).   |
| 10.18             | Form of Intellectual Property Protection Agreement dated as of April 29, 1999 by and among Capital One Financial Corporation and certain of its senior executives (incorporated by reference to Exhibit 10.20 of the 1999 Form 10-K/A).  |
| 10.19             | 2002 Non-Executive Officer Stock Incentive Plan (incorporated herein by reference to the Corporation's Registration Statement on Form S-8, Commission File No. 333-97123, filed July 25, 2002).  |
| 10.20             | Capital One Financial Corporation, 2005 Directors Compensation Plan Summary (incorporated by reference to Exhibit 99.1 of the Corporation's Report on Form 8-K, filed on May 4, 2005).   |
| 10.21             | Form of Change of Control Employment Agreement between Capital One Financial Corporation and each of its named executive officers, including the chief executive officer, Richard Fairbank (incorporated by reference to Exhibit 10.1 of the Corporation's Report on Form 8-K, filed on October 30, 2007).   |
| 10.22*            | First Quarter 2006 Amendment to Processing Services Agreement, dated May 19, 2006, between Capital One Financial Corporation, acting through its subsidiary Capital One Services, Inc. and Total System Services, Inc. (confidential treatment requested for portions of this agreement).  |
| 12*               | Computation of Ratio of Earnings to Combined Fixed Charges.  |
| 14                | Capital One Financial Corporation Code of Business Conduct and Ethics (incorporated by reference to Exhibit 99.3 of the Corporation's Report on Form 8-K, filed on May 4, 2005).   |
| 21*               | Subsidiaries of the Company.   |
| 23*               | Consent of Ernst & Young LLP.  |
| 31.1*             | Certification of Richard D. Fairbank.  |
| 31.2*             | Certification of Gary L. Perlin.   |
| 32.1*             | Certification** of Richard D. Fairbank.  |
| 32.2*             | Certification** of Gary L. Perlin.   |

\* Indicates a document being filed with this Form 10-K.

\*\* Information in this 10-K furnished herewith shall not be deemed to be "filed" for the purposes of Section 18 of the 1934 Act or otherwise subject to the liabilities of that section.

## C O R P O R A T E I N F O R M A T I O N

### Corporate Office

1680 Capital One Drive  
McLean, VA 22102  
(703) 720-1000  
www.capitalone.com

### Annual Meeting

Thursday, April 24, 2008  
10:00 a.m. Eastern Time  
Capital One Headquarters  
1680 Capital One Drive  
McLean, VA 22102

### Principal Investor Contact

Jeff Norris  
Managing Vice President,  
Investor Relations  
Capital One Financial Corporation  
1680 Capital One Drive  
McLean, VA 22102  
(703) 720-1000

### Common Stock

Listed on New York Stock Exchange®  
Stock Symbol COF  
Member of S&P 500<sup>SM</sup>

### Corporate Registrar/Transfer Agent

Computershare Investor Services  
P.O. Box 43078  
Providence, RI 02940-3078  
Tel: (888) 985-2057  
Outside the US, Canada, &  
Puerto Rico: (781) 575-2725  
Hearing impaired: (781) 575-2692  
Email: shareholder@computershare.com  
Internet: www.computershare.com

### By Overnight Courier to:

Computershare Investor Services  
250 Royall Street  
Canton, MA 02021

### Independent Auditors

Ernst & Young LLP

Copies of Form 10-K filed with the Securities and Exchange Commission are available without charge at [www.capitalone.com](http://www.capitalone.com). The most recent certifications by our Chief Executive Officer and Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 are filed as exhibits to the Form 10-K. We have also filed with the New York Stock Exchange® the most recent Annual CEO Certification as required by Section 303A.12(a) of the New York Stock Exchange Listed Company Manual.

## A B O U T C A P I T A L O N E

Capital One Financial Corporation ([www.capitalone.com](http://www.capitalone.com)) is a financial holding company whose subsidiaries collectively had \$83.0 billion in deposits and \$151.4 billion in managed loans outstanding as of December 31, 2007. Headquartered in McLean, VA, Capital One has 742 locations in New York, New Jersey, Connecticut, Texas and Louisiana. It is a diversified financial services company whose principal subsidiaries, Capital One, N.A., Capital One Bank, and Capital One Auto Finance, Inc., offer a broad spectrum of financial products and services to consumers, small businesses and commercial clients. A Fortune 500 company, Capital One trades on the New York Stock Exchange under the symbol "COF" and is included in the S&P 100 index.

The company cautions that any forward-looking information is not a guarantee of future performance and that actual results could differ materially from current expectations due to a number of factors, including: general economic and business conditions in the U.S. and or the UK, including conditions affecting employment levels, interest rates, consumer income, spending, and savings that may affect consumer bankruptcies, defaults, charge-offs and deposit activity; changes in the credit environment in the U.S. and or the UK; continued intense competition from numerous providers of products and services that compete with Capital One's businesses; changes in our aggregate accounts and balances, and the growth rate and composition thereof; the company's ability to execute on its strategic and operational plans; the risk that the benefits of the company's restructuring initiative, including cost savings and other benefits, may not be fully realized; the success of the company's marketing efforts; the risk that the company's acquired businesses will not be integrated successfully and that the cost savings and other synergies from such acquisitions may not be fully realized; general conditions in the wholesale funding markets; and general market conditions in the mortgage industry. A discussion of these and other factors can be found in Capital One's annual report and other reports filed with the Securities and Exchange Commission, including, but not limited to, Capital One's report on Form 10-K for the fiscal year ended December 31, 2006, and reports on Form 10-Q and 10-Q/A for the quarters ended March 31, 2007, June 30, 2007 and September 30, 2007.

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