UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 OR 15(d) of The Securities Exchange Act of 1934

July 22, 2010
Date of Report (Date of earliest event reported)

Commission File No. 1-13300

CAPITAL ONE FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

Delaware (State or Other Jurisdiction of Incorporation or Organization)

54-1719854 (I.R.S. Employer Identification No.)

1680 Capital One Drive, McLean, Virginia (Address of Principal Executive Offices)

22102 (Zip Code)

Registrant's telephone number, including area code: (703) 720-1000

(Former name or former address, if changed since last report)

| eck the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General truction A.2. below): |
|---|
| Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425) |
| Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12) |
| Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b)) |
| Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c)) |
| |

Item 2.02. Results of Operations and Financial Condition

On July 22, 2010, the Company issued a press release announcing its financial results for the second quarter ended June 30, 2010. A copy of the Company's press release is attached and filed herewith as Exhibit 99.1 and 99.3 to this Form 8-K and is incorporated herein by reference.

Item 7.01. Regulation FD Disclosure.

The Company hereby furnishes the information in Exhibit 99.2 hereto, Second Quarter Earnings Presentation for the quarter ended June 30, 2010.

Note: Information in Exhibit 99.2 furnished pursuant to Item 7.01 shall not be deemed to be "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liabilities of that section. This report will not be deemed an admission as to the materiality of any information in the report that is required to be disclosed solely by Regulation FD. Furthermore, the information provided in Exhibit 99.2 shall not be deemed to be incorporated by reference into the filings of the Company under the Securities Act of 1933.

Item 8.01. Other Events.

- (a) See attached press release, at Exhibit 99.1.
- (b) Cautionary Factors.

The attached press release and information provided pursuant to Items 2.02, 7.01 and 9.01 contain forward-looking statements, which involve a number of risks and uncertainties. The Company cautions readers that any forward-looking information is not a guarantee of future performance and that actual results could differ materially from those contained in the forward-looking information as a result of various factors including, but not limited to, the following:

- e general economic and business conditions in the U.S., the UK, or the Company's local markets, including conditions affecting employment levels, interest rates, consumer income and confidence, spending and savings that may affect consumer bankruptcies, defaults, charge-offs, and deposit activity;
- an increase or decrease in credit losses (including increases due to a worsening of general economic conditions in the credit environment);
- financial, legal, regulatory (including the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act and the regulations to be promulgated thereunder), tax or accounting changes or actions, including with respect to any litigation matter involving the Company;
- increases or decreases in interest rates;
- the success of the Company's marketing efforts in attracting and retaining customers;
- the ability of the Company to securitize its credit cards and consumer loans and to otherwise access the capital markets at attractive rates and terms to capitalize and fund its operations and future growth;
- with respect to financial and other products, increases or decreases in the Company's aggregate loan balances and/or number of customers and the growth rate and composition thereof, including increases or decreases resulting from factors such as shifting product mix, amount of actual marketing expenses made by the Company and attrition of loan balances:
- the level of future repurchase or indemnification requests the Company may receive, the actual future performance of loans relating to such requests, the success rates of claimants against the Company, any developments in litigation, and the actual recoveries the Company may make on any collateral relating to claims against it;
- · the amount and rate of deposit growth;
- the Company's ability to control costs;
- · changes in the reputation of or expectations regarding the financial services industry and/or the Company with respect to practices, products or financial condition;
- · any significant disruption in the Company's operations or technology platform;
- the Company's ability to maintain a compliance infrastructure suitable for its size and complexity;
- the amount of, and rate of growth in, the Company's expenses as the Company's business develops or changes or as it expands into new market areas;
- the Company's ability to execute on its strategic and operational plans;
- · any significant disruption of, or loss of public confidence in, the United States Mail service affecting our response rates and consumer payments;
- the ability of the Company to recruit and retain experienced personnel to assist in the management and operations of new products and services;
- · changes in the labor and employment market;
- · the risk that the cost savings and any other synergies from the Company's acquisitions may not be fully realized or may take longer to realize than expected;
- · disruption from the acquisitions negatively impacting the Company's ability to maintain relationships with customers, employees or suppliers;
- competition from providers of products and services that compete with the Company's businesses; and
- other risk factors listed from time to time in the Company's SEC reports including, but not limited to, the Annual Report on Form 10-K for the year ended December 31, 2009.

Item 9.01. Financial Statements, Pro Forma Financial Information and Exhibits.

(c) Exhibits.

| Exhibit No. | Description of Exhibit |
|-------------|--|
| <u>99.1</u> | Press release, dated July 22, 2010. |
| <u>99.2</u> | Second Quarter Earnings Presentation. |
| 99.3 | Reconciliation to GAAP Financial Measures. |

Earnings Conference Call Webcast Information.

Capital One will hold an earnings conference call on July 22, 2010, 5:00 PM Eastern Daylight time. The conference call will be accessible through live webcast. Interested investors and other individuals can access the webcast via Capital One's home page (http://www.capitalone.com). Choose "Investors" to access the Investor Center and view and/or download the earnings press release, a reconciliation to GAAP financial measures and other relevant financial information. The replay of the webcast will be archived on Capital One's website through September 30, 2010.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Company has duly caused this Current Report on Form 8-K to be signed on its behalf by the undersigned, hereunto duly authorized.

Dated: July 22, 2010

CAPITAL ONE FINANCIAL CORPORATION

By: /s/ Gary L. Perlin

/s/ Gary L. Perlin
Gary L. Perlin
Chief Financial Officer

CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL & STATISTICAL SUMMARY GAAP BASIS*

| | | 2010 | | 2010 | | 2009 | | 2009 | | 2009 |
|--|----------|-----------------------------|----------|----------------------------------|----------|-------------------|----------|--------------------|----------|-------------------------------|
| (in millions, except per share data and as noted) (unaudited) | | Q2 | | Q1 | _ | Q4 | _ | Q3 | | Q2 |
| Earnings | ď | 2.007 | φ | 2 220 | φ | 1.054 | φ | 2.005 | ď | 1.045 |
| Net Interest Income Non-Interest Income ⁽¹⁾ | \$ \$ | 3,097 807 ₍₇₎ | \$ \$ | 3,228 | \$ \$ | 1,954 1,412 | \$ \$ | 2,005 1,553 | \$ \$ | 1,945 1,232 ₍₉₎ |
| Total Revenue (2) | \$ | 3,904 | \$ | 1,061 ₍₇₎₍₈₎ 4,289 | \$ | 3,366 | \$ | 3,558 | \$ | 3,177 |
| Provision for Loan Losses | \$ | 723 | \$ | 1,478 | \$ | 3,300 844 | \$ | 1,173 | \$ | 934 |
| Marketing Expenses | \$ | 219 | \$ | 180 | \$ | 188 | \$ | 1,173 | \$ | 134 |
| Restructuring Expenses (3) | \$ | 213 | \$ | - | \$ | 32 | \$ | 26 | \$ | 44 |
| Operating Expenses (4) | \$ | 1,781 | \$ | 1,667 | \$ | 1,728 | \$ | 1,672 | \$ | 1,744(10) |
| Income Before Taxes | \$ | 1,181 | \$ | 964 | \$ | 574 | \$ | 583 | \$ | 321 |
| Effective Tax Rate | Ψ | 31.2% | Ψ | 25.3% | Ψ | 29.6% | Ψ | 25.0% | Ψ | 28.7% |
| Income From Continuing Operations, Net of Tax | \$ | 812 | \$ | 720 | \$ | 404 | \$ | 437 | \$ | 229 |
| Loss From Discontinued Operations, Net of Tax | \$ | $(204)^{(7)}$ | \$ | $(84)^{(7)}$ | \$ | (28) | \$ | (43) | \$ | (6) |
| Net Income | \$ | 608 | \$ | 636 | \$ | 376 | \$ | 394 | \$ | 223 |
| Net Income (Loss) Available to Common Shareholders (A) | \$ | 608 | \$ | 636 | \$ | 376 | \$ | 394 | \$ | (277) (11) |
| Common Share Statistics | Ψ | | 4 | 000 | Ψ | 3, 0 | Ψ | 33 . | Ψ | (=//) |
| Basic EPS: (B) | | | | | | | | | | |
| Income (Loss) From Continuing Operations | \$ | 1.79 | \$ | 1.59 | \$ | 0.90 | \$ | 0.97 | \$ | (0.64) |
| Loss From Discontinued Operations | \$ | (0.45) | \$ | (0.18) | \$ | (0.07) | \$ | (0.09) | \$ | (0.01) |
| Net Income (Loss) | \$ | 1.34 | \$ | 1.41 | \$ | 0.83 | \$ | 0.88 | \$ | (0.66) |
| Diluted EPS: (B) | _ | | | | _ | | | | | (5.55) |
| Income (Loss) From Continuing Operations | \$ | 1.78 | \$ | 1.58 | \$ | 0.89 | \$ | 0.96 | \$ | (0.64) |
| Loss From Discontinued Operations | \$ | (0.45) | \$ | (0.18) | \$ | (0.06) | \$ | (0.09) | \$ | (0.01) |
| Net Income (Loss) | \$ | 1.33 | \$ | 1.40 | \$ | 0.83 | \$ | 0.87 | \$ | (0.66) |
| Dividends Per Common Share | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 |
| Tangible Book Value Per Common Share (period end) (C) | \$ | 24.89 | \$ | 22.86 | \$ | 27.72 | \$ | 26.86 | \$ | 24.95 |
| Stock Price Per Common Share (period end) | \$ | 40.30 | \$ | 41.41 | \$ | 38.34 | \$ | 35.73 | \$ | 21.88 |
| Total Market Capitalization (period end) | \$ | 18,228 | \$ | 18,713 | \$ | 17,268 | \$ | 16,064 | \$ | 9,826 |
| Common Shares Outstanding (period end) | | 452.3 | | 451.9 | | 450.4 | | 449.6 | | 449.1 |
| Shares Used to Compute Basic EPS | | 452.1 | | 451.0 | | 450.0 | | 449.4 | | 421.9 |
| Shares Used to Compute Diluted EPS | | 456.4 | | 455.4 | | 454.9 | | 453.7 | | 421.9 |
| Reported Balance Sheet Statistics (period average) | | | | | | | | | | |
| Average Loans Held for Investment | \$ | 128,203 | \$ | 134,206 | \$ | 94,732 | \$ | 99,354 | \$ | 104,682 |
| Average Earning Assets | \$ | 174,650 | \$ | 181,881 | \$ | 143,663 | \$ | 145,280 | \$ | 150,804 |
| Total Average Assets | \$ | 199,329 | \$ | 207,207 | \$ | 169,856 | \$ | 173,428 | \$ | 177,628 |
| Average Interest Bearing Deposits | \$ \$ | 104,163 | \$ | 104,018 | \$ | 101,144 | \$ | 103,105 115,882 | \$ | 107,033 119,604 |
| Total Average Deposits Average Equity | \$ | 118,484 24,526 | \$ | 117,530 23,681 | \$ | 114,598 26,518 | \$ | 26,002 | \$ | 27,668(12), (13) |
| Return on Average Assets (ROA) | Φ | 1.63% | Φ | 1.39% | Ψ | 0.95% | φ | 1.01% | Ф | 0.52% |
| Return on Average Assets (ROA) Return on Average Equity (ROE) | | 13.24% | | 12.16% | | 6.09% | | 6.72% | | 3.31% |
| Return on Average Tangible Common Equity (D) | | 30.97% | | 29.98% | | 13.02% | | 14.75% | | 6.75% |
| Reported Balance Sheet Statistics (period end) | | ,,, | _ | | _ | -510-70 | _ | | _ | 31.0 |
| Loans Held for Investment | \$ | 127,140 | \$ | 130,115 | \$ | 90,619 | \$ | 96,714 | \$ | 100,940 |
| Total Assets (E) | \$ | 197,479 | \$ | 200,691 | \$ | 169,622 | \$ | 168,432 | \$ | 171,948 |
| Interest Bearing Deposits | \$ | 103,172 | \$ | 104,013 | \$ | 102,370 | \$ | 101,769 | \$ | 104,121 |
| Total Deposits | \$ | 117,331 | \$ | 117,787 | \$ | 115,809 | \$ | 114,503 | \$ | 116,725 |
| Tangible Assets ^{(E) (F)} | \$ | 183,468 | \$ | 186,647 | \$ | 155,516 | \$ | 154,315 | \$ | 157,782 |
| Tangible Common Equity (TCE) (E) (G) | \$ | 11,259 | \$ | 10,330 | \$ | 12,483 | \$ | 12,075 | \$ | 11,204 |
| Tangible Common Equity to Tangible Assets Ratio (E) (H) | | 6.14% | | 5.53% | | 8.03% | | 7.82% | | 7.10% (12) |
| Performance Statistics (Reported) Quarter over Quarter | | _ | | | | | | | | _ |
| Net Interest Income Growth (5) | | (4)% | | 65% | | (3)% | | 3% | | 8% |
| Non- Interest Income Growth (5) | | (24)% | | (25)% | | (9)% | | 26% | | 13% |
| Revenue Growth (5) | | (9)% | | 27% | | (5)% | | 12% | | 10% |
| Net Interest Margin | | 7.09% | | 7.10% | | 5.44% | | 5.52% | | 5.16% |
| Revenue Margin | | 8.94% | | 9.43% | | 9.37% | | 9.80% | | 8.43% |
| Risk-Adjusted Margin (I) | | 5.01% | | 4.99% | | 6.07% | | 6.69% | | 5.46% |
| Non-Interest Expense as a % of Average Loans Held for Investment | | 6.240/ | | E E00/ | | 0.330/ | | 7.250/ | | 7 2 40/ |
| (annualized) Efficiency Ratio ^(J) | | 6.24% 51.23% | | 5.50% 43.06% | | 8.23% 56.92% | | 7.25% 49.92% | | 7.34% 59.11% |
| Asset Quality Statistics (Reported) (6) | | J1.23 [%] | | 43.0070 | | 30.92% | | 43.32% | | JJ.1170 |
| Allowance | \$ | 6,799 | ¢ | 7,752 | \$ | 4,127 | ¢ | 4,513 | ¢ | 4,482 |
| Allowance Allowance as a % of Reported Loans Held for Investment | Φ | 5.35% | \$ | 7,752 5.96% | Ф | 4,127 | \$ | 4,513 4.67% | \$ | 4,482 4.44% |
| Net Charge-Offs | \$ | 1,717 | \$ | 2,018 | \$ | 1,185 | \$ | 1,128 | \$ | 1,117 |
| Net Charge-Offs Net Charge-Off Rate | Ψ | 5.36% | ψ | 6.01% | Ψ | 5.00% | Ψ | 4.54% | Ψ | 4.28% |
| 30+ day performing delinquency rate | | 3.81% | | 4.22% | | 4.13% | | 4.12% | | 3.71% |
| Full-time equivalent employees (in thousands) | | 25.7 | _ | 25.9 | _ | 25.9 | _ | 26.0 | _ | 26.6 |
| r an anic equivalent employees (in thousands) | | 23.7 | | 20.0 | | 20.0 | | 20.0 | _ | 20.0 |

^{*} Effective January 1, 2010, Capital One prospectively adopted two new accounting standards that resulted in the consolidation of the majority of the Company's credit card securitization trusts. The adoption of these new accounting standards resulted in the addition of approximately \$41.9 billion of assets, consisting primarily of credit card loan receivables, and a reduction of \$2.9 billion in stockholders' equity as of January 1, 2010. As the new accounting standards were adopted prospectivley, prior period results have not been adjusted. See the accompanying schedule "Impact of Adopting New Accounting Guidance." While the adoption of these new accounting standards has a significant impact on the comparability of the Company's GAAP financial results prior to and subsequent to adoption, the Company's reported GAAP results after adoption are now comparable to the prior "managed" results.

CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL & STATISTICAL SUMMARY MANAGED BASIS * (for 2009 data)

| (in millions, except per share data and as noted) (unaudited) | | 2010 Q2 | | 2010 Q1 | | 2009 Q4 | | 2009 Q3 | | 2009 Q2 |
|--|----------|--------------------|----|---------------------|----------|-------------------|----------|------------|----------|---------------------------------|
| Earnings | | | | | | | | | | |
| Net Interest Income | \$ | 3,097 | \$ | 3,228 | \$ | 3,170 | \$ | 3,212 | \$ | 2,957 |
| Non-Interest Income (1) | \$ | 807(7) | \$ | 1,061(7)(8) | \$ | 1,199 | \$ | 1,373 | \$ | 1,190(9) |
| Total Revenue ⁽²⁾ | \$ | 3,904 | \$ | 4,289 | \$ | 4,369 | \$ | 4,585 | \$ | 4,147 |
| Provision for Loan and Lease Losses | \$ | 723 | \$ | 1,478 | \$ | 1,847 | \$ | 2,200 | \$ | 1,904 |
| Marketing Expenses | \$ | 219 | \$ | 180 | \$ | 188 | \$ | 104 | \$ | 134 |
| Restructuring Expenses (3) | \$ | - | \$ | - | \$ | 32 | \$ | 26 | \$ | 44 |
| Operating Expenses (4) | \$ | 1,781 | \$ | 1,667 | \$ | 1,728 | \$ | 1,672 | \$ | 1,744(10) |
| Income Before Taxes | \$ | 1,181 | \$ | 964 | \$ | 574 | \$ | 583 | \$ | 321 |
| Effective Tax Rate | | 31.2% | | 25.3% | | 29.6% | | 25.0% | | 28.7% |
| Income From Continuing Operations, Net of Tax | \$ | 812 | \$ | 720 | \$ | 404 | \$ | 437 | \$ | 229 |
| Loss From Discontinued Operations, Net of Tax | \$ | $(204)^{(7)}$ | \$ | (84) ⁽⁷⁾ | \$ | (28) | \$ | (43) | \$ | (6) |
| Net Income | \$ | 608 | \$ | 636 | \$ | 376 | \$ | 394 | \$ | 223 |
| | \$ | 608 | \$ | 636 | \$ | 376 | \$ | 394 | \$ | (277)(11) |
| Net Income (Loss) Available to Common Shareholders (A) | Þ | 000 | Ф | 030 | Ф | 3/0 | Ф | 394 | Ф | (2//)(11) |
| Common Share Statistics Basic EPS: (B) | | | | | | | | | | |
| Income (Loss) From Continuing Operations | \$ | 1.79 | \$ | 1.59 | \$ | 0.90 | \$ | 0.97 | \$ | (0.64) |
| Loss From Discontinued Operations | \$ | (0.45) | \$ | (0.18) | \$ | (0.07) | \$ | (0.09) | \$ | (0.01) |
| Net Income (Loss) | \$ | 1.34 | \$ | 1.41 | \$ | 0.83 | \$ | 0.88 | \$ | (0.66) |
| Diluted EPS: (B) | | | | | | | | | | ` ′ |
| Income (Loss) From Continuing Operations | \$ | 1.78 | \$ | 1.58 | \$ | 0.89 | \$ | 0.96 | \$ | (0.64) |
| Loss From Discontinued Operations | \$ | (0.45) | \$ | (0.18) | \$ | (0.06) | \$ | (0.09) | \$ | (0.01) |
| Net Income (Loss) | \$ | 1.33 | \$ | 1.40 | \$ | 0.83 | \$ | 0.87 | \$ | (0.66) |
| Dividends Per Common Share | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 |
| Tangible Book Value Per Common Share (period end) (C) | \$ | 24.89 | \$ | 22.86 | \$ | 27.72 | \$ | 26.86 | \$ | 24.95 |
| Stock Price Per Common Share (period end) | \$ | 40.30 | \$ | 41.41 | \$ | 38.34 | \$ | 35.73 | \$ | 21.88 |
| Total Market Capitalization (period end) | \$ | 18,228 | \$ | 18,713 | \$ | 17,268 | \$ | 16,064 | \$ | 9,826 |
| Common Shares Outstanding (period end) | Ψ | 452.3 | Ψ | 451.9 | Ψ | 450.4 | Ψ | 449.6 | Ψ | 449.1 |
| Shares Used to Compute Basic EPS | | 452.1 | | 451.0 | | 450.0 | | 449.4 | | 421.9 |
| Shares Used to Compute Diluted EPS | | 456.4 | | 455.4 | | 454.9 | | 453.7 | | 421.9 |
| Managed Balance Sheet Statistics (period average) | | 430.4 | _ | 433.4 | | 454.5 | _ | 433.7 | _ | 421.5 |
| | \$ | 120 202 | \$ | 124 206 | ď | 120 104 | \$ | 142 540 | ď | 140.012 |
| Average Loans Held for Investment | \$ | 128,203 | \$ | 134,206 | \$ \$ | 138,184 | \$ | 143,540 | \$ \$ | 148,013 |
| Average Earning Assets | \$ | 174,650 199,329 | \$ | 181,881 | \$ | 183,899 | | 185,874 | \$ | 191,208 |
| Total Average Assets | \$ | 104,163 | \$ | 207,207 | \$ | 210,425 | \$ | 214,655 | \$ | 218,402 |
| Average Interest Bearing Deposits | \$ | | \$ | 104,018 | \$ | 101,144 | \$ \$ | 103,105 | \$ | 107,033 119,604 |
| Total Average Deposits | \$ | 118,484 | \$ | 117,530 | \$ | 114,598 | \$ | 115,882 | | |
| Average Equity | Þ | 24,526 | Ф | 23,681 | Ф | 26,518 | Ф | 26,002 | \$ | 27,668(12), (13) |
| Return on Average Assets (ROA) | | 1.63% | | 1.39% | | 0.77% | | 0.81% | | 0.42% |
| Return on Average Equity (ROE) | | 13.24% | | 12.16% | | 6.09% | | 6.72% | | 3.31% |
| Return on Average Tangible Common Equity (D) Managed Balance Sheet Statistics (period end) | | 30.97% | _ | 29.98% | _ | 13.02% | _ | 14.75% | _ | 6.75% |
| Loans Held for Investment | \$ | 127,140 | \$ | 130,115 | \$ | 136,803 | \$ | 140,990 | \$ | 146,117 |
| Total Assets (E) | \$ | 197,479 | \$ | 200,691 | \$ | 212,389 | \$ | 209.683 | \$ | 214,178 |
| | э \$ | | \$ | | \$ | | \$ | , | \$ | |
| Interest Bearing Deposits | Ψ | 103,172 | | 104,013 | | 102,370 | | 101,769 | | 104,121 |
| Total Deposits Tangible Assets ^{(E) (F)} | \$ \$ | 117,331 | \$ | 117,787 | \$ | 115,809 | \$ | 114,503 | \$ | 116,725 |
| | | 183,468 | \$ | 186,647 | \$ | 198,283 12,483 | \$ | 195,566 | \$ | 200,012 |
| Tangible Common Equity (TCE) (E) (G) Tangible Common Equity to Tangible Assets Ratio (E) (H) | \$ | 11,259 | \$ | 10,330 | \$ | | \$ | 12,075 | \$ | 11,204 5.60% ⁽¹²⁾ |
| | | 6.14% | _ | 5.53% | | 6.30% | _ | 6.17% | | 5.00% (12) |
| Performance Statistics (Managed) Quarter over Quarter | | (4)0/ | | 20/ | | (1)0/ | | 00/ | | 00/ |
| Net Interest Income Growth (5) | | (4)% | | 2% | | (1)% | | 9% | | 8% |
| Non-Interest Income Growth (5) | | (24)% | | (12)% | | (13)% | | 15% | | 21% |
| Revenue Growth (5) | | (9)% | | (2)% | | (5)% | | 11% | | 11% |
| Net Interest Margin | | 7.09% | | 7.10% | | 6.90% | | 6.91% | | 6.19% |
| Revenue Margin | | 8.94% | | 9.43% | | 9.50% | | 9.87% | | 8.68% |
| Risk-Adjusted Margin (I) | | 5.01% | | 4.99% | | 4.74% | | 5.23% | | 4.31% |
| Non-Interest Expense as a % of Average Loans Held for Investme | nt | 6.24% | | 5.50% | | 5.64% | | 5.02% | | 5.19% |
| Efficiency Ratio (J) | | 51.23% | | 43.06% | _ | 43.85% | | 38.74% | _ | 45.29% |
| Asset Quality Statistics (Managed) (6) | | | | | | | | | | |
| Net Charge-Offs | \$ | 1,717 | \$ | 2,018 | \$ | 2,188 | \$ | 2,155 | \$ | 2,087 |
| Net Charge-Off Rate | | 5.36% | | 6.01% | | 6.33% | | 6.00% | | 5.64% |
| 30+ day performing delinquency rate | | 3.81% | | 4.22% | | 4.73% | | 4.55% | _ | 4.10% |
| Full-time equivalent employees (in thousands) | | 25.7 | | 25.9 | | 25.9 | | 26.0 | | 26.6 |
| * * * ` ' | | | | | | | | | | |

^{*}Prior to the adoption of the new consolidation accounting standards, management evaluated the Company and each of its lines of business results on a "managed" basis, which is a non-GAAP measure. With the adoption of the new consolidation accounting standards, the Company's reported results are comparable to the "managed" basis, which reflect the consolidation of the majority of the Company's credit card securitization trusts. The accompanying Exhibit "Reconciliation to GAAP Financial Measures" presents a reconciliation of the Company's non-GAAP "managed" results to its GAAP results for periods prior to January 1, 2010. See the accompanying schedule "Impact of Adopting New Accounting Guidance" for additional information on the impact of new accounting standards.

CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL & STATISTICAL SUMMARY NOTES

- (1) Includes the impact from the change in fair value of retained interests, including the interest-only strips, which totaled \$17.4 million in Q2 2010, \$(35.7) million in Q1 2010, \$55.3 million in Q4 2009, \$37.3 million in Q3 2009 and \$(114.5) million in Q2 2009.
- (2) In accordance with the Company's finance charge and fee revenue recognition policy, amounts billed not included in revenue totaled: \$261.2 million in Q2 2010, \$354.4 million in Q1 2010, \$490.4 million in Q4 2009, \$517.0 million in Q3 2009 and \$571.9 million in Q2 2009.
- (3) The Company completed its 2007 restructuring initiative during 2009.
- (4) Includes core deposit intangible amortization expense of \$50.4 million in Q2 2010, \$52.1 million in Q1 2010, \$53.8 million in Q4 2009, \$55.5 million in Q3 2009 and \$57.2 million in Q2 2009 and integration costs of \$22.4 million in Q2 2010, \$16.7 million in Q1 2010, \$22.1 million in Q4 2009, \$10.7 million in Q3 2009 and \$8.8 million in Q2 2009.
- (5) Prior period amounts have been reclassified to conform with the current period presentation and adjusted to reflect purchase accounting refinements related to the acquisition of Chevy Chase Bank, FSB ("CCB").
- (6) The denominator used in calculating the allowance as a % of Loans Held for Investment, Net Charge-off Rate and 30+ Day Performing Delinquency Rate include loans acquired as part of the CCB acquisition. The metrics excluding such loans are as follows.

| | Q2 2010 | | Q1 2010 | | Q4 2009 | Q3 2009 | 22 2009 |
|---|-------------|----|---------|----|---------|-------------|-------------|
| CCB period end acquired loan portfolio (in millions)(unaudited) | \$ 6,381 | \$ | 6,799 | \$ | 7,251 | \$ 7,885 | \$ 8,644 |
| CCB average acquired loan portfolio (in millions)(unaudited) | \$ 6,541 | \$ | 7,037 | \$ | 7,512 | \$ 8,029 | \$ 8,499 |
| Allowance as a % of loans held for investment, excluding CCB | 5.63% |) | 6.29% |) | 4.95% | 5.08% | 4.86% |
| Net charge-off rate (GAAP), excluding CCB | 5.64% |) | 6.35% |) | 5.44% | 4.94% | 4.65% |
| Net charge-off rate (Managed), excluding CCB | 5.64% |) | 6.35% |) | 6.70% | 6.36% | 5.98% |
| 30+ day performing delinquency rate (GAAP), excluding CCB | 4.01% |) | 4.46% |) | 4.49% | 4.48% | 4.06% |
| 30+ day performing delinquency rate (Managed), excluding CCB | 4.01% |) | 4.46% |) | 4.99% | 4.82% | 4.36% |

- (7) During Q2 and Q1 2010, the Company recorded charges of \$403.6 million and \$224.4 million, respectively, related to representation and warranty matters. A portion of this expense is included in Discontinued Operations and the remainder is included in Non-Interest Income.
- (8) During Q1 2010, certain mortgage trusts were deconsolidated based on the sale of interest-only bonds associated with the trusts. The net effect of the deconsolidation resulted in \$128 million of income which is included in non-interest income.
- (9) In Q2 2009, the Company elected to convert and sell 404,508 shares of MasterCard class B common stock, which resulted in a gain of \$65.5 million that is included in non-interest income.
- (10) Includes the FDIC Special Assessment of \$80.5 million.
- (11) Includes the impact from dividends of \$38.0 million on preferred shares and from the accretion of \$461.7 million of the discount on preferred shares. With the repayment of the preferred shares to the U.S. Treasury as described in note 13 below, the recognition of the remaining accretion was accelerated to Q2 2009 and accounted for as a dividend. Subsequent to this transaction, there is no difference between net income (loss) and net income (loss) available to common shareholders.
- (12) Includes the impact of the issuance of 56,000,000 common shares at \$27.75 per share on May 14, 2009.
- (13) Average equity includes the impact of the Company's participation in the U.S. Treasury's Capital Purchase Program. On June 17, 2009, the Company repurchased from the U.S. Treasury for approximately \$3.57 billion all 3,555,199 preferred shares issued in Q4 2008, including accrued dividends. The warrants to purchase common shares were sold by the U.S. Treasury on December 11, 2009 at a price of \$11.75 per warrant. The sale by the US Treasury had no impact on the Company's equity. The warrants remain outstanding and are included in paid-in capital on the balance sheet.

STATISTICS / METRIC CALCULATIONS

- (A) Consists of net income (loss) less dividends on preferred shares.
- (B) Calculated based on net income (loss) available to common shareholders.
- (C) Calculated based on tangible common equity divided by common shares outstanding.
- (D) Calculated based on income from continuing operations divided by average tangible common equity, which is a non-GAAP measure. See page 4, *Reconciliation To GAAP Financial Measures* for a reconciliation of average equity to average tangible common equity.
- (E) Calculated based on continuing operations, except for Average Equity and Return on Average Equity (ROE), which are based on average stockholders' equity.
- (F) Consists of reported or managed assets less intangible assets and is a non-GAAP measure. See page 4, *Reconciliation To GAAP Financial Measures* for a reconciliation of this measure to the reported common equity ratio.
- (G) Consists of stockholders' equity less preferred shares and intangible assets and the related deferred tax liabilities.
- (H) Tangible Common Equity to Tangible Assets Ratio ("TCE Ratio") is a non-GAAP measure. See page 4, Reconciliation To GAAP Financial Measures for a reconciliation of this measure to the reported common equity ratio.
- (I) Calculated based on total revenue less net charge-offs divided by average earning assets, expressed as a percentage.
- (J) Calculated based on non-interest expense less restructuring expense divided by total revenue.

Reconciliation to GAAP Financial Measures

(dollars in millions)(unaudited)

The table below presents a reconciliation of tangible common equity and tangible assets, which are the components used to reconcile the non-GAAP tangible common equity "TCE" ratio to the comparable GAAP measure. The Company believes the non-GAAP TCE ratio is an important measure for investors to use in assessing the Company's capital strength. This measure may not be comparable to similarly titled measures used by other companies.

| | | 2010 Q2 | | 2010 Q1 | | 2009 Q4 | | 2009 Q3 | | 2009 Q2 |
|---|---------|--------------|----|------------|----|------------|----|------------|----|------------|
| Reconciliation of Average Equity to Average Tangible Common Equity | | | | | | | | | | |
| Average Equity | \$ | 24,526 | \$ | 23,681 | \$ | 26,518 | \$ | 26,002 | \$ | 27,668 |
| Less: Preferred Stock | | - | | - | | - | | - | | 41 |
| Less: Average Intangible Assets (1) | | (14,039) | | (14,075) | | (14,105) | | (14,151) | | (14,129) |
| Average Tangible Common Equity | \$ | 10,487 | \$ | 9,606 | \$ | 12,413 | \$ | 11,851 | \$ | 13,580 |
| Reconciliation of Period End Equity to Tangible Common Equity | | | | | | | | | | |
| Stockholders' Equity | \$ | 25,270 | \$ | 24,374 | \$ | 26,589 | \$ | 26,192 | \$ | 25,332 |
| Less: Preferred Stock | | - | | - | | - | | - | | 38 |
| Less: Intangible Assets (1) | | (14,011) | | (14,044) | | (14,106) | | (14,117) | | (14,166) |
| Period End Tangible Common Equity | \$ | 11,259 | \$ | 10,330 | \$ | 12,483 | \$ | 12,075 | \$ | 11,204 |
| Reconciliation of Period End Assets to Tangible Assets | | | | | | | | | | |
| Total Assets | \$ | 197,489 | \$ | 200,707 | \$ | 169.646 | \$ | 168,463 | \$ | 171,994 |
| Less: Discontinued Operations Assets | Ψ | (10) | Ψ | (16) | Ψ | (24) | Ψ | (31) | Ψ | (46) |
| Total Assets- Continuing Operations | _ | 197,479 | _ | 200.691 | _ | 169.622 | _ | 168,432 | _ | 171,948 |
| Less: Intangible Assets (1) | | (14,011) | | (14,044) | | (14,106) | | (14,117) | | (14,166) |
| Period End Tangible Assets | \$ | 183,468 | \$ | 186,647 | \$ | 155,516 | \$ | 154,315 | \$ | 157,782 |
| TCE ratio (2) | | 6.14% | | 5.53% | _ | 8.03% | | 7.82% | | 7.10% |
| TCE ratio (-) | | 0.1470 | | 3.33% | | 0.03% | | 7.0270 | | 7.10% |
| Reconciliation of Period End Assets to Tangible Assets on a Manage | d Basis | (for 2009) * | | | | | | | | |
| Total Assets | \$ | 197,489 | \$ | 200,707 | \$ | 169,646 | \$ | 168,463 | \$ | 171,994 |
| Securitization Adjustment (3) | | - | | - | | 42,767 | | 41,251 | | 42,230 |
| Total Assets on a Managed Basis | | 197,489 | | 200,707 | | 212,413 | | 209,714 | | 214,224 |
| Less: Assets-Discontinued Operations | | (10) | | (16) | | (24) | | (31) | | (46) |
| Total Assets- Continuing Operations | | 197,479 | | 200,691 | | 212,389 | | 209,683 | | 214,178 |
| Less: Intangible Assets (1) | | (14,011) | | (14,044) | | (14,106) | | (14,117) | | (14,166) |
| Period End Tangible Assets | \$ | 183,468 | \$ | 186,647 | \$ | 198,283 | \$ | 195,566 | \$ | 200,012 |
| TCE ratio (2) | | 6.14% | | 5.53% | | 6.30% | | 6.17% | | 5.60% |

 $^{^{(1)}}$ Includes impact from related deferred taxes.

⁽²⁾ Calculated based on tangible common equity divided by tangible assets.

⁽³⁾ Adjustments to our GAAP results to reflect loans that have been securitized and sold as though the loans remained on our consolidated balance sheet.

^{*} In addition to analyzing the Company's results on a reported basis, management previously evaluated Capital One's results on a "managed" basis, which consisted of non-GAAP financial measures. Capital One's managed results reflected the Company's reported results, adjusted to reflect the consolidation of the majority of the Company's credit securitization trusts. Because of the January 1, 2010, adoption of the new consolidation accounting standards, the Company's consolidated reported results subsequent to January 1, 2010 are comparable to its "managed" results. The accompanying Exhibit "Reconciliation to GAAP Financial Measures" presents a reconciliation of the Company's non-GAAP "managed" results to its GAAP results for periods prior to January 1, 2010.

Capital One Financial Corporation Impact of Adopting New Accounting Guidance

Consolidation of VIEs

| (dollars in millions)(unaudited) | Bala | pening nice Sheet ary 1, 2010 | VIE nsolidation Impact | ing Balance Sheet cember 31, 2009 |
|--|------|-------------------------------------|----------------------------------|--|
| Assets: | | | | |
| Cash and due from banks | \$ | 12,683 | \$ 3,998 | \$ 8,685 |
| Loans held for investment | | 138,184 | 47,565 | 90,619 |
| Allowance for loan and lease losses | | (8,391) | (4,264) ⁽³⁾ | (4,127) |
| Net loans held for investment | | 129,793 | 43,301 | 86,492 |
| Accounts receivable from securitizations | | 166 | (7,463) | 7,629 |
| Other assets | | 68,869(1) | 2,029 | 66,840 |
| Total assets | | 211,511 | 41,865 | 169,646 |
| Liabilities: | | | | |
| Securitization liability | | 48,300 | 44,346 | 3,954 |
| Other liabilities | | 139,561 | 458 | 139,103 |
| Total liabilities | · | 187,861 | 44,804 | 143,057 |
| Stockholders' equity | | 23,650 | (2,939) (3) | 26,589 |
| Total liabilities and stockholders' equity | \$ | 211,511 | \$ 41,865 | \$ 169,646 |

Allocation of the Allowance by Segment

| (dollars in millions)(unaudited) | January 1, 2010 | Consolidation Impact | December 31, 2009 |
|---|-----------------|-------------------------|----------------------|
| Domestic credit card | \$ 5,590 | \$ 3,663(3) | \$ 1,927 |
| International credit card | 727 | 528 | 199 |
| Total credit card | 6,317 | 4,191 | 2,126 |
| Commercial and multi-family real estate | 471 | - | 471 |
| Middle market | 131 | - | 131 |
| Specialty lending | 90 | | 90 |
| Total commercial lending | 692 | - | 692 |
| Small ticket commercial real estate | 93 | - | 93 |
| Total commercial banking | 785 | - | 785 |
| Automobile | 665 | - | 665 |
| Mortgage (inc all new CCB originations) | 248 | 73(2) | 175 |
| Other retail | 236 | | 236 |
| Total consumer banking | 1,149 | 73 | 1,076 |
| Other | 140 | - | 140 |
| Total company | \$ 8,391 | \$ 4,264 | \$ 4,127 |

- (1) Included within the "Other assets" line item is a deferred tax asset of \$3.9 billion, of which \$1.6 billion related to the January 1, 2010, adoption of the new consolidation accounting standards.
- (2) \$73 million of the reduction in the allowance for the first quarter is associated with the deconsolidation of certain mortgage trusts. This reduction in the allowance is recorded in non-interest income.
- (3) An adjustment for \$34 million to retained earnings and the allowance for loan and lease losses was made in the second quarter for the impact of impairment on consolidated loans accounted for troubled debt restructurings. These adjustments are not reflected in the above table.

Consolidated Statements of Income

(in millions, except per share data)(unaudited)

| | | | Th | ree Months Ended | | | | Six Mont | hs En | ıded |
|--|----|------------------|----|-------------------|----|---------------------------------|----|------------------|-------|---------------------------------|
| | | June 30, 2010 | _ | March 31, 2010 | _ | June 30, 2009 ⁽¹⁾ | | June 30, 2010 | | June 30, 2009 ⁽¹⁾ |
| Interest Income: | | | | | | | | | | |
| Loans held for investment, including past-due fees | \$ | 3,476 | \$ | 3,658 | \$ | 2,237 | \$ | 7,134 | \$ | 4,428 |
| Investment securities | | 342 | | 349 | | 412 | | 691 | | 808 |
| Other | | 17 | | 23 | | 68 | | 40 | | 131 |
| Total interest income | | 3,835 | | 4,030 | | 2,717 | | 7,865 | | 5,367 |
| Interest Expense: | | | | | | | | | | |
| Deposits | | 368 | | 399 | | 560 | | 767 | | 1,187 |
| Securitized debt | | 212 | | 242 | | 74 | | 454 | | 165 |
| Senior and subordinated notes | | 72 | | 68 | | 57 | | 140 | | 115 |
| Other borrowings | | 86 | | 93 | | 81 | | 179 | | 162 |
| Total interest expense | | 738 | | 802 | | 772 | | 1,540 | | 1,629 |
| Net interest income | | 3,097 | | 3,228 | | 1,945 | | 6,325 | | 3,738 |
| Provision for loan and lease losses | | 723 | | 1,478 | | 934 | | 2,201 | | 2,213 |
| Net interest income after provision for loan and lease losses | | 2,374 | _ | 1,750 | | 1,011 | | 4,124 | | 1,525 |
| Non-Interest Income: | | | | | | | | | | |
| Servicing and securitizations | | 21 | | (36) | | 363 | | (15) | | 816 |
| Service charges and other customer-related fees | | 496 | | 585 | | 492 | | 1,081 | | 998 |
| Interchange | | 333 | | 311 | | 126 | | 644 | | 267 |
| Net other-than-temporary impairment losses recognized in earnings ⁽²⁾ | | (26) | | (31) | | (10) | | (57) | | (10) |
| Other | | (17) | | 232 | | 261 | | 215 | | 251 |
| Total non-interest income | | 807 | | 1,061 | | 1,232 | | 1,868 | | 2,322 |
| Non-Interest Expense: | | | | | | | | | | |
| Salaries and associate benefits | | 650 | | 646 | | 634 | | 1,296 | | 1,188 |
| Marketing | | 219 | | 180 | | 134 | | 399 | | 297 |
| Communications and data processing | | 164 | | 169 | | 195 | | 333 | | 394 |
| Supplies and equipment | | 129 | | 124 | | 128 | | 253 | | 247 |
| Occupancy | | 117 | | 120 | | 115 | | 237 | | 215 |
| Restructuring expense (3) | | - | | - | | 43 | | - | | 61 |
| Other | | 721 | _ | 608 | | 673 | | 1,329 | | 1,265 |
| Total non-interest expense | | 2,000 | | 1,847 | | 1,922 | | 3,847 | | 3,667 |
| Income from continuing operations before income taxes | | 1,181 | | 964 | | 321 | | 2,145 | | 180 |
| Income tax provision | | 369 | | 244 | | 92 | | 613 | | 34 |
| Income from continuing operations, net of tax | | 812 | | 720 | | 229 | | 1,532 | | 146 |
| Loss from discontinued operations, net of tax | | (204) | | (84) | | (6) | | (288) | | (31) |
| Net income | \$ | 608 | \$ | 636 | \$ | 223 | \$ | 1,244 | \$ | 115 |
| Preferred stock dividends | | - | | - | | (500) | | - | | (564) |
| Net income (loss) available to common shareholders | \$ | 608 | \$ | 636 | \$ | (277) | \$ | 1,244 | \$ | (449) |
| | | | | | | | | | | |
| Basic earnings per common share: | | | | | | | | | | |
| Income (loss) from continuing operations | \$ | 1.79 | \$ | 1.59 | \$ | (0.64) | \$ | 3.38 | \$ | (1.03) |
| Loss from discontinued operations | | (0.45) | | (0.18) | | (0.01) | | (0.63) | | (0.07) |
| Net Income (loss) per common share | \$ | 1.34 | \$ | 1.41 | \$ | (0.66) | \$ | 2.75 | \$ | (1.11) |
| Diluted earnings per common share: | | | | | | | | | | |
| Income (loss) from continuing operations | \$ | 1.78 | \$ | 1.58 | \$ | (0.64) | \$ | 3.36 | \$ | (1.03) |
| Loss from discontinued operations | Ψ | (0.45) | | (0.18) | Ψ | (0.01) | Ψ | (0.63) | Ψ | (0.07) |
| Net Income (loss) per common share | \$ | 1.33 | | | \$ | (0.66) | \$ | 2.73 | \$ | (1.11) |
| recome (1000) per common sinue | Ψ | 1.00 | \$ | 1.40 | Ψ | (0.00) | Ψ | 2.73 | Ψ | (1.11) |
| Dividends paid per common share | \$ | 0.05 | \$ | 0.05 | \$ | 0.05 | \$ | 0.10 | \$ | 0.43 |

⁽¹⁾ Certain prior period amounts have been revised to conform to the current period presentation.

⁽²⁾ For the three and six months ended June 30, 2010, the Company recorded other-than-temporary impairment losses of \$26.2 million and \$57.4 million, respectively. Additional unrealized losses of \$119.7 million on these securities was recognized in other comprehensive income as a component of stockholders' equity at June 30, 2010.

⁽³⁾ The Company completed its 2007 restructuring initiative during 2009.

Consolidated Balance Sheets

(in millions)(unaudited)

| | J | As of June 30 2010 | As of ecember 31 2009 (1) | _ | As of June 30 2009 ⁽¹⁾ |
|--|----|--------------------------|---------------------------|----|---|
| Assets: | | | | | |
| Cash and due from banks | \$ | 2,668 | \$ 3,100 | \$ | 2,432 |
| Federal funds sold and repurchase agreements | | 384 | 542 | | 604 |
| Interest-bearing deposits at other banks | | 2,147 | 5,043 | | 1,166 |
| Cash and cash equivalents | | 5,199 | 8,685 | | 4,202 |
| Restricted cash for securitization investors | | 3,446 | 501 | | 570 |
| Securities available for sale | | 39,424 | 38,830 | | 37,667 |
| Securities held to maturity | | - | 80 | | 88 |
| Loans held for sale | | 249 | 268 | | 320 |
| Loans held for investment | | 71,491 | 75,097 | | 81,838 |
| Restricted loans for securitization investors | | 55,649 | 15,522 | | 19,102 |
| Less: Allowance for loan and lease losses | | (6,799) | (4,127) | | (4,482) |
| Net loans held for investment | | 120,341 | 86,492 | | 96,458 |
| Accounts receivable from securitizations | | 206 | 7,128 | | 5,220 |
| Premises and equipment, net | | 2,730 | 2,736 | | 2,827 |
| Interest receivable | | 1,077 | 936 | | 951 |
| Goodwill | | 13,588 | 13,596 | | 13,568 |
| Other | | 11,229 | 10,394 | | 10,123 |
| Total assets | \$ | 197,489 | \$ 169,646 | \$ | 171,994 |
| | | | | | |
| Liabilities: | | | | | |
| Non-interest-bearing deposits | \$ | 14,159 | \$ 13,439 | \$ | 12,604 |
| Interest-bearing deposits | | 103,172 | 102,370 | | 104,121 |
| Senior and subordinated notes | | 9,424 | 9,045 | | 10,092 |
| Other borrowings | | 5,585 | 8,015 | | 7,990 |
| Securitized debt obligations | | 33,009 | 3,954 | | 5,270 |
| Interest payable | | 543 | 509 | | 660 |
| Other | | 6,327 | 5,725 | | 5,925 |
| Total liabilities | | 172,219 | 143,057 | | 146,662 |
| Stockholders' Equity: | | | | | |
| Preferred stock | | - | - | | - |
| Common stock | | 5 | 5 | | 5 |
| Paid-in capital, net | | 19,029 | 18,955 | | 18,891 |
| Retained earnings and accumulated other comprehensive income | | 9,436 | 10,809 | | 9,605 |
| Less: Treasury stock, at cost | | (3,200) | (3,180) | | (3,169) |
| Total stockholders' equity | | 25,270 | 26,589 | | 25,332 |
| Total liabilities and stockholders' equity | \$ | 197,489 | \$ 169,646 | \$ | 171,994 |

 $^{(1) \} Certain \ prior \ period \ amounts \ have \ been \ revised \ to \ conform \ to \ the \ current \ period \ presentation.$

Statements of Average Balances, Income and Expense, Yields and Rates $^{(1)}$

(dollars in millions)(unaudited)

| | | Ç | uarter l | Ended 06/30/10 |) | | (| Quarter | Ended 3/31/10 | | Qu | arter E | nded 06/30/09 | 3) |
|---|----|--------------------|----------|-------------------|----------------|----------|--------------------|---------|-------------------|----------------|--------------------|---------|--------------------|----------------|
| GAAP Basis | | Average Balance | | ncome/ Expense | Yield/ Rate | | Average Balance | | ncome/ Expense | Yield/ Rate | Average Balance | | Income/ Expense | Yield/ Rate |
| Interest-earning assets: | | | | | | | | | | | | | | |
| Loans held for investment | \$ | 128,203 | \$ | 3,476 | 10.85% | \$ | 134,206 | \$ | 3,658 | 10.90% | \$ 104,682 | \$ | 2.237 | 8.55% |
| Investment securities (2) | | 39,022 | • | 342 | 3.51% | | 38,087 | | 349 | 3.67% | 37,499 | | 412 | 4.39% |
| Other | | 7,425 | | 17 | 0.92% | | 9,588 | | 23 | 0.96% | 8,623 | | 68 | 3.15% |
| Total interest-earning assets | \$ | 174,650 | \$ | 3,835 | 8.78% | \$ | 181,881 | \$ | 4,030 | 8.86% | \$ 150,804 | \$ | 2,717 | 7.21% |
| Interest-bearing liabilities: | | | | | | | | | | | | | | |
| Interest-bearing deposits | | | | | | | | | | | | | | |
| NOW accounts | \$ | 11,601 | \$ | 10 | 0.34% | \$ | 12,276 | \$ | 16 | 0.52% | \$ 10,915 | \$ | 15 | 0.55% |
| Money market deposit accounts | | 42,127 | | 99 | 0.94% | | 39,364 | | 96 | 0.98% | 35,751 | | 104 | 1.16% |
| Savings accounts | | 21,017 | | 44 | 0.84% | | 18,627 | | 41 | 0.88% | 9,931 | | 13 | 0.52% |
| Other consumer time deposits | | 20,744 | | 150 | 2.89% | | 24,253 | | 174 | 2.87% | 35,834 | | 305 | 3.40% |
| Public fund CD's of \$100,000 or | | | | | | | | | | | | | | |
| more | | 240 | | 1 | 1.67% | | 400 | | 2 | 2.00% | 1,117 | | 3 | 1.07% |
| CD's of \$100,000 or more | | 7,601 | | 63 | 3.32% | | 8,180 | | 68 | 3.33% | 11,098 | | 108 | 3.89% |
| Foreign time deposits | | 833 | | 1 | 0.48% | | 918 | | 2 | 0.87% | 2,387 | | 12 | 2.01% |
| Total interest-bearing deposits | \$ | 104,163 | \$ | 368 | 1.41% | \$ | 104,018 | \$ | 399 | 1.53% | \$ 107,033 | \$ | 560 | 2.09% |
| Senior and subordinated notes | | 8,760 | | 72 | 3.29% | | 8,757 | | 68 | 3.11% | 8,323 | | 57 | 2.74% |
| Other borrowings | | 6,375 | | 86 | 5.40% | | 7,431 | | 93 | 5.01% | 10,399 | | 81 | 3.12% |
| Securitization liability | | 35,248 | | 212 | 2.41% | | 43,764 | | 242 | 2.21% | 5,876 | | 74 | 5.04% |
| Total interest-bearing liabilities | \$ | 154,546 | \$ | 738 | 1.91% | \$ | 163,970 | \$ | 802 | 1.96% | \$ 131,631 | \$ | 772 | 2.35% |
| Net interest spread | | | | | 6.87% | | | | | 6.90% | | | · | 4.86% |
| rec merest spread | | | | | 0.07 | | | | = | 0.50 | | | : | 1100/1 |
| Interest income to average interest-earning assets | | | | | 8.78% | | | | | 8.86% | | | | 7.21% |
| Interest expense to average interest-earning assets | | | | | 1.69% | | | | | 1.76% | | | | 2.05% |
| Net interest margin | | | | | 7.09% | | | | | 7.10% | | | | 5.16% |
| Managed Basis * | | | | | | | | | • | | | | • | |
| Interest-earning assets: | | | | | | | | | | | | | | |
| Loans held for investment | \$ | 128,203 | \$ | 3,476 | 10.85% | ¢ | 134,206 | \$ | 3,658 | 10.90% | \$ 148,013 | \$ | 3,568 | 9.64% |
| Investment securities (2) | Φ. | | \$ | 3,476 | | Э | | Э | 3,658 | | | Э | 3,508 | 4.39% |
| Other | ¢ | 39,022 7,425 | \$ | 342 17 | 3.51% 0.92% | | 38,087 9,588 | | 23 | 3.67% 0.96% | 37,499 5,696 | | 412 17 | 1.19% |
| Total interest-earning assets | \$ | 174,650 | \$ | 3,835 | 8.78% | \$ | 181,881 | \$ | 4,030 | 8.86% | \$ 191,208 | \$ | 3,997 | 8.36% |
| | _ | 2. 1,000 | | 0,000 | | <u> </u> | | - | ., | | | | | |
| Interest-bearing liabilities: | | | | | | | | | | | | | | |
| Interest-bearing deposits | \$ | 11,601 | \$ | 10 | 0.34% | ¢ | 12,276 | \$ | 16 | 0.52% | \$ 10,915 | \$ | 15 | 0.55% |
| NOW accounts Money market deposit accounts | \$ | 42,127 | \$ | 99 | 0.34% | Э | 39,364 | Э | 96 | 0.52% | 35,751 | Э | 104 | 1.16% |
| Savings accounts | \$ | 21,017 | \$ | 44 | 0.84% | | 18,627 | | 41 | 0.88% | 9,931 | | 13 | 0.52% |
| Other consumer time deposits | \$ | 20,744 | \$ | 150 | 2.89% | | 24,253 | | 174 | 2.87% | 35,834 | | 305 | 3.40% |
| Public fund CD's of \$100,000 or | Ψ | 20,744 | Ψ | 130 | 2.0370 | | 24,233 | | 1/4 | 2.07 /0 | 33,034 | | 303 | 3.40 /(|
| more | \$ | 240 | \$ | 1 | 1.67% | | 400 | | 2 | 2.00% | 1,117 | | 3 | 1.07% |
| CD's of \$100,000 or more | Ś | 7,601 | \$ | 63 | 3.32% | | 8,180 | | 68 | 3.33% | 11,098 | | 108 | 3.89% |
| Foreign time deposits | \$ | 833 | \$ | 1 | 0.48% | | 918 | | 2 | 0.87% | 2,387 | | 12 | 2.01% |
| Total interest-bearing deposits | \$ | 104,163 | \$ | 368 | 1.41% | \$ | 104,018 | \$ | 399 | 1.53% | \$ 107,033 | \$ | 560 | 2.09% |
| Senior and subordinated notes | \$ | 8,760 | Ψ | 72 | 3.29% | Ψ. | 8,757 | 4 | 68 | 3.11% | 8,323 | Ψ | 57 | 2.74% |
| Other borrowings | \$ | 6,375 | | 86 | 5.40% | | 7,431 | | 93 | 5.01% | 10,399 | | 81 | 3.12% |
| Securitization liability | \$ | 35,248 | | 212 | 2.41% | | 43,764 | | 242 | 2.21% | 46,682 | | 342 | 2.93% |
| Total interest-bearing liabilities | \$ | 154,546 | \$ | 738 | 1.91% | \$ | 163,970 | \$ | 802 | 1.96% | \$ 172,437 | \$ | 1,040 | 2.41% |
| No. | | | | | 6.070/ | | | | | 6.000/ | | | | 5.050/ |
| Net interest spread | | | | | 6.87% | | | | - | 6.90% | | | | 5.95% |
| Interest income to average interest-earning | | | | | | | | | | | | | | |
| assets Interest expense to average interest-earning | | | | | 8.78% | | | | | 8.86% | | | | 8.36% |
| assets | | | | | 1.69% | | | | | 1.76% | | | | 2.17% |
| Net interest margin | | | | | 7.09% | | | | | 7.10% | | | | 6.19% |
| rice meerest margin | | | | | 7.0970 | | | | | 7.1070 | | | | 0.197 |

⁽¹⁾ Reflects amounts based on continuing operations.

⁽²⁾ Consists of available-for-sale and held-to-maturity securities.

⁽³⁾ Certain prior period amounts have been revised to conform to the current period presentation.

* Prior to the adoption of the new consolidation accounting standards, management evaluated the Company and each of its lines of business results on a "managed" basis. With the adoption of the new consolidation accounting standards, the Company's reported results are comparable to the "managed" basis which now reflect the consolidation of the majority of the Company's credit card securitization trusts. The accompanying Exhibit "Reconciliation to GAAP Financial Measures" presents a reconciliation of the Company's non-GAAP "managed" results to its reported results for periods prior to January 1, 2010.

CAPITAL ONE FINANCIAL CORPORATION (COF) LENDING INFORMATION AND STATISTICS MANAGED BASIS ⁽¹⁾

| (Dollars in millions) (unaudited) | | 2010 Q2 | | 2010 Q1 | | 2009 Q4 | | 2009 Q3 | | 2009 Q2 |
|---|------------------|---|-------------|--|----------|---|----------|--|----------|---|
| Period end loans held for investment | | | | | | | | | | |
| Domestic credit card | \$ | 54,628 | \$ | 56,228 | \$ | 60,300 | \$ | 61,892 | \$ | 64,760 |
| International credit card | | 7,269 | | 7,578 | | 8,224 | | 8,477 | | 8,639 |
| Total Credit Card | \$ | 61,897 | \$ | 63,806 | \$ | 68,524 | \$ | 70,369 | \$ | 73,399 |
| Commercial and multifamily real estate | \$ | 13,580 | \$ | 13,618 | \$ | 13,843 | \$ | 13,978 | \$ | 14,225 |
| Middle market | | 10,203 | | 10,310 | | 10,062 | | 10,023 | | 10,219 |
| Specialty lending | | 3,815 | | 3,619 | _ | 3,555 | | 3,399 | _ | 3,228 |
| Total Commercial Lending Small-ticket commercial real estate | \$ | 27,598 1,977 | \$ | 27,547 2,065 | \$ | 27,460 | \$ | 27,400 2,413 | \$ | 27,672 2,503 |
| Total Commercial Banking | \$ | 29,575 | \$ | 29,612 | \$ | 2,153 ₍₇₎ 29,613 | \$ | 29,813 | \$ | 30,175 |
| | | | | | | | | | | |
| Automobile | \$ | 17,221 13,322 | \$ | 17,446 13,967 | \$ | 18,186 14,893 | \$ | 19,295 15,639 | \$ | 19,902 16,579 |
| Mortgages Retail banking | | 4,770 | | 4,970 | | 5,135 | | 5,215 | | 5,367 |
| Total Consumer Banking | \$ | 35,313 | \$ | 36,383 | \$ | 38,214 | \$ | 40,149 | \$ | 41,848 |
| <u> </u> | | | | | Ť | | | | | |
| Other loans ⁽²⁾ Total | <u>\$</u> \$ | 470 127,255 | \$ | 464 130,265 | \$ | 452 136,803 | \$ | 659 140,990 | \$ \$ | 695 |
| Total | <u> </u> | 127,255 | D | 130,203 | a | 130,003 | D. | 140,990 | Ф | 146,117 |
| Average loans held for investment | | | | | | | | | | |
| Domestic credit card | \$ | 55,252 | \$ | 58,108 | \$ | 60,443 | \$ | 63,299 | \$ | 65,862 |
| International credit card | | 7,427 | | 7,814 | | 8,300 | | 8,609 | | 8,328 |
| Total Credit Card | \$ | 62,679 | \$ | 65,922 | \$ | 68,743 | \$ | 71,908 | \$ | 74,190 |
| Commercial and multifamily real estate | \$ | 13,543 | \$ | 13,716 | \$ | 13,926 | \$ | 13,938 | \$ | 14,122 |
| Middle market | | 10,276 | | 10,324 | | 10,052 | | 9,911 | | 10,429 |
| Specialty lending | | 3,654 | | 3,609 | | 3,535 | | 3,753 | | 3,472 |
| Total Commercial Lending | \$ | 27,473 | \$ | 27,649 | \$ | 27,513 | \$ | 27,602 | \$ | 28,023 |
| Small-ticket commercial real estate | | 2,060 | | 2,074 | _ | 2,354 | _ | 2,471 | _ | 2,542 |
| Total Commercial Banking | \$ | 29,533 | \$ | 29,723 | \$ | 29,867 | \$ | 30,073 | \$ | 30,565 |
| Automobile | \$ | 17,276 | \$ | 17,769 | \$ | 18,768 | \$ | 19,636 | \$ | 20,303 |
| Mortgages | | 13,573 | | 15,434 | | 15,170 | | 15,925 | | 16,707 |
| Retail banking | | 4,811 | _ | 5,042 | _ | 5,176 | | 5,515 | _ | 5,712 |
| Total Consumer Banking | <u>\$</u> | 35,660 | \$ | 38,245 | \$ | 39,114 | \$ | 41,076 | \$ | 42,722 |
| Other loans (2) | \$ | 464 | \$ | 489 | \$ | 460 | \$ | 483 | \$ | 536 |
| Total | \$ | 128,336 | \$ | 134,379 | \$ | 138,184 | \$ | 143,540 | \$ | 148,013 |
| Net charge-off rates | | | | | | | | | | |
| Domestic credit card | | 9.49% | | 10.48% | | 9.59% | | 9.64% | | 9.23% |
| International credit card | | 8.38% | | 8.83% | _ | 9.52% | _ | 9.19% | | 9.32% |
| Total Credit Card | | 9.36% | | 10.29% | | 9.58% | | 9.59% | | 9.24% |
| Commercial and multifamily real estate (3) | | 1.17% | | 1.45% | | 3.02% | | 1.37% | | 0.92% |
| Middle market ⁽³⁾ | | 0.78% | | 0.82% | | 0.75% | | 0.56% | | 0.58% |
| Specialty lending | | 0.87% | | 0.90% | | 1.85% | | 1.39% | | 0.99% |
| Total Commercial Lending (3) | | 0.98% | | 1.14% | | 2.04% | | 1.08% | | 0.80% |
| Small-ticket commercial real estate Total Commercial Banking (3) | | 4.21% 1.21% | | 4.43% 1.37% | | 13.08% ⁽⁷⁾ 2.91% | | 5.19% 1.42% | | 1.86% 0.89% |
| Total Collinercial Baliking | | 1.21% | | 1.5/% | _ | 2.91% | _ | 1.42% | _ | 0.69% |
| Automobile | | 2.09% | | 2.97% | | 4.55% | | 4.38% | | 3.65% |
| Mortgages (3) | | 0.46% | | 0.94% | | 0.72% | | 0.69% | | 0.43% |
| Retail banking (3) | | 2.11% | | 2.11% | _ | 2.93% | | 2.44% | | 2.42% |
| | | 1.47% | | 2.03% | | 2.85% | _ | 2.69% | _ | 2.23% |
| Total Consumer Banking (3) | | | | | | | | | | 37.00% |
| | | 27.95% | | 18.82% | | 28.2 <u>5</u> % | | 28.53% | | 37.00/ |
| Other loans Total | | 27.95% 5.36% | | 18.82% 6.02% | | 28.25% 6.33% | | 28.53% 6.00% | | 5.64% |
| Other loans Total | <u> </u> | | _ | | | | | | | 5.64% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card | <u> </u> | 5.36% 4.79% | | 6.02% 5.30% | = | 6.33% 5.78% | | 6.00% 5.38% | | 5.64% 4.77% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card | <u>=</u> | 5.36% 4.79% 6.03% | <u> </u> | 5.30% 6.39% | | 6.33% 5.78% 6.55% | <u> </u> | 6.00% 5.38% 6.63% | | 5.64% 4.77% 6.69% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card | <u>=</u> | 5.36% 4.79% | <u> </u> | 6.02% 5.30% | = | 6.33% 5.78% | | 6.00% 5.38% | | 5.64% 4.77% 6.69% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card Total Credit Card | | 5.36% 4.79% 6.03% | <u> </u> | 5.30% 6.39% | _ | 6.33% 5.78% 6.55% | | 6.00% 5.38% 6.63% | <u> </u> | 5.64% 4.77% 6.69% 4.99% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card Total Credit Card Automobile Mortgages (3) | | 5.36% 4.79% 6.03% 4.94% | <u> </u> | 5.30% 6.39% 5.43% 7.58% 0.93% | = | 6.33% 5.78% 6.55% 5.88% | | 5.38% 6.63% 5.53% 9.52% 1.17% | _ | 5.64% 4.77% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card Total Credit Card Automobile Mortgages (3) Retail banking (3) | | 5.36% 4.79% 6.03% 4.94% 7.74% 0.68% 0.87% | _ | 5.30% 6.39% 5.43% 7.58% 0.93% 1.02% | | 5.78% 6.55% 5.88% 10.03% 1.26% 1.23% | | 5.38% 6.63% 5.53% 9.52% 1.17% 1.26% | | 5.64% 4.77% 6.69% 4.99% 8.89% 0.97% 0.91% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card Total Credit Card Automobile Mortgages (3) | | 5.36% 4.79% 6.03% 4.94% 7.74% 0.68% | _ _ _ | 5.30% 6.39% 5.43% 7.58% 0.93% | <u> </u> | 6.33% 5.78% 6.55% 5.88% 10.03% 1.26% | | 5.38% 6.63% 5.53% 9.52% 1.17% | | 5.64% 4.77% 6.69% 4.99% 8.89% 0.97% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card Total Credit Card Automobile Mortgages (3) Retail banking (3) Total Consumer Banking (3) | = = = = | 5.36% 4.79% 6.03% 4.94% 7.74% 0.68% 0.87% | = = = | 5.30% 6.39% 5.43% 7.58% 0.93% 1.02% | | 5.78% 6.55% 5.88% 10.03% 1.26% 1.23% | | 5.38% 6.63% 5.53% 9.52% 1.17% 1.26% | | 5.64% 4.77% 6.69% 4.99% 8.89% 0.97% 0.91% |
| Other loans Total 30+ day performing delinquency rate Domestic credit card International credit card Total Credit Card Automobile Mortgages (3) Retail banking (3) | | 5.36% 4.79% 6.03% 4.94% 7.74% 0.68% 0.87% | = = = | 5.30% 6.39% 5.43% 7.58% 0.93% 1.02% | | 5.78% 6.55% 5.88% 10.03% 1.26% 1.23% | | 5.38% 6.63% 5.53% 9.52% 1.17% 1.26% | | 5.64% 4.77% 6.69% 4.99% 8.89% 0.97% 0.91% |

| Middle market ⁽³⁾ | 1.20% | 1.15% | 1.09% | 1.25% | 1.15% |
|-------------------------------------|-------|-------|----------|--------|--------|
| Specialty lending | 1.94% | 2.18% | 2.25% | 2.12% | 2.11% |
| Total Commercial Lending (3) | 2.10% | 2.52% | 2.33% | 2.08% | 1.78% |
| Small-ticket commercial real estate | 3.57% | 4.18% | 4.87%(7) | 11.39% | 10.08% |
| Total Commercial Banking (3) | 2.20% | 2.64% | 2.52% | 2.84% | 2.47% |
| | | | | | |
| Automobile (4) | 0.56% | 0.55% | 0.92% | 0.87% | 0.78% |
| Mortgages (3) | 3.78% | 3.17% | 2.24% | 1.83% | 1.51% |
| Retail banking ⁽³⁾ | 2.25% | 2.07% | 2.11% | 1.98% | 1.88% |
| Total Consumer Banking (3) | 2.00% | 1.76% | 1.60% | 1.39% | 1.21% |
| | | | | | |

CAPITAL ONE FINANCIAL CORPORATION (COF) CREDIT CARD SEGMENT FINANCIAL & STATISTICAL SUMMARY FOR CONTINUING OPERATIONS MANAGED BASIS $^{(1)}$

| (Dollars in millions) (unaudited) | | 2010 Q2 | | 2010 Q1 | | 2009 Q4 | | 2009 Q3 | | 2009 Q2 |
|---|-----------|--------------|----|--------------|----|--------------|---------|--------------|---------|--------------|
| Credit Card: | | | | | | | | | | |
| Earnings Interest income | \$ | 2,232 | \$ | 2,453 | \$ | 2,442 | \$ | 2,472 | \$ | 2,283 |
| Interest expense | Ф | 255 | Ф | 340 | Ф | 413 | Ф | 448 | Ф | 486 |
| - | \$ | 1,977 | \$ | 2,113 | \$ | 2,029 | \$ | 2,024 | \$ | |
| Net interest income Non-interest income | Э | 659 | Э | 2,113 718 | Э | 2,029 897 | Э | 2,024 967 | Э | 1,797 898 |
| | Φ. | | ¢. | 2,831 | \$ | 2,926 | \$ | 2,991 | ¢. | |
| Total revenue Provision for loan and lease losses | \$ | 2,636 765 | \$ | | Э | , | Э | | \$ | 2,695 |
| | | 1,002 | | 1,175 914 | | 1,204 943 | | 1,644 897 | | 1,520 910 |
| Non-interest expense | | 869 | _ | 742 | _ | 779 | _ | 450 | | 265 |
| Income before taxes | | 301 | | 253 | | | | | | |
| Income tax provision | ф | | d. | | ф | 269 | <u></u> | 158 | <u></u> | 92 |
| Net income | <u>\$</u> | 568 | \$ | 489 | \$ | 510 | \$ | 292 | \$ | 173 |
| Selected Metrics | | | | | | | | | | |
| Period end loans held for investment | \$ | 61,897 | \$ | 63,806 | \$ | 68,524 | \$ | 70,369 | \$ | 73,399 |
| Average loans held for investment | \$ | 62,679 | \$ | 65,922 | \$ | 68,743 | \$ | 71,908 | \$ | 74,190 |
| Loans held for investment yield | | 14.24% | | 14.88% | | 14.21% | | 13.75% | | 12.31% |
| Revenue margin | | 16.82% | | 17.18% | | 17.03% | | 16.64% | | 14.53% |
| Net charge-off rate | | 9.36% | | 10.29% | | 9.58% | | 9.59% | | 9.24% |
| 30+ day performing delinquency rate | | 4.94% | | 5.43% | | 5.88% | | 5.53% | | 4.99% |
| Purchase volume (8) | \$ | 26,570 | \$ | 23,924 | \$ | 26,866 | \$ | 25,982 | \$ | 25,747 |
| Domestic Card Sub-segment | | | | | | | | | | |
| Earnings | | | | | | | | | | |
| Net interest income | \$ | 1,735 | \$ | 1,865 | \$ | 1,781 | \$ | 1,797 | \$ | 1,586 |
| Non-interest income | | 560 | | 618 | | 794 | | 856 | | 795 |
| Total revenue | \$ | 2,295 | \$ | 2,483 | \$ | 2,575 | \$ | 2,653 | \$ | 2,381 |
| Provision for loan and lease losses | | 675 | | 1,096 | | 1,033 | | 1,437 | | 1,336 |
| Non-interest expense | | 869 | | 809 | | 833 | | 770 | | 788 |
| Income before taxes | | 751 | | 578 | | 709 | | 446 | | 257 |
| Income tax provision | | 268 | | 206 | | 248 | | 156 | | 90 |
| Net income | <u>\$</u> | 483 | \$ | 372 | \$ | 461 | \$ | 290 | \$ | 167 |
| Selected Metrics | | | | | | | | | | |
| Period end loans held for investment | \$ | 54,628 | \$ | 56,228 | \$ | 60,300 | \$ | 61,892 | \$ | 64,760 |
| Average loans held for investment | \$ | 55,252 | \$ | 58,108 | \$ | 60,443 | \$ | 63,299 | \$ | 65,862 |
| Loans held for investment yield | | 13.98% | | 14.78% | | 14.08% | | 13.74% | | 12.17% |
| Revenue margin | | 16.61% | | 17.09% | | 17.04% | | 16.76% | | 14.46% |
| Net charge-off rate | | 9.49% | | 10.48% | | 9.59% | | 9.64% | | 9.23% |
| 30+ day performing delinquency rate | | 4.79% | | 5.30% | | 5.78% | | 5.38% | | 4.77% |
| Purchase volume (8) | \$ | 24,513 | \$ | 21,988 | \$ | 24,593 | \$ | 23,761 | \$ | 23,611 |
| International Card Sub-segment | | | | | | | | | | |
| Earnings | | | | | | | | | | |
| Net interest income | \$ | 242 | \$ | 248 | \$ | 248 | \$ | 227 | \$ | 211 |
| Non-interest income | | 99 | | 100 | | 103 | | 111 | | 103 |
| Total revenue | \$ | 341 | \$ | 348 | \$ | 351 | \$ | 338 | \$ | 314 |
| Provision for loan and lease losses | | 90 | | 79 | | 171 | | 207 | | 184 |
| Non-interest expense | | 133 | | 105 | | 110 | | 127 | | 122 |
| Income before taxes | | 118 | | 164 | | 70 | | 4 | | 8 |
| Income tax provision | | 33 | | 47 | | 21 | | 2 | | 2 |
| Net income | \$ | 85 | \$ | 117 | \$ | 49 | \$ | 2 | \$ | 6 |
| Selected Metrics | | | | | | | | | | |
| Period end loans held for investment | \$ | 7,269 | \$ | 7,578 | \$ | 8,224 | \$ | 8,477 | \$ | 8,639 |
| Average loans held for investment | \$ \$ | 7,427 | \$ | 7,814 | \$ | 8,300 | \$ | 8,609 | \$ | 8,328 |
| Loans held for investment yield | Ψ | 16.21% | Ψ | 15.66% | Ψ | 15.18% | | 13.80% | Ψ | 13.40% |
| Revenue margin | | 18.37% | | 17.81% | | 16.92% | | 15.70% | | 15.08% |
| Net charge-off rate | | 8.38% | | 8.83% | | 9.52% | | 9.19% | | 9.32% |
| 30+ day performing delinquency rate | | 6.03% | | 6.39% | | 6.55% | | 6.63% | | 6.69% |
| Purchase volume (8) | \$ | | \$ | | \$ | | \$ | | \$ | 2,136 |
| | | | | | | | | | | |
| | | Page 10 | | | | | | | | |

CAPITAL ONE FINANCIAL CORPORATION (COF) COMMERCIAL BANKING SEGMENT FINANCIAL & STATISTICAL SUMMARY FOR CONTINUING OPERATIONS MANAGED BASIS (1)

| (Dollars in millions) (unaudited) | 2010 Q2 | 2010 Q1 | 2009 Q4 | 2009 Q3 | 2009 Q2 |
|--|--------------|--------------|--------------|--------------|--------------|
| Commercial Banking: | • | | | | |
| Earnings | | | | | |
| Net interest income | \$ 319 | \$ 312 | \$ 318 | \$ 301 | \$ 279 |
| Non-interest income | 60 | 42 | 38 | 43 | 49 |
| Total revenue | \$ 379 | \$ 354 | \$ 356 | \$ 344 | \$ 328 |
| Provision for loan and lease losses | 62 | 238 | 368 | 375 | 122 |
| Non-interest expense | 198 | 192 | 197 | 166 | 156 |
| Income (loss) before taxes | 119 | (76) | (209) | (197) | 50 |
| Income tax provision (benefit) | 42 | (27) | (73) | (69) | 17 |
| Net income (loss) | \$ 77 | \$ (49) | \$ (136) | \$ (128) | \$ 33 |
| | | | | | |
| Selected Metrics | | | | | |
| Period end loans held for investment | \$ 29,575 | \$ 29,612 | \$ 29,613 | \$ 29,813 | \$ 30,175 |
| Average loans held for investment | \$ 29,533 | \$ 29,723 | \$ 29,867 | \$ 30,073 | \$ 30,565 |
| Loans held for investment yield | 4.94% | 5.03% | 5.11% | 5.06% | 5.01% |
| Period end deposits | \$ 21,527 | \$ 21,605 | \$ 20,480 | \$ 18,617 | \$ 16,897 |
| Average deposits | \$ 22,171 | \$ 21,859 | \$ 19,420 | \$ 17,761 | \$ 17,021 |
| Deposit interest expense rate | 0.67% | 0.72% | 0.80% | 0.75% | 0.77% |
| Core deposit intangible amortization | \$ 14 | \$ 14 | \$ 14 | \$ 10 | \$ 10 |
| Net charge-off rate (3) | 1.21% | 1.37% | 2.91% | 1.42% | 0.89% |
| Nonperforming loans as a percentage of loans held for investment (3) | 2.04% | 2.48% | 2.37% | 2.65% | 2.33% |
| Nonperforming asset rate (3) | 2.20% | 2.64% | 2.52% | 2.84% | 2.47% |
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CAPITAL ONE FINANCIAL CORPORATION (COF) CONSUMER BANKING SEGMENT FINANCIAL & STATISTICAL SUMMARY FOR CONTINUING OPERATIONS MANAGED BASIS $^{(1)}$

| Oollars in millions) (unaudited) | 2010 Q2 | 2010 Q1 | 2009 Q4 | 2009 Q3 | 2009 Q2 |
|--|--------------|--------------|--------------|--------------|--------------|
| onsumer Banking: | ~- | Q1 | Q- | QS | <u> </u> |
| arnings | | | | | |
| Net interest income | \$ 935 | \$ 896 | \$ 833 | \$ 848 | \$ 826 |
| Non-interest income | 162 | 316 | 153 | 212 | 226 |
| Total revenue | \$ 1,097 | \$ 1,212 | \$ 986 | \$ 1,060 | \$ 1,052 |
| Provision for loan and lease losses | (112) | 50 | 249 | 156 | 202 |
| Non-interest expenses | 735 | 688 | 749 | 681 | 725 |
| Income (loss) before taxes | 474 | 474 | (12) | 223 | 125 |
| Income tax provision (benefit) | 169 | 169 | (4) | 78 | 44 |
| Net income (loss) | \$ 305 | \$ 305 | \$ (8) | \$ 145 | \$ 81 |
| elected Metrics | | | | | |
| Period end loans held for investment | \$ 35,313 | \$ 36,383 | \$ 38,214 | \$ 40,149 | \$ 41,848 |
| Average loans held for investment | \$ 35,660 | \$ 38,245 | \$ 39,114 | \$ 41,076 | \$ 42,722 |
| Loans held for investment yield | 8.99% | 8.96% | 8.83% | 8.89% | 8.69 |
| Auto loan originations | 1,765 | 1,343 | 1,018 | 1,513 | 1,342 |
| Period end deposits | \$ 77,407 | \$ 76,883 | \$ 74,145 | \$ 72,253 | \$ 73,883 |
| Average deposits | \$ 77,082 | \$ 75,115 | \$ 72,976 | \$ 73,284 | \$ 74,321 |
| Deposit interest expense rate | 1.18% | 1.27% | 1.41% | 1.58% | 1.76 |
| Core deposit intangible amortization | \$ 36 | \$ 38 | \$ 40 | \$ 46 | \$ 47 |
| Net charge-off rate (3) | 1.47% | 2.03% | 2.85% | 2.69% | 2.239 |
| Nonperforming loans as a percentage of loans held for investment (3) (4) | 1.82% | 1.62% | 1.45% | 1.26% | 1.089 |
| Nonperforming asset rate (3)(4) | 2.00% | 1.76% | 1.60% | 1.39% | 1.219 |
| 30+ day performing delinquency rate (3) (4) | 4.15% | 4.13% | 5.43% | 5.19% | 4.739 |
| Period end loans serviced for others | \$ 23,730 | \$ 26,778 | \$ 30,283 | \$ 30,659 | \$ 31,492 |

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CAPITAL ONE FINANCIAL CORPORATION (COF) OTHER AND TOTAL SEGMENT FINANCIAL & STATISTICAL SUMMARY FOR CONTINUING OPERATIONS MANAGED BASIS $^{(1)}$

| Differ Farmings | (Dollars in millions) (unaudited) | | 2010 Q2 | | 2010 Q1 | | 2009 Q4 | | 2009 Q3 | | 2009 Q2 |
|---|--------------------------------------|----------|------------|----|------------|----|-----------------|----|------------|----------|------------|
| Net interest income (expense) S (132) S (91) S (11) S 39 S 51 Non-interest income (expense) (74) (14) 111 150 17 Total revenue S (206) S (105) S (100) S (18) S 77 Total revenue S (206) S (105) S (100) S (18) S 77 Total revenue S (206) S (105) S (100) S (18) S 77 Total revenue S (206) S (105) S (20) S | | | Q2 | | Q1 | | Q -1 | | Ų3 | | QZ |
| Net interest income (expense) S | | | | | | | | | | | |
| Non-interest income (expense) | | ¢ | (122) | ď | (01) | φ | (11) | φ | 20 | c | |
| Total revenue | | \$ | . , | \$ | ` / | \$ | ` ' | \$ | | \$ | |
| Provision for loan and lease losses | | | | | | _ | | • | | | |
| Restructuring expenses 9 | | \$ | (/ | \$ | (/ | \$ | | \$ | | \$ | |
| Non-interest expense 65 53 27 31 88 | | | 10 | | | | | | | | |
| Income (loss) before taxes (281) (176) 17 106 (115) (115) (100) (125) (100 | 0 1 | | - | | | | | | | | |
| Income tax benefit (143) | * | | | | | _ | | _ | | _ | |
| Net income (loss) S | · , | | | | | | | | | | (119) |
| Selected Metrics | Income tax benefit | | (143) | | (151) | | | | (22) | | (61) |
| Period end loans held for investment (2) | Net income (loss) | \$ | (138) | \$ | (25) | \$ | 38 | \$ | 128 | \$ | (58) |
| Period end loans held for investment (2) | Selected Metrics | | | | | | | | | | |
| Average loans held for investment (2) \$ 464 \$ 489 \$ 460 \$ 483 \$ 536 Period end deposits \$ 18,397 \$ 19,299 \$ 21,184 \$ 23,633 \$ 25,945 Average deposits \$ 19,231 \$ 20,556 \$ 22,202 \$ 24,837 \$ 28,262 \$ 24,837 \$ 24,8 | | \$ | 470 | \$ | 464 | \$ | 452 | \$ | 659 | \$ | 695 |
| Period end deposits \$ 18,397 \$ 19,299 \$ 21,184 \$ 23,633 \$ 25,945 Average deposits \$ 19,231 \$ 20,556 \$ 22,202 \$ 24,837 \$ 28,262 Total: Earnings Net interest income \$ 3,099 \$ 3,230 \$ 3,169 \$ 3,212 \$ 2,957 Non-interest income 807 1,062 1,199 1,372 1,190 Total revenue \$ 3,906 \$ 4,292 \$ 4,368 \$ 4,584 \$ 4,147 Provision for loan and lease losses 725 1,481 1,845 2,201 1,904 Restructuring expenses (9) - - 32 26 43 Non-interest expense 2,000 1,847 1,916 1,775 1,875 Income before taxes 1,181 964 575 582 321 Income tax provision 369 244 171 145 92 Selected Metrics \$ 812 \$ 720 404 437 \$ 225 Selected Me | | | | | | | | | | - | 536 |
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| Net interest income | | • | | - | | - | , | - | _ ,, | - | |
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| Non-interest income 807 1,062 1,199 1,372 1,190 Total revenue \$ 3,906 \$ 4,292 \$ 4,368 \$ 4,584 \$ 4,147 Provision for loan and lease losses 725 1,481 1,845 2,201 1,904 Restructuring expenses (9) - - 32 26 43 Non-interest expense 2,000 1,847 1,916 1,775 1,879 Income before taxes 1,181 964 575 582 321 Income tax provision 369 244 171 145 92 Net income \$ 812 720 404 437 225 Selected Metrics Period end loans held for investment \$ 127,255 130,265 136,803 140,990 146,117 Average loans held for investment \$ 128,336 134,379 138,184 143,540 148,013 Period end deposits \$ 117,331 117,787 115,809 114,503 116,725 Average deposits \$ 11 | - C | \$ | 3.099 | \$ | 3.230 | \$ | 3.169 | \$ | 3.212 | \$ | 2.957 |
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| Page 12 | Average deposits | \$ | 118,484 | \$ | 117,530 | \$ | 114,598 | \$ | 115,882 | \$ | 119,604 |
| rage 15 | | | Page 13 | | | | | | | | |

CAPITAL ONE FINANCIAL CORPORATION (COF) LOAN DISCLOSURES AND SEGMENT FINANCIAL & STATISTICAL SUMMARY FOR CONTINUING OPERATIONS NOTES

- (1) Prior to the adoption of the new consolidation accounting standards management evaluated the Company and each of its lines of business results on a "managed" basis, which is a non-GAAP measure. With the adoption of the new consolidation accounting standards, the Companys reported results are comparable to the "managed" basis, which now reflect the consolidation of the majority of the Company's credit card securitization trusts. However, the Company's total segment results differs from its reported consolidated results because our segment results include the loans underlying one of our securitization trusts that remains unconsolidated. The outstanding balance of the loans in this off-balance sheet trust are reflected in our segment results was \$114.8 million as of June 30, 2010. The accompanying Exhibit "Reconciliation to GAAP Financial Measures" presents a reconciliation of the Company's non-GAAP "managed" results to its GAAP results for periods prior to January 1, 2010.
- (2) Other loans held for investment includes unamortized premiums and discounts on loans acquired as part of North Fork and Hibernia acquisitions.
- (3) The denominator used in calculating the allowance as a % of Loans Held for Investment, Net Charge-off Rate and 30+ Day Performing Delinquency Rate include loans acquired as part of the Chevy Chase Bank, FSB ("CCB") acquisition. The metrics excluding such loans are as follows.

| | C | 2 2010 | | Q1 2010 | Q4 2009 | Q3 2009 | Q2 2009 |
|--|----|--------|----|---------|-------------|----------------|---------|
| CCB period end acquired loan portfolio (in millions) | | | | | | | |
| (unaudited) | \$ | 6,381 | \$ | 6,799 | \$ 7,251 | \$ 7,885 \$ | 8,644 |
| CCB average acquired loan portfolio (in millions) | | | | | | | |
| (unaudited) | \$ | 6,541 | \$ | 7,037 | \$ 7,512 | \$ 8,029 \$ | 8,499 |
| Net charge-off rate | | | | | D 0=0/ | 4 2007 | 0.0=0/ |
| Commercial and Multifamily Real Estate | | 1.19% | | 1.48% | 3.05% | 1.38% | 0.95% |
| Middle Market | | 0.82% | _ | 0.87% | 0.75% | 0.56% | 0.61% |
| Total Commercial Lending | | 1.01% | | 1.48% | 2.05% | 1.08% | 0.83% |
| Total Commercial Banking | | 1.24% | | 1.41% | 2.93% | 1.43% | 0.92% |
| Mortgage | | 0.77% | | 1.02% | 1.24% | 1.24% | 0.77% |
| Retail Banking | | 2.23% | | 2.22% | 3.20% | 2.57% | 2.56% |
| Total Consumer Banking | | 1.76% | | 2.28% | 3.45% | 3.28% | 2.72% |
| 30+ day performing delinquency rate | | | | | | | |
| Mortgage | | 1.14% | | 1.58% | 2.18% | 2.06% | 1.76% |
| Retail Banking | | 0.91% | | 1.07% | 1.30% | 1.33% | 0.96% |
| Total Consumer Banking | | 4.93% | | 4.95% | 6.56% | 6.27% | 5.61% |
| Nonperforming asset rate | | | | | | | |
| Commercial and Multifamily Real Estate | | 2.90% | | 3.71% | 3.34% | 2.79% | 2.25% |
| Middle Market | | 1.25% | | 1.23% | 1.13% | 1.30% | 1.21% |
| Total Commercial Lending | | 2.16% | | 2.60% | 2.39% | 2.15% | 1.85% |
| Total Commercial Banking | | 2.26% | | 2.72% | 2.62% | 2.95% | 2.54% |
| Mortgage | | 6.30% | | 5.36% | 3.88% | 3.24% | 2.73% |
| Retail Banking | | 2.37% | | 2.17% | 2.23% | 2.09% | 1.88% |
| Total Consumer Banking | | 2.38% | | 2.11% | 1.93% | 1.68% | 1.47% |
| Nonperforming loans as a percentage of loans held for investment | | | | | | | |
| Commercial Banking | | 2.09% | | 2.55% | 2.43% | 2.72% | 2.41% |
| Consumer Banking | | 2.16% | | 1.93% | 1.75% | 1.53% | 1.32% |

- (4) Includes nonaccrual consumer auto loans 90+ days past due.
- (5) Nonperforming assets consist of nonperforming loans and real estate owned ("REO") and foreclosed assets. The nonperforming asset ratios are calculated based on nonperforming assets for each segment divided by the combined total of loans held for investment, REO and foreclosed assets for the segment.
- (6) The Company's policy is not to classify delinquent credit card loans as nonperforming as permitted by regulatory guidance. Instead, we continue to accrue finance charges and fees on credit card loans until the loan is charged off, typically when the account becomes 180 days past due. Billed finance charges and fees considered uncollectible are not recognized in income.
- (7) During Q4 2009, the Company reclassified \$127.5 million of small ticket commercial real estate from loans held for investment to loans held for sale and recognized charge-offs of \$79.5 million.
- (8) Includes all purchase transactions net of returns. Excludes cash advance transactions.
- (9) The Company completed its 2007 restructuring initiative during 2009.



FOR IMMEDIATE RELEASE: July 22, 2010

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Capital One Reports Second Quarter 2010 Net Income of \$608 million, or \$1.33 per share (diluted), up from a loss of \$(0.66) in the second quarter of 2009

Revenues of \$3.9 billion were up \$727 million, or 22.9 percent, as compared to same quarter a year ago
Operating Earnings of \$812 million increased \$583 million, more than doubling as compared to same quarter a year ago
Domestic Card charge-off rate improved almost 100 basis points in the quarter to 9.49 percent; delinquencies were down 51 basis points

McLean, Va. (July 22, 2010) — Capital One Financial Corporation (NYSE: COF) today announced net income for the second quarter of 2010 of \$608 million, or \$1.33 per common share (diluted), versus first quarter 2010 net income of \$636 million, or \$1.40 per common share (diluted). This compares with a loss in the second quarter of 2009 of \$(277) million, or \$(0.66) per share (diluted). Income from continuing operations of \$812 million increased \$92 million, or 12.8 percent, from \$720 million in the first quarter of 2010 and \$583 million, or 255 percent, from \$229 million in the second quarter of 2009.

"Capital One has demonstrated considerable resilience throughout the recession and the ongoing legislative and regulatory changes reshaping the financial services industry," said Richard D. Fairbank, Capital One's Chairman and Chief Executive Officer. "While economic and regulatory uncertainty remains, those same forces are creating attractive opportunities for Capital One. We continue to be well positioned to take advantage of emerging opportunities and deliver significant shareholder value over the long-term."

Total Company Results

- Total revenue in the second quarter of 2010 declined \$385 million, or 9.0 percent, from the first quarter of 2010 to \$3.9 billion as average loans declined 4.5 percent with no offsetting increase in margin. Non-interest income decreased \$254 million in the second quarter, or 23.9 percent relative to the prior quarter, due to the absence of one-time benefits experienced in the first quarter and an expected decline in overlimit fees in the Domestic Card business. Net interest income decreased \$131 million, or 4.1 percent.
- · Net interest margin was stable at 7.09 percent, driven by a 7 basis point decrease in the cost of funds, partially offset by a 5 basis point decrease in loan yields.
- Provision expense decreased \$755 million from the prior quarter, or 51.1 percent, driven by lower charge-offs and a reduction in allowance balance of \$1.0 billion. Charge-offs and delinquencies improved across our consumer businesses, with the exception of an expected seasonal up-tick in auto delinquencies. Commercial Banking charge-offs and non-performing asset rates improved in the quarter.
- The continued improvement in credit drove allowance releases in all of the company's businesses in the second quarter, totaling \$1.0 billion for the company. This compares to an allowance release of \$566 million in the first quarter of 2010. The Card segment released \$665 million, with the majority of that coming from the Domestic Card sub-segment. Better than expected loss performance in the portfolio and a lower level of delinquencies were the primary drivers of the second quarter allowance release. In addition, the \$1.9 billion of lower period-end loans require lower allowance, all else being equal. The allowance as a percentage of outstanding loans was 5.35 percent at the end of the second quarter of 2010 as compared with 6.0 percent at the end of the prior quarter.
- Period-end total assets decreased by \$3.2 billion, or 1.6 percent, from the first quarter of 2010 to \$197.5 billion at the end of the second quarter of 2010, with \$3.0 billion of the decline coming from loans held for investment. Expected run-off continues in our Installment Loan portfolio in Domestic Card, our Mortgage portfolio in Consumer Banking, and our Small Ticket CRE portfolio in Commercial Banking. Loans held for investment at June 30, 2010 were \$127.1 billion, a decline of 2.3 percent from the prior quarter.

Capital One – Second Quarter 2010 Results Page 3

- Average total deposits during the quarter were \$118.5 billion, an increase of \$1.0 billion, or 0.8 percent, over the prior quarter. Period-end total deposits decreased by \$0.5 billion, or 0.4 percent, to \$117.3 billion.
- · The cost of funds decreased to 1.69 percent in the second quarter from 1.76 percent in the prior quarter.
- · Non-interest expenses of \$2.0 billion increased \$153 million in the second quarter of 2010 from the prior quarter, driven primarily by one-time expenses and infrastructure expenses, as well as an increase in marketing.
- The company's TCE ratio increased to 6.1 percent, up 60 basis points from the first quarter 2010 ratio of 5.5 percent. The Tier 1 risk-based capital ratio of 9.9 percent increased 30 basis points relative to the ratio of 9.6 percent in the prior quarter. The recent enactment of the Dodd-Frank Wall Street Reform and Consumer Protection Act may have an impact on the Tier 1 treatment of the company's approximately \$3.5 billion of trust preferred securities and provides for a phase-in period expected to begin in 2013. Given the potential change in capital treatment of these securities, the company anticipates that it will determine whether to exercise its rights to redeem its trust preferred securities at or near the beginning of the phase-in period. The company looks forward to receiving clarity on these issues through rule-making and other regulatory action.

Capital One posted strong bottom-line results in the quarter, as the ongoing improvement in credit performance drove a material reduction in provision expense," said Gary L. Perlin, Capital One's Chief Financial Officer. "Taking into account our improved capital ratios and historically high allowance for loan losses, our total risk-bearing capacity is now greater than it was at any point during the financial crisis, even as we're past the peak in credit losses."

Segment Results

The company reports the results of its business through three operating segments: Credit Card, Commercial Banking, and Consumer Banking. Please refer to the Financial Supplement for additional details.

Credit Card Highlights

For more lending information and statistics on the segment results, please refer to the Financial Supplement.

- · Revenues relative to the prior quarter:
 - Domestic Card declined \$188.0 million, or 7.6 percent
 - International Card declined \$7.0 million, or 2.0 percent
- Period-end loans in the Domestic Card segment were \$54.6 billion in the second quarter, a decline of \$1.6 billion, or 2.9 percent, from the prior quarter as the Installment Loan portfolio continued to run off. International credit card loans declined in the quarter by \$309 million, or 4.1 percent, to \$7.3 billion.
- As expected, revenue margin in the Domestic Card sub-segment declined in the quarter. Revenue margin fell 48 basis points to 16.61 percent in the second quarter from 17.09 percent in the prior quarter. The company expects quarterly Domestic Card revenue margin to decline over the next several quarters to around 15 percent by the end of 2010 or early 2011.
- · Non-interest expense increased \$88 million, or 9.6 percent, in the second quarter primarily due to higher marketing expense in Domestic Card and tax accruals in International Card.
- Domestic Card provision expense decreased \$421 million in the second quarter, or 38.4 percent, relative to the prior quarter. The lower provision expense resulted from both lower charge-offs and an allowance release in the quarter.
- Net charge-off rates relative to the prior quarter:
 - Domestic Card improved 99 basis points to 9.49 percent from 10.48 percent
 - International Card improved 45 basis points to 8.38 percent from 8.83 percent
- · Delinquency rates relative to the prior quarter:
 - Domestic Card improved 51 basis points to 4.79 percent from 5.30 percent
 - International Card improved 36 basis points to 6.03 percent from 6.39 percent
- Purchase volumes in Domestic Card increased \$2.6 billion, or 11.0 percent, relative to the prior quarter.

Commercial Banking Highlights

For more lending information and statistics on the segment results, please refer to the Financial Supplement.

Capital One – Second Quarter 2010 Results Page 5

The Commercial Banking segment consists of commercial and multi-family real-estate, middle market lending, and specialty lending, which are summarized under Commercial Lending and Small Ticket Commercial Real Estate.

- · Commercial Banking reported net income improved to \$77 million in the second quarter compared to a net loss in of \$49 million in the first quarter, largely as a result of improving credit.
- · Total revenue increased \$25 million, or 7.1 percent, during the quarter to \$379 million.
- · Period-end loans in Commercial Banking were \$29.6 billion, essentially even with the prior quarter.
- Average deposits increased by \$312 million, or 1.4 percent, to \$22.2 billion during the second quarter, while the deposit interest expense rate improved 5 basis points to 67 basis points.
- Provision expense decreased \$176 million relative to the prior quarter as a result of lower charge-offs and an allowance release in the quarter.
- · Charge-off rate relative to the prior quarter:
 - Total Commercial Banking –1.21percent, a decline of 16 basis points
 - Commercial lending 0.98 percent, a decline of 16 basis points
 - Small ticket commercial real estate 4.21 percent, a decline of 22 basis points
- · Non-performing asset rate relative to the prior quarter:
 - Total Commercial Banking 2.20 percent, a decline of 44 basis points
 - Commercial lending 2.10 percent, a decline of 42 basis points
 - Small ticket commercial real estate 3.57 percent, a decline of 61 basis points

Consumer Banking highlights

For more lending information and statistics on the segment's results, please refer to the Financial Supplement.

- · Total revenue decreased \$115 million, or 9.5 percent, during the quarter to \$1.1 billion.
- Provision expense decreased \$162 million relative to the prior quarter as a result of lower charge-offs and a larger allowance release relative to the prior quarter.
- · Period-end loans relative to the prior quarter:
 - Auto declined \$225 million, or 1.3 percent, to \$17.2 billion.
 - Mortgage declined \$645 million, or 4.6 percent, to \$13.3 billion. Mortgage loans continued to reflect expected run-off in the portfolio.
 - Retail banking declined \$200 million, or 4.0 percent, to \$4.8 billion.
- · Auto loan originations increased 31.4 percent over the prior quarter to \$1.8 billion in the second quarter.

Capital One – Second Quarter 2010 Results Page 6

- · Average deposits in Consumer Banking increased \$2.0 billion, or 2.6 percent, to \$77.1 billion during the second quarter. Improving interest rates and disciplined pricing drove a 9 basis point decline in the deposit interest expense rate in the quarter.
- · Net charge-off rates relative to the prior quarter:
 - − Auto − 2.09 percent, a decrease of 88 basis points
 - Mortgage 0.46 percent, an decrease of 48 basis points
 - Retail banking 2.11 percent, even with the prior quarter

TCE and related ratios, as used throughout this release, are non-GAAP financial measures. For additional information, see Exhibit 99.3 included in the company's current report on Form 8-K filed July 22, 2010.

Forward looking statements

The company cautions that its current expectations in this release dated July 22, 2010; and the company's plans, objectives, expectations, and intentions, are forward-looking statements. Actual results could differ materially from current expectations due to a number of factors, including: general economic conditions in the U.S., the UK, or the company's local markets, including conditions affecting consumer income, confidence, spending, and savings which may affect consumer bankruptcies, defaults, charge-offs, deposit activity, and interest rates; changes in the labor and employment market; changes in the credit environment; the company's ability to execute on its strategic and operational plans; competition from providers of products and services that compete with the company's businesses; increases or decreases in the company's aggregate accounts and balances, or the growth rate and/or composition thereof; changes in the reputation of or expectations regarding the financial services industry or the company with respect to practices, products or financial condition; financial, legal, regulatory (including the impact of the Dodd-Frank Act and the regulations to be promulgated thereunder), tax or accounting changes or actions, including with respect to any litigation matter involving the company; and the success of the company's marketing efforts in attracting or retaining customers. A discussion of these and other factors can be found in the company's annual report and other reports filed with the Securities and Exchange Commission, including, but not limited to, the company's report on Form 10-K for the fiscal year ended December 31, 2009 and report on Form 10-Q for the quarter ended March 31, 2010.

Capital One – Second Quarter 2010 Results Page 7

About Capital One

Capital One Financial Corporation (www.capitalone.com) is a financial holding company whose subsidiaries, which include Capital One, N.A. and Capital One Bank (USA), N. A., had \$117.3 billion in deposits and \$197.5 billion in total assets outstanding as of June 30, 2010. Headquartered in McLean, Virginia, Capital One offers a broad spectrum of financial products and services to consumers, small businesses and commercial clients. Capital One, N.A. has approximately 1,000 branch locations primarily in New York, New Jersey, Texas, Louisiana, Maryland, Virginia, and the District of Columbia. A Fortune 500 company, Capital One trades on the New York Stock Exchange under the symbol "COF" and is included in the S&P 100 index.

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NOTE: Second quarter 2010 financial results, SEC Filings, and earnings conference call slides are accessible on Capital One's home page (www.capitalone.com). Choose "Investors" on the bottom of the home page to view and download the earnings press release, slides, and other financial information. Additionally, a podcast and webcast of today's 5:00 pm (ET) earnings conference call is accessible through the same link.



Second Quarter 2010 Results

July 22, 2010

Forward looking statements

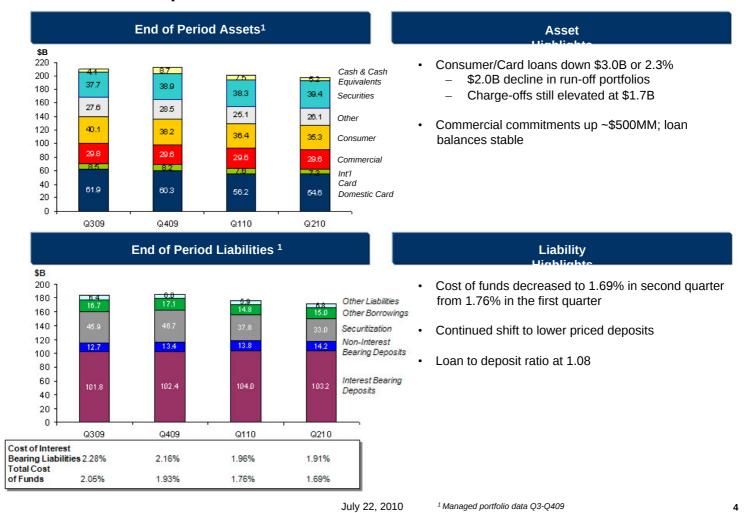
Please note that the following materials containing information regarding Capital One's financial performance speak only as of the particular date or dates indicated in these materials. Capital One does not undertake any obligation to update or revise any of the information contained herein whether as a result of new information, future events or otherwise.

Certain statements in this presentation and other oral and written statements made by Capital One from time to time are forward-looking statements. including those that discuss, among other things, strategies, goals, outlook or other non-historical matters; projections, revenues, income, returns, accruals for claims in litigation and for other claims against us, earnings per share or other financial measures for Capital One; future financial and operating results; and Capital One's plans, objectives, expectations and intentions; and the assumptions that underlie these matters. To the extent that any such information is forward-looking, it is intended to fit within the safe harbor for forward-looking information provided by the Private Securities Litigation Reform Act of 1995. Numerous factors could cause our actual results to differ materially from those described in such forward-looking statements, including, among other things: general economic and business conditions in the U.S., the UK, or Capital One's local markets, including conditions affecting employment levels, interest rates, consumer income and confidence, spending and savings that may affect consumer bankruptcies, defaults, charge-offs and deposit activity; an increase or decrease in credit losses (including increases due to a worsening of general economic conditions in the credit environment); financial, legal, regulatory (including the impact of the Dodd-Frank Wall Street Reform and Consumer Protection Act and the regulations to be promulgated thereunder), tax or accounting changes or actions, including with respect to any litigation matter involving Capital One; increases or decreases in interest rates; the success of Capital One's marketing efforts in attracting and retaining customers; the ability of Capital One to securitize our credit cards and consumer loans and to otherwise access the capital markets at attractive rates and terms to capitalize and fund its operations and future growth; with respect to financial and other products, increases or decreases in Capital One's aggregate loan balances and/or the number of customers and the growth rate and composition thereof, including increases or decreases resulting from factors such as a shifting product mix, the amount of actual marketing expenses made by Capital One and attrition of loan balances; the level of future repurchase or indemnification requests Capital One may receive, the actual future performance of loans relating to such requests, the success rates of claimants against Capital One, any developments in litigation, and the actual recoveries Capital One may make on any collateral relating to claims against us; the amount and rate of deposit growth; Capital One's ability to control costs; changes in the reputation of or expectations regarding the financial services industry and/or Capital One with respect to practices, products or financial condition; any significant disruption in Capital One's operations or technology platform; Capital One's ability to maintain a compliance infrastructure suitable for its size and complexity, the amount of, and rate of growth in, Capital One's expenses as Capital One's business develops or changes or as it expands into new market areas; Capital One's ability to execute on its strategic and operational plans; any significant disruption of, or loss of public confidence in, the United States Mail service affecting our response rates and consumer payments, Capital One's ability to recruit and retain experienced personnel to assist in the management and operations of new products and services; changes in the labor and employment markets; the risk that cost savings and any other synergies from Capital One's acquisitions may not be fully realized or may take longer to realize than expected; disruptions from Capital One's acquisitions negatively impacting Capital One's ability to maintain relationships with customers, employees or suppliers; competition from providers of products and services that compete with Capital One's businesses; and other risk factors listed from time to time in reports that Capital One files with the Securities and Exchange Commission (the "SEC"), including, but not limited to, the Annual Report on Form 10-K for the year ended December 31, 2009. You should carefully consider the factors discussed above in evaluating these forwardlooking statements. All information in these slides is based on the consolidated results of Capital One Financial Corporation, unless otherwise noted. A reconciliation of any non-GAAP financial measures included in this presentation can be found in Capital One's most recent Form 10-K concerning annual financial results and in our most recent Form 8-K filed July 22, 2010, available on Capital One's website at www.capitalone.com under "Investors".

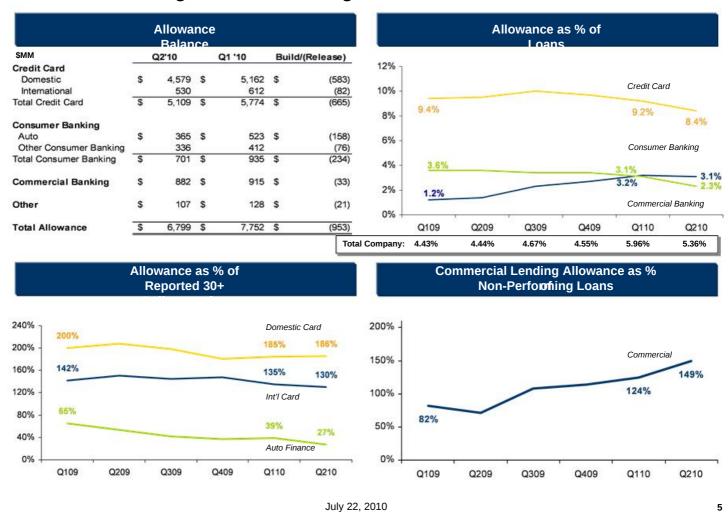
Second quarter earnings were \$608MM or \$1.33 per share, compared to \$636MM or \$1.40 per share in the first quarter

| | | Q210 | Q110 | Change | | Highlights |
|-------------------|-------------------------------------|--------------|--------------|--------------|------------|--|
| \$MM | | | | | | ncome from continuing operations up 13% quarter |
| | Net Interest | 3,097 | 3,228 | (131) | 0' | ver quarter |
| | Mennaterest Income | <u>807</u> | <u>1,061</u> | <u>(254)</u> | • R | evenue declined \$385MM, or 9% |
| Reven | ue | 3,904 | 4,289 | (385) | | 4.5% decline in average loansStable net interest margin (NIM) |
| | Marketing | 219 | 180 | 39 | | Decline in non-interest income primarily driven |
| | ©រុក្សទេ ត្រ Expense | 1,781 | 1,667 | 114 by | ' : | § lower one-time benefits than Q1 (mortgage I/O bond sale and securities sales) |
| Non-In | terest | <u>2,000</u> | <u>1,847</u> | <u> 153</u> | | § Full quarter impact of reduced overlimit fees |
| Expens Pre-Pro | se ovision Earnings (before | 1,904 | 2,442 | (538) | | |
| tax) | Net Charge-offs | 1,717 | 2,018 | (301) | • N | on-Interest expenses up \$153MM Operating expense increased due to one-time |
| | Other | 12 | 26 | 14 | | expenses and infrastructure investments |
| | Allowance Build (Release) | (1,006) | (566) | 440 | | Marketing expenses up \$39MM |
| Provis | ion | <u>723</u> | <u>1,478</u> | <u>(755)</u> | | |
| Expen: Pretax | | 1,181 | 964 | 217 | • P | rovision expense declined \$755MM or 51%; charge |
| Heren | pense | <u>369</u> | <u>244</u> | <u>125</u> | 0 | ffs down \$301MM |
| Operat | ing Earnings (after | 812 | 720 | 92 | | |
| tax) | Discontinued Operations, net of tax | <u>(204)</u> | <u>(83)</u> | <u>(121)</u> | • R | ep & warranty expense of \$404MM - \$309MM in discontinued operations |
| Total C | ເລະ Company (after tax) | 608 | 636 | (28) | | 4555 III discontinued operations |
| | vailable to Common nolders | \$1.33 | \$1.40 | (\$0.07) | | |

The pace of loan contraction slowed in the quarter and funding costs continued to improve



Allowance coverage ratios remain high

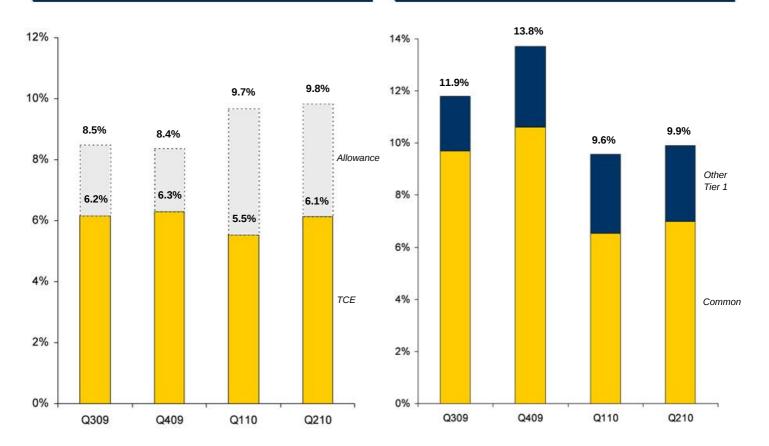


5

Our capacity to absorb risk remains high

Tangible Common Equity + Allowance to Tangible Managed Assets

Tier 1 Capital to Risk Weighted Assets



NIM remained stable in the quarter, as modest funding cost improvements were offset by modest declines in asset yield



Domestic Card Revenue Margin 20% 17.04% 17.09% 16.76% 16.61% 18% 14.46% 16% Revenue Margin 14% 12% 10% 8% 6% 4% 2% 0% Q209 Q309 Q409 Q110 Q210

Funding costs improved modestly

- · Favorable interest rates
- · Mix shift from wholesale funding to bank deposits

Asset yields declined modestly

· Greater mix of investment securities vs. loans

Domestic Card Revenue margin declined in Q210

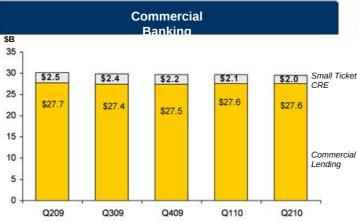
- · Decline in overlimit fees in non-interest income
- Expect quarterly Domestic Card revenue margin to decline to around 15% by early 2011

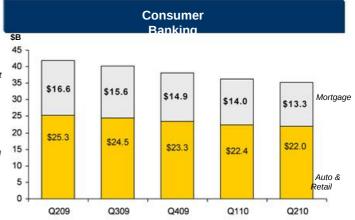
Loan balances continued to decline, but at a slower pace



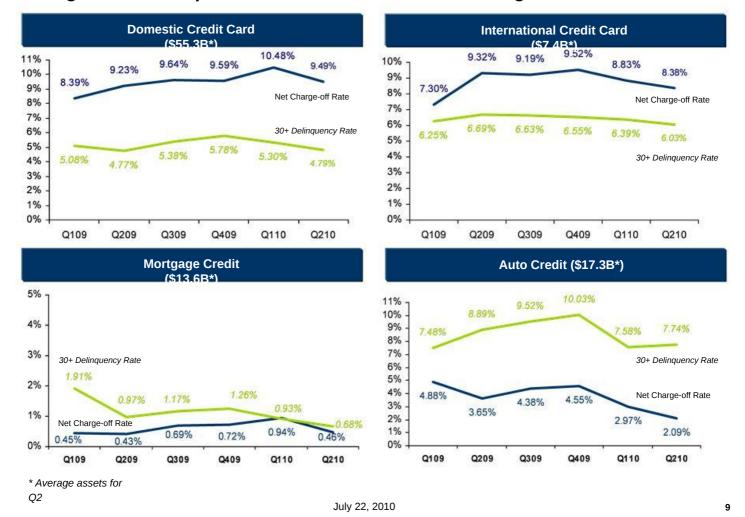
Commentary

- Expected run off continues in ILs, Mortgages, and Small ticket CRE
- Consumer and Commercial demand remains weak Partially offset by:
- Lower charge-offs
- Pockets of origination growth in Domestic Card, Auto Finance





Charge-off rates improved across our consumer lending businesses



Commercial Banking non-performing asset rates and charge-off rates improved



We remain well positioned to deliver significant shareholder value over the long term

Elevated Uncertainty

- Fragile economic recovery
- Consumer demand
- Regulatory risk

Near-Term Trends

- Expect lower preprovision earnings into 2011
- Bottom line cushioned by lower provision expense
- Expect path to normalized earnings to become evident in quarterly results in 2011

Long-Term Value

- Businesses with sustainable, abovehurdle returns
- Positioned to grow as consumer demand returns
- Emerging opportunities in the aftermath of recession and regulatory reform
- Strong and resilient balance sheet

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Appendix

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Domestic Card profits increased, as the decline in pre-provision earnings was more that offset by lower provision expense

| | Domestic | | | Highlights |
|--------------------------------------|------------|------------|------------|--|
| (in millions) | Q2 2010 | Q1 2010 | Q2 2009 | Pre-provision earnings declined, as |
| Earnings | | , | | expected |
| Net interest income | 1,735 | 1,865 | 1,586 | Lower loan balances Expected decline in revenue margin |
| Non-interest income | <u>560</u> | <u>618</u> | <u>795</u> | Higher non-interest expense |
| Total revenue | 2,295 | 2,483 | 2,381 | · |
| Provision for loan and lease losses | 675 | 1,096 | 1,336 | Lower provision expense |
| Non-interest expenses | <u>869</u> | <u>809</u> | <u>788</u> | Charge-offs improved from first quarter peak levels |
| Income (loss) before taxes | 751 | 578 | 257 | Allowance release driven by lower |
| Income taxes (benefit) | <u>268</u> | <u>206</u> | <u>90</u> | balances and improving credit trends |
| Net income (loss) | 483 | 372 | 167 | Delinquency rate improved 51 basis points |
| | | | | from Q110 |
| Selected Metrics | | | | |
| Period end loans held for investment | 54,628 | 56,228 | 64,760 | Loans continued to decline, but at a slower pace |
| Average loans held for investment | 55,252 | 58,108 | 65,862 | Loans down \$1.6 billion vs. \$4.1 |
| Loans held for investment yield | 13.98% | 14.78% | 12.17% | billion first quarter decline |
| | | | | Continuing IL run off drove the second quarter decline |
| Revenue Margin | 16.61% | 17.09% | 14.46% | Second quarter decline |
| Net charge-off rate | 9.49% | 10.48% | 9.23% | Purchase volumes increased vs. Q110 |
| 30+ day performing delinquency rate | 4.79% | 5.30% | 4.77% | and Q209 |
| Purchase Volume | 24,513 | 21,988 | 23,611 | |
| | | | | |

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The International Card businesses posted another quarter of solid profitability, with stable revenue and improving credit metrics

| (in million) | Q2 2010 | O1 2010 | | |
|--------------------------------------|------------|------------|------------|---|
| | | Q1 2010 | Q2 2009 | Revenues relatively stable, with modest |
| Earnings | | | | pressure from FX movements |
| Net interest income | 242 | 248 | 211 | Non Interest expense increased, driven by |
| Non-interest income | <u>99</u> | <u>100</u> | <u>103</u> | \$25 million charge related to the enactment |
| Total revenue | 341 | 348 | 314 | of the Canada Goods and Services Tax |
| Provision for loan and lease losses | 90 | 79 | 184 | - Provision expenses increased medeatly |
| Non-interest expenses | <u>133</u> | <u>105</u> | <u>122</u> | Provision expenses increased modestly Lower charge-offs |
| Income (loss) before taxes | 118 | 164 | 8 | Smaller allowance release than Q1 |
| Income taxes (benefit) | <u>33</u> | <u>47</u> | <u>2</u> | D. I |
| Net income (loss) | 85 | 117 | 6 | Delinquency rate improved 36 basis points from Q110 |
| Selected Metrics | | | | Loans continued to decline, but at a slower |
| Period end loans held for investment | 7,269 | 7,578 | 8,639 | pace |
| Average loans held for investment | 7,427 | 7,814 | 8,328 | Loans down \$309 million in the |
| Loans held for investment yield | 16.21% | 15.66% | 13.40% | quarter, compared to \$646 million first quarter decline |
| Revenue Margin | 18.37% | 17.81% | 15.08% | Durchage valumes increased medeathy |
| Net charge-off rate | 8.38% | 8.83% | 9.32% | Purchase volumes increased modestly |
| 30+ day performing delinquency rate | 6.03% | 6.39% | 6.69% | |
| Purchase Volume | 2,057 | 1,936 | 2,136 | |

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The Commercial Banking business returned to profitability, with increasing revenue and sharply lower provision expense

| | Commercial | | | | Highlights |
|--------------------------------------|------------|-------------|-------------|---|--|
| in millions) Earnings | Q2 2010 | Q1 2010 | Q2 2009 | | Revenues increased modestly |
| Net interest income | 319 | 312 | 279 | | NII up, driven by growth in average |
| Non-interest income | <u>60</u> | <u>42</u> | <u>49</u> | | deposits, with lower deposit interes |
| Total revenue | 379 | 354 | 328 | | expense Non-interest income, driven by |
| Provision for loan and lease losses | 62 | 238 | 122 | | growth in fee income |
| Non-interest expenses | <u>198</u> | <u>192</u> | <u>156</u> | | |
| Income (loss) before taxes | 119 | (76) | 50 | • | Sharply lower provision expense, resulting from improving credit |
| Income taxes (benefit) | <u>42</u> | <u>(27)</u> | <u>(17)</u> | | Lower charge-offs and NPLs |
| Net income (loss) | 77 | (49) | 33 | | Allowance release |
| | | | | | Allowance as % of NPLs increased |
| Selected Metrics | | | | | despite the Q2 release |
| Period end loans held for investment | 29,575 | 29,612 | 30,175 | • | Relatively stable loan balances, modest |
| Average loans held for investment | 29,533 | 29,723 | 30,565 | | decline in loan yields |
| Loans held for investment yield | 4.94% | 5.03% | 5.01% | • | Modest increase in average deposits, |
| Period end deposits | 21,527 | 21,605 | 16,897 | | with improved deposit interest expense |
| Average deposits | 22,171 | 21,859 | 17,021 | | rate |
| Deposit interest expense rate | 0.67% | 0.72% | 0.77% | | Non-performing asset rate improved 44 |
| Core deposit intangible amortization | 14 | 14 | 10 | | bps compared to Q110 |
| Net charge-off rate | 1.21% | 1.37% | 0.89% | | |
| Non-performing loans as a % | | | | | |
| of loans HFI | 2.04% | 2.48% | 2.33% | | |
| Non-performing asset rate | 2.20% | 2.64% | 2.47% | | |
| | | Jul | y 22, 2010 | | |

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Consumer Banking net income was flat, as the decline in pre-provision earnings was cushioned by lower provision expense

| | Consumer | | | Highlights |
|---|--------------------|-----------------|-----------------|--|
| in millions) | Danking On 2010 | 04 0040 | 00.0000 | |
| Earnings | Q2 2010 | Q1 2010 | Q2 2009 | Revenues declined |
| Net interest income | 935 | 896 | 826 | NII up modestly, with growth in |
| Non-interest income | <u>162</u> | <u>316</u> | <u>226</u> | average deposits and lower deposi interest expense rate |
| Total revenue | 1,097 | 1,212 | 1,052 | Non Interest Income down, driven |
| Provision for loan and lease losses | (112) | 50 | 202 | by |
| Non-interest expenses | <u>735</u> | <u>688</u> | <u>725</u> | absence of Q1 benefit from sale of |
| Income (loss) before taxes | 474 | 474 | 125 | I/O Bonds |
| Income taxes (benefit) | <u>169</u> | <u>169</u> | <u>44</u> | Significant improvement in provision |
| Net income (loss) | 305 | 305 | 81 | expense Lower charge-offs |
| Selected Metrics | | | | Significant allowance release from |
| Period end loans held for investment | 35,313 | 36,383 | 41,848 | improving outlook in all Consumer |
| Average loans held for investment | 35,660 | 38,245 | 42,722 | Banking businesses |
| Loans held for investment yield | 8.99% | 8.96% | 8.69% | Non-interest expenses increased, driver |
| Auto loan originations | 1,765 | 1,343 | 1,342 | by bank infrastructure investments |
| Period end deposits | 77,407 | 76,883 | 73,883 | |
| Average deposits | 77,082 | 75,115 | 74,321 | Loans continued to decline, but at a |
| Deposit interest expense rate | 1.18% | 1.27% | 1.76% | slower pace |
| Core deposit intangible amortization | 36 | 38 | 47 | Loans down ~\$1 billion, vs. ~\$1.8 |
| Net charge-off rate | 1.47% | 2.03% | 2.23% | billion first quarter decline |
| Non-performing loans as a % of loans HFI | 1.82% | 1.62% | 1.08% | Continuing mortgage run off drove the second quarter decline |
| Non-performing asset rate | 2.00% | 1.76% | 1.21% | ilie secoliu qualtei uecilile |
| 30+ day performing delinquency rate Period end loans serviced for others | 4.15% 23,730 | 4.13% 26,778 | 4.73% 31,492 | Auto originations increased 32% |
| | | July | 22, 2010 | |

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Capital One Financial Corporation Reconciliation of Reported GAAP Measures to Managed Basis Non-GAAP Measures

We refer to our consolidated financial statements prepared in accordance with U.S. generally accepted accounting principles ("GAAP") as our "reported" or GAAP financial statements. Effective January 1, 2010, we prospectively adopted two new consolidation accounting standards that resulted in the conolidation of the substantial majority of our securitization trusts that had been previously treated as off-balance sheet. Prior to our adoption of these new consolidation accounting standards, management evaluated the company's performance on a non-GAAP "managed" basis, which assumed that securitized loans were not sold and the earnings from securitized loans were classified in our results of operations in the same manner as the earnings from loans that we owned. We believed that our managed basis information is useful to investors because it portrays the results of both on- and off-balance sheet loans that we manage, which enables investors to understand and evaluate the credit risks associated with the portfolio of loans reported on our consolidated balance sheet and our retained interests in securitized loans. Our non-GAAP managed basis measures may not be comparable to similarly titled measures used by other companies.

As a result of the January 1, 2010 adoption of the new consolidation accounting standards, the accounting for the loans in our securitization trusts in our reported GAAP financial statements is similar to how we accounted for these loans on a managed basis prior to January 1, 2010. Consequently, we believe our managed basis presentations for periods prior to January 1, 2010 are generally comparable to our reported basis presentations for periods beginning after January 1, 2010. In periods prior to January 1, 2010, certain of our non-GAAP managed basis measures differed from our comparable reported measures because we assumed, for our managed basis presentation, that securitized loans that were accounted for as sales in our GAAP financial statements remained on our balance sheet.

The following tables, which are described below, provide a reconciliation of reported GAAP financial measures for each quarter of 2009 to our non-GAAP managed basis financial measures included in our filing. The year-to-date earnings results for each reported period included in our filing can be derived by adding the respective earnings results for each quarter. We also provide a reconciliation of our tangible common equity ratios calculated based on our reported results to ratios calculated based on our non-GAAP managed results.

- Table 1: Reported GAAP Measures
- Reflects selected financial measures from our consolidated GAAP financial statements or metrics calculated based on our consolidated GAAP financial statements.
- Table 2: Non GAAP Securitization Reconciliation Adjustments
- Presents the reconciling differences between our reported GAAP financial measures and our non-GAAP managed basis financial measures. These differences include certain reclassifications that assume loans securitized by Capital One and accounted for as sales and off-balance sheet transactions in our GAAP financial statements remain on our balance sheet. These adjustments do not impact net income as reported by our lines of business or the company as a whole.
- Table 3: Non GAAP Managed Basis Measures
- Reflects selected financial measures and related metrics based on our non-GAAP managed basis results.
- Table 4: Financial & Statistical Summary Explanatory Footnotes
- Includes explanatory footnotes that provide additional information for certain financial and statistical measures presented in Tables 1, 2 and 3.
- Table 5: Average Balances and Net Interest Margin Non-GAAP Reconciliation
- Presents a reconciliation of our average balances and net interest margin on a reported basis to our average balances and net interest margin on a non-GAAP managed basis.
- Table 6: Tangible Common Equity Non-GAAP Reconciliation
- Presents a reconciliation of tangible common equity ratios calculated based on our reported results to our tangible common equity ratios calculated on a non-GAAP managed basis.

CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL & STATISTICAL SUMMARY TABLE 1: REPORTED GAAP MEASURES

| (Dollars in millions, except per share data and as noted) | ı | Q4 | | Q3 | | Q2 | | Q1 ⁽⁷⁾ |
|---|----|---------|----|---------|----|-----------|----|-------------------|
| Earnings (Reported Basis) | | | | | | | | · |
| Net interest income | \$ | 1,954 | \$ | 2,005 | \$ | 1,945 | \$ | 1,793 |
| Non-interest Income (1) | | 1,412 | | 1,553 | | 1,232(5) | | 1,090 |
| Total revenue (2) | | 3,366 | | 3,558 | | 3,177 | | 2,883 |
| Provision for loan and lease losses | | 844 | | 1,173 | | 934 | | 1,279 |
| Reported Balance Sheet Statistics (Period Average) | | | | | | | | |
| Average loans held for investment | \$ | 94,732 | \$ | 99,354 | \$ | 104,682 | \$ | 103,242 |
| Average earning assets | | 143,663 | | 145,280 | | 150,804 | | 145,172 |
| Average assets | | 169,856 | | 173,428 | | 177,628 | | 168,489 |
| Return on average assets (ROA) | | 0.95% | | 1.01% | | 0.52% | | (0.20)% |
| Reported Balance Sheet Statistics (Period End) | | | | | | | | |
| Loans held for investment | \$ | 90.619 | \$ | 96,714 | \$ | 100.940 | \$ | 104.921 |
| Total assets | - | 169,622 | - | 168,432 | • | 171,948 | - | 177,431 |
| Tangible assets (A) | | 155,516 | | 154,315 | | 157,782 | | 163,230 |
| Tangible common equity to tangible assets ratio (B) | | 8.03% | | 7.82% | | 7.10% (6) |) | 5.75% |
| Reported Performance Statistics (Quarter over Quarter) | | | | | | | | |
| Net interest income growth (3) | | (3)% | 1 | 3% | | 8% | | (1)% |
| Non-interest income growth (3) | | (9)% | | 26% | | 13% | | (20)% |
| Revenue growth | | (5)% | | 12% | | 10% | | (9)% |
| Net interest margin | | 5.44% | , | 5.52% | | 5.16% | | 4.94% |
| Revenue margin | | 9.37% | | 9.80% | | 8.43% | | 7.94% |
| Risk-adjusted margin (C) | | 6.07% | | 6.69% | | 5.46% | | 4.81% |
| Non-interest expense as a % of average loans held for investment (annualized) | | 8.23% | | 7.25% | | 7.34% | | 6.76% |
| Efficiency ratio (D) | | 56.92% | | 49.92% | | 59.11% | | 59.93% |
| | | | | | | | | |
| Reported Asset Quality Statistics | | | | | | | | |
| Net charge-offs (4) | \$ | 1,185 | \$ | 1,128 | \$ | 1,117 | \$ | 1,138 |
| Net charge-off rate (4) | | 5.00% | | 4.54% | | 4.28% | | 4.41% |
| 30+ day performing delinquency rate ⁽⁴⁾ | | 4.13% | | 4.12% | | 3.71% | | 3.65% |

CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL & STATISTICAL SUMMARY TABLE 2: NON-GAAP SECURITIZATION RECONCILIATION ADJUSTMENTS

| | 2009 | | | | | | | | | | | |
|--|------|----------|----|----------|----|----------|----|----------|--|--|--|--|
| (Dollars in millions, except per share data and as noted) | | Q4 | | Q3 | | Q2 | | Q1 | | | | |
| Earnings | | | | | | | | | | | | |
| Net interest income | \$ | 1,216 | \$ | 1,207 | \$ | 1,013 | \$ | 957 | | | | |
| Non-interest Income (1) | | (213) | | (180) | | (43) | | (104) | | | | |
| Total revenue (2) | | 1,003 | | 1,027 | | 970 | | 853 | | | | |
| Provision for loan and lease losses | | 1,003 | | 1,027 | | 970 | | 853 | | | | |
| Balance Sheet Statistics (Period Average) | | | | | | | | | | | | |
| Average loans held for investment | \$ | 43,452 | \$ | 44,186 | \$ | 43,331 | \$ | 43,940 | | | | |
| Average earning assets | | 40,236 | | 40,594 | | 40,404 | | 41,442 | | | | |
| Average assets | | 40,569 | | 41,227 | | 40,774 | | 41,680 | | | | |
| Return on average assets (ROA) | | (0.18)% | 1 | (0.20)% | | (0.10)% | ó | 0.04% | | | | |
| Balance Sheet Statistics (Period End) | | | | | | | | | | | | |
| Loans held for investment | \$ | 46,184 | \$ | 44,275 | \$ | 45,177 | \$ | 44,809 | | | | |
| Total assets | | 42,767 | | 41,251 | | 42,230 | | 42,527 | | | | |
| Tangible assets (A) | | 42,767 | | 41,251 | | 42,230 | | 42,526 | | | | |
| Tangible common equity to tangible assets ratio (B) | | (1.73)% |) | (1.65)% | | (1.50)% | ó | (1.19)% | | | | |
| Performance Statistics | | | | | | | | | | | | |
| Net interest income growth | | 2% | | 6% | | -% | | -% | | | | |
| Non-interest income growth | | (4) % | ó | (11) % | ó | 8% | | 3% | | | | |
| Revenue growth | | -% | | (1) % | ó | 1% | | 4% | | | | |
| Net interest margin | | 1.46% | | 1.39% | | 1.03% | | 0.95% | | | | |
| Revenue margin | | 0.13% | | 0.07% | | 0.25% | | 0.07% | | | | |
| Risk-adjusted margin | | (1.33)% |) | (1.46)% | | (1.15)% | ó | (1.07)% | | | | |
| Non-interest expense as a % of average loans held for investment | | (2.59)% |) | (2.23)% | | (2.15)% | ó | (2.02)% | | | | |
| Efficiency ratio | | (13.07)% | , | (11.19)% | | (13.82)% | ó | (13.68)% | | | | |
| Asset Quality Statistics | | | | | | | | | | | | |
| Net charge-offs | \$ | 1,003 | \$ | 1,027 | \$ | 970 | \$ | 853 | | | | |
| Net charge-off rate | | 1.33% | | 1.46% | | 1.36% | | 1.00% | | | | |
| 30+ day performing delinquency rate | | 0.60% | | 0.43% | | 0.39% | | 0.45% | | | | |

CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL & STATISTICAL SUMMARY TABLE 3: NON-GAAP MANAGED BASIS MEASURES

| | 2009 | | | | | | | | | | | |
|---|------|---------|----|------------|----------|----|-------------------|--|--|--|--|--|
| (Dollars in millions, except per share data and as noted) | | Q4 | | Q3 | Q2 | | Q1 ⁽⁷⁾ | | | | | |
| Earnings (Managed Basis) | | | | | | | | | | | | |
| Net interest income | \$ | 3,170 | \$ | 3,212 \$ | 2,957 | \$ | 2,750 | | | | | |
| Non-interest income (1) | | 1,199 | | 1,373 | 1,190(5) | | 986 | | | | | |
| Total revenue (2) | | 4,369 | | 4,585 | 4,147 | | 3,736 | | | | | |
| Provision for loan and lease losses | | 1,847 | | 2,200 | 1,904 | | 2,132 | | | | | |
| Managed Balance Sheet Statistics (Period Average) | | | | | | | | | | | | |
| Average loans held for investment | \$ | 138,184 | \$ | 143,540 \$ | 148,013 | \$ | 147,182 | | | | | |
| Average earning assets | | 183,899 | | 185,874 | 191,208 | | 186,614 | | | | | |
| Average assets | | 210,425 | | 214,655 | 218,402 | | 210,169 | | | | | |
| Return on average assets (ROA) | | 0.77% | | 0.81% | 0.42% | | (0.16)% | | | | | |
| Managed Balance Sheet Statistics (Period End) | | | | | | | | | | | | |
| Loans held for investment | \$ | 136,803 | \$ | 140,990 \$ | 146,117 | \$ | 149,730 | | | | | |
| Total assets | | 212,389 | | 209,683 | 214,178 | | 219,958 | | | | | |
| Tangible assets (A) | | 198,283 | | 195,566 | 200,012 | | 205,756 | | | | | |
| Tangible common equity to tangible assets ratio (B) | | 6.30% | | 6.17% | 5.60% (6 |) | 4.56% | | | | | |
| Managed Performance Statistics (Quarter over Quarter) | | | | | | | | | | | | |
| Net interest income growth (3) | | (1)% |) | 9% | 8% | | (1)% | | | | | |
| Non-interest income growth (3) | | (13)% |) | 15% | 21% | | (17)% | | | | | |
| Revenue growth | | (5)% |) | 11% | 11% | | (5)% | | | | | |
| Net interest margin | | 6.90% | | 6.91% | 6.19% | | 5.89% | | | | | |
| Revenue margin | | 9.50% | | 9.87% | 8.68% | | 8.01% | | | | | |
| Risk-adjusted margin (C) | | 4.74% | | 5.23% | 4.31% | | 3.74% | | | | | |
| Non-interest expense as a % of average loans held for investment (annualized) | | 5.64% | | 5.02% | 5.19% | | 4.74% | | | | | |
| Efficiency ratio ^(D) | | 43.85% | | 38.73% | 45.29% | | 46.25% | | | | | |
| Asset Quality Statistics | | | | | | | | | | | | |
| Net charge-offs (4) | \$ | 2,188 | \$ | 2,155 \$ | 2,087 | \$ | 1,991 | | | | | |
| Net charge-off rate (4) | | 6.33% | | 6.00% | 5.64% | | 5.41% | | | | | |
| 30+ day performing delinquency rate (4) | | 4.73% | | 4.55% | 4.10% | | 4.10% | | | | | |

CAPITAL ONE FINANCIAL CORPORATION (COF) TABLE 4: FINANCIAL & STATISTICAL SUMMARY EXPLANATORY NOTES

- (1) Includes the impact from the change in fair value of retained interests, including the interest-only strips, which totaled \$55 million in Q4 2009, \$37 million in Q3 2009, \$(115) million in Q2 2009 and \$(128) million in Q1 2009.
- (2) Billed finance charges and fees not included in revenue totaled: \$490 million in Q4 2009, \$517 million in Q3 2009, \$572 million in Q2 2009 and \$544 million in Q1 2009.
- (3) Prior period amounts have been reclassified to conform with the current period presentation and adjusted to reflect purchase accounting refinements related to the acquisition of Chevy Chase Bank, FSB ("CCB").
- (4) The denominator used in calculating the allowance as a % of loans held for investment, the net charge-off rate and the 30+ day performing delinquency rate includes loans acquired as part of the CCB acquisition. These metrics, calculated excluding CCB loans, are presented below.

| (Dollars in millions) | Q4 2009 | | Q3 2009 | | | Q2 2009 | Q1 2009 |
|---|---------|-------|---------|-------|----|---------|-------------|
| CCB period end acquired loan portfolio (unaudited) | \$ | 7,251 | \$ | 7,885 | \$ | 8,644 | \$ 8,859 |
| CCB average acquired loan portfolio (unaudited) | \$ | 7,512 | \$ | 8,029 | \$ | 8,499 | \$ 3,073 |
| Allowance as a % of loans held for investment, excluding CCB | | 4.95% | | 5.08% | | 4.86% | 4.84% |
| Net charge-off rate (Reported), excluding CCB | | 5.44% | | 4.94% | | 4.65% | 4.54% |
| Net charge-off rate (Managed), excluding CCB | | 6.70% | | 6.36% | | 5.98% | 5.53% |
| 30+ day performing delinquency rate (Reported), excluding CCB | | 4.49% | | 4.48% | | 4.06% | 3.99% |
| 30+ day performing delinquency rate (Managed), excluding CCB | | 4.99% | | 4.82% | | 4.36% | 4.36% |

- (5) In Q2 2009, the Company elected to convert and sell 404,508 shares of MasterCard class B common stock, which resulted in a gain of \$66 million that is included in non-interest income.
- (6) Includes the impact of the issuance of 56,000,000 common shares at \$27.75 per share on May 14, 2009.
- (7) Effective February 27, 2009, the Company acquired Chevy Chase Bank, FSP for \$476 million, which included a cash payment of \$445 million and the issuance of 2.6 million common shares valued at \$31 million. The acquisition of Chevy Chase Bank included \$10 billion in loans and \$13.6 billion in deposits.

STATISTICS / METRIC CALCULATIONS

- (A) Tangible assets represents total assets from continuing operations less identifiable intangible assets and goodwill. See Table 6: Tangible Common Equity Non-GAAP Reconciliation
- (B) Tangible common equity ("TCE") represents common stockholders' equity (total stockholders' equity less preferred stock) less identifable intangible assets and goodwill. See Table 6: Tangible Common Equity Non-GAAP Reconciliation.
- (C) Calculated based on total revenue less net charge-offs divided by average earning assets, expressed as a percentage.
- (D) Calculated based on non-interest expense less restructuring expense divided by total revenue.

CAPITAL ONE FINANCIAL CORPORATION TABLE 5: AVERAGE BALANCES AND NET INTEREST MARGIN NON-GAAP RECONCILIATION $^{(1)}\,$

| (<u>Dollars in millions)</u> | | Quarter Ended 06/30/09 | | | | | | | | |
|--|----|------------------------|-------|--------------------|----------------|--|--|--|--|--|
| Reported Basis | _ | Average Balance | | Income/ Expense | Yield/ Rate | | | | | |
| Interest-earning assets: | | | | | | | | | | |
| Loans held for investment | \$ | 104,682 | \$ | 2,237 | 8.559 | | | | | |
| Other | | 8,623 | | 68 | 3.15% | | | | | |
| Total interest-earning assets | \$ | 150,804 | \$ | 2,717 | 7.21% | | | | | |
| Interest-bearing liabilities: | | | | | | | | | | |
| Securitization liability | | 5,876 | | 74 | 5.04% | | | | | |
| Total interest-bearing liabilities | \$ | 131,631 | \$ | 772 | 2.35% | | | | | |
| Net interest spread | | | | = | 4.86% | | | | | |
| interest income to average interest-earning assets | | | | | 7.21% | | | | | |
| nterest expense to average interest-earning assets | | | | _ | 2.05% | | | | | |
| Net interest margin | | | | = | 5.16% | | | | | |
| Non-GAAP Securitization Reconciliation Adjustments | _ | Q |)uart | er Ended 06/30/09 | | | | | | |
| Interest-earning assets: | _ | Average Balance | | Income/ | Yield/ Rate | | | | | |
| | \$ | 43,331 | \$ | Expense 1,331 | 1.09% | | | | | |
| Loans held for investment Other | э | (2,927) | Ф | (51) | (1.96)% | | | | | |
| omer | | (2,327) | | (31) | (1.30) | | | | | |
| Total interest-earning assets | \$ | 40,404 | \$ | 1,280 | 1.15% | | | | | |
| nterest-bearing liabilities: | | | | | | | | | | |
| Securitization liability | | 40,806 | | 268 | (2.11)% | | | | | |
| Total interest-bearing liabilities | \$ | 40,806 | \$ | 268 | 0.06% | | | | | |
| Net interest spread | | | | <u> </u> | 1.09% | | | | | |
| Interest income to average interest-earning assets | | | | | 1.15% | | | | | |
| Interest expense to average interest-earning assets | | | | | 0.12% | | | | | |
| Net interest margin | | | | | 1.03% | | | | | |
| Non-GAAP Managed Basis | | C | Quart | er Ended 06/30/09 | | | | | | |
| · · | _ | Average | | Income/ | Yield/ | | | | | |
| Interest-earning assets: | | Balance | | Expense | Rate | | | | | |
| Loans held for investment | \$ | 148,013 | \$ | 3,568 | 9.64% | | | | | |
| Other | | 5,696 | | 17 | 1.19% | | | | | |
| Cotal interest-earning assets | \$ | 191,208 | \$ | 3,997 | 8.36% | | | | | |
| nterest-bearing liabilities: | | | | | | | | | | |
| Securitization liability | | 46,682 | | 342 | 2.93% | | | | | |
| ecuntization nabinty | | 40,002 | | 342 | 2.337 | | | | | |
| Total interest-bearing liabilities | \$ | 172,437 | \$ | 1,040 | 2.419 | | | | | |
| Net interest spread | | | | = | 5.95% | | | | | |
| nterest income to average interest-earning assets | | | | | 8.369 | | | | | |
| Interest expense to average interest-earning assets | | | | | 2.179 | | | | | |
| Net interest margin | | | | <u> </u> | 6.19% | | | | | |
| (1) Reflects amounts based on continuing operations. | | | | | | | | | | |
| • • | | | | | | | | | | |
| | | | | | Page | | | | | |

CAPITAL ONE FINANCIAL CORPORATION TANGIBLE COMMON EQUITY NON-GAAP RECONCILIATION

The table below presents reconciliation adjustments necessary to calculate our non-GAAP tangible common equity ("TCE") ratios for the periods presented. The Company believes the non-GAAP TCE ratio is a meaningful measure to use in assessing the Company's capital strength. This measure may not be comparable to similarly titled measures used by other companies.

| (Dollars in millions) | | 2010 O2 | | 2010 Q1 | | 2009 Q4 | | 2009 Q3 | | 2009 Q2 |
|--|----|------------|----|------------|----|------------|----|------------|----|------------|
| Reconciliation of Average Equity to Average Tangible Common | | Q2 | | ŲI | | Q4 | | Ų3 | | QZ |
| Equity | | | | | | | | | | |
| Average equity | \$ | 24,526 | \$ | 23,681 | \$ | 26,518 | \$ | 26,002 | \$ | 27,668 |
| Less: Preferred stock | - | | - | | • | | • | | - | 41 |
| Less: Average intangible assets (1) | | (14,039) | | (14,075) | | (14,105) | | (14,151) | | (14,129) |
| Average Tangible Common Equity | \$ | 10,487 | \$ | 9,606 | \$ | 12,413 | \$ | 11,851 | \$ | 13,580 |
| | | | | | | | _ | | | |
| Reconciliation of Period End Equity to Tangible Common Equity | | | | | | | | | | |
| Stockholders' equity | \$ | 25,270 | \$ | 24,374 | \$ | 26,589 | \$ | 26,192 | \$ | 25,332 |
| Less: Preferred stock | | - | | - | | - | | - | | 38 |
| Less: Intangible assets (1) | | (14,011) | | (14,044) | | (14,106) | | (14,117) | | (14,166) |
| Period End Tangible Common Equity | \$ | 11,259 | \$ | 10,330 | \$ | 12,483 | \$ | 12,075 | \$ | 11,204 |
| | | | | | | | | | | |
| Reconciliation of Period End Assets to Tangible Assets | | | | | | | | | | |
| Total assets | \$ | 197,489 | \$ | 200,707 | \$ | 169,646 | \$ | 168,463 | \$ | 171,994 |
| Less: Assets—discontinued operations | | (10) | | (16) | | (24) | | (31) | | (46) |
| Total assets—continuing operations | | 197,479 | | 200,691 | | 169,622 | | 168,432 | | 171,948 |
| Less: Intangible assets (1) | | (14,011) | | (14,044) | | (14,106) | | (14,117) | | (14,166) |
| Period End Tangible Assets | \$ | 183,468 | \$ | 186,647 | \$ | 155,516 | \$ | 154,315 | \$ | 157,782 |
| | | | | | | | | | | |
| TCE ratio (2) | | 6.14% |) | 5.53% | | 8.03% | | 7.82% | | 7.10% |
| | | | | | | | | | | |
| Reconciliation of Period End Assets to Tangible Assets on a Manage | | | | | | | | | | |
| Total reported assets | \$ | 197,489 | \$ | 200,707 | \$ | 169,646 | \$ | 168,463 | \$ | 171,994 |
| Securitization adjustments (3) | | - | | - | | 42,767 | _ | 41,251 | | 42,230 |
| Total non-GAAP managed assets | | 197,489 | | 200,707 | | 212,413 | | 209,714 | | 214,224 |
| Less: Assets—discontinued operations | | (10) | | (16) | | (24) | _ | (31) | | (46) |
| Total assets—continuing operations | | 197,479 | | 200,691 | | 212,389 | | 209,683 | | 214,178 |
| Less: Intangible Assets (1) | _ | (14,011) | | (14,044) | | (14,106) | _ | (14,117) | | (14,166) |
| Period End Tangible Assets | \$ | 183,468 | \$ | 186,647 | \$ | 198,283 | \$ | 195,566 | \$ | 200,012 |
| | | | | | | | | | | |
| TCE ratio (2) | | 6.14% |) | 5.53% | | 6.30% | | 6.17% | | 5.60% |

 $^{^{(1)}}$ Presented net of related deferred taxes.

⁽²⁾ Calculated based on tangible common equity divided by tangible assets.

⁽³⁾ Reflects adjustments to our reported GAAP results to reflect loans that have been securitized and accounted for as sales on a GAAP basis as though the loans remained on our consolidated balance sheets.