## CAPITAL ONE FINANCIAL CORPORATION (COF) FINANCIAL \& STATISTICAL SUMMARY REPORTED BASIS



## CAPITAL ONE FINANCIAL CORPORATION (COF) <br> FINANCIAL \& STATISTICAL SUMMARY <br> MANAGED BASIS (*)


$\left(^{*}\right)$ The information in this statistical summary reflects the adjustment to add back the effect of securitization transactions qualifying as sales under generally accepted accounting principles. See accompanying schedule - "Reconciliation to GAAP Financial Measures".

## CAPITAL ONE FINANCIAL CORPORATION (COF)

## FINANCIAL \& STATISTICAL SUMMARY NOTES

(1) In accordance with the Company's finance charge and fee revenue recognition policy, the amounts billed to customers but not recognized as revenue were as follows: Q1 2008 - $\$ 407.6$ million, Q4 2007-\$379.4 million, Q3 2007-\$310.5 million, Q2 2007 - $\$ 236.3$ million, and Q1 2007 - $\$ 213.6$ million.
(2) During the second quarter of 2007, the Company announced a broad-based initiative to reduce expenses and improve its competitive cost position. As part of this initiative $\$ 52.8$ million, $\$ 27.8$ million, $\$ 19.4$ million and $\$ 91.1$ million of restructuring charges were recognized as part of continuing operations during Q1 2008, Q4 2007, Q3 2007 and Q2 2007, respectively.
(3) Includes core deposit intangible amortization expense of $\$ 49.8$ million in Q1 2008, $\$ 51.1$ million in Q4 2007, $\$ 52.4$ million in Q3 2007, $\$ 53.7$ million in Q2 2007 and $\$ 55.0$ million in Q1 2007, and integration costs of $\$ 29.6$ million in Q1 2008, $\$ 28.6$ million in Q4 2007, $\$ 30.3$ million in Q3 2007, \$24.5 million in Q2 2007 and \$14.6 million in Q1 2007.
(4) In Q4 2007, the Company recognized a pre-tax charge of approximately $\$ 140$ million for liabilities in connection with the Visa antitrust lawsuit settlement with American Express and estimated possible damages in connection with other pending Visa litigation. In Q1 2008, the Company, in connection with the Visa initial public offering (IPO), reversed approximately $\$ 91$ million of these legal liabilities.
(5) Includes a $\$ 69.0$ million benefit in Q2 2007 resulting from changes in the Company's international tax position and tax benefits from resolution of tax issues and a miscellaneous tax adjustment of $\$ 11.7$ million in Q1 2007.
(6) In Q3 2007, the Company shutdown the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage, realizing an after tax loss of $\$ 898.0$ million. The results of the mortgage origination operation of GreenPoint have been accounted for as a discontinued operation and have been removed from the Company's results of continuing operations for all periods presented. The results of GreenPoint's mortgage servicing business are reported in continuing operations for all periods presented. Effective Q4 2007, GreenPoint's held for investment commercial and consumer loan portfolio results are included in continuing operations.
(7) Includes a $\$ 17.4$ million gain from the early extinguishment of Trust Preferred Securities in Q2 2007 included as a component of interest expense.
(8) Includes a charge of $\$ 39.8$ million as a result of the accelerated vesting of equity awards made in connection with the transition of the management team for Capital One's Local Banking business following the acquisition of North Fork.
(9) Managed and reported net charge-off rate for Q2 2007 was positively impacted 11 and 17 basis points, respectively, due to the implementation of a change in customer statement generation from 30 to 25 days grace. The change did not have a material impact on Net Provision for Q2 2007.
(10) Includes a $\$ 46.2$ million gain resulting from the sale of a $7 \%$ stake in the privately held company, DealerTrack Holding Inc., a leading provider of on-demand software and data solutions for the automotive retail industry in Q1 2007.
(11) During the fourth quarter 2007, the Company completed the sale of its interest in a relationship agreement to develop and market consumer credit products in the Spanish Market and recorded a gain related to this sale of approximately $\$ 30$ million in non-interest income.
(12) In Q1 2008 the Company recorded a gain of $\$ 109.0$ million in non-interest income from the redemption of 2.5 million shares related to the Visa IPO.
(13) In Q1 2008 the Company repurchased approximately $\$ 1.0$ billion of certain senior unsecured debt, recognizing a gain of $\$ 52.0$ million in non-interest income. The Company initiated the repurchases to take advantage of the current rate environment and replaced the borrowings with lower-rate unsecured funding.
(14) In Q1 2008 the Company recorded a pre-tax expense of $\$ 104.2$ million in discontinued operations to cover expected future claims made under representations and warranties provided by the Company on loans previously sold to third parties by GreenPoint's mortgage origination operation. See also note (6) above.

## STATISTICS / METRIC DEFINITIONS

(A) Based on continuing operations. Average equity and return on equity are based on the Company's stockholders' equity.
(B) Risk adjusted margin equals total revenue less net charge-offs as a percentage of average earning assets.
(C) Efficiency ratio equals non-interest expense less restructuring expense divided by total revenue.
(D) Tangible assets include managed assets less intangible assets.
(E) Includes stockholders' equity and preferred interests less intangible assets and related deferred tax liabilities. Tangible Common Equity on a reported and managed basis is the same.

CAPITAL ONE FINANCIAL CORPORATION (COF)

## SEGMENT FINANCIAL \& STATISTICAL SUMMARY FOR CONTINUING OPERATIONS

 MANAGED BASIS ${ }^{(1)}$| (in thousands) |  | $\begin{gathered} 2008 \\ \text { Q1 } \\ \hline \end{gathered}$ |  | $\begin{aligned} & 2007 \\ & \text { Q4 } 4^{(7)} \end{aligned}$ |  | $\begin{aligned} & 2007 \\ & \text { Q3 }{ }^{(7)} \end{aligned}$ |  | $\begin{aligned} & 2007 \\ & \text { Q2 }^{(7)} \end{aligned}$ |  | $\begin{aligned} & 2007 \\ & \text { Q1 }{ }^{(7)} \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Banking: |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$ | 1,575,325 | \$ | 1,707,377 | \$ | 1,751,898 | \$ | 1,731,833 | \$ | 1,746,213 |
| Interest Expense |  | 1,008,371 |  | 1,122,841 |  | 1,165,594 |  | 1,143,674 |  | 1,169,160 |
| Net interest income | \$ | 566,954 | \$ | 584,536 | \$ | 586,304 | \$ | 588,159 | \$ | 577,053 |
| Non-interest income |  | 215,469 |  | 206,002 |  | 232,662 |  | 254,401 |  | 246,573 |
| Provision for loan losses |  | 60,394 |  | 42,665 |  | $(58,192)$ |  | 23,929 |  | 23,776 |
| Other non-interest expenses |  | 605,351 |  | 589,943 |  | 577,309 |  | 580,788 |  | 585,915 |
| Income tax provision |  | 40,837 |  | 54,328 |  | 104,353 |  | 83,046 |  | 74,737 |
| Net income | \$ | 75,841 | \$ | 103,602 | \$ | 195,496 | \$ | 154,797 | \$ | 139,198 |
| Loans Held for Investment | \$ | 44,197,085 | \$ | 43,972,795 | \$ | 42,233,665 | \$ | 41,919,645 | \$ | 41,642,594 |
| Average Loans Held for Investment | \$ | 43,887,387 | \$ | 43,128,767 | \$ | 41,992,618 | \$ | 42,110,537 | \$ | 41,846,678 |
| Core Deposits ${ }^{(2)}$ | \$ | 62,811,696 | \$ | 62,977,637 | \$ | 62,494,588 | \$ | 63,619,337 | \$ | 62,769,255 |
| Total Deposits | \$ | 73,387,227 | \$ | 73,089,284 | \$ | 72,795,566 | \$ | 74,273,736 | \$ | 74,315,914 |
| Loans Held for Investment Yield |  | 6.75\% |  | 7.02\% |  | 7.13\% |  | 7.03\% |  | 6.99\% |
| Net Interest Margin - Loans ${ }^{(3)}$ |  | 1.92\% |  | 1.87\% |  | 1.79\% |  | 1.88\% |  | 1.91\% |
| Net Interest Margin - Deposits ${ }^{(4)}$ |  | 1.93\% |  | 2.05\% |  | 2.09\% |  | 2.01\% |  | 1.99\% |
| Efficiency Ratio ${ }^{(6)}$ |  | 77.37\% |  | 74.63\% |  | 70.49\% |  | 68.93\% |  | 71.14\% |
| Net charge-off rate |  | 0.31\% |  | 0.28\% |  | 0.19\% |  | 0.19\% |  | 0.15\% |
| Non Performing Loans | \$ | 249,055 | \$ | 178,385 | \$ | 112,794 | \$ | 80,781 | \$ | 80,162 |
| Non Performing Loans as a \% of Loans Held for Investment |  | 0.56\% |  | 0.41\% |  | 0.27\% |  | 0.19\% |  | 0.19\% |
| Non-Interest Expenses as a \% of Average Loans Held for Investment |  | 5.52\% |  | 5.47\% |  | 5.50\% |  | 5.52\% |  | 5.60\% |
| Number of Active ATMs |  | 1,297 |  | 1,288 |  | 1,282 |  | 1,253 |  | 1,236 |
| Number of locations |  | 745 |  | 742 |  | 732 |  | 724 |  | 723 |
| National Lending ${ }^{(10)}$ : |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$ | 3,530,017 | \$ | 3,670,404 | \$ | 3,504,019 | \$ | 3,253,448 | \$ | 3,247,815 |
| Interest Expense |  | 1,121,434 |  | 1,231,978 |  | 1,228,280 |  | 1,193,205 |  | 1,180,987 |
| Net interest income | \$ | 2,408,583 | \$ | 2,438,426 | \$ | 2,275,739 | \$ | 2,060,243 | \$ | 2,066,828 |
| Non-interest income |  | 1,226,114 |  | 1,370,655 |  | 1,274,688 |  | 1,133,318 |  | 1,092,066 |
| Provision for loan losses |  | 1,677,220 |  | 1,777,327 |  | 1,195,995 |  | 869,149 |  | 849,216 |
| Other non-interest expenses |  | 1,279,171 |  | 1,361,709 |  | 1,333,688 |  | 1,333,956 |  | 1,390,851 |
| Income tax provision |  | 236,203 |  | 229,084 |  | 350,277 |  | 341,323 |  | 316,479 |
| Net income | \$ | 442,103 | \$ | 440,961 | \$ | 670,467 | \$ | 649,133 | \$ | 602,348 |
| Loans Held for Investment | \$ | 103,003,402 | \$ | 106,508,443 | \$ | 102,556,271 | \$ | 101,590,039 | \$ | 100,371,532 |
| Average Loans Held for Investment | \$ | 104,973,633 | \$ | 104,321,485 | \$ | 101,805,584 | \$ | 100,520,138 | \$ | 102,276,581 |
| Core Deposits ${ }^{(2)}$ | \$ | 2,171 | \$ | 1,599 | \$ | 470 | \$ | 1,124 | \$ | 3,212 |
| Total Deposits | \$ | 1,774,690 | \$ | 2,050,861 | \$ | 2,295,131 | \$ | 2,411,435 | \$ | 2,409,291 |
| Loans Held for Investment Yield |  | 13.45\% |  | 14.07\% |  | 13.77\% |  | 12.95\% |  | 12.70\% |
| Net Interest Margin |  | 9.18\% |  | 9.35\% |  | 8.94\% |  | 8.20\% |  | 8.08\% |
| Revenue Margin |  | 13.85\% |  | 14.61\% |  | 13.95\% |  | 12.71\% |  | 12.35\% |
| Risk Adjusted Margin |  | 8.51\% |  | 9.88\% |  | 9.99\% |  | 9.24\% |  | 8.71\% |
| Non-Interest Expenses as a \% of Average Loans Held for Investment |  | 4.87\% |  | 5.22\% |  | 5.24\% |  | 5.31\% |  | 5.44\% |
| Efficiency Ratio ${ }^{(6)}$ |  | 35.19\% |  | 35.75\% |  | 37.56\% |  | 41.77\% |  | 44.03\% |
| Net charge-off rate |  | 5.34\% |  | 4.73\% |  | 3.96\% |  | 3.47\% |  | 3.65\% |
| Delinquency Rate (30+ days) |  | 4.73\% |  | 5.17\% |  | 4.70\% |  | 3.89\% |  | 3.63\% |
| Number of Loan Accounts (000s) |  | 48,065 |  | 48,537 |  | 48,473 |  | 48,536 |  | 48,667 |
| Other: |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 1,313 | \$ | $(22,449)$ | \$ | $(58,605)$ | \$ | $(35,057)$ | \$ | $(41,427)$ |
| Non-interest income |  | 165,102 |  | $(10,425)$ |  | 10,639 |  | (248) |  | $(44,563)$ |
| Provision for loan losses |  | 56,598 |  | 120,376 |  | 5,022 |  | $(5,981)$ |  | $(5,330)$ |
| Restructuring expenses |  | 52,759 |  | 27,809 |  | 19,354 |  | 91,074 |  | - |
| Other non-interest expenses |  | $(115,004)$ |  | 155,746 |  | 3,870 |  | 28,717 |  | $(2,719)$ |
| Income tax provision (benefit) |  | 57,451 |  | $(113,854)$ |  | $(26,620)$ |  | $(112,797)$ |  | $(22,519)$ |
| Net income (loss) | \$ | 114,611 | \$ | $(222,951)$ | \$ | $(49,592)$ | \$ | $(36,318)$ | \$ | $(55,422)$ |
| Loans Held for Investment | \$ | 836,041 | \$ | 881,179 | \$ | $(21,375)$ | \$ | $(11,928)$ | \$ | $(9,084)$ |
| Core Deposits ${ }^{(2)}$ | \$ | 10,729,004 | \$ | 6,107,779 | \$ | 6,373,515 | \$ | 6,937,760 | \$ | 7,532,854 |
| Total Deposits | \$ | 12,533,025 | \$ | 7,621,031 | \$ | 8,034,332 | \$ | 8,786,315 | \$ | 10,745,405 |
| Total: |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$ | 4,628,257 | \$ | 4,863,246 | \$ | 4,646,431 | \$ | 4,380,376 | \$ | 4,359,663 |
| Interest Expense |  | 1,651,407 |  | 1,862,733 |  | 1,842,993 |  | 1,767,031 |  | 1,757,209 |
| Net interest income | \$ | 2,976,850 | \$ | 3,000,513 | \$ | 2,803,438 | \$ | 2,613,345 | \$ | 2,602,454 |
| Non-interest income |  | 1,606,685 |  | 1,566,232 |  | 1,517,989 |  | 1,387,471 |  | 1,294,076 |
| Provision for loan losses |  | 1,794,212 |  | 1,940,368 |  | 1,142,825 |  | 887,097 |  | 867,662 |
| Restructuring expenses |  | 52,759 |  | 27,809 |  | 19,354 |  | 91,074 |  | - |
| Other non-interest expenses |  | 1,769,518 |  | 2,107,398 |  | 1,914,867 |  | 1,943,461 |  | 1,974,047 |
| Income tax provision |  | 334,491 |  | 169,558 |  | 428,010 |  | 311,572 |  | 368,697 |
| Net Income | \$ | 632,555 | \$ | 321,612 | \$ | 816,371 | \$ | 767,612 | \$ | 686,124 |
| Loans Held for Investment | \$ | 148,036,528 | \$ | 151,362,417 | \$ | 144,768,561 | \$ | 143,497,756 | \$ | 142,005,042 |
| Core Deposits ${ }^{(2)}$ | \$ | 73,542,871 | \$ | 69,087,015 | \$ | 68,868,573 | \$ | 70,558,221 | \$ | 70,305,321 |
| Total Deposits | \$ | 87,694,942 | \$ | 82,761,176 | \$ | 83,125,029 | \$ | 85,471,486 | \$ | 87,470,610 |

CAPITAL ONE FINANCIAL CORPORATION (COF)

## NATIONAL LENDING SUBSEGMENT FINANCIAL \& STATISTICAL SUMMARY FOR CONTINUING OPERATIONS MANAGED BASIS ${ }^{(1),(10)}$

| (in thousands) | $\begin{gathered} 2008 \\ \text { Q1 } \end{gathered}$ |  | $\begin{aligned} & 2007 \\ & \text { Q4 }{ }^{(7)} \end{aligned}$ |  | $\begin{aligned} & 2007 \\ & \text { Q3 }^{(7)} \end{aligned}$ |  | $\begin{array}{r} 2007 \\ \text { Q2 }^{(7)} \\ \hline \end{array}$ |  | $\begin{aligned} & 2007 \\ & \text { Q1 }^{(7)} \\ & \hline \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| US Card: |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$ | 2,433,665 | \$ | 2,548,929 | \$ | 2,418,890 | \$ | 2,214,408 | \$ | 2,225,128 |
| Interest Expense |  | 689,951 |  | 780,985 |  | 798,493 |  | 778,576 |  | 777,382 |
| Net interest income | \$ | 1,743,714 | \$ | 1,767,944 | \$ | 1,620,397 | \$ | 1,435,832 | \$ | 1,447,746 |
| Non-interest income |  | 1,070,831 |  | 1,163,795 |  | 1,107,801 |  | 971,894 |  | 892,668 |
| Provision for loan losses |  | 1,120,025 |  | 1,195,469 |  | 807,318 |  | 538,379 |  | 492,051 |
| Non-interest expenses |  | 938,860 |  | 976,118 |  | 965,351 |  | 965,556 |  | 1,027,549 |
| Income tax provision |  | 264,481 |  | 261,492 |  | 328,702 |  | 310,904 |  | 282,360 |
| Net income | \$ | 491,179 | \$ | 498,660 | \$ | 626,827 | \$ | 592,887 | \$ | 538,454 |
| Loans Held for Investment | \$ | 67,382,004 | \$ | 69,723,169 | \$ | 66,687,232 | \$ | 66,539,623 | \$ | 65,369,362 |
| Average Loans Held for Investment | \$ | 68,544,190 | \$ | 67,727,632 | \$ | 66,472,124 | \$ | 65,639,360 | \$ | 67,258,715 |
| Loans Held for Investment Yield |  | 14.20\% |  | 15.05\% |  | 14.56\% |  | 13.49\% |  | 13.23\% |
| Net Interest Margin |  | 10.18\% |  | 10.44\% |  | 9.75\% |  | 8.75\% |  | 8.61\% |
| Revenue Margin |  | 16.42\% |  | 17.31\% |  | 16.42\% |  | 14.67\% |  | 13.92\% |
| Risk Adjusted Margin |  | 10.58\% |  | 12.47\% |  | 12.56\% |  | 11.11\% |  | 10.20\% |
| Non-Interest Expenses as a \% of Average Loans Held for Investment |  | 5.48\% |  | 5.76\% |  | 5.81\% |  | 5.88\% |  | 6.11\% |
| Efficiency Ratio |  | 33.36\% |  | 33.29\% |  | 35.38\% |  | 40.10\% |  | 43.90\% |
| Net charge-off rate |  | 5.85\% |  | 4.84\% |  | 3.85\% |  | 3.56\% | (9) | 3.72\% |
| Delinquency Rate (30+ days) |  | 4.04\% |  | 4.28\% |  | 3.80\% |  | 2.98\% |  | 3.06\% |
| Purchase Volume ${ }^{(8)}$ | \$ | 24,543,082 | \$ | 28,230,725 | \$ | 26,628,978 | \$ | 26,940,397 | \$ | 24,075,372 |
| Number of Loan Accounts (000s) |  | 40,611 |  | 41,044 |  | 41,081 |  | 41,174 |  | 41,318 |
| Auto Finance: |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$ | 690,919 | \$ | 687,389 | \$ | 661,471 | \$ | 651,821 | \$ | 637,609 |
| Interest Expense |  | 289,357 |  | 300,133 |  | 283,949 |  | 277,783 |  | 265,556 |
| Net interest income | \$ | 401,562 | \$ | 387,256 | \$ | 377,522 | \$ | 374,038 | \$ | 372,053 |
| Non-interest income |  | 16,110 |  | 14,888 |  | 13,514 |  | 23,273 |  | 60,586 |
| Provision for loan losses |  | 408,251 |  | 429,247 |  | 244,537 |  | 182,278 |  | 200,058 |
| Non-interest expenses |  | 136,169 |  | 144,301 |  | 152,275 |  | 157,044 |  | 164,948 |
| Income tax (benefit) provision |  | $(44,362)$ |  | $(58,963)$ |  | $(1,987)$ |  | 19,948 |  | 23,266 |
| Net (loss) income | \$ | $(82,386)$ | \$ | $(112,441)$ | \$ | $(3,789)$ | \$ | 38,041 | \$ | 44,367 |
| Loans Held for Investment | \$ | 24,633,665 | \$ | 25,128,352 | \$ | 24,335,242 | \$ | 24,067,760 | \$ | 23,930,547 |
| Average Loans Held for Investment | \$ | 25,047,501 | \$ | 24,920,380 | \$ | 24,170,047 | \$ | 23,898,070 | \$ | 23,597,675 |
| Loans Held for Investment Yield |  | 11.03\% |  | 11.03\% |  | 10.95\% |  | 10.91\% |  | 10.81\% |
| Net Interest Margin |  | 6.41\% |  | 6.22\% |  | 6.25\% |  | 6.26\% |  | 6.31\% |
| Revenue Margin |  | 6.67\% |  | 6.45\% |  | 6.47\% |  | 6.65\% |  | 7.33\% |
| Risk Adjusted Margin |  | 2.69\% |  | 2.46\% |  | 2.91\% |  | 4.30\% |  | 5.04\% |
| Non-Interest Expenses as a \% of Average Loans Held for Investment |  | 2.17\% |  | 2.32\% |  | 2.52\% |  | 2.63\% |  | 2.80\% |
| Efficiency Ratio |  | 32.60\% |  | 35.88\% |  | 38.94\% |  | 39.53\% |  | 38.13\% |
| Net charge-off rate |  | 3.98\% |  | 4.00\% |  | 3.56\% |  | 2.35\% |  | 2.29\% |
| Delinquency Rate (30+ days) |  | 6.42\% |  | 7.84\% |  | 7.15\% |  | 6.00\% |  | 4.64\% |
| Auto Loan Originations | \$ | 2,440,227 | \$ | 3,623,491 | \$ | 3,248,747 | \$ | 2,992,427 | \$ | 3,311,868 |
| Number of Loan Accounts (000s) |  | 1,763 |  | 1,771 |  | 1,731 |  | 1,771 |  | 1,762 |
| International: |  |  |  |  |  |  |  |  |  |  |
| Interest Income | \$ | 405,433 | \$ | 434,086 | \$ | 423,658 | \$ | 387,219 | \$ | 385,078 |
| Interest Expense |  | 142,126 |  | 150,860 |  | 145,838 |  | 136,846 |  | 138,049 |
| Net interest income | \$ | 263,307 | \$ | 283,226 | \$ | 277,820 | \$ | 250,373 | \$ | 247,029 |
| Non-interest income |  | 139,173 |  | 191,972 |  | 153,373 |  | 138,151 |  | 138,812 |
| Provision for loan losses |  | 148,944 |  | 152,611 |  | 144,140 |  | 148,492 |  | 157,107 |
| Non-interest expenses |  | 204,142 |  | 241,290 |  | 216,062 |  | 211,356 |  | 198,354 |
| Income tax provision |  | 16,084 |  | 26,555 |  | 23,562 |  | 10,471 |  | 10,853 |
| Net income | \$ | 33,310 | \$ | 54,742 | \$ | 47,429 | \$ | 18,205 | \$ | 19,527 |
| Loans Held for Investment | \$ | 10,987,733 | \$ | 11,656,922 | \$ | 11,533,797 | \$ | 10,982,656 | \$ | 11,071,623 |
| Average Loans Held for Investment | \$ | 11,381,942 | \$ | 11,673,473 | \$ | 11,163,413 | \$ | 10,982,708 | \$ | 11,420,191 |
| Loans Held for Investment Yield |  | 14.25\% |  | 14.87\% |  | 15.18\% |  | 14.10\% |  | 13.49\% |
| Net Interest Margin |  | 9.25\% |  | 9.70\% |  | 9.95\% |  | 9.12\% |  | 8.65\% |
| Revenue Margin |  | 14.14\% |  | 16.28\% |  | 15.45\% |  | 14.15\% |  | 13.51\% |
| Risk Adjusted Margin |  | 8.84\% |  | 10.67\% |  | 10.00\% |  | 8.77\% |  | 7.47\% |
| Non-Interest Expenses as a \% of Average Loans Held for Investment |  | 7.17\% |  | 8.27\% |  | 7.74\% |  | 7.70\% |  | 6.95\% |
| Efficiency Ratio |  | 50.72\% |  | 50.78\% |  | 50.11\% |  | 54.40\% |  | 51.41\% |
| Net charge-off rate |  | 5.30\% |  | 5.61\% |  | 5.45\% |  | 5.39\% |  | 6.04\% |
| Delinquency Rate (30+ days) |  | 5.12\% |  | 4.79\% |  | 4.69\% |  | 4.82\% |  | 4.78\% |
| Purchase Volume ${ }^{(8)}$ | \$ | 2,716,060 | \$ | 2,966,350 | \$ | 2,369,696 | \$ | 2,094,280 | \$ | 1,874,981 |
| Number of Loan Accounts (000s) |  | 5,691 |  | 5,722 |  | 5,661 |  | 5,591 |  | 5,587 |

## CAPITAL ONE FINANCIAL CORPORATION (COF) <br> SEGMENT AND NATIONAL LENDING SUBSEGMENT <br> FINANCIAL \& STATISTICAL SUMMARY FOR CONTINUING OPERATIONS NOTES

(1) The information in this statistical summary reflects the adjustment to add back the effect of securitization transactions qualifying as sales under generally accepted accounting principles. See accompanying schedule - "Reconciliation to GAAP Financial Measures." In Q3 2007, the Company shutdown the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage. The results of the mortgage origination operation of GreenPoint have been accounted for as a discontinued operation and have been removed from the Company's results of continuing operations for all periods presented. The results of GreenPoint's mortgage servicing business are reported in continuing operations for all periods presented. Effective Q4 2007, GreenPoint's held for investment commercial and consumer loan portfolio results are included in continuing operations.
2) Includes domestic non-interest bearing deposits, NOW accounts, money market deposit accounts, savings accounts, certificates of deposit of less than $\$ 100,000$ and other consumer time deposits.
(3) Net Interest Margin - Loans equals interest income earned on loans divided by average managed loans
(4) Net Interest Margin - Deposits equals interest expense incurred on deposits divided by average retail deposits.
(5) Net charge-off rate for Q2 2007 was positively impacted by 16 basis points due to the implementation of a change in customer statement generation generation from 30 to 25 days grace. This change did not have a material impact on the provision for the quarter.
(6) Efficiency Ratio equals non-interest expenses divided by total managed revenue.
(7) Certain prior period amounts have been reclassified to conform with current period presentation.
(8) Includes all purchase transactions net of returns and excludes cash advance transactions.
(9) Net charge-off rate for Q2 2007 was positively impacted by 31 basis points due to the implementation of a change in customer statement generation from 30 to 25 days grace. This change did not have a material impact on the provision for the quarter.
(10) In Q1 2008 the Company reorganized its National Lending subsegments from U.S. Card, Auto Finance and Global Financial Services to U.S. Card and Other National Lending. The U.S. Card subsegment contains the results of the Company's domestic credit card business, small business lending and the installment loan business. The Other National Lending subsegment contains the results of the Company's auto finance business and the Company's international lending businesses. Components of the Other National Lending subsegment are separately disclosed.
Segment and subsegment results have been restated for all periods presented.

## CAPITAL ONE FINANCIAL CORPORATION (COF) U.S. CARD SUBSEGMENT MONTHLY CHARGE-OFF AND DELINQUENCY STATISTICS ${ }^{(1)}$

| (in thousands) | March 2008 | February 2008 | January 2008 |  |
| :--- | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| US Card: | $\$$ | 342,098 | $\$$ | 314,455 |
| Net Principal Charge-Offs | $\$$ | $67,585,454$ | $\$$ | $68,635,480$ |
| Average Loans Held for Investment |  | $6.07 \%$ | $\$$ | $69,407,764$ |
| Annualized Net Charge-Off Rate | $\$$ | $2,723,515$ | $\$$ | $2,871,007$ |
| 30 Days + Delinquencies | $\$$ | $67,382,681$ | $\$$ | $68,247,741$ |
| Period-end Loans Held for Investment |  | $4.04 \%$ |  | $4.21 \%$ |
| 30 Days + Delinquency Rate |  |  | $3,009,706$ |  |

(1) In connection with the National Lending subsegment reorganization in Q1 2008 the Company is restating the monthly charge-off and delinquency statistics for U.S. Card. The restated U.S. Card subsegment contains the results of the Company's domestic credit card business, small business lending and the installment loan business.

## CAPITAL ONE FINANCIAL CORPORATION

## Reconciliation to GAAP Financial Measures

## For the Three Months Ended March 31, 2008

(dollars in thousands)(unaudited)
The Company's consolidated financial statements prepared in accordance with generally accepted accounting principles ("GAAP") are referred to as its "reported" financial statements. Loans included in securitization transactions which qualified as sales under GAAP have been removed from the Company's "reported" balance sheet. However, servicing fees, finance charges, and other fees, net of charge-offs, and interest paid to investors of securitizations are recognized as servicing and securitizations income on the "reported" income statement.

The Company's "managed" consolidated financial statements reflect adjustments made related to effects of securitization transactions qualifying as sales under GAAP. The Company generates earnings from its "managed" loan portfolio which includes both the on-balance sheet loans and off-balance sheet loans. The Company's "managed" income statement takes the components of the servicing and securitizations income generated from the securitized portfolio and distributes the revenue and expense to appropriate income statement line items from which it originated. For this reason the Company believes the "managed" consolidated financial statements and related managed metrics to be useful to stakeholders.

|  | Total Reported |  | Adjustments ${ }^{(1)}$ |  | Total Managed ${ }^{(2)}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Income Statement Measures ${ }^{(3)}$ |  |  |  |  |  |  |
| Net interest income | \$ | 1,811,917 | \$ | 1,164,933 | \$ | 2,976,850 |
| Non-interest income |  | 2,056,478 |  | $(449,793)$ |  | 1,606,685 |
| Total revenue |  | 3,868,395 |  | 715,140 |  | 4,583,535 |
| Provision for loan losses |  | 1,079,072 |  | 715,140 |  | 1,794,212 |
| Net charge-offs | \$ | 767,134 | \$ | 715,140 | \$ | 1,482,274 |
| Balance Sheet Measures |  |  |  |  |  |  |
| Loans held for investment | \$ | 98,356,088 | \$ | 49,680,440 | \$ | 148,036,528 |
| Total assets | \$ | 150,608,527 | \$ | 48,933,606 | \$ | 199,542,133 |
| Average loans held for investment | \$ | 99,818,867 | \$ | 49,900,631 | \$ | 149,719,498 |
| Average earning assets | \$ | 127,867,951 | \$ | 47,888,798 | \$ | 175,756,749 |
| Average total assets | \$ | 151,294,899 | \$ | 49,055,552 | \$ | 200,350,451 |
| Delinquencies | \$ | 3,206,724 | \$ | 2,061,963 | \$ | 5,268,687 |

${ }^{(1)}$ Income statement adjustments reclassify the net of finance charges of $\$ 1,524.0$ million, past-due fees of $\$ 263.5$ million, other interest income of $\$(38.8)$ million and interest expense of $\$ 583.8$ million; and net charge-offs of $\$ 715.1$ million from non-interest income to net interest income and provision for loan losses, respectively.
${ }^{(2)}$ The managed loan portfolio does not include auto loans which have been sold in whole loan sale transactions where the Company has retained servicing rights.
${ }^{(3)}$ Based on continuing operations.

## CAPITAL ONE FINANCIAL CORPORATION

## Consolidated Balance Sheets

(in thousands)(unaudited)

## Assets:

Cash and due from banks
Federal funds sold and resale agreements
Interest-bearing deposits at other banks
Cash and cash equivalents
Securities available for sale
Mortgage loans held for sale
Loans held for investment
Less: Allowance for loan and lease losses
Net loans held for investment
Accounts receivable from securitizations
Premises and equipment, net
Interest receivable
Goodwill
Other
Total assets


| \$ | 2,324,079 | \$ | 2,377,287 | \$ | 2,286,913 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1,842,775 |  | 1,766,762 |  | 8,293,338 |
|  | 663,150 |  | 677,360 |  | 844,907 |
|  | 4,830,004 |  | 4,821,409 |  | 11,425,158 |
|  | 22,190,739 |  | 19,781,587 |  | 17,657,734 |
|  | 192,584 |  | 315,863 |  | 4,738,765 |
|  | 98,356,088 |  | 101,805,027 |  | 90,869,496 |
|  | $(3,273,355)$ |  | (2,963,000) |  | $(2,105,000)$ |
|  | 95,082,733 |  | 98,842,027 |  | 88,764,496 |
|  | 5,396,943 |  | 4,717,879 |  | 5,371,385 |
|  | 2,316,233 |  | 2,299,603 |  | 2,258,861 |
|  | 750,319 |  | 839,317 |  | 720,511 |
|  | 12,826,419 |  | 12,830,740 |  | 13,619,445 |
|  | 7,022,553 |  | 6,141,944 |  | 4,142,250 |
| \$ | 150,608,527 | \$ | 150,590,369 | \$ | 148,698,605 |


| $\$ \quad 11,071,116$ |
| ---: |
| $76,623,826$ |
| $9,834,392$ |
| $21,673,670$ |
| 509,278 |
| $6,276,718$ |
| $125,989,000$ |


| $\$ 11,046,549$ |
| ---: |
| $71,714,627$ |
| $10,712,706$ |
| $26,812,969$ |
| 631,609 |
| $5,377,797$ |
| $126,296,257$ |

\$ 11,357,736
76,112,874 9,436,021
20,437,982
540,160
4,793,062
122,677,835

| 4,213 | 4,192 | 4,146 |
| ---: | ---: | ---: |
| $15,918,230$ | $15,860,490$ | $15,465,341$ |
| $11,860,288$ | $11,582,816$ | $10,684,768$ |
| $(3,163,204)$ |  |  |
|  | $(3,153,386)$ | $(133,485)$ |
| $\$ 150,619,527,527$ | $24,294,112$ |  |
|  |  | $\$ 150,590,369$ |
|  |  | $\$ 148,620,770$ |

## CAPITAL ONE FINANCIAL CORPORATION

## Consolidated Statements of Income

(in thousands, except per share data)(unaudited)

## Interest Income:

Loans held for investment, including past-due fees
Securities available for sale
Other
Total interest income

| Three Months Ended |  |  |
| :---: | :---: | :---: |
| $\begin{gathered} \text { March } 31 \\ 2008 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2007 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March } 31^{(1)} \\ 2007 \\ \hline \end{gathered}$ |
| \$ 2,507,724 | 2,536,779 | \$ 2,326,680 |
| 257,747 | 256,364 | 204,080 |
| 114,054 | 167,051 | 181,549 |
| 2,879,525 | 2,960,194 | 2,712,309 |
| 610,389 | 686,174 | 730,483 |
| 140,970 | 159,878 | 138,546 |
| 316,249 | 351,895 | 238,737 |
| 1,067,608 | 1,197,947 | 1,107,766 |
| 1,811,917 | 1,762,247 | 1,604,543 |
| 1,079,072 | 1,294,210 | 350,045 |
| 732,845 | 468,037 | 1,254,498 |
| 1,083,062 | 1,271,396 | 988,082 |
| 574,061 | 573,034 | 479,467 |
| 35,255 | $(5,700)$ | 51,450 |
| 151,902 | 152,595 | 118,111 |
| 212,198 | 167,015 | 137,260 |
| 2,056,478 | 2,158,340 | 1,774,370 |

Non-Interest Expense:

| Salaries and associate benefits |  | 611,280 | 622,101 | 675,171 |
| :---: | :---: | :---: | :---: | :---: |
| Marketing |  | 297,793 | 358,182 | 330,894 |
| Communications and data processing |  | 187,243 | 189,415 | 182,234 |
| Supplies and equipment |  | 130,931 | 146,267 | 133,898 |
| Occupancy |  | 88,080 | 91,675 | 77,395 |
| Restructuring expense |  | 52,759 | 27,809 | - |
| Other |  | 454,191 | 699,758 | 574,455 |
| Total non-interest expense |  | 1,822,277 | 2,135,207 | 1,974,047 |
| Income from continuing operations before income taxes |  | 967,046 | 491,170 | 1,054,821 |
| Income taxes |  | 334,491 | 169,558 | 368,697 |
| Income from continuing operations, net of tax |  | 632,555 | 321,612 | 686,124 |
| Loss from discontinued operations, net of tax ${ }^{(2)}$ |  | $(84,051)$ | $(95,044)$ | $(11,074)$ |
| Net income | \$ | 548,504 | 226,568 \$ | 675,050 |

## Basic earnings per share

Income from continuing operations
Loss from discontinued operations
Net income

## Diluted earnings per share

Income from continuing operations Loss from discontinued operations Net income

Dividends paid per share

(1) Certain prior period amounts have been reclassified to conform to the current period presentation.
(2) In Q3 2007, the Company shutdown the mortgage origination operations of its wholesale mortgage banking unit, GreenPoint Mortgage. The results of the mortgage origination operation of GreenPoint have been accounted for as a discontinued operation and have been removed from the Company's results of continuing operations for all periods presented.

CAPITAL ONE FINANCIAL CORPORATION
Statements of Average Balances, Income and Expense, Yields and Rates
(dollars in thousands)(unaudited)

| Reported | Quarter Ended 3/31/08 |  |  |  |  | Quarter Ended 12/31/07 ${ }^{(1)}$ |  |  |  |  | Quarter Ended 3/31/07 ${ }^{(1)}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average Balance |  | Incomel Expense |  | Yield/ Rate | Average Balance |  | Incomel Expense |  | Yield/ Rate | Average Balance |  | Income/ Expense |  | Yield/ Rate |
| Earning assets: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Loans held for investment | \$ | 99,818,867 | \$ | 2,507,724 | 10.05\% | \$ | 97,784,813 | \$ | 2,536,779 | 10.38\% | \$ | 93,465,873 | \$ | 2,326,680 | 9.96\% |
| Securities available for sale |  | 21,211,356 |  | 257,747 | 4.86\% |  | 20,102,440 |  | 256,364 | 5.10\% |  | 16,598,686 |  | 204,080 | 4.92\% |
| Other |  | 6,789,537 |  | 114,054 | 6.72\% |  | 9,355,161 |  | 167,051 | 7.14\% |  | 10,701,814 |  | 181,549 | 6.79\% |
| Total earning assets ${ }^{(2)}$ | \$ | 127,819,760 | \$ | 2,879,525 | 9.01\% | \$ | 127,242,414 | \$ | 2,960,194 | 9.31\% | \$ | 120,766,373 | \$ | 2,712,309 | 8.98\% |
| Interest-bearing liabilities: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing deposits |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| NOW accounts | \$ | 3,958,482 | \$ | 17,714 | 1.79\% | \$ | 4,674,490 | \$ | 30,443 | 2.61\% | \$ | 5,066,120 | \$ | 35,414 | 2.80\% |
| Money market deposit accounts |  | 29,636,896 |  | 211,436 | 2.85\% |  | 28,745,701 |  | 270,943 | 3.77\% |  | 25,273,763 |  | 249,654 | 3.95\% |
| Savings accounts |  | 8,064,412 |  | 24,008 | 1.19\% |  | 8,172,510 |  | 32,520 | 1.59\% |  | 8,384,994 |  | 35,529 | 1.69\% |
| Other Consumer Time Deposits |  | 18,429,463 |  | 204,942 | 4.45\% |  | 16,374,958 |  | 183,570 | 4.48\% |  | 19,599,576 |  | 213,051 | 4.35\% |
| Public Fund CD's of \$100,000 or more |  | 1,671,936 |  | 15,718 | 3.76\% |  | 1,902,442 |  | 23,126 | 4.86\% |  | 2,038,785 |  | 24,897 | 4.88\% |
| CD's of \$100,000 or more |  | 8,756,978 |  | 99,264 | 4.53\% |  | 8,335,941 |  | 97,335 | 4.67\% |  | 10,339,958 |  | 122,618 | 4.74\% |
| Foreign time deposits |  | 3,648,797 |  | 37,307 | 4.09\% |  | 3,868,444 |  | 48,237 | 4.99\% |  | 3,950,808 |  | 49,320 | 4.99\% |
| Total Interest-bearing deposits | \$ | 74,166,964 | \$ | 610,389 | 3.29\% | \$ | 72,074,486 | \$ | 686,174 | 3.81\% | \$ | 74,654,004 | \$ | 730,483 | 3.91\% |
| Senior and subordinated notes |  | 10,099,878 |  | 140,970 | 5.58\% |  | 10,682,635 |  | 159,878 | 5.99\% |  | 9,517,209 |  | 138,546 | 5.82\% |
| Other borrowings |  | 25,449,240 |  | 316,249 | 4.97\% |  | 26,671,101 |  | 351,895 | 5.28\% |  | 17,908,044 |  | 238,737 | 5.33\% |
| Total interest-bearing liabilities ${ }^{(2)}$ | \$ | 109,716,082 | \$ | 1,067,608 | 3.89\% | \$ | 109,428,222 | \$ | 1,197,947 | 4.38\% | \$ | 102,079,257 | \$ | 1,107,766 | 4.34\% |
| Net interest spread |  |  |  |  | 5.12\% |  |  |  |  | 4.93\% |  |  |  |  | 4.64\% |
| Interest income to average earning assets |  |  |  |  | 9.01\% |  |  |  |  | 9.31\% |  |  |  |  | 8.98\% |
| Interest expense to average earning assets |  |  |  |  | 3.34\% |  |  |  |  | 3.77\% |  |  |  |  | 3.67\% |
| Net interest margin |  |  |  |  | 5.67\% |  |  |  |  | 5.54\% |  |  |  |  | 5.31\% |

(1) Prior period amounts have been reclassified to conform with current period presentation.
(2) Average balances, income and expenses, yields and rates are based on continuing operations.

CAPITAL ONE FINANCIAL CORPORATION
Statements of Average Balances, Income and Expense, Yields and Rates
(dollars in thousands)(unaudited)

Managed ${ }^{(1)}$

## Earning assets:

Loans held for investment
Securities available for sale
Other
Total earning assets ${ }^{(3)}$

| Quarter Ended 3/31/08 |  |  |
| ---: | ---: | ---: |
| Average | Income/ | Yield/ |
| Balance | Expense | Rate |
|  |  |  |
|  |  |  |
|  |  |  |
| $2149,719,498$ | $\$ 4,315,625$ | $11.53 \%$ |
| $4,777,704$ | 257,747 | $4.86 \%$ |
| $\$ 175,708,558$ | $\$ 4,684$ | $4.60 \%$ |


| Quarter Ended $12 / 31 / 07^{(2)}$ |  |  |
| ---: | ---: | ---: |
| Average | Income/ | Yield/ |
| Balance | Expense | Rate |
|  |  |  |
|  |  |  |
| $\$ 148,362,338$ | $\$ 4,512,219$ | $12.17 \%$ |
| $20,102,440$ | 256,364 | $5.10 \%$ |
| $7,186,892$ | 94,663 | $5.27 \%$ |
| $\$ 175,651,670$ | $\$ 4,863,246$ | $11.07 \%$ |


| Quarter Ended 3/31/07 ${ }^{(2)}$ |  |  |  |
| :---: | :---: | :---: | :---: |
| Average Balance |  | Income/ Expense | Yield/ Rate |
| \$ 144,112,789 | \$ | 4,035,997 | 11.20\% |
| 16,598,686 |  | 204,080 | 4.92\% |
| 8,646,251 |  | 119,586 | 5.53\% |
| \$ 169,357,726 |  | 4,359,663 | 10.30\% |

## Interest-bearing liabilities:

Interest-bearing deposits

| NOW accounts | $\$ 3,958,482$ | $\$$ | 17,714 | $1.79 \%$ |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ Money market deposit accounts | $29,636,896$ | 211,436 | $2.85 \%$ |  |
| $\quad$ Savings accounts | $8,064,412$ |  | 24,008 | $1.19 \%$ |
| Other Consumer Time Deposits | $18,429,463$ | 204,942 | $4.45 \%$ |  |
| Public Fund CD's of \$100,000 or more | $1,671,936$ | 15,718 | $3.76 \%$ |  |
| CD's of $\$ 100,000$ or more | $8,756,978$ | 99,264 | $4.53 \%$ |  |
| Foreign time deposits | $3,648,797$ | 37,307 | $4.09 \%$ |  |
| Total Interest-bearing deposits | $\$ 74,166,964$ | $\$$ | 610,389 | $3.29 \%$ |
| Senior and subordinated notes | $10,099,878$ | 140,970 | $5.58 \%$ |  |
| Other borrowings | $25,449,240$ | 316,249 | $4.97 \%$ |  |
| Securitization liability | $49,270,231$ | 583,798 | $4.74 \%$ |  |
| Total interest-bearing liabilities ${ }^{(3)}$ | $\$ 158,986,313$ | $\$ 1,651,406$ | $4.15 \%$ |  |
|  |  |  |  |  |


| $\$$ | $4,674,490$ | $\$$ | 30,443 | $2.61 \%$ |
| ---: | ---: | ---: | ---: | ---: |
|  | $28,745,701$ |  | 270,943 | $3.77 \%$ |
|  | $8,172,510$ |  | 32,520 | $1.59 \%$ |
|  | $16,374,958$ |  | 183,570 | $4.48 \%$ |
|  | $1,902,442$ |  | 23,126 | $4.86 \%$ |
|  | $8,335,941$ |  | 97,335 | $4.67 \%$ |
|  | $3,868,444$ |  | 48,237 | $4.99 \%$ |
| $\$ 72,074,486$ | $\$$ | 686,174 | $3.81 \%$ |  |
|  | $10,682,635$ |  | 159,878 | $5.99 \%$ |
|  | $26,671,101$ |  | 351,895 | $5.28 \%$ |
|  | $49,847,555$ | 664,786 | $5.33 \%$ |  |
| $\$ 159,275,777$ | $\$ 1,862,733$ | $4.68 \%$ |  |  |


| $\$ 5,066,120$ | $\$$ | 35,414 | $2.80 \%$ |
| ---: | ---: | ---: | ---: |
| $25,273,763$ |  | 249,654 | $3.95 \%$ |
| $8,384,994$ |  | 35,529 | $1.69 \%$ |
|  | $19,599,576$ |  | 213,051 |
|  | $2,038,785$ |  | 24,897 |
|  | $10,339,958$ |  | 122,618 |
|  | $4,950,808$ | $4.74 \%$ |  |
| $\$ 74,654,004$ | $\$$ | 73,320 | $4.99 \%$ |
| $9,517,209$ |  | 138,546 | $3.91 \%$ |
|  | $17,908,044$ | 238,737 | $5.33 \%$ |
| $49,999,873$ | 649,443 | $5.20 \%$ |  |
| $\$ 152,079,130$ | $\$ 1,757,209$ | $4.62 \%$ |  |

$\begin{array}{r}\hline 6.39 \% \\ \hline \hline 11.07 \% \\ 4.24 \% \\ \hline 6.83 \% \\ \hline \hline\end{array}$
5.68\%
10.30\%
4.15\%

| 4.15\% |
| :--- |

(1) The information in this table reflects the adjustment to add back the effect of securitized loans.
(2) Prior period amounts have been reclassified to conform with current period presentation.
(3) Average balances, income and expenses, yields and rates are based on continuing operations.

